The Centers for Medicare & Medicaid Services' Office of Research, Development, and Information (ORDI) strives to make information available to all. Nevertheless, portions of our files including charts, tables, and graphics may be difficult to read using assistive technology.

Persons with disabilities experiencing problems accessing portions of any file should contact ORDI through e-mail at ORDI_508_compliance@cms.hhs.gov.

OMB Approval No.: 0938-1072 Expiration Date: 01/31/2013





Electronic Health Records Demonstration Office Systems Survey Spring 2011

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1072. The time required to complete this information collection is estimated to average 0.48 hours or 29 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

Thank you for participating in the Centers for Medicare & Medicaid Services (CMS) Office Systems Survey (OSS). This survey is being conducted as part of the Electronic Health Records Demonstration (EHRD) and its evaluation. The goal of this demonstration is to unite technology and clinical practice in the physician office setting. The evaluation of the EHRD will help CMS develop additional programs that can assist physicians in moving toward the common goal of improving care. This is a unique opportunity for your practice to contribute to a large-scale effort to improve the quality of ambulatory health care.

The survey asks about three types of health information technology (HIT) that you may be using in your practice to help manage your patients' health needs. The survey will first ask if your practice is currently using or is in the process of obtaining:

- An Electronic Health Record (EHR) system
- A stand-alone electronic patient registry
- A stand-alone electronic prescribing system

The survey will then collect information about the **functions** of the systems you are currently using.

Please note: Use of a stand-alone electronic patient registry or a stand-alone electronic prescribing system will count toward the systems payment only if they are linked to a certified EHR.

Please complete all sections of the survey unless directed within it to skip a section. The person most knowledgeable about the practice's use of the EHR and its functionalities should complete the survey. If you are not aware of how all the providers in the practice are using the functions asked about in the survey, please consult with them prior to answering the questions.

For practices that have a demonstration practice ID associated with more than one practice location, please provide responses that reflect all practice locations combined, and associated providers and patients. Again, we thank you for taking the time to fill out this important survey.

5_5 .	ION 1: GENERAL INFORMATION	ON - PRACTICE
Please review your practice info	ormation below for accuracy.	
1.3. Legal Name of Practice:		
1.4. Primary Address:		
· · · · · · · · · · · · · · · · · · ·	1.6. Location State:	Zip Code:
1.8. Telephone No.:		
1.9. Fax No.:		
1.11. Federal Tax ID for this Pra	actice:	
information to CMS' EHR dem	nonstration mail box: <u>EHR_De</u>	on the link below and provide the correct mo@cms.hhs.gov. Please be sure to the email. Then return to the survey to
1.13a Is your practice owned b	y a larger health care organizati	on?
range 1□ Yes		
₀□ No → GO TO Q1	.13c	
↓ 1.13b Please indicate the type		owns your practice:
₁ ☐ Medical group		
₂ □ Hospital		
₃ ☐ Health system		
4 □ Other (Please spec	ify)	
	with (but not owned by) an Inde PHO) or other larger organization	ependent Practice Association (IPA), Physicial?
1103pital Organization (1		
1□ Yes		
	.15	
$ \int_{0}^{1} \nabla \operatorname{Yes} \\ $.15 pe(s) of organization(s) your pra	actice is affiliated with:
1 ☐ Yes □ No → GO TO Q1 1.14 Please indicate which type	pe(s) of organization(s) your pra	ctice is affiliated with:
1 ☐ Yes 1 ☐ No → GO TO Q1 1.14 Please indicate which typ 1 ☐ IPA (Please specify)	pe(s) of organization(s) your pra	

15	Is your practice currently participating in any of the following programs?
	MARK ALL THAT APPLY
	¹ □ Physician Quality Reporting System (PQRS; formerly PQRI)
	2 ☐ Bridges to Excellence (BTE)
	3 ☐ State or regional public reporting group
	Other private sector electronic health records (EHR) demonstrations or initiatives (Please name, and include the sponsoring insurer or employer):
	 5 □ Other federal quality improvement initiatives including pay-for-performance (Please name)
	State or other publicly funded quality improvement initiatives including pay-for-performance or Medicaid IT initiatives (<i>Please name</i>)
	rul Private quality improvement initiatives including pay-for-performance (Please name)
	Federal e-prescribing incentive program
	9 ☐ Medicare & Medicaid EHR incentive program (meaningful use)
	10 ☐ Medical home programs
	11 □ Other similar programs (<i>Please name</i>)
	None of the above
	d □ Do not know

SECTION 2: PROVIDER PROFILE

The following information comes from the most recent practice information you provided for the EHR demonstration. Please review the information below for accuracy and **make any corrections or additions by email to CMS' EHR demonstration mail box:** EHR Demo@cms.hhs.gov.

Please note that provider identifiers are being requested in this survey to ensure that the correct information is associated with the practice. The information you provide will be used by CMS internally, only for the purposes of the EHRD and its evaluation. This information will not be shared or disseminated outside of the project staff.

2.0a The number of providers currently participating in the demonstration is ______. Is that correct?

By providers we mean primary care physicians, medical subspecialists (e.g., cardiologists, endocrinologists) whose practice is predominantly primary care, and physician assistants and nurse practitioners practicing primary care who bill Medicare independently.

 $_1 \square$ Yes \longrightarrow Please proceed to instructions in bold below

_ o □ No

2.0b What is the correct number of participating providers?

| | PARTICIPATING PROVIDERS

Please verify the information below for each primary care provider participating in the demonstration who works at this practice. Include all participating providers from all alternate locations combined that are part of this practice.

(By primary care providers we mean: primary care physicians, specialty physicians practicing primary care, and physician assistants and nurse practitioners practicing primary care who bill Medicare independently, as enumerated in 2.0a or 2.0b).

Please note whether a previously mentioned provider has left the practice and the date of that departure, or a new provider has joined the practice and is participating in the demonstration and the date the provider joined the practice.

2.1 First Name	2.2 MI	2.3 Last Name
2.4 Individual (NPI) National Provider Ident	ification Number	
2.5 Credentials (MD, DO, NP, PA)	2.6 Specialty ¹	2.8 Language(s) spoken (other than English) ³
	2.7 If other, please specify	
2.9 Provider's Primary Practice Location ² 1 □ Yes 0 □ No	2.10 PIN # (Individual Medic	care Billing Number) ³
information for any of your participating p	roviders to CMS' EHR demo	s below and provide updates or corrections to the abovenstration mail box: EHR_Demo@cms.hhs.gov . Please be email. Then return to the survey to continue

- 2 Please indicate whether the provider listed primarily practices at this office location (that is, sees 50% or more of his or her patients primarily at this location).
- 3 Please provide the Individual Medicare Billing Number (PIN) that is assigned by the Medicare Carrier in your state for use by this provider at this practice location only. (HCFA 1500 form field 24K or 33).

2.12	What is the total number of providers currently working at this practice?
	TOTAL NUMBER OF PROVIDERS

(Please include all primary care physicians, specialty physicians, physician assistants, nurse practitioners, and nurse midwives, including those who are participating in the demonstration, as well as those who are not eligible for or not participating in the demonstration. Please exclude residents and fellows.)

PLEASE NOTE THAT THE REMAINDER OF THE SURVEY PERTAINS TO THE TOTAL NUMBER OF PROVIDERS, NOT JUST THOSE PARTICIPATING IN THE DEMONSTRATION, AND TO ALL PATIENTS SEEN BY THOSE PROVIDERS (NOT JUST THOSE ON MEDICARE).

SECTION 3: USE OR PLANNED USE OF ELECTRONIC HEALTH RECORDS, AN ELECTRONIC PATIENT REGISTRY. OR AN ELECTRONIC PRESCRIBING SYSTEM

A. Electronic Health Records

An Electronic Health Record (EHR) is a longitudinal electronic record of patient health information generated by one or more encounters in any care delivery setting. This record may include patient demographics (for example, age or sex), diagnoses, progress notes, problems, medications, vital signs, past medical history, immunizations, laboratory data, and imaging reports.

An EHR system has the capability of generating a complete record of a clinical patient encounter, as well as supporting other care-related activities, such as evidence-based decision support, quality management, and outcomes reporting. (The EHR covers all conditions that the patient might have, as distinct from a registry that covers a specific disease or a limited set of diseases). A practice management or billing system is not an EHR system.

Implementation of specific functions within an EHR system may vary based on the goals set by a practice and could include: entering progress notes; providing decision support within the patient encounter; and utilizing computerized physician order entry for laboratory tests and prescriptions.

This subsection (A) asks about the use (or planned use) of an EHR system. (Subsection B will ask about electronic patient registries, and Subsection C will ask about electronic prescribing.)

3.1 Has your practice implemented an EHR?

By "implemented" we mean an EHR has been purchased, installed, and tested, and is currently being used. By "use" we mean use for purposes *related to patient care*. If the system is used solely for practice management or billing, please respond "no."

	1 🗆	Yes → GO TO Q3.3
	0 🗆	No
3.2	Whe	en do you plan to implement an EHR at this practice?
	1 🗆	0-6 months
	2 🗆	7-12 months
	з 🗆	13-24 months
	4 🗆	Other (Please specify)

IF YOU ANSWERED NO TO Q3.1, PLEASE PROCEED TO SUBSECTION B, TITLED "ELECTRONIC PATIENT REGISTRY"

IF '	YOU	ANSWERED	"YFS"	TO 03 1	PI FASE	ANSWFR	03.3 -	Q3 5

3.3 When did the practice begin using the current EHR?

	/	_ _		_ _	
Month		Y	ear	-	

3.4 The following menu lists the vendor name, product name, and version of many available EHR systems, in alphabetical order by vendor. Please select your practice's EHR from the following menu. If your practice's specific EHR does not appear in the menu, please select "Other" at the bottom of the menu and type in a response. It is critical that your answer to this question be accurate for proper scoring. Please double-check your response before continuing to the next page. 3.5 Did the EHR system have a valid certification for some or all of the period from June 1, 2009 to the present? By certification, we mean certification by the Certification Commission for Healthcare Information Technology (CCHIT), or by another certification body authorized by The Office of the National Coordinator for Health Information Technology to certify EHRs under the new "meaningful use" standards. Certification may include certification under either the old CCHIT certification standards or the new "meaningful use" standards. The list of authorized certification bodies is found here: http://healthit.hhs.gov/portal/server.pt?open=512&mode=2&objID=3120 ¹ □ Yes o □ No d □ Don't know 3.7 How many of the providers in this practice *currently use* the practice's EHR system? By "use" we mean using for any purpose or functions. The total number of providers includes primary care physicians, specialty physicians, physician assistants, nurse practitioners, and nurse midwives including those who are participating in the demonstration, as well as those who are not eligible for or are not participating in the demonstration as enumerated in Q2.12. Have you received any technical assistance on the adoption or better use of the EHR system or other 3.8 health information technology (HIT)? 1 ☐ Yes 3.8a (IF YES) Where did you receive this technical assistance from? MARK ALL THAT APPLY □ A regional extension center 2 □ Quality Improvement Organization (QIO) 3 ☐ EHR vendor (Please specify) 4 □ Private consultant 5 IT staff of a larger organization that owns or is affiliated with this practice 6 □ Other (Please name the type of organization)

B. Electronic Patient Registry

For purposes of this survey, an electronic patient registry is defined as an electronic system, either a component of an EHR or a stand-alone system that is designed to: identify patients with specific diagnoses or medications; identify patients overdue for specific therapies; facilitate prompt ordering of specific laboratory tests or recommended drugs; and facilitate prompt communication with patients requiring follow-up. A stand-alone registry is a separate electronic system from an EHR system. (It may also be referred to as a patient e-registry.)

For example, a practice may use a registry for its diabetes patients to document care at visits, and to create reports that indicate which patients are due for certain blood tests, or are not meeting specific treatment goals for diabetes. A registry may also be used to ensure all suggested preventive screenings take place.

These next questions ask about the use of electronic registries in your practice.

3.9a Has your practice implemented an EHR (rather than a stand-alone patient registry) to perform registry functions, such as tracking patients who have a specific chronic illness, or receive preventive care (that is, immunizations, mammography and other cancer screening) for at least one condition?

By "implemented" we mean an EHR has been purchased, installed, and tested, and is currently being used. By "use" we mean use for purposes *related to patient care*. If the system is used solely for practice management or billing, please respond "no."



3.9b Has your practice implemented a stand-alone patient registry to track patients who have a specific chronic illness, or receive preventive care (that is, immunizations, mammography and other cancer screening) for at least one condition?

By "implemented" we mean a stand-alone patient registry has been purchased, installed, and tested, and is currently being used. By "use" we mean use for purposes *related to patient care*. If the system is used solely for practice management or billing, please respond "no."

- 1 ☐ Yes → Please proceed to Q3.9c if answer at Q3.1 = Yes

 Proceed to Q3.10 if answer at Q3.1 = No
- $_{0} \square$ No \rightarrow GO TO Q3.14

3.9c Is this stand-alone patient registry linked with your EHR system? That is, do you electronically update the registry from the EHR system?

An electronic update may include regularly running a program to transfer data from the EHR to the registry.

- ¹□ Yes
- o □ No

3.10 When did the practice purchase the current stand-alone patient registry from the vendor?

_/	
Month	Year

3.13 For which of the following conditions is your EHR system (or stand-alone patient registry) being used to manage patient care?

By "manage patient care" we mean using the electronic system to help improve care for patients with a specific diagnosis or condition. This often occurs, for example, through the use of electronic clinical reminders or other informational or decision supports within the EHR or registry, or by the EHR or registry's making it possible to do targeted outreach to patients with the condition.

MARK YES OR NO ON EACH ROW

		Yes	No
a.	Diabetes	1 🗆	o 🗆
b.	Coronary Artery Disease	1 🗆	o 🗆
C.	Hypertension	1 🗆	o 🗆
d.	Congestive Heart Failure	1 🗆	o 🗆
e.	Preventive Care	1 🗆	o 🗆
f.	Adult Asthma	1 🗆	o 🗆
g.	Depression	1 🗆	o 🗆
h.	Anticoagulation	1 🗆	o 🗆
i.	Other (Please specify)	1 🗆	o 🗆

PLEASE PROCEED TO Q3.14 IF YOU ANSWERED NO TO Q3.9b. OTHERWISE, PLEASE PROCEED TO NEXT SECTION TITLED, "SUBSECTION C, ELECTRONIC PRESCRIBING SYSTEM."

3.14	When do you plan to implement a patient registry system, either within an EHR or as a stand-alone system, at this practice?
	□ Do not plan to implement one
	2 □ 0-6 months
	₃ □ 7-12 months
	4 □ 13-24 months
	5 ☐ Other (Please specify)

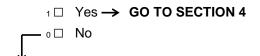
C.	Electronic	Prescribing	System
----	------------	--------------------	---------------

Electronic prescribing tools are designed to generate prescriptions and to conduct other functions related to medication prescribing. They may either be components of an EHR or stand-alone system and sometimes include hand-held devices.

The next series of questions ask to what extent your practice uses an electronic prescribing tool and whether that tool is a stand-alone or part of your EHR.

3.15a Has your practice implemented an EHR to generate prescriptions?

By "implemented" we mean an EHR has been purchased, installed, and tested, and is currently being used. By "use" we mean use for purposes *related to patient care*. If the system is used solely for practice management or billing, please respond "no."



3.15b Has your practice implemented a stand-alone electronic prescribing system to generate prescriptions?

By "implemented" we mean a stand-alone electronic prescribing system has been purchased, installed, and tested, and is currently being used. By "use" we mean use for purposes *related to patient care*. If the system is used solely for practice management or billing, please respond "no."

- 1 ☐ Yes → Please proceed to Q3.15c if answer at Q3.1 = Yes

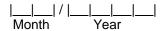
 Proceed to Q3.16 if answer at Q3.1 = No
- 0 □ No → GO TO Q3.19

3.15c Is this stand-alone prescription system linked with your EHR system? That is, do you electronically update the prescription system from the EHR system as well as update the EHR system from the e-prescribing system?

An electronic update may include regularly running a program to transfer data from the EHR to the e-prescribing system.

- ¹ □ Yes
- o □ No

3.16 When did the practice purchase the current stand-alone prescribing system?



PROCEED TO Q3.19 IF ANSWERED NO TO Q3.15b. OTHERWISE, PROCEED TO SECTION 4, TITLED "ELECTRONIC HEALTH RECORD, PATIENT REGISTRY AND PRESCRIBING SYSTEM FUNCTIONS."

3.19	When do you plan to implement an electronic prescribing system, either within an EHR or a free-	
	standing system?	
	□ Do not plan to implement one	
	2 □ 0-6 months	
	₃ □ 7-12 months	
	4 □ 13-24 months	
	₅ □ Other (Please specify)	

SECTION 4: ELECTRONIC	HEALTH RECORD	PATIENT REGISTRY	AND PRESCRIBING	SYSTEM FUNCTIONS
OLCITOIT T. LLLCINGIAIC		I AIILII NEGISINI.	AND INCOMINIO	O I O I E IVI I O I C I I C I O

An EHR system has the capability of generating a complete record of a clinical patient encounter, as well as supporting other care-related activities, such as evidence-based decision support, quality management, and outcomes reporting. An EHR system can have many functions such as: entering progress notes; providing decision support within the patient encounter; and utilizing computerized physician order entry for laboratory and prescriptions. Electronic patient registries and electronic prescribing systems may perform some of these functions.

Domain 1. Completeness of Information

4.1 Please estimate the proportion of...

		PROPORTION OF PAPER RECORDS/CHARTS				
		None	Some, but less than 1/4	1/4 or more, but less than 1/2	1/2 or more, but less than 3/4	3/4 or more
4.1a	Paper records that have been transitioned to the EHR system. By "transitioned" we mean either scanned documents in full into the EHR or keyed in data items by hand (such as patient demographics, medical history, blood pressure readings, test results)	0 🗆	1 🗆	2 🗆	3 □	4 🗆
	readings, test results/					
4.1b	Paper charts that were pulled for scheduled patient visits over the past month	o 🗆	1 🗆	2 🗆	3 □	4 🗆
4.1b 4.1c	Paper charts that were pulled for scheduled patient visits over the	se to transiti	on your pape	er records to	the EHR sys	stem? Was
	Paper charts that were pulled for scheduled patient visits over the past month	se to transiti	on your pape	er records to	the EHR sys	stem? Was
	Paper charts that were pulled for scheduled patient visits over the past month	se to transiti	on your pape	er records to	the EHR sys	stem? Was
	Paper charts that were pulled for scheduled patient visits over the past month	se to transiti	on your pape	er records to	the EHR sys	stem? Was

Domain 1. Completeness of Information

* This section asks about the extent to which your practice uses an EHR system, electronic patient registry, or electronic prescribing system for maintaining different types of patient data.

When responding please refer to patients seen **over the past month** by ALL providers in this practice, or by other office staff acting on behalf of those providers. When the item is about using a function for a subset of patients—such as those needing imaging studies—please refer to the proportion of *relevant* patients.

By "all providers" we mean all the primary care physicians, specialty physicians, physician assistants, nurse practitioners, and nurse midwives in this practice including those who are participating in the demonstration, as well as those who are not eligible for or are not participating in the demonstration as enumerated in Q2.12.

Please estimate the proportion of patients for which providers (or others acting on their behalf) at this practice use the EHR, including any integrated or linked electronic patient registry, or electronic prescribing system, for each of the following functions (as opposed to relying on paper charts).

Functions	None	Some, but less than 1/4	1/4 or more, but less than 1/2	1/2 or more, but less than 3/4	3/4 or more
4.1d Clinical notes for individual patients	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
display clinical notes.					
4.1e Allergy lists for individual patients	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
Refers to using the electronic system to create, update, store and display a list of medications or other agents (food, environmental) to which patient has a known allergy or adverse reaction.					
4.1f Problem or diagnosis lists for individual patients	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
Refers to using the electronic system to create, update, store and display a list of problems or diagnoses for a patient.					
4.1g Patient demographics (for example, age or sex)	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
Methods of entry include scanning, direct keyboard entry (typing); entering notes/data using templates, forms or drop-down menus; or dictation with the voice transcribed manually or via voice recognition into text that is later integrated into the system.					
4.1h Patient medical histories	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
4.1i Recording (or entering) laboratory orders into electronic system	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
Methods of entry include scanning, direct keyboard entry (typing); entering notes/data using templates, forms or drop-down menus; or dictation with the voice transcribed manually or via voice recognition into text that is later integrated into the system.					
Includes orders for lab tests conducted by external providers and the practice itself.					

					-	
Functi	ons	None	Some, but less than 1/4	1/4 or more, but less than 1/2	1/2 or more, but less than 3/4	3/4 or more
				<u> </u>		
4.1j	Receiving laboratory results by fax or mail and scanning or keyboard entry of the results into electronic system	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
or text	to converting the image or text from paper into a digital image that is saved in the electronic system.					
	es results from lab tests conducted by external providers and ctice itself.					
4.1k	Reviewing laboratory test results electronically	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
	to (1) system tracking that results have been received and (2) an examining screens with displays of results stored in the					
4.11	Recording (or entering) imaging orders into electronic system	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
enterin dictatio into tex	its of entry include scanning, direct keyboard entry (typing); g notes/data using templates, forms or drop-down menus; or on with the voice transcribed manually or via voice recognition at that is later integrated into the system.					
Include practic	es orders for imaging conducted by external providers and the e itself.					
4.1m	Receiving reports of imaging results by fax or mail and scanning paper versions into electronic system	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
or text Include	to converting the image or text from paper into a digital image that is saved in the electronic system. es results from imaging conducted by external providers and ctice itself.					
4.1n	Reviewing reports of imaging results electronically	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
	to (1) system tracking that results have been received and (2) an examining screens with displays of results stored in the					
4.10	Recording that instructions or educational information were given to patients	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
4.1p	Recording (or entering) prescription medications (new prescriptions and refills) into electronic system	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
enterin dictatio	ds of entry include scanning, direct keyboard entry (typing); g notes/data using templates, forms or drop-down menus; or an with the voice transcribed manually or via voice recognition at that is later integrated into the system.					

Domain 2. Communication of Care Outside the Practice

* This section asks about the extent to which your practice uses an EHR system, electronic patient registry, or electronic prescribing system for communication with providers outside the practice. Providers outside the practice include those that are part of a larger organization or network with which the practice is affiliated.

When responding, please refer to all patients seen over the past month with certain conditions by ALL providers in this practice, or by other office staff acting on behalf of those providers.

By "all providers" we mean all the primary care physicians, specialty physicians, physician assistants, nurse practitioners, and nurse midwives in this practice including those who are participating in the demonstration, as well as those who are not eligible for or are not participating in the demonstration as enumerated in Q2.12.

Please estimate the proportion of patients for which providers (or others acting on their behalf) at this practice use the EHR, including any integrated or linked electronic patient registry or electronic prescribing system, to perform each of the following functions (as opposed to relying on paper charts).

	The extreme					
Function	ons	None	Some, but less than 1/4	1/4 or more, but less than 1/2	1/2 or more, but less than 3/4	3/4 or more
Labora	tory Orders					
ordering sophisti should	2a -2b, and -2c form a hierarchy of laboratory of functions, ordered by degree of technological cation. Your responses to the three questions represent the experience of all patients in your for whom laboratory work was ordered over the onth.					
4.2a	Print and fax laboratory orders to facilities outside the practice	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
	first printed and then sent over a telephone line stand-alone fax machine.					
4.2b	Fax laboratory orders electronically from system, or order electronically through a portal maintained by facilities outside the practice	0 🗆	1 🗆	2 🗆	3 □	4 🗆
templat the labo	s generated electronically, using a macro or e, and faxed directly through the electronic system to oratory or ordered directly without using any paper or alone fax machine.					
4.2c	Transmit laboratory orders electronically directly from system to facilities outside the practice that have the capability to receive such transmissions	0 🗆	1 🗆	2 🗆	3 □	4 🗆
0.30110	. com do macimio roddadio datai					

		PROPORTION OF PATIENTS				
Function	ons	None	Some, but less than 1/4	1/4 or more, but less than 1/2	1/2 or more, but less than 3/4	3/4 or more
Imagir	ng Orders					
function Your re experie	1.2d,-2e, and -2f form a hierarchy of imaging ordering ns, ordered by degree of technological sophistication. esponses to the three questions should represent the ence of all patients in your practice for whom ng was ordered over the past month.					
4.2d	Print and fax imaging orders to facilities outside the practice	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
	s first printed and then sent over a telephone line stand-alone fax machine.					
4.2e	Fax imaging orders electronically from system, or order electronically through a portal maintained by facilities outside the practice	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
templai	s generated electronically, using a macro or te, and faxed directly through the electronic system to aging facility without using any paper or a stand-alone chine.					
4.2f	Transmit imaging orders electronically directly from system to facilities outside the practice that have the capability to receive such transmissions	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
Order is	s sent as machine-readable data.					
Labora	atory Results					
laborate technol questio your pr	1.2g -2h and –2i form a hierarchy of inputting ory results into an EHR system, ordered by degree of logical sophistication. Your responses to the three ons should represent the experience of all patients in actice for whom laboratory results were received the past month.					
4.2g	Transfer electronic laboratory results (received in non-machine readable form, such as an e-fax) directly into system	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
as an e system docume without	to saving or attaching an electronic submission, such e-fax, that is not electronically searchable in the EHR e. (An e-fax is a transmission of the image of a ent directly from a computer or multi-purpose printer the use of stand-alone fax equipment to generate per-based image.)					
4.2h	Enter laboratory results manually into electronic system in a searchable field (whether received by fax, mail or phone)	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
(typing) down n manual	ds of entry include scanning, direct keyboard entry); entering notes/data using templates, forms or drop- nenus; or dictation with the voice transcribed fly or via voice recognition into text that is seasonable.	۰.۵	4.	۵□	2□	4Π
ıntegra	ted into the electronic system and is searchable.	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆

	_					
Functi	ione.	None	Some, but less than	1/4 or more, but less than 1/2	1/2 or more, but less	2/4 02 22020
Functi	OIIS	None	1/4	triari 1/2	than 3/4	3/4 or more
4.2i	Receive electronically transmitted laboratory results directly into system from facilities that have the capability to send such transmissions	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
	s are received electronically and do not need to be ally uploaded or posted into the system.					
Imagi	ng Results					
results techno questic your pi	4.2j -2k, and -2l form a hierarchy of inputting imaging into an EHR system, ordered by degree of elogical sophistication. Your responses to the three cons should represent the experience of all patients in ractice for whom imaging results were received the past month.					
4.2j	Transfer electronic imaging results (received in non-machine readable form, such as an e-fax) directly into system	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
as an e EHR s docum withou	to saving or attaching an electronic submission, such e-fax, that is not electronically searchable into the ystem. (An e-fax is a transmission of the image of a ent directly from a computer or multi-purpose printer t the use of stand-alone fax equipment to generate per-based image.)					
4.2k	Enter imaging results manually into electronic system in a searchable field (whether received by fax, mail or phone)	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
(typing down i manua	ds of entry include scanning, direct keyboard entry i); entering notes/data using templates, forms or drop- menus; or dictation with the voice transcribed ally or via voice recognition into text that is later ated into the electronic system and is searchable.					
4.21	Receive electronically transmitted imaging results directly into system from facilities that have the capability to send such transmissions	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
	s are received electronically and do not need to be ally uploaded or posted into the system.					
Refer	ral and Consultation Requests					
4.2m	Enter requests for referrals to or consultation with other providers (for example, specialists, sub-specialists, physical therapy, speech therapy, nutritionists)	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
referra	to recording physician or patient requests for l/consultation, scheduling the referral/consultation, acking results of referral/consultation.					
Sharii	ng Information with other Providers					
4.2n	Transmit medication lists or other medical information to other providers (for example, hospitals, home health agencies, or other physicians)	0 🗆	1□	2 🗆	3 □	4 □

Function	nns	None	Some, but less than 1/4	1/4 or more, but less than 1/2	1/2 or more, but less than 3/4	3/4 or more
4.20	Transmit laboratory results to other providers	None	.,,	than 1/2	triair 5/4	3/4 Of HIOTC
	(for example, hospitals, home health agencies, or other physicians)	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
Results	are sent as machine-readable data.					
4.2p	Transmit imaging results to other providers (for example, hospitals, home health agencies, or other physicians)	0 □	1 🗆	2 🗆	3 □	4 🗆
Results	are sent as machine-readable data.					
4.2q	Receive electronically transmitted reports directly into system, such as discharge summaries, from hospitals or other facilities that have the capability to send such transmissions	0 □	1 🗆	2 🗆	3 □	4 🗆
Presci	ription Orders					
prescrij sophist should	.2r -2s,and –2t form a hierarchy of sending otions, ordered by degree of technological ication. Your responses to the three questions represent the experience of all patients in your ever the past month.					
Note th	at these questions <u>exclude</u> Schedule II-V drugs.					
4.2r	Print prescriptions (new prescriptions and refills) on a computer printer and fax to pharmacy or hand to patient	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
4.2s	Fax prescription orders (new prescriptions and refills) electronically from electronic system	0 🗆	1 🗆	2 🗆	3 □	4 🗆
	escription is faxed without using any paper or a clone fax machine.					
4.2t	Transmit prescription orders (new prescriptions and refills) electronically directly from system to pharmacies that have the capability to receive such transmissions	0 □	1 □	2 □	3 □	4 🗆
	escription is sent and received without relying on a lone fax machine at either the provider's office or the acy.					

Domain 3: Clinical Decision Support

* This section asks about the extent to which your practice uses an EHR system, electronic patient registry, or electronic prescribing system for clinical decision support.

When responding please refer to patients seen **over the past month** by ALL providers in this practice, or by other office staff acting on behalf of those providers.

By "all providers" we mean all the primary care physicians, specialty physicians, physician assistants, nurse practitioners, and nurse midwives in this practice including those who are participating in the demonstration, as well as those who are not eligible for or are not participating in the demonstration as enumerated in Q2.12.

Please estimate the proportion of patients for which providers (or others acting on their behalf) at this practice use the EHR, including any integrated or linked electronic patient registry, or electronic prescribing system, to perform each of the following functions (as opposed to relying on paper charts).

Functions		None	Some, but less than 1/4	1/4 or more, but less than 1/2	1/2 or more, but less than 3/4	3/4 or more
	from clinical notes into	0 🗆	1 🗆	2 🗆	3 □	4 🗆
what information will be disp will be displayed. Templates displayed as discrete data e of data is stored in its own fi						
	atient height or weight data	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
	atient vital signs data over od pressure or heart rate)	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
4.3d Flag incomplete	or overdue test results	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
4.3e Highlight out of ra	ange test levels	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
Refers to system comparing provider-determined goals f	n test results with guidelines or for this patient.					
	boratory or other test results vidual patients	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
	to order necessary tests, services	0 🗆	1 🗆	2 🗆	3 🗆 _	4 🗆

Functi	ons	None	Some, but less than 1/4	1/4 or more, but less than 1/2	1/2 or more, but less than 3/4	3/4 or more
4.3h	Review and act on reminders at the time of a patient encounter regarding interventions, screening, or follow-up office visits recommended by evidence-based practice guidelines for patients	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
stored	Reference information on medications being prescribed	0 □	1 🗆	2 🗆	3 🗆	4 🗆
guideli	Reference guidelines and evidence-based recommendations when prescribing medication for a patient	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆

^{*} The next section asks about the extent to which your practice uses an EHR system (or an electronic patient registry or electronic prescribing system) for clinical decision support.

When responding please refer to this practice's experience over the past year.

For each type of report, please note the extent to which this practice used the EHR, including any integrated or linked electronic patient registry or electronic prescribing system, (as opposed to reviewing paper charts) to generate reports.

EXTENT OF USE DURING LAST YEAR

Repo	ort Types	Not used during last year	As needed basis or at least once	Regularly for full practice
4.3k	Search for or generate a list of patients requiring a specific intervention (such as an immunization)	1 🗆	2 🗆	з 🗆
4.31	Search for or generate a list of patients on a specific medication (or on a specific dose of medication)	1 🗆	2 🗆	з 🗆
4.3m	Search for or generate a list of patients who are due for a lab or other test in a specific time interval	1 🗆	2 🗆	з 🗆
4.3n	Search for or generate a list of patients who fit a set of criteria, such as age, diagnosis and clinical indicator value	1 🗆	2 🗆	з 🗆
	xample, age less than 76, diagnosed with tes, and has an HbA1c greater than 9 percent.			

Domain 4: Use of the System to Increase Patient Engagement/Adherence

* This section asks about the extent to which your practice uses an EHR system, electronic patient registry, or electronic prescribing system for increasing patient engagement and adherence to their care plans.

When responding please refer to patients seen **over the past month** by ALL providers in this practice, or by other office staff acting on behalf of those providers.

By "all providers" we mean all the primary care physicians, specialty physicians, physician assistants, nurse practitioners, and nurse midwives in this practice including those who are participating in the demonstration, as well as those who are not eligible for or are not participating in the demonstration as enumerated in Q2.12.

Please estimate the proportion of patients for which providers (or others acting on their behalf) at this practice use the EHR, including any integrated or linked electronic patient registry, or electronic prescribing system, to perform each of the following functions (as opposed to relying on paper charts).

Func	tions	None	Some, but less than 1/4	1/4 or more, but less than 1/2	1/2 or more, but less than 3/4	3/4 or more
when	Manage telephone callsrs to bringing up a patient's record ever the patient calls or is called by effice and noting reason for the call.	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
4.4b	Exchange secure messages with patients	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
4.4c	Allow patients to view their medical records online	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
4.4d	Allow patients to provide information online to update their records	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
4.4e	Allow patients to request appointments online	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
4.4f	Allow patients to request referrals online	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
4.4g	Produce hard copy or electronic reminders for <u>patients</u> about needed tests, studies, or other services (for example, immunizations)	0 🗆	1 🗆	2 🗆	3 □	4 🗆
4.4h	Generate written or electronic educational information to help patients understand their condition or medication	0 🗆	1 🗆	2 🗆	3 □	4 □

		FROFORTION OF FATILITIES				
Functions		None	Some, but less than 1/4	1/4 or more, but less than 1/2	1/2 or more, but less than 3/4	3/4 or more
4.4i	Create written care plans (personalized to patient's condition or age/gender for preventive care) to help guide patients in self- management	0 🗆	1□	2 🗆	3 □	4 🗆
4.4j	Prompt provider to review patient self-management plan (or patient-specific preventive care plan) with the patient during a visit	0 🗆	1 🗆	2 🗆	3 □	4 □
4.4k	Modify self-management plan (or patient specific preventive care plan) as needed following a patient visit	0 🗆	1 🗆	2 🗆	3 □	4 🗆
4.41	Identify generic or less expensive brand alternatives at the time of prescription entry	0 🗆	1 🗆	2 🗆	3 □	4 🗆
Electronic system includes formularies that identify generic or less expensive alternatives to selected medication or offers providers links to Internet websites with such information.						
4.4m	Reference drug formularies of the patient's health plans/pharmacy benefit manager to recommend preferred drugs at time of prescribing.	0 🗆	1 🗆	2 🗆	3 🗆	4 □
	rred drugs refer to medicines that receive num coverage under the patient's health					

Domain 5: Medication Safety

* The next section asks about the extent to which your practice uses an EHR system, electronic patient registry, or electronic prescribing system for a variety of functions related to medication safety.

When responding please refer to patients seen **over the past month** by ALL providers in this practice, or by other office staff acting on behalf of those providers.

By "all providers" we mean all the primary care physicians, specialty physicians, physician assistants, nurse practitioners, and nurse midwives in this practice including those who are participating in the demonstration, as well as those who are not eligible for or are not participating in the demonstration as enumerated in Q2.12.

Please estimate the proportion of patients for which providers (or others acting on their behalf) at this practice use the EHR, including any integrated or linked electronic patient registry system, or electronic prescribing system, to perform each of the following functions (as opposed to relying on paper charts).

Functions		None	Some, but less than 1/4	1/4 or more, but less than 1/2	1/2 or more, but less than 3/4	3/4 or more
4.5a	Maintain medication list for individual patients	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
Refers to using the electronic system to create, update, store and display a list of all medications (prescription and non-prescription) that the patient is taking.						
4.5b	Generate new prescriptions (that is, system prompts for common prescription details including medication type and name, strength, dosage, and quantity)	0 🗆	1 🗆	2 🗆	3 □	4 🗆
4.5c	Generate prescription refills (that is, system allows provider to reorder a prior prescription by revising original details associated with it, rather than requiring re-entry)	0 🗆	1 🗆	2 🗆	3 □	4 🗆
4.5d	Select individual medication for prescription (for example, from a drop-down list in the electronic system)	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆
4.5e	Calculate appropriate dose and frequency, or suggest administration route based on patient parameters such as age, weight, or functional limitations	0 🗆	1 🗆	2 🗆	3 □	4 🗆
4.5f	Screen prescriptions for drug allergies against the patient's allergy information	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆

Functions						
		None	Some, but less than 1/4	1/4 or more, but less than 1/2	1/2 or more, but less than 3/4	3/4 or more
drug intera	w prescriptions for drug- actions against the patient's ent medications	0 🗆	1 🗆	2 🗆	3 □	4 🗆
4.5h Check for drug-laboratory interaction. Such as to alert provider that patient is due for a certain laboratory or other diagnostic study to monitor for therapeutic or adverse effects of the medication or to alert provider that patient is at increased risk for adverse effects. Electronic system may either store this information or link to Internet websites with such information.		0 🗆	1 🗆	2 □	3 □	4 🗆
Electronic system	drug-disease interaction may either store this to Internet websites with such	0 🗆	1 🗆	2 🗆	3 🗆	4 🗆

SECTION 5: ARRA FUNDING EXPERIENCE

As you may know, the American Recovery and Reinvestment Act of 2009, also known as ARRA or "the federal stimulus package" (and specifically, the HITECH Act within it), will provide financial incentives through the Medicare and Medicaid programs to encourage physicians to adopt and use electronic health records (EHRs) in a meaningful way beginning in 2011. Some states may also be making loans available to practices for EHR purchase using ARRA funds, and Medicaid programs may be defraying a portion of the cost of EHRs for physicians serving many Medicaid beneficiaries. The following questions concern funding related to ARRA

	HR purchase using ARRA funds, and Medicaid programs may be defraying a portion of the cost of EHRs by sicians serving many Medicaid beneficiaries. The following questions concern funding related to A.
5.1	Did the announcement of the availability of ARRA/stimulus funding change the decision of this practice to adopt an EHR system, or change the pace at which the practice physicians (in general) are beginning to use various capabilities of its EHR?
Г	- 1□ Yes, it did change the decision to adopt or change the pace of adoption
	 No, we were aware of the funding, but it did not change the decision → GO TO Q5.2
	No, we were not aware of the funding for EHR adoption and use
↓ 5.1a	If yes, how?
	Please choose the response that best characterizes your practice.
	□ Accelerated adoption of an EHR system → GO TO Q5.2
	- ₂□ Accelerated use of more functions of an existing EHR system
	□ Delayed adoption of an EHR system → GO TO Q5.2
$\downarrow \downarrow$	−₄□ Delayed physicians from more fully using an EHR system
5.1b	For about how many physicians in the practice did the announcement of this funding accelerate (or delay) more fully using an EHR?
	₁ □ Fewer than half
	₂ ☐ Around half
	₃ ☐ More than half
5.2	Did the policy of Medicare payment penalties beginning in 2015 for physicians who do not meet criteria for meaningful use of EHRs influence the decision of this practice to adopt an EHR system, or change the pace at which practice physicians are planning to use the various capabilities of the EHR?
	$_{1}$ \square Yes, it did change the decision to adopt or change the pace of adoption
	$_2\square$ No, we were aware of the penalties, but it did not change the decision or pace of adoption
	$_{0}\square$ No, we were not aware of the penalties

5.3	Medicare criteria for the meaningful use of EHR systems (Stage 1) were published in July of 2010. When do you expect most or all the physicians in the practice to meet the Stage 1 Medicare meaningful use criteria?				
	Please choose the response that best characterizes your practice.				
	□ We have already met the Stage 1 Medicare meaningful use criteria				
	$_2$ \square We expect to meet the criteria by $ \underline{} $ $ \underline{} $ (Please enter your best estimate of the year)				
	₃ □ We do not expect to meet the Stage 1 Medicare meaningful use criteria in the foreseeable future				
	4 □ We are not familiar enough with the Stage 1 Medicare meaningful use criteria to provide an estimate at this time				
5.4	In total, how much Medicare or Medicaid meaningful use incentive money do all the practice physicians combined expect to receive over all the years it is available ?				
Г	-\$ _, , Please fill in your best estimate of the amount.				
	\square PLEASE CHECK HERE IF UNABLE TO ESTIMATE $ ightarrow$ GO TO Q5.6				
↓ 5.5	How does the anticipated Medicare or Medicaid meaningful use incentive money noted in your response to Q5.4 compare to the anticipated funding to be provided by the Electronic Health Records Demonstration (EHRD) over the course of the demonstration (that is, between 2009 and 2014)?				
	1 ☐ About the same (or only a little different)				
	$_2\square$ Medicare or Medicaid meaningful use dollars substantially larger				
	₃ ☐ EHRD dollars substantially larger				
	4 ☐ Have not estimated EHRD dollars				
5.6	Other than through the EHRD or funding related to Medicare or Medicaid meaningful use of EHRs, has the practice received funding from other sources for the purchase or use of an EHR system since June 2009?				
	(IF YES) Please fill in your best estimate of the total amounts.				
	¹ □ Yes – as a grant or subsidy Amount received: \$				
	² □ Yes – as a bonus or incentive Amount received: \$				
	₃ □ Yes – as a loan Amount received: \$				
	₀ □ No – have not received significant funding from other sources				

5.7	pra	Other than through the EHRD or funding related to Medicare or Medicaid meaningful use, does the practice expect to obtain funding from other sources for the purchase or use of an EHR system between now and 2016?			
	(H	YES) Please fill in your best estimate of the total amounts.			
	1 🗆	Yes – as a grant or subsidy Amount expected: \$			
	2 🗆	Yes – as a bonus or incentive Amount expected: \$			
	з 🗆	Yes – as a loan Amount expected: \$			
	o 🗆	No – do not expect funding from other sources			

SECTION 6: DATA ATTESTATION Please review your responses to the survey. If any are incorrect, you may go back and correct them. Responses to questions in sections 3 and 4 of the survey are important for determining your practices' overall payment score. Please review these carefully before proceeding. If any of these questions are left blank, we will interpret the response to mean "none" for purposes of computing the score. WARNING: You will be unable to make changes to your responses once you have completed this section. Failure to fully complete the survey may result in receiving a reduced incentive payment, no incentive payment at all, and/or termination from the demonstration. 6.1 I have reviewed the data submitted in this survey and agree that it is a correct assessment of this practice. I understand and acknowledge that my survey responses are accurate to the best of my knowledge and may be subject to validation. (Practices that knowingly make false attestations could lose any incentive payments that were made based on false data). ₁ □ Agree 2 ☐ Disagree Name: 6.2 Title: 6.3 6.4 E-mail Address: Please enter the address where we should send a copy of your OSS responses. 6.5 Comments? Please add any comments about the survey here.

Thank you for completing this survey.