

**Table 5.1 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2013**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
<b>Beneficiaries (in 000s)</b>	51,568	8,723	24,877	12,786	5,182	4,507	11,691	5,566	1,882	23,646	4,216	13,187	7,220	3,300	27,922
	108	39	61	57	64	27	42	38	33	67	27	39	38	52	82
<b>Beneficiaries as a Percent of Column Total</b>															
<b>Usual Source of Care</b>															
None <sup>2</sup>	4.90	7.12	4.95	3.78	3.76	8.86	5.86	3.88	3.58*	5.78	5.26	4.13	3.70	3.87*	4.16
	0.31	0.80	0.46	0.31	0.42	1.09	0.65	0.50	0.77	0.46	1.00	0.60	0.40	0.59	0.36
Doctor's office	70.48	65.01	70.04	73.43	74.47	61.21	65.47	70.02	73.09	66.33	69.07	74.09	76.06	75.26	73.98
	0.84	1.73	0.96	1.02	1.22	2.34	1.47	1.38	1.81	1.13	2.32	1.07	1.19	1.51	0.90
Doctor's clinic	13.66	14.74	14.15	12.52	12.23	15.15	13.92	12.79	10.34	13.60	14.31	14.37	12.32	13.31	13.70
	0.74	1.15	0.90	0.81	0.90	1.57	1.17	1.09	1.05	0.86	1.61	0.91	0.85	1.21	0.78
HMO <sup>3</sup>	2.46	1.55*	2.62	2.79	2.38*	1.67*	2.98	3.24	3.49*	2.83	1.42*	2.30	2.45	1.75*	2.14
	0.34	0.50	0.42	0.32	0.36	0.57	0.55	0.51	0.72	0.42	0.58	0.43	0.36	0.39	0.32
Hospital OPD/ER <sup>4</sup>	1.98	2.83	1.89	1.71	1.63*	2.85	2.00	1.69*	1.52*	2.05	2.80*	1.80	1.73*	1.70*	1.92
	0.34	0.40	0.42	0.39	0.47	0.51	0.48	0.39	0.53	0.34	0.48	0.46	0.49	0.54	0.38
Other clinic/health center	6.53	8.76	6.35	5.77	5.51	10.27	9.77	8.38	7.99	9.40	7.14	3.31	3.75	4.10*	4.10
	0.46	0.87	0.59	0.45	0.60	1.24	0.95	0.67	1.10	0.64	1.41	0.49	0.58	0.62	0.44
<b>Difficulty Obtaining Care</b>															
Yes	6.03	16.33	4.72	2.92	2.63	14.96	4.02	2.66	2.49*	5.67	17.81	5.34	3.12	2.71*	6.33
	0.28	1.11	0.34	0.26	0.39	1.54	0.49	0.33	0.61	0.42	1.77	0.53	0.39	0.54	0.39
No	93.97	83.67	95.28	97.08	97.37	85.04	95.98	97.34	97.51	94.33	82.19	94.66	96.88	97.29	93.67
	0.28	1.11	0.34	0.26	0.39	1.54	0.49	0.33	0.61	0.42	1.77	0.53	0.39	0.54	0.39
<b>Delayed Care Due to Cost</b>															
Yes	10.97	26.61	9.71	5.71	3.72	23.74	8.09	5.11	2.85*	9.96	29.68	11.14	6.17	4.21*	11.83
	0.36	1.21	0.62	0.42	0.42	1.55	0.82	0.60	0.60	0.53	2.24	0.85	0.53	0.56	0.53
No	89.03	73.39	90.29	94.29	96.28	76.26	91.91	94.89	97.15	90.04	70.32	88.86	93.83	95.79	88.17
	0.36	1.21	0.62	0.42	0.42	1.55	0.82	0.60	0.60	0.53	2.24	0.85	0.53	0.56	0.53

**Table 5.1 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2013**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
<b>Beneficiaries (in 000s)</b>	51,568	8,723	24,877	12,786	5,182	4,507	11,691	5,566	1,882	23,646	4,216	13,187	7,220	3,300	27,922
	<i>108</i>	<i>39</i>	<i>61</i>	<i>57</i>	<i>64</i>	<i>27</i>	<i>42</i>	<i>38</i>	<i>33</i>	<i>67</i>	<i>27</i>	<i>39</i>	<i>38</i>	<i>52</i>	<i>82</i>
<b>Beneficiaries as a Percent of Column Total</b>															
<b>Length of Association with Usual Source of Care</b>															
No usual source <sup>2</sup>	4.93	7.16	4.96	3.80	3.81	8.88	5.87	3.90	3.60*	5.80	5.32	4.15	3.72	3.93*	4.19
	<i>0.31</i>	<i>0.80</i>	<i>0.46</i>	<i>0.31</i>	<i>0.43</i>	<i>1.09</i>	<i>0.66</i>	<i>0.50</i>	<i>0.77</i>	<i>0.46</i>	<i>1.00</i>	<i>0.60</i>	<i>0.40</i>	<i>0.60</i>	<i>0.36</i>
Less than 1 year	9.28	12.14	9.06	8.20	8.23	12.95	8.84	7.85	7.97	9.32	11.27	9.26	8.46	8.37	9.25
	<i>0.34</i>	<i>1.01</i>	<i>0.51</i>	<i>0.48</i>	<i>0.61</i>	<i>1.39</i>	<i>0.87</i>	<i>0.70</i>	<i>1.02</i>	<i>0.50</i>	<i>1.31</i>	<i>0.67</i>	<i>0.61</i>	<i>0.78</i>	<i>0.42</i>
1 to less than 3 years	16.21	22.87	16.03	13.85	11.68	21.20	18.00	14.86	12.10	17.40	24.66	14.29	13.07	11.44	15.20
	<i>0.48</i>	<i>1.39</i>	<i>0.66</i>	<i>0.65</i>	<i>0.78</i>	<i>1.96</i>	<i>1.05</i>	<i>0.93</i>	<i>1.24</i>	<i>0.76</i>	<i>2.00</i>	<i>0.85</i>	<i>0.79</i>	<i>0.92</i>	<i>0.59</i>
3 to less than 5 years	13.22	15.60	13.10	12.26	12.14	15.00	12.66	11.44	11.23	12.71	16.24	13.49	12.90	12.67	13.65
	<i>0.40</i>	<i>1.14</i>	<i>0.59</i>	<i>0.51</i>	<i>0.81</i>	<i>1.47</i>	<i>0.85</i>	<i>0.75</i>	<i>1.35</i>	<i>0.57</i>	<i>1.83</i>	<i>0.87</i>	<i>0.62</i>	<i>1.06</i>	<i>0.56</i>
5 years or more	56.36	42.22	56.85	61.89	64.14	41.96	54.63	61.94	65.10	54.77	42.51	58.82	61.86	63.59	57.71
	<i>0.67</i>	<i>1.37</i>	<i>0.90</i>	<i>0.81</i>	<i>1.07</i>	<i>2.14</i>	<i>1.33</i>	<i>1.21</i>	<i>1.47</i>	<i>0.96</i>	<i>2.09</i>	<i>1.14</i>	<i>0.93</i>	<i>1.47</i>	<i>0.79</i>

Source: Medicare Current Beneficiary Survey

Note: An \* indicates a sample size of 50 or less. Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

<sup>1</sup> The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

<sup>2</sup> The percentage of responses for "none" under "Usual Source of Care" differs from the percentage of responses for "no usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.

<sup>3</sup> HMO stands for Health Maintenance Organization.

<sup>4</sup> OPD stands for Outpatient Department; ER stands for Emergency Room.

**Table 5.2 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2013**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction with Care	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
<b>Beneficiaries (in 000s)</b>	51,568	8,723	24,877	12,786	5,182	4,507	11,691	5,566	1,882	23,646	4,216	13,187	7,220	3,300	27,922
	108	39	61	57	64	27	42	38	33	67	27	39	38	52	82
<b>Beneficiaries as a Percent of Column Total<sup>2</sup></b>															
<b>Quality of Care</b>															
<b>General Care</b>															
Very Satisfied <sup>3</sup>	52.11	39.54	57.35	51.96	48.43	37.17	57.50	52.28	48.95	51.72	42.09	57.22	51.71	48.13	52.44
	0.68	1.52	0.94	0.83	1.36	1.82	1.27	1.20	2.09	0.81	2.27	1.39	1.18	1.51	1.00
(Very) Unsatisfied <sup>4</sup>	3.35	6.72	2.53	3.02	2.41*	6.10	2.67*	3.12	2.22*	3.39	7.38	2.40	2.95	2.52*	3.31
	0.23	0.70	0.35	0.26	0.34	0.87	0.52	0.40	0.54	0.32	1.10	0.44	0.35	0.47	0.31
<b>Follow-up Care</b>															
Very Satisfied <sup>3</sup>	33.72	27.48	37.71	32.17	28.81	26.39	38.56	33.75	25.60	34.08	28.65	36.95	30.97	30.64	33.41
	0.56	1.46	0.75	0.81	1.24	2.01	1.23	1.16	1.80	0.81	1.73	1.21	0.94	1.56	0.76
(Very) Unsatisfied <sup>4</sup>	3.44	6.42	2.83	2.64	3.34	6.55	2.62	2.48	2.80*	3.35	6.29	3.02	2.77	3.65*	3.52
	0.20	0.70	0.28	0.25	0.50	1.14	0.43	0.38	0.67	0.31	0.92	0.40	0.37	0.61	0.26
<b>Access/Coordination of Care</b>															
<b>Availability</b>															
Very Satisfied <sup>3</sup>	19.52	18.62	21.29	17.88	16.53	17.79	22.26	20.36	18.60	20.67	19.51	20.43	15.96	15.35	18.54
	0.44	1.14	0.68	0.60	0.82	1.48	0.96	0.99	1.27	0.62	1.66	0.86	0.75	1.10	0.54
(Very) Unsatisfied <sup>4</sup>	5.13	10.51	4.34	3.42	4.11	9.32	4.64	3.00	4.09*	5.11	11.81	4.08	3.75	4.12*	5.16
	0.26	0.86	0.37	0.28	0.51	1.05	0.58	0.36	0.71	0.38	1.33	0.43	0.43	0.61	0.32
<b>Ease of Access to Doctor</b>															
Very Satisfied <sup>3</sup>	39.57	28.31	44.43	40.25	33.40	27.02	43.59	42.21	35.16	39.44	29.69	45.18	38.73	32.39	39.67
	0.73	1.38	0.98	1.01	1.30	1.77	1.46	1.25	1.76	1.00	2.20	1.24	1.22	1.57	0.91
(Very) Unsatisfied <sup>4</sup>	4.90	10.92	3.76	3.21	4.40	10.05	4.08	2.99	4.04*	4.96	11.85	3.47	3.38	4.60	4.84
	0.27	1.09	0.31	0.34	0.52	1.17	0.49	0.45	0.73	0.36	1.72	0.40	0.42	0.68	0.38
<b>Can Obtain Care in Same Location</b>															
Very Satisfied <sup>3</sup>	29.58	26.19	32.35	28.53	24.55	25.99	31.76	29.59	23.80	29.52	26.41	32.88	27.71	24.98	29.63
	0.59	1.40	0.86	0.82	1.06	1.88	1.28	1.09	1.65	0.81	2.10	1.23	1.01	1.34	0.79
(Very) Unsatisfied <sup>4</sup>	6.92	12.29	5.83	5.86	5.73	12.10	6.22	6.03	5.17*	7.22	12.49	5.49	5.72	6.04	6.67
	0.36	1.06	0.50	0.40	0.56	1.30	0.78	0.59	0.86	0.55	1.64	0.54	0.50	0.76	0.43

**Table 5.2 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2013**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction with Care	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
<b>Beneficiaries (in 000s)</b>	51,568	8,723	24,877	12,786	5,182	4,507	11,691	5,566	1,882	23,646	4,216	13,187	7,220	3,300	27,922
	<i>108</i>	<i>39</i>	<i>61</i>	<i>57</i>	<i>64</i>	<i>27</i>	<i>42</i>	<i>38</i>	<i>33</i>	<i>67</i>	<i>27</i>	<i>39</i>	<i>38</i>	<i>52</i>	<i>82</i>
<b>Beneficiaries as a Percent of Column Total<sup>2</sup></b>															
<b>Information from Doctor</b>															
Very Satisfied <sup>3</sup>	34.74	28.47	39.32	32.22	29.38	27.27	40.37	33.19	29.37	35.31	29.76	38.40	31.48	29.39	34.25
	<i>0.62</i>	<i>1.42</i>	<i>0.85</i>	<i>0.69</i>	<i>1.18</i>	<i>2.01</i>	<i>1.13</i>	<i>1.04</i>	<i>2.00</i>	<i>0.82</i>	<i>1.88</i>	<i>1.26</i>	<i>0.85</i>	<i>1.44</i>	<i>0.79</i>
(Very) Unsatisfied <sup>4</sup>	5.50	10.18	4.46	4.67	4.68	9.91	4.43	4.50	4.75*	5.52	10.46	4.48	4.80	4.64	5.48
	<i>0.22</i>	<i>0.89</i>	<i>0.35</i>	<i>0.34</i>	<i>0.48</i>	<i>1.21</i>	<i>0.59</i>	<i>0.47</i>	<i>0.82</i>	<i>0.37</i>	<i>1.34</i>	<i>0.48</i>	<i>0.48</i>	<i>0.69</i>	<i>0.35</i>
<b>Doctor's Concern for Overall Health</b>															
Very Satisfied <sup>3</sup>	37.85	32.11	42.06	35.97	31.85	30.78	41.94	37.26	31.19	37.86	33.55	42.16	34.99	32.23	37.84
	<i>0.62</i>	<i>1.45</i>	<i>0.85</i>	<i>0.83</i>	<i>1.18</i>	<i>1.78</i>	<i>1.23</i>	<i>1.14</i>	<i>1.89</i>	<i>0.80</i>	<i>1.99</i>	<i>1.22</i>	<i>1.10</i>	<i>1.40</i>	<i>0.80</i>
(Very) Unsatisfied <sup>4</sup>	4.74	8.96	3.79	3.93	4.25	9.61	4.05	3.18	3.40*	4.86	8.25	3.57	4.50	4.73	4.65
	<i>0.24</i>	<i>0.80</i>	<i>0.34</i>	<i>0.29</i>	<i>0.47</i>	<i>1.15</i>	<i>0.57</i>	<i>0.42</i>	<i>0.76</i>	<i>0.41</i>	<i>0.92</i>	<i>0.41</i>	<i>0.44</i>	<i>0.56</i>	<i>0.28</i>
<b>Cost</b>															
Very Satisfied <sup>3</sup>	27.42	21.78	28.94	28.34	27.31	21.06	28.28	29.90	27.55	27.22	22.57	29.53	27.13	27.17	27.58
	<i>0.54</i>	<i>1.13</i>	<i>0.85</i>	<i>0.85</i>	<i>1.26</i>	<i>1.49</i>	<i>1.19</i>	<i>1.25</i>	<i>1.91</i>	<i>0.79</i>	<i>1.82</i>	<i>1.12</i>	<i>0.99</i>	<i>1.50</i>	<i>0.69</i>
(Very) Unsatisfied <sup>4</sup>	16.59	25.11	16.10	13.76	11.54	22.84	15.72	13.53	11.53	16.24	27.54	16.44	13.94	11.55	16.90
	<i>0.44</i>	<i>1.45</i>	<i>0.64</i>	<i>0.63</i>	<i>0.83</i>	<i>1.87</i>	<i>1.00</i>	<i>0.92</i>	<i>1.19</i>	<i>0.64</i>	<i>2.11</i>	<i>0.93</i>	<i>0.78</i>	<i>1.06</i>	<i>0.64</i>

Source: Medicare Current Beneficiary Survey

Note: An \* indicates a sample size of 50 or less. Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 Column percentages do not sum to 100 percent because the responses of "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

3 Beneficiaries whose response to the question was 'very satisfied'.

4 Beneficiaries whose response to the question was 'unsatisfied' or 'very unsatisfied'.

**Table 5.3 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2013**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
<b>Beneficiaries (in 000s)</b>	51,568	8,723	24,877	12,786	5,182	4,507	11,691	5,566	1,882	23,646	4,216	13,187	7,220	3,300	27,922
	108	39	61	57	64	27	42	38	33	67	27	39	38	52	82
Beneficiaries as a Percent of Column Total															
<b>Had a Problem and Did Not See a Doctor</b>															
Yes	10.91	22.70	9.42	7.60	6.37	21.19	8.84	6.93	5.57*	10.49	24.32	9.94	8.13	6.83	11.27
	0.44	1.32	0.61	0.46	0.59	1.69	0.85	0.69	1.00	0.56	1.91	0.70	0.58	0.76	0.51
No	89.09	77.30	90.58	92.40	93.63	78.81	91.16	93.07	94.43	89.51	75.68	90.06	91.87	93.17	88.73
	0.44	1.32	0.61	0.46	0.59	1.69	0.85	0.69	1.00	0.56	1.91	0.70	0.58	0.76	0.51
<b>Ever Had a Prescription You Did Not Fill</b>															
Yes	5.76	12.20	5.23	3.37	3.42	12.01	4.44	3.00	2.68*	5.40	12.40	5.93	3.65	3.84*	6.07
	0.28	1.05	0.37	0.27	0.53	1.29	0.50	0.45	0.76	0.36	1.66	0.53	0.35	0.67	0.42
No	94.24	87.80	94.77	96.63	96.58	87.99	95.56	97.00	97.32	94.60	87.60	94.07	96.35	96.16	93.93
	0.28	1.05	0.37	0.27	0.53	1.29	0.50	0.45	0.76	0.36	1.66	0.53	0.35	0.67	0.42
<b>Visit a Doctor as Soon as You Feel Bad</b>															
Yes	37.82	41.88	35.11	39.01	41.09	43.28	36.08	40.98	43.35	39.18	40.38	34.25	37.50	39.81	36.67
	0.69	1.36	0.96	0.92	1.20	1.82	1.05	1.21	1.82	0.82	1.84	1.38	1.33	1.54	0.87
No	62.18	58.12	64.89	60.99	58.91	56.72	63.92	59.02	56.65	60.82	59.62	65.75	62.50	60.19	63.33
	0.69	1.36	0.96	0.92	1.20	1.82	1.05	1.21	1.82	0.82	1.84	1.38	1.33	1.54	0.87
<b>Avoid Going to the Doctor</b>															
Yes	28.73	38.41	27.88	25.16	25.31	38.13	24.16	24.03	22.50	26.65	38.71	31.20	26.04	26.91	30.49
	0.58	1.52	0.84	0.76	1.07	2.05	1.13	1.00	1.70	0.75	2.22	1.23	1.05	1.34	0.86
No	71.27	61.59	72.12	74.84	74.69	61.87	75.84	75.97	77.50	73.35	61.29	68.80	73.96	73.09	69.51
	0.58	1.52	0.84	0.76	1.07	2.05	1.13	1.00	1.70	0.75	2.22	1.23	1.05	1.34	0.86

**Table 5.3 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2013**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total	All Medicare Beneficiaries				Male					Female				
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	51,568	8,723	24,877	12,786	5,182	4,507	11,691	5,566	1,882	23,646	4,216	13,187	7,220	3,300	27,922
	<i>108</i>	<i>39</i>	<i>61</i>	<i>57</i>	<i>64</i>	<i>27</i>	<i>42</i>	<i>38</i>	<i>33</i>	<i>67</i>	<i>27</i>	<i>39</i>	<i>38</i>	<i>52</i>	<i>82</i>

Beneficiaries as a Percent of Column Total

**Do You Worry About Your  
Health More Than Others**

Yes	25.86	63.56	18.98	17.76	14.87	61.78	19.34	18.07	14.92	26.87	65.49	18.67	17.53	14.84	25.01
	<i>0.43</i>	<i>1.43</i>	<i>0.63</i>	<i>0.60</i>	<i>0.79</i>	<i>2.05</i>	<i>1.04</i>	<i>0.91</i>	<i>1.34</i>	<i>0.74</i>	<i>2.02</i>	<i>0.80</i>	<i>0.85</i>	<i>1.01</i>	<i>0.57</i>
No	74.14	36.44	81.02	82.24	85.13	38.22	80.66	81.93	85.08	73.13	34.51	81.33	82.47	85.16	74.99
	<i>0.43</i>	<i>1.43</i>	<i>0.63</i>	<i>0.60</i>	<i>0.79</i>	<i>2.05</i>	<i>1.04</i>	<i>0.91</i>	<i>1.34</i>	<i>0.74</i>	<i>2.02</i>	<i>0.80</i>	<i>0.85</i>	<i>1.01</i>	<i>0.57</i>

**When Sick, Do You Keep  
it to Yourself**

Yes	37.91	50.44	35.48	34.25	37.46	48.00	32.09	32.08	33.97	35.27	53.04	38.50	35.92	39.43	40.15
	<i>0.58</i>	<i>1.53</i>	<i>0.76</i>	<i>0.88</i>	<i>1.18</i>	<i>2.06</i>	<i>1.10</i>	<i>1.20</i>	<i>1.98</i>	<i>0.78</i>	<i>2.04</i>	<i>1.13</i>	<i>1.20</i>	<i>1.50</i>	<i>0.75</i>
No	62.09	49.56	64.52	65.75	62.54	52.00	67.91	67.92	66.03	64.73	46.96	61.50	64.08	60.57	59.85
	<i>0.58</i>	<i>1.53</i>	<i>0.76</i>	<i>0.88</i>	<i>1.18</i>	<i>2.06</i>	<i>1.10</i>	<i>1.20</i>	<i>1.98</i>	<i>0.78</i>	<i>2.04</i>	<i>1.13</i>	<i>1.20</i>	<i>1.50</i>	<i>0.75</i>

Source: Medicare Current Beneficiary Survey

Note: An \* indicates a sample size of 50 or less. Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

<sup>1</sup> The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

**Table 5.4 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Race/Ethnicity and Age, 2013**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	51,568	5,165	19,030	9,942	4,232	38,369	1,564	2,126	939	337	4,966	1,247	2,220	1,117	386	4,970
	108	139	195	105	68	357	47	38	27	17	63	134	167	65	32	305
<b>Beneficiaries as a Percent of Column Total</b>																
<b>Usual Source of Care</b>																
None <sup>2</sup>	4.90	6.95	4.25	3.11	3.34*	4.22	7.42*	6.47*	3.74*	6.26*	6.24	6.30*	8.18*	8.97*	5.44*	7.67
	0.31	0.75	0.49	0.33	0.46	0.32	1.70	1.42	0.93	2.34	0.91	1.77	2.07	1.33	1.83	1.25
Doctor's office	70.48	67.16	70.66	74.59	76.05	71.80	61.14	69.97	71.51	75.07	67.83	68.15	66.88	68.37	65.49	67.43
	0.84	2.18	1.11	1.15	1.30	0.97	2.71	2.60	3.04	3.93	1.64	4.48	2.74	2.46	4.43	1.96
Doctor's clinic	13.66	15.25	14.62	13.00	12.39	14.04	15.69	12.07	10.65*	7.04*	12.60	12.02*	12.73	8.53*	13.94*	11.70
	0.74	1.65	1.03	0.97	1.03	0.89	2.02	1.67	2.05	1.71	1.05	2.68	1.97	1.49	2.99	1.15
HMO <sup>3</sup>	2.46	1.02*	2.32	2.47	2.08*	2.16	2.40*	1.83*	3.68*	2.95*	2.43*	2.78*	5.78*	3.86*	4.70*	4.51
	0.34	0.42	0.46	0.30	0.37	0.32	1.03	0.64	1.11	1.68	0.50	1.52	1.41	1.63	1.91	1.10
Hospital OPD/ER <sup>4</sup>	1.98	1.84*	1.54	1.45	1.44*	1.55	4.00*	3.66*	2.47*	2.00*	3.43	4.66*	1.88*	4.05*	1.20*	3.01*
	0.34	0.38	0.47	0.42	0.49	0.39	0.94	0.99	1.03	1.14	0.58	1.52	0.66	1.13	0.88	0.55
Other clinic/health center	6.53	7.77	6.61	5.38	4.70	6.24	9.35*	6.00*	7.95*	6.68*	7.47	6.08*	4.55*	6.21*	9.23*	5.67
	0.46	1.00	0.70	0.47	0.60	0.50	1.63	1.18	1.38	2.30	0.79	2.16	1.17	1.02	2.21	1.00
<b>Difficulty Obtaining Care</b>																
Yes	6.03	17.17	3.71	2.67	2.26*	5.09	11.41	5.54*	4.54*	4.78*	7.15	16.71*	9.12*	4.26*	6.01*	9.70
	0.28	1.51	0.31	0.29	0.40	0.28	2.26	1.36	1.11	1.95	0.95	3.97	1.68	1.62	1.70	1.45
No	93.97	82.83	96.29	97.33	97.74	94.91	88.59	94.46	95.46	95.22	92.85	83.29	90.88	95.74	93.99	90.30
	0.28	1.51	0.31	0.29	0.40	0.28	2.26	1.36	1.11	1.95	0.95	3.97	1.68	1.62	1.70	1.45
<b>Delayed Care Due to Cost</b>																
Yes	10.97	29.41	8.70	5.41	3.75	10.09	21.98	9.42*	6.70*	0.75*	12.28	21.06*	14.52*	5.44*	6.86*	13.53
	0.36	1.43	0.62	0.45	0.48	0.39	2.60	1.97	1.49	0.53	1.01	4.18	2.78	1.04	2.20	1.71
No	89.03	70.59	91.30	94.59	96.25	89.91	78.02	90.58	93.30	99.25	87.72	78.94	85.48	94.56	93.14	86.47
	0.36	1.43	0.62	0.45	0.48	0.39	2.60	1.97	1.49	0.53	1.01	4.18	2.78	1.04	2.20	1.71

**Table 5.4 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Race/Ethnicity and Age, 2013**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	51,568	5,165	19,030	9,942	4,232	38,369	1,564	2,126	939	337	4,966	1,247	2,220	1,117	386	4,970
	<i>108</i>	<i>139</i>	<i>195</i>	<i>105</i>	<i>68</i>	<i>357</i>	<i>47</i>	<i>38</i>	<i>27</i>	<i>17</i>	<i>63</i>	<i>134</i>	<i>167</i>	<i>65</i>	<i>32</i>	<i>305</i>
<b>Beneficiaries as a Percent of Column Total</b>																
<b>Length of Association with Usual Source of Care</b>																
No usual source <sup>2</sup>	4.93	7.01	4.26	3.12	3.37*	4.23	7.46*	6.50*	3.81*	6.55*	6.30	6.30*	8.22*	9.00*	5.54*	7.71
	<i>0.31</i>	<i>0.76</i>	<i>0.49</i>	<i>0.34</i>	<i>0.46</i>	<i>0.32</i>	<i>1.70</i>	<i>1.43</i>	<i>0.94</i>	<i>2.45</i>	<i>0.92</i>	<i>1.77</i>	<i>2.08</i>	<i>1.33</i>	<i>1.84</i>	<i>1.26</i>
Less than 1 year	9.28	11.62	8.59	8.03	7.74	8.76	15.59	9.41*	7.36*	7.85*	10.88	7.61*	11.70*	9.35*	11.73*	10.14
	<i>0.34</i>	<i>1.19</i>	<i>0.53</i>	<i>0.53</i>	<i>0.64</i>	<i>0.33</i>	<i>2.46</i>	<i>1.71</i>	<i>1.16</i>	<i>2.36</i>	<i>1.06</i>	<i>2.46</i>	<i>2.02</i>	<i>1.39</i>	<i>2.79</i>	<i>1.31</i>
1 to less than 3 years	16.21	22.09	15.72	13.60	10.72	15.47	21.01	18.81	12.93	16.84*	18.28	30.50	15.76	13.96	15.22*	19.03
	<i>0.48</i>	<i>1.70</i>	<i>0.82</i>	<i>0.66</i>	<i>0.90</i>	<i>0.56</i>	<i>2.62</i>	<i>2.29</i>	<i>2.06</i>	<i>3.14</i>	<i>1.48</i>	<i>4.56</i>	<i>1.90</i>	<i>1.99</i>	<i>3.41</i>	<i>1.59</i>
3 to less than 5 years	13.22	15.60	12.45	11.98	12.18	12.72	13.92	11.50	14.66	6.59*	12.53	16.67*	18.07	14.67	15.82*	16.78
	<i>0.40</i>	<i>1.53</i>	<i>0.61</i>	<i>0.58</i>	<i>0.84</i>	<i>0.43</i>	<i>2.29</i>	<i>1.78</i>	<i>1.80</i>	<i>1.99</i>	<i>1.22</i>	<i>2.71</i>	<i>1.81</i>	<i>1.92</i>	<i>3.08</i>	<i>1.23</i>
5 years or more	56.36	43.67	58.98	63.26	65.99	58.82	42.03	53.78	61.24	62.18	52.01	38.91	46.25	53.03	51.68	46.34
	<i>0.67</i>	<i>1.90</i>	<i>1.01</i>	<i>0.87</i>	<i>1.22</i>	<i>0.76</i>	<i>2.86</i>	<i>3.08</i>	<i>2.69</i>	<i>3.95</i>	<i>1.78</i>	<i>4.03</i>	<i>2.88</i>	<i>2.52</i>	<i>4.35</i>	<i>1.89</i>

Source: Medicare Current Beneficiary Survey

Note: An \* indicates a sample size of 50 or less. Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

- 1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.
- 2 The percentage of responses for "None" under "Usual Source of Care" differs from the percentage of responses for "No usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.
- 3 HMO stands for Health Maintenance Organization.
- 4 OPD stands for Outpatient Department; ER stands for Emergency Room.



**Table 5.5 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Race/Ethnicity and Age, 2013**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction with Care	Total <sup>6</sup>	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	51,568	5,165	19,030	9,942	4,232	38,369	1,564	2,126	939	337	4,966	1,247	2,220	1,117	386	4,970
	108	139	195	105	68	357	47	38	27	17	63	134	167	65	32	305
<b>Beneficiaries as a Percent of Column Total<sup>3</sup></b>																
<b>Quality of Care</b>																
<b>General Care</b>																
Very Satisfied <sup>4</sup>	52.11	39.63	61.59	54.66	50.07	55.58	38.88	45.97	39.52	34.90*	41.76	39.34	42.71	45.54	48.09	42.91
	0.68	1.91	0.94	0.89	1.57	0.72	2.79	2.73	3.12	4.34	1.52	4.71	3.03	2.65	4.37	1.91
(Very) Unsatisfied <sup>5</sup>	3.35	6.18	1.86	3.12	2.28*	2.81	7.15*	4.21*	1.81*	3.52*	4.64	5.38*	5.29*	4.29*	1.48*	4.79
	0.23	0.71	0.29	0.31	0.39	0.19	1.84	1.05	0.65	1.88	0.77	1.48	2.11	0.84	0.91	0.98
<b>Follow-up Care</b>																
Very Satisfied <sup>4</sup>	33.72	28.65	41.27	34.47	29.39	36.51	23.64	26.65	18.69	22.76*	23.94	29.53	24.93	26.57	26.94*	26.61
	0.56	1.67	0.83	0.88	1.31	0.59	2.82	2.67	2.54	4.85	1.67	4.08	2.37	2.45	3.76	1.62
(Very) Unsatisfied <sup>5</sup>	3.44	6.80	2.35	2.72	3.37	3.15	5.76*	4.09*	3.76*	2.59*	4.45	5.69*	2.98*	1.98*	3.75*	3.50*
	0.20	0.96	0.29	0.28	0.56	0.22	1.72	1.01	1.12	1.54	0.72	1.86	1.22	0.67	1.38	0.74
<b>Access/Coordination of Care</b>																
<b>Availability</b>																
Very Satisfied <sup>4</sup>	19.52	17.58	23.00	18.57	17.06	20.47	21.60	17.01	14.06	11.36*	17.52	16.06	16.36	13.65	17.46*	15.77
	0.44	1.18	0.85	0.71	0.90	0.55	3.07	2.34	2.48	3.14	1.43	2.44	1.97	1.54	3.32	1.17
(Very) Unsatisfied <sup>5</sup>	5.13	12.00	4.05	3.85	4.16	5.08	5.60*	2.72*	1.38*	3.36*	3.42	10.34*	6.25*	1.64*	3.60*	6.05
	0.26	1.15	0.35	0.35	0.58	0.28	1.55	1.05	0.62	1.68	0.71	3.09	1.85	0.69	1.50	1.21
<b>Ease of Access to Doctor</b>																
Very Satisfied <sup>4</sup>	39.57	29.83	48.46	42.74	34.35	42.92	27.18	33.11	26.48	28.52*	29.68	28.44	29.02	34.52	27.10*	29.96
	0.73	1.75	1.13	1.18	1.39	0.85	2.49	2.66	2.85	4.26	1.42	3.57	2.25	2.57	4.14	1.44
(Very) Unsatisfied <sup>5</sup>	4.90	11.94	2.83	3.00	4.24	4.25	8.03*	4.79*	2.87*	2.57*	5.30	10.80*	8.52*	5.53*	6.66*	8.28
	0.27	1.43	0.30	0.37	0.54	0.27	1.91	1.56	1.20	1.40	0.90	2.74	2.11	1.53	2.15	1.23
<b>Can Obtain Care in Same Location</b>																
Very Satisfied <sup>4</sup>	29.58	26.57	33.81	29.46	24.13	30.65	26.65	27.02	19.38	24.87*	25.33	26.13	27.75	27.78	25.73*	27.19
	0.59	1.78	0.94	0.92	1.13	0.63	3.16	2.63	2.93	4.77	1.73	3.98	2.77	2.54	3.98	1.88
(Very) Unsatisfied <sup>5</sup>	6.92	13.46	5.71	6.14	5.51	6.84	9.15*	4.92*	4.94*	7.39*	6.42	12.34*	5.53*	3.91*	5.13*	6.85
	0.36	1.34	0.50	0.44	0.66	0.40	2.31	1.46	1.33	2.73	1.03	3.27	1.42	1.15	1.67	1.00

**Table 5.5 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Race/Ethnicity and Age, 2013**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction with Care	Total <sup>6</sup>	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	51,568	5,165	19,030	9,942	4,232	38,369	1,564	2,126	939	337	4,966	1,247	2,220	1,117	386	4,970
	<i>108</i>	<i>139</i>	<i>195</i>	<i>105</i>	<i>68</i>	<i>357</i>	<i>47</i>	<i>38</i>	<i>27</i>	<i>17</i>	<i>63</i>	<i>134</i>	<i>167</i>	<i>65</i>	<i>32</i>	<i>305</i>
<b>Beneficiaries as a Percent of Column Total<sup>3</sup></b>																
<b>Relationship with Primary Doctor</b>																
<b>Information from Doctor</b>																
Very Satisfied <sup>4</sup>	34.74	29.66	43.53	34.12	29.68	37.72	27.53	24.88	18.86	23.89*	24.52	30.60	23.10	27.25	30.92*	26.52
	<i>0.62</i>	<i>1.75</i>	<i>0.94</i>	<i>0.85</i>	<i>1.30</i>	<i>0.72</i>	<i>2.98</i>	<i>2.39</i>	<i>2.28</i>	<i>4.67</i>	<i>1.69</i>	<i>3.73</i>	<i>2.34</i>	<i>2.17</i>	<i>4.07</i>	<i>1.48</i>
(Very) Unsatisfied <sup>5</sup>	5.50	9.24	3.56	4.84	4.63	4.77	8.72*	5.53*	3.94*	3.90*	6.13	13.54*	6.65*	5.33*	3.91*	7.88
	<i>0.22</i>	<i>1.03</i>	<i>0.31</i>	<i>0.39</i>	<i>0.54</i>	<i>0.25</i>	<i>1.77</i>	<i>1.02</i>	<i>1.10</i>	<i>1.72</i>	<i>0.69</i>	<i>3.72</i>	<i>1.52</i>	<i>1.00</i>	<i>1.67</i>	<i>1.13</i>
<b>Doctor's Concern for Overall Health</b>																
Very Satisfied <sup>4</sup>	37.85	33.82	45.43	38.29	32.76	40.63	29.22	28.86	20.99	22.26*	27.04	33.45	28.81	32.01	29.54*	30.76
	<i>0.62</i>	<i>1.83</i>	<i>1.07</i>	<i>0.96</i>	<i>1.30</i>	<i>0.71</i>	<i>2.76</i>	<i>2.74</i>	<i>2.39</i>	<i>4.09</i>	<i>1.79</i>	<i>5.13</i>	<i>2.58</i>	<i>2.74</i>	<i>3.99</i>	<i>1.91</i>
(Very) Unsatisfied <sup>5</sup>	4.74	9.51	3.39	3.80	4.10	4.39	7.61*	3.22*	3.88*	7.01*	4.99	9.11*	5.70*	6.19*	3.72*	6.51
	<i>0.24</i>	<i>1.09</i>	<i>0.36</i>	<i>0.35</i>	<i>0.54</i>	<i>0.27</i>	<i>2.02</i>	<i>0.94</i>	<i>1.12</i>	<i>2.35</i>	<i>0.76</i>	<i>2.08</i>	<i>1.48</i>	<i>1.18</i>	<i>1.70</i>	<i>0.84</i>
<b>Cost</b>																
Very Satisfied <sup>4</sup>	27.42	22.45	31.23	29.68	27.57	29.24	19.86	17.72	16.18	21.42*	18.35	24.59	24.05	27.31	28.36*	25.24
	<i>0.54</i>	<i>1.48</i>	<i>0.99</i>	<i>1.03</i>	<i>1.39</i>	<i>0.67</i>	<i>2.50</i>	<i>2.09</i>	<i>1.96</i>	<i>3.89</i>	<i>1.27</i>	<i>4.16</i>	<i>2.86</i>	<i>2.12</i>	<i>3.90</i>	<i>1.82</i>
(Very) Unsatisfied <sup>5</sup>	16.59	25.38	15.38	13.62	11.20	15.82	26.38	18.52	14.78	13.47*	19.96	23.72	18.97	12.70	14.73*	18.43
	<i>0.44</i>	<i>1.55</i>	<i>0.67</i>	<i>0.62</i>	<i>0.85</i>	<i>0.46</i>	<i>3.51</i>	<i>1.86</i>	<i>2.22</i>	<i>2.54</i>	<i>1.55</i>	<i>4.60</i>	<i>2.98</i>	<i>1.70</i>	<i>3.27</i>	<i>1.91</i>

Source: Medicare Current Beneficiary Survey

Note: An \* indicates a sample size of 50 or less. Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

3 Column percentages do not sum to 100 percent because the responses of "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

4 Beneficiaries whose response to the question was 'very satisfied'.

5 Beneficiaries whose response to the question was 'unsatisfied' or 'very unsatisfied'.

6 Total includes persons of other race/ethnicity and persons who did not report their race/ethnicity.

**Table 5.6 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2013**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	51,568	5,165	19,030	9,942	4,232	38,369	1,564	2,126	939	337	4,966	1,247	2,220	1,117	386	4,970
	108	139	195	105	68	357	47	38	27	17	63	134	167	65	32	305
<b>Beneficiaries as a Percent of Column Total<sup>2</sup></b>																
<b>Had a Problem and Did Not See a Doctor</b>																
Yes	10.91	24.27	8.59	7.63	6.49	10.22	15.84	10.40	8.19*	9.17*	11.61	18.17	11.59*	6.53*	5.66*	11.64
	0.44	1.60	0.67	0.48	0.72	0.47	2.55	1.71	1.86	2.49	1.18	4.01	2.32	1.55	2.14	1.58
No	89.09	75.73	91.41	92.37	93.51	89.78	84.16	89.60	91.81	90.83	88.39	81.83	88.41	93.47	94.34	88.36
	0.44	1.60	0.67	0.48	0.72	0.47	2.55	1.71	1.86	2.49	1.18	4.01	2.32	1.55	2.14	1.58
<b>Ever Had a Prescription You Did Not Fill</b>																
Yes	5.76	11.76	5.29	3.26	3.23*	5.40	12.26	6.85*	3.41*	3.73*	7.69	14.21*	3.61*	4.28*	3.44*	6.41
	0.28	1.29	0.38	0.30	0.56	0.30	2.61	1.73	0.91	1.60	1.14	3.45	1.23	0.92	1.58	1.19
No	94.24	88.24	94.71	96.74	96.77	94.60	87.74	93.15	96.59	96.27	92.31	85.79	96.39	95.72	96.56	93.59
	0.28	1.29	0.38	0.30	0.56	0.30	2.61	1.73	0.91	1.60	1.14	3.45	1.23	0.92	1.58	1.19
<b>Visit a Doctor as Soon as You Feel Bad</b>																
Yes	37.82	34.27	30.79	35.88	38.31	33.39	57.75	48.28	47.16	48.39	51.09	51.38	53.87	57.86	61.03	54.69
	0.69	1.83	0.96	1.09	1.43	0.73	2.69	2.30	2.38	5.38	1.42	4.47	3.21	2.57	4.96	2.10
No	62.18	65.73	69.21	64.12	61.69	66.61	42.25	51.72	52.84	51.61	48.91	48.62	46.13	42.14	38.97	45.31
	0.69	1.83	0.96	1.09	1.43	0.73	2.69	2.30	2.38	5.38	1.42	4.47	3.21	2.57	4.96	2.10
<b>Avoid Going to the Doctor</b>																
Yes	28.73	38.97	25.26	23.07	24.42	26.44	39.19	28.84	25.23	26.62*	31.29	31.64	40.13	39.75	32.28	37.31
	0.58	1.98	0.98	0.79	1.18	0.66	3.26	2.42	2.48	3.16	1.68	3.86	2.59	2.03	4.15	1.75
No	71.27	61.03	74.74	76.93	75.58	73.56	60.81	71.16	74.77	73.38	68.71	68.36	59.87	60.25	67.72	62.69
	0.58	1.98	0.98	0.79	1.18	0.66	3.26	2.42	2.48	3.16	1.68	3.86	2.59	2.03	4.15	1.75

**Table 5.6 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2013**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	51,568	5,165	19,030	9,942	4,232	38,369	1,564	2,126	939	337	4,966	1,247	2,220	1,117	386	4,970
	<i>108</i>	<i>139</i>	<i>195</i>	<i>105</i>	<i>68</i>	<i>357</i>	<i>47</i>	<i>38</i>	<i>27</i>	<i>17</i>	<i>63</i>	<i>134</i>	<i>167</i>	<i>65</i>	<i>32</i>	<i>305</i>

Beneficiaries as a Percent of Column Total<sup>2</sup>

**Do You Worry About Your  
Health More Than Others**

Yes	25.86	61.22	13.66	13.92	11.45	19.91	63.99	28.08	24.76	26.28*	38.87	69.26	49.19	42.13	41.85	52.18
	<i>0.43</i>	<i>1.83</i>	<i>0.65</i>	<i>0.66</i>	<i>0.85</i>	<i>0.47</i>	<i>2.67</i>	<i>2.13</i>	<i>2.27</i>	<i>3.71</i>	<i>1.38</i>	<i>4.09</i>	<i>2.59</i>	<i>2.39</i>	<i>4.54</i>	<i>1.65</i>
No	74.14	38.78	86.34	86.08	88.55	80.09	36.01	71.92	75.24	73.72	61.13	30.74	50.81	57.87	58.15	47.82
	<i>0.43</i>	<i>1.83</i>	<i>0.65</i>	<i>0.66</i>	<i>0.85</i>	<i>0.47</i>	<i>2.67</i>	<i>2.13</i>	<i>2.27</i>	<i>3.71</i>	<i>1.38</i>	<i>4.09</i>	<i>2.59</i>	<i>2.39</i>	<i>4.54</i>	<i>1.65</i>

**When Sick, Do You Keep  
it to Yourself**

Yes	37.91	52.34	35.58	34.78	38.63	37.97	45.02	32.36	28.91	30.70*	35.61	48.15	36.25	34.15	35.49	38.68
	<i>0.58</i>	<i>1.97</i>	<i>0.88</i>	<i>1.00</i>	<i>1.35</i>	<i>0.67</i>	<i>3.12</i>	<i>2.58</i>	<i>2.43</i>	<i>3.99</i>	<i>1.57</i>	<i>5.61</i>	<i>3.05</i>	<i>2.97</i>	<i>3.85</i>	<i>2.55</i>
No	62.09	47.66	64.42	65.22	61.37	62.03	54.98	67.64	71.09	69.30	64.39	51.85	63.75	65.85	64.51	61.32
	<i>0.58</i>	<i>1.97</i>	<i>0.88</i>	<i>1.00</i>	<i>1.35</i>	<i>0.67</i>	<i>3.12</i>	<i>2.58</i>	<i>2.43</i>	<i>3.99</i>	<i>1.57</i>	<i>5.61</i>	<i>3.05</i>	<i>2.97</i>	<i>3.85</i>	<i>2.55</i>

Source: Medicare Current Beneficiary Survey

Note: An \* indicates a sample size of 50 or less. Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 Column percentages do not sum to 100 percent because the responses of "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

**Table 5.7 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2013**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	51,568	2,304	6,086	4,088	2,294	14,771	3,141	15,183	6,493	1,509	26,326	3,279	3,608	2,204	1,379	10,470
	108	127	185	95	70	278	134	208	93	62	256	107	127	82	61	196
<b>Beneficiaries as a Percent of Column Total</b>																
<b>Access to Care</b>																
<b>Usual Source of Care</b>																
None <sup>2</sup>	4.90	8.86	7.59	4.25	3.69*	6.26	4.11*	3.57	3.16	3.02*	3.51	8.78	6.27*	4.72*	4.70*	6.52
	0.31	1.98	1.13	0.63	0.55	0.65	0.84	0.49	0.44	0.68	0.34	1.06	1.11	0.79	1.03	0.61
Doctor's office	70.48	61.85	65.79	72.64	74.20	68.37	70.78	72.78	74.23	73.82	72.96	61.69	65.65	72.55	75.66	67.18
	0.84	2.93	1.68	1.56	1.57	1.18	2.78	1.23	1.22	2.06	1.02	2.10	2.31	1.92	2.00	1.31
Doctor's clinic	13.66	14.04	15.05	12.55	13.77	14.00	11.93	13.05	12.88	12.96	12.87	17.94	17.27	11.43	8.88*	15.15
	0.74	2.31	1.53	1.21	1.37	1.08	1.66	0.94	1.05	1.42	0.78	1.60	2.10	1.32	1.47	1.06
HMO <sup>3</sup>	2.46	0.82*	2.26*	2.41*	1.76*	2.00	1.96*	2.78	2.91	3.47*	2.75	1.66*	2.53*	3.14*	2.23*	2.35
	0.34	0.66	0.47	0.42	0.44	0.32	0.79	0.52	0.43	0.83	0.41	0.54	0.68	0.58	0.72	0.43
Hospital OPD/ER <sup>4</sup>	1.98	3.63*	2.09*	1.90*	2.51*	2.34	1.98*	1.67	1.70*	0.93*	1.67	3.08*	2.49*	1.41*	0.95*	2.24
	0.34	0.91	0.49	0.58	0.84	0.45	0.52	0.56	0.42	0.50	0.44	0.69	0.73	0.49	0.45	0.33
Other clinic/health center	6.53	10.80	7.21	6.26	4.07*	7.02	9.24	6.13	5.12	5.80*	6.23	6.85	5.79*	6.76	7.59*	6.56
	0.46	1.90	0.99	0.69	0.68	0.60	1.91	0.70	0.45	1.09	0.58	0.82	0.93	1.21	1.36	0.58
<b>Difficulty Obtaining Care</b>																
Yes	6.03	13.71	5.88	3.94	2.40*	6.02	16.13	3.74	1.91*	1.82*	4.66	18.37	6.92*	4.01*	3.90*	9.49
	0.28	1.64	0.78	0.59	0.57	0.52	2.26	0.45	0.31	0.55	0.37	1.97	1.16	0.84	0.92	0.84
No	93.97	86.29	94.12	96.06	97.60	93.98	83.87	96.26	98.09	98.18	95.34	81.63	93.08	95.99	96.10	90.51
	0.28	1.64	0.78	0.59	0.57	0.52	2.26	0.45	0.31	0.55	0.37	1.97	1.16	0.84	0.92	0.84
<b>Delayed Care Due to Cost</b>																
Yes	10.97	24.33	12.68	6.87	3.88*	11.53	30.34	7.28	3.98	3.71*	9.02	24.62	14.92	8.64	3.46*	15.12
	0.36	2.48	1.29	0.75	0.69	0.69	2.17	0.62	0.42	0.80	0.47	1.95	1.81	1.20	0.83	0.94
No	89.03	75.67	87.32	93.13	96.12	88.47	69.66	92.72	96.02	96.29	90.98	75.38	85.08	91.36	96.54	84.88
	0.36	2.48	1.29	0.75	0.69	0.69	2.17	0.62	0.42	0.80	0.47	1.95	1.81	1.20	0.83	0.94

**Table 5.7 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2013**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	51,568	2,304	6,086	4,088	2,294	14,771	3,141	15,183	6,493	1,509	26,326	3,279	3,608	2,204	1,379	10,470
	<i>108</i>	<i>127</i>	<i>185</i>	<i>95</i>	<i>70</i>	<i>278</i>	<i>134</i>	<i>208</i>	<i>93</i>	<i>62</i>	<i>256</i>	<i>107</i>	<i>127</i>	<i>82</i>	<i>61</i>	<i>196</i>
<b>Beneficiaries as a Percent of Column Total</b>																
<b>Continuity of Care</b>																
<b>Length of Association with Usual Source of Care</b>																
No usual source <sup>2</sup>	4.93	8.99	7.60	4.27	3.74*	6.30	4.11*	3.58	3.17	3.04*	3.51	8.84	6.30*	4.77*	4.76*	6.57
	<i>0.31</i>	<i>2.01</i>	<i>1.13</i>	<i>0.64</i>	<i>0.55</i>	<i>0.66</i>	<i>0.84</i>	<i>0.49</i>	<i>0.45</i>	<i>0.69</i>	<i>0.34</i>	<i>1.07</i>	<i>1.12</i>	<i>0.80</i>	<i>1.05</i>	<i>0.62</i>
Less than 1 year	9.28	13.24	9.85	9.47	7.75	9.94	10.12	7.82	6.91	8.99	7.94	13.34	13.00	9.65	8.17*	11.77
	<i>0.34</i>	<i>2.13</i>	<i>0.94</i>	<i>0.86</i>	<i>0.95</i>	<i>0.57</i>	<i>1.52</i>	<i>0.65</i>	<i>0.61</i>	<i>1.25</i>	<i>0.46</i>	<i>1.50</i>	<i>1.49</i>	<i>1.25</i>	<i>1.21</i>	<i>0.76</i>
1 to less than 3 years	16.21	20.76	15.88	13.91	11.56	15.43	27.64	15.97	14.15	10.07	16.58	19.72	16.55	12.86	13.66	16.39
	<i>0.48</i>	<i>2.64</i>	<i>1.16</i>	<i>1.04</i>	<i>1.12</i>	<i>0.69</i>	<i>2.71</i>	<i>0.88</i>	<i>0.88</i>	<i>1.32</i>	<i>0.74</i>	<i>1.60</i>	<i>1.59</i>	<i>1.26</i>	<i>1.76</i>	<i>0.83</i>
3 to less than 5 years	13.22	16.26	11.79	12.70	12.26	12.80	13.67	12.78	11.05	10.64	12.34	17.01	16.67	15.04	13.61	16.04
	<i>0.40</i>	<i>2.42</i>	<i>1.14</i>	<i>0.88</i>	<i>1.15</i>	<i>0.71</i>	<i>1.95</i>	<i>0.69</i>	<i>0.69</i>	<i>1.43</i>	<i>0.48</i>	<i>1.52</i>	<i>1.61</i>	<i>1.24</i>	<i>1.85</i>	<i>0.85</i>
5 years or more	56.36	40.75	54.88	59.64	64.69	55.52	44.45	59.86	64.72	67.26	59.64	41.09	47.48	57.67	59.79	49.23
	<i>0.67</i>	<i>3.05</i>	<i>1.65</i>	<i>1.32</i>	<i>1.55</i>	<i>1.09</i>	<i>2.83</i>	<i>1.28</i>	<i>1.21</i>	<i>1.97</i>	<i>0.96</i>	<i>1.77</i>	<i>2.22</i>	<i>1.75</i>	<i>2.38</i>	<i>1.20</i>

Source: Medicare Current Beneficiary Survey

Note: An \* indicates a sample size of 50 or less. Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 The percentage of responses for "None" under "Usual Source of Care" differs from the percentage of responses for "No usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.

3 HMO stands for Health Maintenance Organization.

4 OPD stands for Outpatient Department; ER stands for Emergency Room.

**Table 5.8 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2013**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction with Care	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	51,568	2,304	6,086	4,088	2,294	14,771	3,141	15,183	6,493	1,509	26,326	3,279	3,608	2,204	1,379	10,470
	108	127	185	95	70	278	134	208	93	62	256	107	127	82	61	196
<b>Beneficiaries as a Percent of Column Total<sup>2</sup></b>																
<b>Quality of Care</b>																
<b>General Care</b>																
Very Satisfied <sup>3</sup>	52.11	40.90	56.69	50.07	45.81	50.69	38.92	59.14	53.71	50.82	54.91	39.18	50.94	50.27	50.18	47.03
	0.68	3.26	1.61	1.50	2.05	1.00	2.90	1.19	1.24	2.29	1.01	2.16	2.14	1.69	2.16	1.23
(Very) Unsatisfied <sup>4</sup>	3.35	7.24*	2.41*	4.12	2.73*	3.69	6.75*	1.91*	2.29	1.47*	2.56	6.32	5.33*	3.14*	2.92*	4.86
	0.23	1.33	0.48	0.55	0.53	0.32	1.57	0.34	0.34	0.45	0.30	0.98	1.32	0.75	0.81	0.60
<b>Follow-up Care</b>																
Very Satisfied <sup>3</sup>	33.72	27.91	32.38	30.12	26.07	30.08	30.07	40.72	34.64	28.84	37.28	24.68	33.97	28.70	33.35	29.87
	0.56	3.10	1.50	1.48	1.71	0.85	2.47	0.95	1.15	2.11	0.73	1.60	1.81	1.77	2.34	1.09
(Very) Unsatisfied <sup>4</sup>	3.44	5.85*	3.48*	3.39	4.09*	3.92	6.60*	2.17	2.28	2.73*	2.76	6.66	4.51*	2.32*	2.79*	4.49
	0.20	1.39	0.52	0.47	0.76	0.35	1.12	0.37	0.29	0.66	0.27	1.15	1.03	0.52	0.79	0.52
<b>Availability</b>																
Very Satisfied <sup>3</sup>	19.52	17.92	19.84	13.81	14.69	17.07	18.62	22.76	19.31	18.35	21.16	19.10	17.53	21.25	17.60	18.81
	0.44	2.64	1.54	1.10	1.46	0.82	2.17	0.84	0.97	1.49	0.66	1.59	1.95	1.59	1.97	0.94
(Very) Unsatisfied <sup>4</sup>	5.13	8.38	4.56	3.93	3.36*	4.79	11.37	4.13	3.01	4.96*	4.77	11.17	4.87*	3.68*	4.42*	6.54
	0.26	1.50	0.76	0.62	0.68	0.43	1.51	0.45	0.41	0.97	0.38	1.50	0.91	0.67	0.92	0.65
<b>Ease of Access to Doctor</b>																
Very Satisfied <sup>3</sup>	39.57	27.58	42.06	36.20	32.69	36.73	31.20	47.68	43.85	35.24	44.06	26.04	34.76	37.12	32.54	32.24
	0.73	3.11	1.66	1.53	1.80	1.00	2.68	1.23	1.41	2.12	1.01	1.69	2.17	1.56	2.19	1.03
(Very) Unsatisfied <sup>4</sup>	4.90	12.64	5.73	4.25	5.29*	6.33	8.96	2.91	2.17	4.16*	3.53	11.60	3.98*	4.32*	3.16*	6.32
	0.27	2.22	0.83	0.58	0.84	0.55	1.70	0.34	0.33	0.92	0.30	1.41	0.83	0.75	0.78	0.56
<b>Can Obtain Care in Same Location</b>																
Very Satisfied <sup>3</sup>	29.58	24.62	31.17	26.29	22.91	27.51	25.70	33.17	30.20	23.14	30.97	27.78	30.92	27.73	28.85	29.00
	0.59	2.55	1.70	1.29	1.42	0.92	2.27	1.08	1.10	1.68	0.82	2.10	2.02	1.78	2.13	1.21
(Very) Unsatisfied <sup>4</sup>	6.92	10.74	5.25	6.17	7.72	6.75	14.48	5.89	5.62	4.69*	6.78	11.26	6.59*	5.96*	3.55*	7.52
	0.36	1.90	0.79	0.69	1.04	0.63	2.06	0.55	0.55	0.90	0.44	1.44	1.17	0.94	0.89	0.62

**Table 5.8 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2013**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction with Care	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	51,568	2,304	6,086	4,088	2,294	14,771	3,141	15,183	6,493	1,509	26,326	3,279	3,608	2,204	1,379	10,470
	<i>108</i>	<i>127</i>	<i>185</i>	<i>95</i>	<i>70</i>	<i>278</i>	<i>134</i>	<i>208</i>	<i>93</i>	<i>62</i>	<i>256</i>	<i>107</i>	<i>127</i>	<i>82</i>	<i>61</i>	<i>196</i>

**Beneficiaries as a Percent of Column Total<sup>2</sup>**

**Information from Doctor**

Very Satisfied <sup>3</sup>	34.74	27.23	35.43	29.23	26.32	31.03	30.90	41.62	35.04	29.88	38.05	27.01	36.22	29.45	33.94	31.62
	<i>0.62</i>	<i>2.76</i>	<i>1.73</i>	<i>1.30</i>	<i>1.52</i>	<i>0.88</i>	<i>2.80</i>	<i>1.03</i>	<i>1.04</i>	<i>2.12</i>	<i>0.84</i>	<i>1.59</i>	<i>2.06</i>	<i>1.56</i>	<i>2.13</i>	<i>1.03</i>
(Very) Unsatisfied <sup>4</sup>	5.50	11.44	5.60	6.75	5.08*	6.75	10.84	3.35	2.95	5.03*	4.23	8.64	7.21*	5.90*	3.63*	6.91
	<i>0.22</i>	<i>1.98</i>	<i>0.72</i>	<i>0.59</i>	<i>0.82</i>	<i>0.49</i>	<i>1.74</i>	<i>0.43</i>	<i>0.41</i>	<i>0.93</i>	<i>0.31</i>	<i>1.25</i>	<i>1.27</i>	<i>0.87</i>	<i>0.87</i>	<i>0.55</i>

**Doctor's Concern for Overall Health**

Very Satisfied <sup>3</sup>	37.85	29.06	39.03	32.52	29.65	34.21	34.84	44.99	38.85	32.60	41.56	31.62	34.76	33.87	34.69	33.59
	<i>0.62</i>	<i>3.05</i>	<i>1.64</i>	<i>1.48</i>	<i>1.58</i>	<i>0.98</i>	<i>2.79</i>	<i>1.07</i>	<i>1.16</i>	<i>2.38</i>	<i>0.83</i>	<i>1.89</i>	<i>2.00</i>	<i>1.82</i>	<i>2.13</i>	<i>1.23</i>
(Very) Unsatisfied <sup>4</sup>	4.74	10.72	4.17	5.85	4.90*	5.77	8.02	2.97	2.72	3.32*	3.53	8.63	6.65*	3.91*	4.18*	6.36
	<i>0.24</i>	<i>1.54</i>	<i>0.59</i>	<i>0.57</i>	<i>0.69</i>	<i>0.37</i>	<i>1.33</i>	<i>0.35</i>	<i>0.30</i>	<i>0.75</i>	<i>0.28</i>	<i>1.18</i>	<i>1.26</i>	<i>0.73</i>	<i>0.98</i>	<i>0.59</i>

**Cost**

Very Satisfied <sup>3</sup>	27.42	20.83	27.50	26.95	26.76	26.18	20.28	30.36	28.63	24.54	28.40	23.91	25.37	30.05	31.27	26.67
	<i>0.54</i>	<i>2.68</i>	<i>1.77</i>	<i>1.45</i>	<i>1.79</i>	<i>1.03</i>	<i>1.99</i>	<i>1.05</i>	<i>1.08</i>	<i>1.81</i>	<i>0.77</i>	<i>1.71</i>	<i>1.96</i>	<i>1.73</i>	<i>2.25</i>	<i>1.01</i>
(Very) Unsatisfied <sup>4</sup>	16.59	21.64	14.91	12.83	10.56	14.73	32.31	16.33	14.55	12.30	17.57	20.63	17.13	13.16	12.34	16.77
	<i>0.44</i>	<i>2.66</i>	<i>1.18</i>	<i>1.05</i>	<i>1.20</i>	<i>0.76</i>	<i>2.82</i>	<i>0.95</i>	<i>0.74</i>	<i>1.53</i>	<i>0.70</i>	<i>2.04</i>	<i>1.46</i>	<i>1.33</i>	<i>1.52</i>	<i>0.88</i>

Source: Medicare Current Beneficiary Survey

Note: An \* indicates a sample size of 50 or less. Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 Column percentages do not sum to 100 percent because the responses to "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

3 Beneficiaries whose response to the question was 'very satisfied'.

4 Beneficiaries whose response to the question was 'unsatisfied' or 'very unsatisfied'.



**Table 5.9 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2013**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	51,568	2,304	6,086	4,088	2,294	14,771	3,141	15,183	6,493	1,509	26,326	3,279	3,608	2,204	1,379	10,470
	108	127	185	95	70	278	134	208	93	62	256	107	127	82	61	196
<b>Beneficiaries as a Percent of Column Total</b>																
<b>Had a Problem and Did Not See a Doctor</b>																
Yes	10.91	20.17	11.64	8.44	6.29*	11.26	25.06	8.04	6.65	4.94*	9.55	22.21	11.52	8.87	8.09*	13.85
	0.44	2.56	1.12	0.72	0.82	0.66	2.34	0.60	0.53	1.03	0.45	1.85	1.73	1.13	1.24	1.01
No	89.09	79.83	88.36	91.56	93.71	88.74	74.94	91.96	93.35	95.06	90.45	77.79	88.48	91.13	91.91	86.15
	0.44	2.56	1.12	0.72	0.82	0.66	2.34	0.60	0.53	1.03	0.45	1.85	1.73	1.13	1.24	1.01
<b>Ever Had a Prescription You Did Not Fill</b>																
Yes	5.76	9.82	4.93	3.65	3.03*	5.04	12.90	5.26	3.05	3.01*	5.50	13.19	5.61*	3.78*	4.51*	7.45
	0.28	1.38	0.57	0.45	0.66	0.37	1.99	0.47	0.38	0.82	0.36	1.79	1.09	0.73	1.07	0.75
No	94.24	90.18	95.07	96.35	96.97	94.96	87.10	94.74	96.95	96.99	94.50	86.81	94.39	96.22	95.49	92.55
	0.28	1.38	0.57	0.45	0.66	0.37	1.99	0.47	0.38	0.82	0.36	1.79	1.09	0.73	1.07	0.75
<b>Visit a Doctor as Soon as You Feel Bad</b>																
Yes	37.82	42.17	37.40	37.98	39.32	38.60	36.32	33.23	38.30	39.18	35.18	47.08	39.18	43.03	46.14	43.36
	0.69	2.78	1.66	1.60	1.90	1.06	2.51	1.03	1.11	2.46	0.80	1.89	2.52	2.04	2.35	1.36
No	62.18	57.83	62.60	62.02	60.68	61.40	63.68	66.77	61.70	60.82	64.82	52.92	60.82	56.97	53.86	56.64
	0.69	2.78	1.66	1.60	1.90	1.06	2.51	1.03	1.11	2.46	0.80	1.89	2.52	2.04	2.35	1.36
<b>Avoid Going to the Doctor</b>																
Yes	28.73	42.57	30.63	26.72	26.04	30.70	37.38	25.27	22.57	21.57	25.84	36.46	34.30	29.93	28.20	33.26
	0.58	3.03	1.58	1.30	1.74	1.04	2.36	1.02	0.87	1.79	0.75	1.92	2.23	1.99	2.08	1.05
No	71.27	57.43	69.37	73.28	73.96	69.30	62.62	74.73	77.43	78.43	74.16	63.54	65.70	70.07	71.80	66.74
	0.58	3.03	1.58	1.30	1.74	1.04	2.36	1.02	0.87	1.79	0.75	1.92	2.23	1.99	2.08	1.05

**Table 5.9 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2013**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	51,568	2,304	6,086	4,088	2,294	14,771	3,141	15,183	6,493	1,509	26,326	3,279	3,608	2,204	1,379	10,470
	<i>108</i>	<i>127</i>	<i>185</i>	<i>95</i>	<i>70</i>	<i>278</i>	<i>134</i>	<i>208</i>	<i>93</i>	<i>62</i>	<i>256</i>	<i>107</i>	<i>127</i>	<i>82</i>	<i>61</i>	<i>196</i>

**Beneficiaries as a Percent of Column Total**

**Do You Worry About Your  
Health More Than Others**

Yes	25.86	63.89	22.26	17.15	12.87	25.95	65.48	17.26	16.77	16.23	22.87	61.49	20.82	21.86	16.73	33.29
	<i>0.43</i>	<i>2.73</i>	<i>1.44</i>	<i>1.05</i>	<i>1.30</i>	<i>0.87</i>	<i>2.47</i>	<i>0.79</i>	<i>0.82</i>	<i>1.52</i>	<i>0.72</i>	<i>1.85</i>	<i>1.55</i>	<i>1.54</i>	<i>1.62</i>	<i>0.92</i>
No	74.14	36.11	77.74	82.85	87.13	74.05	34.52	82.74	83.23	83.77	77.13	38.51	79.18	78.14	83.27	66.71
	<i>0.43</i>	<i>2.73</i>	<i>1.44</i>	<i>1.05</i>	<i>1.30</i>	<i>0.87</i>	<i>2.47</i>	<i>0.79</i>	<i>0.82</i>	<i>1.52</i>	<i>0.72</i>	<i>1.85</i>	<i>1.55</i>	<i>1.54</i>	<i>1.62</i>	<i>0.92</i>

**When Sick, Do You Keep  
it to Yourself**

Yes	37.91	55.05	44.52	39.91	41.02	44.36	51.66	30.86	29.80	29.97	33.04	46.02	39.70	36.90	39.73	41.09
	<i>0.58</i>	<i>3.27</i>	<i>1.91</i>	<i>1.29</i>	<i>1.87</i>	<i>1.09</i>	<i>2.46</i>	<i>0.96</i>	<i>1.16</i>	<i>2.23</i>	<i>0.74</i>	<i>1.84</i>	<i>2.24</i>	<i>1.90</i>	<i>2.46</i>	<i>1.07</i>
No	62.09	44.95	55.48	60.09	58.98	55.64	48.34	69.14	70.20	70.03	66.96	53.98	60.30	63.10	60.27	58.91
	<i>0.58</i>	<i>3.27</i>	<i>1.91</i>	<i>1.29</i>	<i>1.87</i>	<i>1.09</i>	<i>2.46</i>	<i>0.96</i>	<i>1.16</i>	<i>2.23</i>	<i>0.74</i>	<i>1.84</i>	<i>2.24</i>	<i>1.90</i>	<i>2.46</i>	<i>1.07</i>

Source: Medicare Current Beneficiary Survey

Note: An \* indicates a sample size of 50 or less. Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

<sup>1</sup> The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

**Table 5.10 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2013**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total <sup>2</sup>	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations <sup>3</sup>	Both Indicators	Fair/Poor Health	Three to Six ADLs <sup>4</sup>	Both Indicators
<b>Beneficiaries (in 000s)</b>	51,568	23,484	26,998	17,709	13,458	5,783	3,797
	108	307	306	286	251	165	139
<b>Beneficiaries as a Percent of Column Total</b>							
<b>Access to Care</b>							
<b>Usual Source of Care</b>							
None <sup>5</sup>	4.90	5.35	5.57	5.91	4.63	4.13	4.08*
	0.31	0.40	0.37	0.47	0.55	0.59	0.89
Doctor's office	70.48	71.74	70.57	71.25	67.47	69.79	69.29
	0.84	1.00	0.92	1.08	1.35	1.64	1.84
Doctor's clinic	13.66	12.73	13.46	12.79	14.87	13.62	14.20
	0.74	0.75	0.92	0.84	0.98	1.13	1.35
HMO <sup>6</sup>	2.46	2.78	2.74	2.89	1.86	1.63*	1.66*
	0.34	0.41	0.47	0.53	0.31	0.32	0.45
Hospital OPD/ER <sup>7</sup>	1.98	1.63	1.92	1.67	2.92	2.77*	3.24*
	0.34	0.38	0.43	0.40	0.36	0.56	0.72
Other clinic/health center	6.53	5.78	5.74	5.50	8.26	8.06	7.53
	0.46	0.53	0.45	0.53	0.84	0.93	1.07
<b>Difficulty Obtaining Care</b>							
Yes	6.03	2.65	2.31	2.02	13.81	17.33	21.93
	0.28	0.24	0.21	0.27	0.92	1.28	1.76
No	93.97	97.35	97.69	97.98	86.19	82.67	78.07
	0.28	0.24	0.21	0.27	0.92	1.28	1.76
<b>Delayed Care Due to Cost</b>							
Yes	10.97	5.58	5.78	4.40	21.23	22.76	27.53
	0.36	0.41	0.38	0.46	0.95	1.29	1.80
No	89.03	94.42	94.22	95.60	78.77	77.24	72.47
	0.36	0.41	0.38	0.46	0.95	1.29	1.80

**Table 5.10 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2013**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total <sup>2</sup>	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations <sup>3</sup>	Both Indicators	Fair/Poor Health	Three to Six ADLs <sup>4</sup>	Both Indicators
<b>Beneficiaries (in 000s)</b>	51,568	23,484	26,998	17,709	13,458	5,783	3,797
	<i>108</i>	<i>307</i>	<i>306</i>	<i>286</i>	<i>251</i>	<i>165</i>	<i>139</i>

Beneficiaries as a Percent of Column Total

Length of Association with Usual Source of Care		Continuity of Care					
No usual source <sup>5</sup>	4.93	5.37	5.59	5.92	4.65	4.16	4.10*
	<i>0.31</i>	<i>0.40</i>	<i>0.37</i>	<i>0.48</i>	<i>0.55</i>	<i>0.60</i>	<i>0.90</i>
Less than 1 year	9.28	8.36	8.12	8.27	11.94	11.07	10.78
	<i>0.34</i>	<i>0.41</i>	<i>0.41</i>	<i>0.46</i>	<i>0.77</i>	<i>0.97</i>	<i>1.11</i>
1 to less than 3 years	16.21	14.39	14.79	14.08	19.72	19.56	20.79
	<i>0.48</i>	<i>0.63</i>	<i>0.60</i>	<i>0.71</i>	<i>1.01</i>	<i>1.23</i>	<i>1.75</i>
3 to less than 5 years	13.22	13.00	13.41	13.11	14.07	11.58	12.12
	<i>0.40</i>	<i>0.59</i>	<i>0.57</i>	<i>0.69</i>	<i>0.84</i>	<i>1.04</i>	<i>1.34</i>
5 years or more	56.36	58.89	58.09	58.62	49.62	53.63	52.21
	<i>0.67</i>	<i>0.90</i>	<i>0.88</i>	<i>1.02</i>	<i>1.11</i>	<i>1.47</i>	<i>2.02</i>

Source: Medicare Current Beneficiary Survey

Note: An \* indicates a sample size of 50 or less. Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 "Indicators of Good Health" and "Indicators of Poor Health" do not contain mutually exclusive categories. Therefore, beneficiary counts sum to more than the total number of Medicare beneficiaries.

3 "No Functional Limitations" means that the beneficiary did not report limitations in any instrumental activities of daily living (IADLs) or activities of daily living (ADLs).

See Appendix B for definitions of IADL and ADL.

4 ADL stands for Activity of Daily Living.

5 The percentage of responses for "None" under "Usual Source of Care" differs from the percentage of responses for "No usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.

6 HMO stands for Health Maintenance Organization.

7 OPD stands for Outpatient Department; ER stands for Emergency Room.

**Table 5.11 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2013**

Community-Only Residents<sup>1</sup>

Measure of	Total <sup>2</sup>	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations <sup>3</sup>	Both Indicators	Fair/Poor Health	Three to Six ADLs <sup>4</sup>	Both Indicators
Satisfaction with Care							
Beneficiaries (in 000s)	51,568	23,484	26,998	17,709	13,458	5,783	3,797
	108	307	306	286	251	165	139
Beneficiaries as a Percent of Column Total <sup>5</sup>							
Quality of Care							
General Care							
Very Satisfied <sup>6</sup>	52.11	63.35	58.11	64.91	38.76	40.34	37.34
	0.68	0.74	0.91	0.85	1.14	1.44	1.93
(Very) Unsatisfied <sup>7</sup>	3.35	1.43	1.70	1.17*	7.48	7.63	9.80
	0.23	0.21	0.22	0.25	0.71	0.77	1.13
Follow-up Care							
Very Satisfied <sup>6</sup>	33.72	40.39	36.64	40.83	26.36	28.30	26.29
	0.56	0.76	0.69	0.87	0.97	1.12	1.61
(Very) Unsatisfied <sup>7</sup>	3.44	1.83	1.77	1.42	6.18	8.72	10.25
	0.20	0.22	0.22	0.23	0.56	0.86	1.20
Access/Coordination of Care							
Availability							
Very Satisfied <sup>6</sup>	19.52	21.95	21.00	22.74	16.22	17.13	15.78
	0.44	0.70	0.65	0.83	0.75	1.09	1.23
(Very) Unsatisfied <sup>7</sup>	5.13	2.95	3.03	2.39	9.65	11.26	13.57
	0.26	0.28	0.23	0.29	0.72	1.00	1.41
Ease of Access to Doctor							
Very Satisfied <sup>6</sup>	39.57	50.60	46.48	52.73	26.33	26.53	23.13
	0.73	0.91	0.97	1.04	1.02	1.26	1.45
(Very) Unsatisfied <sup>7</sup>	4.90	1.95	2.05	1.53	10.73	12.41	15.21
	0.27	0.27	0.26	0.27	0.80	1.23	1.73
Can Obtain Care in Same Location							
Very Satisfied <sup>6</sup>	29.58	36.37	33.10	37.49	23.11	22.96	21.89
	0.59	0.74	0.76	0.93	1.06	1.24	1.63
(Very) Unsatisfied <sup>7</sup>	6.92	4.33	4.77	3.76	11.73	13.79	15.17
	0.36	0.30	0.39	0.39	0.76	1.21	1.51

**Table 5.11 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2013**

Community-Only Residents<sup>1</sup>

Measure of	Total <sup>2</sup>	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations <sup>3</sup>	Both Indicators	Fair/Poor Health	Three to Six ADLs <sup>4</sup>	Both Indicators
Satisfaction with Care							
Beneficiaries (in 000s)	51,568	23,484	26,998	17,709	13,458	5,783	3,797
	108	307	306	286	251	165	139
Beneficiaries as a Percent of Column Total <sup>5</sup>							
Relationship with Primary Doctor							
Information from Doctor							
Very Satisfied <sup>6</sup>	34.74	44.32	39.62	45.65	24.72	27.92	25.43
	0.62	0.80	0.82	0.93	0.99	1.20	1.70
(Very) Unsatisfied <sup>7</sup>	5.50	2.59	2.95	1.95	11.21	11.84	13.85
	0.22	0.23	0.25	0.27	0.63	1.05	1.43
Doctor's Concern for Overall Health							
Very Satisfied <sup>6</sup>	37.85	46.37	41.68	47.21	29.35	31.04	28.92
	0.62	0.81	0.74	0.93	1.11	1.41	1.83
(Very) Unsatisfied <sup>7</sup>	4.74	2.58	2.97	2.24	9.72	11.22	13.69
	0.24	0.26	0.26	0.29	0.70	1.09	1.51
Cost of Care							
Cost							
Very Satisfied <sup>6</sup>	27.42	33.14	29.78	33.67	21.21	21.95	19.51
	0.54	0.70	0.74	0.78	0.99	1.28	1.56
(Very) Unsatisfied <sup>7</sup>	16.59	11.76	13.09	11.05	24.20	24.89	27.83
	0.44	0.54	0.51	0.62	1.05	1.37	1.62

Source: Medicare Current Beneficiary Survey

Note: An \* indicates a sample size of 50 or less. Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 "Indicators of Good Health" and "Indicators of Poor Health" do not contain mutually exclusive categories. Therefore, beneficiary counts sum to more than the total number of Medicare beneficiaries.

3 "No Functional Limitations" means that the beneficiary did not report limitations in any instrumental activities of daily living (IADLs) or activities of daily living (ADLs).

See Appendix B for definitions of IADL and ADL.

4 ADL stands for Activity of Daily Living.

5 Column percentages do not sum to 100 percent because the responses for "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

6 Beneficiaries whose response to the question was 'very satisfied'.

7 Beneficiaries whose response to the question was 'unsatisfied' or 'very unsatisfied'.

**Table 5.12 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2013**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total <sup>2</sup>	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations <sup>3</sup>	Both Indicators	Fair/Poor Health	Three to Six ADLs <sup>4</sup>	Both Indicators
<b>Beneficiaries (in 000s)</b>	51,568	23,484	26,998	17,709	13,458	5,783	3,797
	108	307	306	286	251	165	139
<b>Beneficiaries as a Percent of Column Total</b>							
<b>Had a Problem and Did Not See a Doctor</b>							
Yes	10.91	5.76	5.62	4.52	21.48	23.88	28.23
	0.44	0.44	0.42	0.45	1.14	1.48	1.95
No	89.09	94.24	94.38	95.48	78.52	76.12	71.77
	0.44	0.44	0.42	0.45	1.14	1.48	1.95
<b>Ever Had a Prescription You Did Not Fill</b>							
Yes	5.76	3.60	3.44	3.21	10.48	11.63	14.05
	0.28	0.27	0.24	0.30	0.77	1.09	1.42
No	94.24	96.40	96.56	96.79	89.52	88.37	85.95
	0.28	0.27	0.24	0.30	0.77	1.09	1.42
<b>Visit a Doctor as Soon as You Feel Bad</b>							
Yes	37.82	35.79	36.09	34.79	40.23	39.37	38.01
	0.69	0.83	0.92	0.97	1.08	1.41	1.90
No	62.18	64.21	63.91	65.21	59.77	60.63	61.99
	0.69	0.83	0.92	0.97	1.08	1.41	1.90
<b>Avoid Going to the Doctor</b>							
Yes	28.73	24.38	24.72	23.46	36.94	34.85	38.03
	0.58	0.73	0.63	0.78	1.14	1.54	2.03
No	71.27	75.62	75.28	76.54	63.06	65.15	61.97
	0.58	0.73	0.63	0.78	1.14	1.54	2.03

**Table 5.12 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2013**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total <sup>2</sup>	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations <sup>3</sup>	Both Indicators	Fair/Poor Health	Three to Six ADLs <sup>4</sup>	Both Indicators
<b>Beneficiaries (in 000s)</b>	51,568	23,484	26,998	17,709	13,458	5,783	3,797
	<i>108</i>	<i>307</i>	<i>306</i>	<i>286</i>	<i>251</i>	<i>165</i>	<i>139</i>
<b>Beneficiaries as a Percent of Column Total</b>							
<b>Do You Worry About Your Health More Than Others</b>							
Yes	25.86	10.47	14.79	8.99	56.90	51.16	63.09
	<i>0.43</i>	<i>0.52</i>	<i>0.53</i>	<i>0.59</i>	<i>0.96</i>	<i>1.50</i>	<i>1.86</i>
No	74.14	89.53	85.21	91.01	43.10	48.84	36.91
	<i>0.43</i>	<i>0.52</i>	<i>0.53</i>	<i>0.59</i>	<i>0.96</i>	<i>1.50</i>	<i>1.86</i>
<b>When Sick, Do You Keep it to Yourself</b>							
Yes	37.91	33.12	33.76	32.27	46.53	46.04	49.21
	<i>0.58</i>	<i>0.75</i>	<i>0.68</i>	<i>0.85</i>	<i>1.29</i>	<i>1.52</i>	<i>1.98</i>
No	62.09	66.88	66.24	67.73	53.47	53.96	50.79
	<i>0.58</i>	<i>0.75</i>	<i>0.68</i>	<i>0.85</i>	<i>1.29</i>	<i>1.52</i>	<i>1.98</i>

Source: Medicare Current Beneficiary Survey

Note: An \* indicates a sample size of 50 or less. Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 "Indicators of Good Health" and "Indicators of Poor Health" do not contain mutually exclusive categories. Therefore, beneficiary counts sum to more than the total number of Medicare beneficiaries.

3 "No Functional Limitations" means that the beneficiary did not report limitations in any instrumental activities of daily living (IADLs) or activities of daily living (ADLs).

See Appendix B for definitions of IADL and ADL.

4 ADL stands for Activity of Daily Living.



**Table 5.13 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2013**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total	Medicare Advantage	Supplemental Health Insurance				Medicare Fee-For-Service Only
			Medicaid	Individually Purchased Private Insurance	Employer-Sponsored Private Insurance	Both Types of Private Insurance	
Beneficiaries (in 000s)	51,568	16,181	6,295	8,226	11,821	1,105	7,940
	108	322	183	215	310	90	246
Beneficiaries as a Percent of Column Total							
Access to Care							
Usual Source of Care							
None <sup>2</sup>	4.90	2.87	7.16	4.07	3.99	0.43*	10.14
	0.31	0.33	0.83	0.59	0.50	0.31	1.03
Doctor's office	70.48	71.35	64.83	75.37	77.16	79.61	56.83
	0.84	1.05	1.80	1.50	1.43	2.89	1.74
Doctor's clinic	13.66	13.50	15.58	14.67	12.24	12.67*	13.66
	0.74	0.95	1.23	1.32	0.95	2.45	1.24
HMO <sup>3</sup>	2.46	6.52	0.23*	0.20*	1.01*	1.19*	0.59*
	0.34	0.94	0.11	0.09	0.32	1.18	0.19
Hospital OPD/ER <sup>4</sup>	1.98	1.51	3.90	1.47*	1.24*	3.18*	2.90
	0.34	0.26	0.66	0.77	0.33	1.68	0.55
Other clinic/health center	6.53	4.25	8.30	4.22	4.37	2.93*	15.89
	0.46	0.43	0.93	0.68	0.75	1.28	1.16
Difficulty Obtaining Care							
Yes	6.03	6.44	11.13	3.05	2.81	2.50*	9.51
	0.28	0.61	0.92	0.51	0.39	1.17	1.01
No	93.97	93.56	88.87	96.95	97.19	97.50	90.49
	0.28	0.61	0.92	0.51	0.39	1.17	1.01
Delayed Care Due to Cost							
Yes	10.97	10.67	17.62	5.66	5.90	2.73*	20.56
	0.36	0.66	1.20	0.64	0.54	1.05	1.23
No	89.03	89.33	82.38	94.34	94.10	97.27	79.44
	0.36	0.66	1.20	0.64	0.54	1.05	1.23

**Table 5.13 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2013**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total	Medicare Advantage	Supplemental Health Insurance				Medicare Fee-For-Service Only
			Medicaid	Individually Purchased Private Insurance	Employer-Sponsored Private Insurance	Both Types of Private Insurance	
<b>Beneficiaries (in 000s)</b>	51,568	16,181	6,295	8,226	11,821	1,105	7,940
	<i>108</i>	<i>322</i>	<i>183</i>	<i>215</i>	<i>310</i>	<i>90</i>	<i>246</i>
<b>Beneficiaries as a Percent of Column Total</b>							
<b>Length of Association with Usual Source of Care</b>							
No usual source <sup>2</sup>	4.93	2.88	7.25	4.09	4.00	0.43*	10.18
	<i>0.31</i>	<i>0.33</i>	<i>0.84</i>	<i>0.59</i>	<i>0.50</i>	<i>0.31</i>	<i>1.03</i>
Less than 1 year	9.28	10.94	12.92	6.83	6.94	7.40*	9.38
	<i>0.34</i>	<i>0.48</i>	<i>1.01</i>	<i>0.58</i>	<i>0.74</i>	<i>1.80</i>	<i>0.86</i>
1 to less than 3 years	16.21	19.21	19.06	13.01	13.30	13.51*	15.90
	<i>0.48</i>	<i>0.85</i>	<i>1.11</i>	<i>0.95</i>	<i>0.86</i>	<i>2.61</i>	<i>1.17</i>
3 to less than 5 years	13.22	14.23	13.87	12.46	12.42	7.42*	13.42
	<i>0.40</i>	<i>0.57</i>	<i>1.02</i>	<i>0.68</i>	<i>0.79</i>	<i>1.71</i>	<i>1.12</i>
5 years or more	56.36	52.74	46.91	63.62	63.35	71.24	51.12
	<i>0.67</i>	<i>1.08</i>	<i>1.66</i>	<i>1.41</i>	<i>1.06</i>	<i>3.67</i>	<i>1.79</i>

Source: Medicare Current Beneficiary Survey

Note: An \* indicates a sample size of 50 or less. Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided only in the community during the year. It excludes beneficiaries who resided part of the year in the community and part of the year in a long-term care facility, and beneficiaries who resided only in a long-term care facility during the year.

2 The percentage of responses for "None" under "Usual Source of Care" differs from the percentage of responses for "No usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.

4 OPD stands for Outpatient Department; ER stands for Emergency Room.

**Table 5.14 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2013**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction with Care	Total	Medicare Advantage	Supplemental Health Insurance				Medicare Fee-For Service Only
			Medicaid	Individually Purchased Private Insurance	Employer-Sponsored Private Insurance	Both Types of Private Insurance	
Beneficiaries (in 000s)	51,568	16,181	6,295	8,226	11,821	1,105	7,940
	108	322	183	215	310	90	246
Beneficiaries as a Percent of Column Total <sup>3</sup>							
Quality of Care							
General Care							
Very Satisfied <sup>4</sup>	52.11	51.89	40.89	57.24	58.45	62.19	45.25
	0.68	0.99	1.40	1.25	1.36	3.59	1.68
(Very) Unsatisfied <sup>5</sup>	3.35	2.89	5.64	2.22	2.73	1.76*	4.77
	0.23	0.34	0.74	0.39	0.48	0.75	0.74
Follow-up Care							
Very Satisfied <sup>4</sup>	33.72	31.64	26.79	37.93	38.45	38.90	31.28
	0.56	0.86	1.38	1.30	1.25	3.37	1.30
(Very) Unsatisfied <sup>5</sup>	3.44	3.64	6.00	2.66	2.19	1.56*	3.96
	0.20	0.39	0.75	0.37	0.36	0.59	0.66
Availability							
Very Satisfied <sup>4</sup>	19.52	18.38	19.06	20.77	22.43	17.28*	16.85
	0.44	0.68	1.18	1.04	1.02	2.76	1.04
(Very) Unsatisfied <sup>5</sup>	5.13	4.28	7.17	4.41	4.84	5.21*	6.43
	0.26	0.37	0.72	0.58	0.65	1.56	0.87
Ease of Access to Doctor							
Very Satisfied <sup>4</sup>	39.57	40.15	25.79	44.02	46.45	48.29	33.15
	0.73	0.93	1.17	1.54	1.19	3.55	1.54
(Very) Unsatisfied <sup>5</sup>	4.90	4.36	10.42	2.96	3.49	3.25*	5.96
	0.27	0.39	0.98	0.48	0.45	1.31	0.79
Can Obtain Care in Same Location							
Very Satisfied <sup>4</sup>	29.58	31.27	27.14	29.33	30.26	25.05	27.94
	0.59	0.85	1.45	1.16	1.16	2.98	1.26
(Very) Unsatisfied <sup>5</sup>	6.92	5.96	7.82	6.22	7.09	8.34*	8.46
	0.36	0.47	0.70	0.58	0.66	2.46	0.88

**Table 5.14 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2013**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction with Care	Total	Medicare Advantage	Supplemental Health Insurance				Medicare Fee-For Service Only
			Medicaid	Individually Purchased Private Insurance	Employer-Sponsored Private Insurance	Both Types of Private Insurance	
<b>Beneficiaries (in 000s)</b>	51,568	16,181	6,295	8,226	11,821	1,105	7,940
	<i>108</i>	<i>322</i>	<i>183</i>	<i>215</i>	<i>310</i>	<i>90</i>	<i>246</i>
<b>Information from Doctor</b>							
Very Satisfied <sup>4</sup>	34.74	33.98	27.86	37.96	39.53	42.87	30.10
	<i>0.62</i>	<i>0.86</i>	<i>1.28</i>	<i>1.62</i>	<i>1.14</i>	<i>3.71</i>	<i>1.24</i>
(Very) Unsatisfied <sup>b</sup>	5.50	5.51	9.05	3.47	4.37	1.74*	6.96
	<i>0.22</i>	<i>0.41</i>	<i>0.95</i>	<i>0.43</i>	<i>0.61</i>	<i>0.84</i>	<i>0.86</i>
<b>Doctor's Concern for Overall Health</b>							
Very Satisfied <sup>4</sup>	37.85	37.06	30.02	41.94	43.15	44.19	32.57
	<i>0.62</i>	<i>0.92</i>	<i>1.69</i>	<i>1.19</i>	<i>1.21</i>	<i>3.49</i>	<i>1.25</i>
(Very) Unsatisfied <sup>5</sup>	4.74	5.02	6.69	3.76	3.46	1.96*	5.97
	<i>0.24</i>	<i>0.42</i>	<i>0.71</i>	<i>0.43</i>	<i>0.53</i>	<i>1.26</i>	<i>0.66</i>
<b>Cost</b>							
Very Satisfied <sup>4</sup>	27.42	25.67	28.48	28.83	28.97	28.58	26.19
	<i>0.54</i>	<i>0.85</i>	<i>1.31</i>	<i>1.34</i>	<i>0.97</i>	<i>3.16</i>	<i>1.38</i>
(Very) Unsatisfied <sup>5</sup>	16.59	15.14	13.26	17.55	15.41	10.95*	23.77
	<i>0.44</i>	<i>0.64</i>	<i>1.12</i>	<i>0.89</i>	<i>1.00</i>	<i>2.01</i>	<i>1.36</i>

Source: Medicare Current Beneficiary Survey

Note: An \* indicates a sample size of 50 or less. Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

3 Column percentages do not sum to 100 percent because the responses to "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

4 Beneficiaries whose response to the question was 'very satisfied'.

5 Beneficiaries whose response to the question was 'unsatisfied' or 'very unsatisfied'.

**Table 5.15 Measures of Prppensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2013**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total	Medicare Advantage	Supplemental Health Insurance				Medicare Fee-For Service Only
			Medicaid	Individually Purchased Private Insurance	Employer-Sponsored Private Insurance	Both Types of Private Insurance	
<b>Beneficiaries (in 000s)</b>	51,568	16,181	6,295	8,226	11,821	1,105	7,940
	108	322	183	215	310	90	246
<b>Beneficiaries as a Percent of Column Total<sup>4</sup></b>							
<b>Had a Problem and Did Not See a Doctor</b>							
Yes	10.91	10.70	16.27	8.33	7.54	6.33*	15.43
	0.44	0.68	1.08	0.79	0.51	1.72	1.30
No	89.09	89.30	83.73	91.67	92.46	93.67	84.57
	0.44	0.68	1.08	0.79	0.51	1.72	1.30
<b>Ever Had a Prescription You Did Not Fill</b>							
Yes	5.76	5.35	7.69	5.36	4.35	5.25*	7.70
	0.28	0.48	0.89	0.57	0.50	1.64	0.77
No	94.24	94.65	92.31	94.64	95.65	94.75	92.30
	0.28	0.48	0.89	0.57	0.50	1.64	0.77
<b>Visit a Doctor as Soon as You Feel Bad</b>							
Yes	37.82	39.74	47.66	35.41	35.26	31.29	33.26
	0.69	0.96	1.52	1.44	1.33	3.12	1.28
No	62.18	60.26	52.34	64.59	64.74	68.71	66.74
	0.69	0.96	1.52	1.44	1.33	3.12	1.28
<b>Avoid Going to the Doctor</b>							
Yes	28.73	29.42	38.95	23.26	22.82	17.43	35.32
	0.58	0.98	1.37	1.03	1.06	2.53	1.27
No	71.27	70.58	61.05	76.74	77.18	82.57	64.68
	0.58	0.98	1.37	1.03	1.06	2.53	1.27

**Table 5.15 Measures of Prppensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2013**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total	Medicare Advantage	Supplemental Health Insurance				Medicare Fee-For Service Only
			Medicaid	Individually Purchased Private Insurance	Employer-Sponsored Private Insurance	Both Types of Private Insurance	
<b>Beneficiaries (in 000s)</b>	51,568	16,181	6,295	8,226	11,821	1,105	7,940
	<i>108</i>	<i>322</i>	<i>183</i>	<i>215</i>	<i>310</i>	<i>90</i>	<i>246</i>
<b>Do You Worry About Your Health More Than Others</b>							
Yes	25.86	26.19	49.48	16.45	18.14	15.23*	29.31
	<i>0.43</i>	<i>0.79</i>	<i>1.29</i>	<i>0.99</i>	<i>0.96</i>	<i>3.10</i>	<i>1.37</i>
No	74.14	73.81	50.52	83.55	81.86	84.77	70.69
	<i>0.43</i>	<i>0.79</i>	<i>1.29</i>	<i>0.99</i>	<i>0.96</i>	<i>3.10</i>	<i>1.37</i>
<b>When Sick, Do You Keep it to Yourself</b>							
Yes	37.91	35.95	46.69	36.14	33.34	32.09	44.42
	<i>0.58</i>	<i>1.00</i>	<i>1.48</i>	<i>1.47</i>	<i>1.35</i>	<i>3.19</i>	<i>1.36</i>
No	62.09	64.05	53.31	63.86	66.66	67.91	55.58
	<i>0.58</i>	<i>1.00</i>	<i>1.48</i>	<i>1.47</i>	<i>1.35</i>	<i>3.19</i>	<i>1.36</i>

Source: Medicare Current Beneficiary Survey

Note: An \* indicates a sample size of 50 or less. Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

<sup>1</sup> The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.