Award of Part A/B Medicare Administrative Contractor (A/B MAC) Contract for Jurisdiction N (formerly Jurisdiction 9)

- On February 11, 2014, the Centers for Medicare & Medicaid Services (CMS)
 announced that First Coast Service Options, Inc. (First Coast) has been awarded a
 contract for the administration of Medicare Part A and Part B Fee-for-Service
 claims in Jurisdiction N, which encompasses the State of Florida as well as Puerto
 Rico and the U.S. Virgin Islands.
- Under the new contract, First Coast will provide Medicare services for approximately 300 hospitals, 54,000 Medicare physicians, and 2.6 million Feefor-Service beneficiaries.
- This jurisdiction comprises approximately 8.2% of the overall national Fee-for-Service claims volume.



- The Part A/B MAC Jurisdiction N contract will start February 14, 2014, and includes a base year and four options years, for a maximum duration of five years. The contract is a "cost plus award fee" contract; the award fee will be earned only if the contractor exceeds the base requirements of the contract. Inclusive of all options, the awarded contract has a value of \$313.3 million.
- In addition to processing Part A and Part B claims in Jurisdiction N, First Coast will perform other critical Medicare operational functions, including enrolling, educating, and auditing Medicare providers.

- CMS has stringent standards for contract performance on the A/B MAC contracts, and measures performance through a variety of processes, including on-site oversight, data reviews and protocol-driven quality assurance reviews, as well as independent audits. As CMS continues to use the competitive process to select claims administration contractors, past performance and technical approach will be major evaluation factors.
- First Coast holds the expiring A/B MAC contract for this same geographical area (in this prior contract, the service area was called Jurisdiction 9).
- Questions about the contract award should be directed to Craig Dash in CMS' Office of Acquisition and Grants Management. Mr. Dash may be reached at (410)786-1221 or craig.dash@cms.hhs.gov