

Table 5.1 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2008

Community-Only Residents¹

Indicator of Access to Care	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
Beneficiaries (in 000s)	43,906	7,187	19,550	12,310	4,859	3,758	9,025	5,412	1,747	19,942	3,428	10,526	6,898	3,112	23,964
	148.95	118.94	189.56	118.41	93.01	90.96	162.42	73.93	56.77	169.00	89.40	170.21	98.08	68.04	194.03
Beneficiaries as a Percent of Column Total															
Usual Source of Care															
None ²	4.70	6.98	5.15	3.33	2.98	8.73	5.92	3.72	2.67*	5.57	5.07	4.48	3.02	3.15*	3.97
	0.22	0.63	0.40	0.32	0.43	0.99	0.62	0.48	0.59	0.35	0.75	0.48	0.35	0.55	0.29
Doctor's office	74.06	66.49	74.33	76.50	77.93	59.39	71.66	72.28	73.71	69.71	74.26	76.63	79.83	80.30	77.69
	0.84	1.34	1.07	0.99	1.12	1.72	1.36	1.21	1.96	0.99	1.79	1.30	1.12	1.15	0.93
Doctor's clinic	11.35	12.25	11.78	10.77	9.78	12.15	11.43	11.01	10.98	11.41	12.36	12.07	10.57	9.11	11.30
	0.71	0.95	0.84	0.78	1.12	1.10	1.20	0.81	1.64	0.85	1.30	0.77	1.00	1.05	0.68
HMO ³	3.21	2.66*	3.04	4.01	2.66	3.19*	2.74	4.73	2.59*	3.35	2.09*	3.30	3.45	2.70*	3.09
	0.22	0.59	0.31	0.30	0.35	0.91	0.40	0.46	0.67	0.32	0.59	0.44	0.36	0.40	0.24
Hospital OPD/ER ⁴	1.92	3.62	1.70	1.51	1.36*	4.91	1.82*	1.42*	0.85*	2.21	2.21*	1.59*	1.58*	1.64*	1.68
	0.22	0.59	0.29	0.22	0.25	0.98	0.37	0.29	0.39	0.30	0.52	0.36	0.30	0.35	0.24
Other clinic/health center	4.76	7.99	4.00	3.88	5.29	11.63	6.42	6.84	9.20	7.76	4.01*	1.93	1.55*	3.10*	2.27
	0.26	0.87	0.36	0.30	0.53	1.42	0.66	0.66	1.09	0.48	0.78	0.35	0.24	0.49	0.23
Difficulty Obtaining Care															
Yes	4.49	13.17	3.32	2.11	2.41	12.48	2.87	1.57*	2.27*	4.26	13.92	3.71	2.54	2.49*	4.68
	0.21	0.89	0.28	0.22	0.35	1.02	0.52	0.29	0.52	0.31	1.33	0.38	0.31	0.44	0.28
No	95.51	86.83	96.68	97.89	97.59	87.52	97.13	98.43	97.73	95.74	86.08	96.29	97.46	97.51	95.32
	0.21	0.89	0.28	0.22	0.35	1.02	0.52	0.29	0.52	0.31	1.33	0.38	0.31	0.44	0.28
Delayed Care Due to Cost															
Yes	8.53	23.86	7.21	4.26	2.06*	20.32	5.80	3.14	1.08*	7.39	27.73	8.42	5.13	2.61*	9.48
	0.33	1.10	0.55	0.31	0.32	1.56	0.59	0.39	0.35	0.43	1.55	0.83	0.45	0.45	0.45
No	91.47	76.14	92.79	95.74	97.94	79.68	94.20	96.86	98.92	92.61	72.27	91.58	94.87	97.39	90.52
	0.33	1.10	0.55	0.31	0.32	1.56	0.59	0.39	0.35	0.43	1.55	0.83	0.45	0.45	0.45

Table 5.1 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2008

Community-Only Residents¹

Indicator of Access to Care	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
Beneficiaries (in 000s)	43,906	7,187	19,550	12,310	4,859	3,758	9,025	5,412	1,747	19,942	3,428	10,526	6,898	3,112	23,964
	<i>148.95</i>	<i>118.94</i>	<i>189.56</i>	<i>118.41</i>	<i>93.01</i>	<i>90.96</i>	<i>162.42</i>	<i>73.93</i>	<i>56.77</i>	<i>169.00</i>	<i>89.40</i>	<i>170.21</i>	<i>98.08</i>	<i>68.04</i>	<i>194.03</i>
Beneficiaries as a Percent of Column Total															
Length of Association with Usual Source of Care															
No usual source ²	4.72	7.02	5.17	3.34	3.01	8.78	5.94	3.73	2.68*	5.59	5.10	4.50	3.04	3.19*	3.99
	<i>0.22</i>	<i>0.64</i>	<i>0.40</i>	<i>0.32</i>	<i>0.44</i>	<i>1.00</i>	<i>0.63</i>	<i>0.48</i>	<i>0.59</i>	<i>0.35</i>	<i>0.75</i>	<i>0.49</i>	<i>0.36</i>	<i>0.55</i>	<i>0.29</i>
Less than 1 year	8.79	10.14	8.40	8.72	8.54	8.69	7.82	7.73	8.39	8.01	11.74	8.91	9.50	8.62	9.45
	<i>0.30</i>	<i>0.82</i>	<i>0.49</i>	<i>0.47</i>	<i>0.64</i>	<i>1.00</i>	<i>0.80</i>	<i>0.63</i>	<i>1.09</i>	<i>0.45</i>	<i>1.27</i>	<i>0.68</i>	<i>0.68</i>	<i>0.78</i>	<i>0.42</i>
1 to less than 3 years	16.83	20.95	16.68	15.35	15.16	19.27	17.58	14.58	14.29	16.80	22.79	15.90	15.95	15.65	16.87
	<i>0.38</i>	<i>0.98</i>	<i>0.57</i>	<i>0.54</i>	<i>0.83</i>	<i>1.47</i>	<i>0.98</i>	<i>0.66</i>	<i>1.38</i>	<i>0.56</i>	<i>1.55</i>	<i>0.80</i>	<i>0.74</i>	<i>1.01</i>	<i>0.53</i>
3 to less than 5 years	15.79	17.92	15.74	14.73	15.54	19.83	15.33	13.94	14.25	15.70	15.84	16.08	15.36	16.28	15.86
	<i>0.35</i>	<i>1.20</i>	<i>0.53</i>	<i>0.53</i>	<i>0.81</i>	<i>1.72</i>	<i>0.73</i>	<i>0.77</i>	<i>1.28</i>	<i>0.52</i>	<i>1.40</i>	<i>0.83</i>	<i>0.75</i>	<i>1.11</i>	<i>0.48</i>
5 years or more	53.87	43.95	54.02	57.86	57.75	43.43	53.32	60.02	60.38	53.91	44.53	54.62	56.16	56.26	53.83
	<i>0.53</i>	<i>1.28</i>	<i>0.74</i>	<i>0.90</i>	<i>1.14</i>	<i>1.73</i>	<i>1.04</i>	<i>1.12</i>	<i>1.81</i>	<i>0.67</i>	<i>2.16</i>	<i>1.08</i>	<i>1.23</i>	<i>1.50</i>	<i>0.76</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 The percentage of responses for "none" under "Usual Source of Care" differs from the percentage of responses for "no usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.

3 HMO stands for Health Maintenance Organization.

4 OPD stands for Outpatient Department; ER stands for Emergency Room.

Table 5.2 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2008

Community-Only Residents¹

Measure of Satisfaction with Care	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
Beneficiaries (in 000s)	43,906	7,187	19,550	12,310	4,859	3,758	9,025	5,412	1,747	19,942	3,428	10,526	6,898	3,112	23,964
	148.95	118.94	189.56	118.41	93.01	90.96	162.42	73.93	56.77	169.00	89.40	170.21	98.08	68.04	194.03
Beneficiaries as a Percent of Column Total²															
Quality of Care															
General Care															
Very Satisfied ³	33.62	24.58	36.40	35.39	31.27	24.55	36.59	35.93	33.13	33.85	24.61	36.24	34.96	30.23	33.43
	0.67	1.21	0.98	0.79	1.18	1.49	1.23	1.23	1.79	0.72	1.84	1.31	0.97	1.38	0.90
(Very) Unsatisfied ⁴	3.24	6.77	2.60	2.74	1.85*	7.24	3.05	1.92*	1.04*	3.35	6.25	2.22	3.39	2.30*	3.14
	0.20	0.61	0.27	0.24	0.24	0.85	0.48	0.32	0.37	0.29	0.87	0.30	0.37	0.36	0.25
Follow-up Care															
Very Satisfied ³	22.91	18.66	24.79	23.36	20.43	18.29	25.80	23.86	22.39	23.57	19.08	23.93	22.96	19.33	22.36
	0.58	0.99	0.95	0.70	1.01	1.43	1.22	1.04	1.64	0.73	1.73	1.17	0.82	1.17	0.68
(Very) Unsatisfied ⁴	2.90	5.92	2.30	2.47	2.01*	6.62	2.20	2.13*	1.65*	2.96	5.14	2.38	2.74	2.22*	2.86
	0.17	0.58	0.21	0.22	0.31	0.79	0.32	0.34	0.47	0.25	0.83	0.34	0.34	0.42	0.25
Access/Coordination of Care															
Availability															
Very Satisfied ³	10.89	9.42	11.32	10.78	11.59	9.71	13.35	12.00	12.74	12.25	9.10	9.58	9.83	10.94	9.76
	0.39	0.84	0.58	0.47	0.76	1.12	0.84	0.89	1.36	0.55	1.09	0.77	0.55	1.02	0.44
(Very) Unsatisfied ⁴	4.42	9.91	3.45	3.26	3.14	8.46	3.34	3.19	3.21*	4.25	11.51	3.55	3.31	3.11*	4.56
	0.21	0.63	0.34	0.28	0.43	1.02	0.51	0.43	0.56	0.30	1.15	0.39	0.39	0.58	0.27
Ease of Access to Doctor															
Very Satisfied ³	24.25	15.14	27.69	24.86	22.35	16.18	28.70	25.73	24.20	25.15	13.99	26.82	24.18	21.30	23.51
	0.61	1.16	0.99	0.73	0.96	1.46	1.23	0.99	1.82	0.76	1.55	1.21	0.98	1.16	0.71
(Very) Unsatisfied ⁴	5.13	10.61	3.89	4.25	4.31	9.73	3.24	4.30	3.72*	4.79	11.58	4.45	4.21	4.63	5.42
	0.28	0.92	0.41	0.31	0.56	1.04	0.40	0.50	0.76	0.35	1.34	0.63	0.38	0.69	0.36
Can Obtain Care in Same Location															
Very Satisfied ³	17.02	14.12	18.06	17.50	15.86	14.69	20.12	17.39	18.25	18.19	13.50	16.29	17.59	14.52	16.03
	0.49	0.94	0.76	0.68	0.93	1.12	1.03	0.99	1.67	0.68	1.64	0.99	0.87	1.09	0.58
(Very) Unsatisfied ⁴	5.97	10.79	5.48	4.73	3.94	10.89	5.03	4.37	3.70*	5.83	10.68	5.87	5.01	4.08	6.08
	0.35	1.03	0.43	0.35	0.39	1.41	0.66	0.45	0.68	0.52	1.52	0.55	0.52	0.53	0.39

Table 5.2 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2008

Community-Only Residents¹

Measure of Satisfaction with Care	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
Beneficiaries (in 000s)	43,906	7,187	19,550	12,310	4,859	3,758	9,025	5,412	1,747	19,942	3,428	10,526	6,898	3,112	23,964
	<i>148.95</i>	<i>118.94</i>	<i>189.56</i>	<i>118.41</i>	<i>93.01</i>	<i>90.96</i>	<i>162.42</i>	<i>73.93</i>	<i>56.77</i>	<i>169.00</i>	<i>89.40</i>	<i>170.21</i>	<i>98.08</i>	<i>68.04</i>	<i>194.03</i>
Beneficiaries as a Percent of Column Total²															
Information from Doctor															
Very Satisfied ³	23.10	17.76	25.67	22.92	21.14	17.64	26.68	24.44	21.82	23.95	17.89	24.80	21.72	20.75	22.40
	<i>0.58</i>	<i>1.19</i>	<i>0.89</i>	<i>0.69</i>	<i>1.01</i>	<i>1.64</i>	<i>1.23</i>	<i>1.20</i>	<i>1.52</i>	<i>0.82</i>	<i>1.64</i>	<i>1.09</i>	<i>0.92</i>	<i>1.16</i>	<i>0.66</i>
(Very) Unsatisfied ⁴	4.89	9.81	3.73	4.45	3.42	9.92	3.37	4.20	2.92*	4.78	9.69	4.05	4.64	3.70*	4.98
	<i>0.22</i>	<i>0.73</i>	<i>0.33</i>	<i>0.27</i>	<i>0.37</i>	<i>1.12</i>	<i>0.45</i>	<i>0.45</i>	<i>0.68</i>	<i>0.34</i>	<i>1.21</i>	<i>0.46</i>	<i>0.40</i>	<i>0.45</i>	<i>0.30</i>
Doctor's Concern for Overall Health															
Very Satisfied ³	25.85	21.22	27.59	26.43	24.22	20.65	28.67	27.34	26.05	26.58	21.84	26.65	25.71	23.19	25.25
	<i>0.52</i>	<i>1.02</i>	<i>0.77</i>	<i>0.79</i>	<i>1.11</i>	<i>1.45</i>	<i>1.01</i>	<i>1.11</i>	<i>1.76</i>	<i>0.65</i>	<i>1.72</i>	<i>0.98</i>	<i>1.03</i>	<i>1.21</i>	<i>0.68</i>
(Very) Unsatisfied ⁴	4.92	9.35	3.98	4.17	4.03	8.83	3.49	3.63	3.71*	4.55	9.92	4.40	4.60	4.20	5.22
	<i>0.23</i>	<i>0.83</i>	<i>0.32</i>	<i>0.27</i>	<i>0.50</i>	<i>0.89</i>	<i>0.43</i>	<i>0.41</i>	<i>0.78</i>	<i>0.32</i>	<i>1.36</i>	<i>0.42</i>	<i>0.40</i>	<i>0.58</i>	<i>0.30</i>
Cost															
Very Satisfied ³	20.38	16.32	21.73	20.58	20.48	16.49	23.04	20.50	23.42	21.15	16.12	20.61	20.63	18.82	19.74
	<i>0.51</i>	<i>0.94</i>	<i>0.83</i>	<i>0.69</i>	<i>0.98</i>	<i>1.16</i>	<i>1.16</i>	<i>1.04</i>	<i>1.47</i>	<i>0.70</i>	<i>1.59</i>	<i>0.93</i>	<i>0.84</i>	<i>1.13</i>	<i>0.58</i>
(Very) Unsatisfied ⁴	15.21	23.97	14.98	12.68	9.56	22.81	14.62	12.71	9.14	15.16	25.24	15.30	12.66	9.79	15.25
	<i>0.40</i>	<i>1.14</i>	<i>0.71</i>	<i>0.47</i>	<i>0.71</i>	<i>1.66</i>	<i>0.79</i>	<i>0.66</i>	<i>1.20</i>	<i>0.52</i>	<i>1.76</i>	<i>1.07</i>	<i>0.62</i>	<i>0.85</i>	<i>0.57</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 Column percentages do not sum to 100 percent because the responses of "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

3 Beneficiaries whose response to the question was 'very satisfied'.

4 Beneficiaries whose response to the question was 'unsatisfied' or 'very unsatisfied'.

Table 5.3 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2008

Community-Only Residents¹

Measure of Propensity to Seek Care	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
Beneficiaries (in 000s)	43,906	7,187	19,550	12,310	4,859	3,758	9,025	5,412	1,747	19,942	3,428	10,526	6,898	3,112	23,964
	148.95	118.94	189.56	118.41	93.01	90.96	162.42	73.93	56.77	169.00	89.40	170.21	98.08	68.04	194.03
Beneficiaries as a Percent of Column Total															
Had a Problem and Did Not See a Doctor															
Yes	8.34	19.26	6.87	5.68	4.90	16.34	6.02	4.33	4.42*	7.36	22.45	7.60	6.74	5.16	9.16
	0.28	1.05	0.43	0.35	0.47	1.26	0.62	0.50	0.77	0.40	1.91	0.63	0.50	0.64	0.40
No	91.66	80.74	93.13	94.32	95.10	83.66	93.98	95.67	95.58	92.64	77.55	92.40	93.26	94.84	90.84
	0.28	1.05	0.43	0.35	0.47	1.26	0.62	0.50	0.77	0.40	1.91	0.63	0.50	0.64	0.40
Ever Had a Prescription You Did Not Fill															
Yes	4.48	10.12	3.99	3.07	1.73*	7.04	3.53	2.11*	1.22*	3.60	13.50	4.38	3.82	2.01*	5.22
	0.26	0.85	0.37	0.29	0.33	0.89	0.44	0.38	0.36	0.30	1.42	0.55	0.41	0.44	0.37
No	95.52	89.88	96.01	96.93	98.27	92.96	96.47	97.89	98.78	96.40	86.50	95.62	96.18	97.99	94.78
	0.26	0.85	0.37	0.29	0.33	0.89	0.44	0.38	0.36	0.30	1.42	0.55	0.41	0.44	0.37
Visit a Doctor as Soon as You Feel Bad															
Yes	35.03	39.01	32.39	35.23	39.24	39.88	33.26	35.39	40.97	35.76	38.05	31.64	35.10	38.26	34.41
	0.57	1.41	0.90	0.69	1.21	1.94	1.32	1.06	1.74	0.84	1.92	1.17	1.05	1.64	0.69
No	64.97	60.99	67.61	64.77	60.76	60.12	66.74	64.61	59.03	64.24	61.95	68.36	64.90	61.74	65.59
	0.57	1.41	0.90	0.69	1.21	1.94	1.32	1.06	1.74	0.84	1.92	1.17	1.05	1.64	0.69
Avoid Going to the Doctor															
Yes	28.02	36.13	27.96	25.76	21.99	34.24	28.55	25.18	17.68	27.75	38.20	27.46	26.21	24.41	28.24
	0.57	1.27	0.91	0.68	1.05	1.65	1.13	0.95	1.53	0.69	1.98	1.23	0.82	1.39	0.74
No	71.98	63.87	72.04	74.24	78.01	65.76	71.45	74.82	82.32	72.25	61.80	72.54	73.79	75.59	71.76
	0.57	1.27	0.91	0.68	1.05	1.65	1.13	0.95	1.53	0.69	1.98	1.23	0.82	1.39	0.74

Table 5.3 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2008

Community-Only Residents¹

Measure of Propensity to Seek Care	Total	All Medicare Beneficiaries				Male					Female				
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
Beneficiaries (in 000s)	43,906	7,187	19,550	12,310	4,859	3,758	9,025	5,412	1,747	19,942	3,428	10,526	6,898	3,112	23,964
	<i>148.95</i>	<i>118.94</i>	<i>189.56</i>	<i>118.41</i>	<i>93.01</i>	<i>90.96</i>	<i>162.42</i>	<i>73.93</i>	<i>56.77</i>	<i>169.00</i>	<i>89.40</i>	<i>170.21</i>	<i>98.08</i>	<i>68.04</i>	<i>194.03</i>

Beneficiaries as a Percent of Column Total

**Do You Worry About Your
Health More Than Others**

Yes	23.00	57.34	17.46	15.55	13.36	54.24	16.05	14.63	12.20	22.52	60.71	18.67	16.26	14.00	23.40
	<i>0.44</i>	<i>1.31</i>	<i>0.65</i>	<i>0.59</i>	<i>0.69</i>	<i>1.75</i>	<i>0.83</i>	<i>0.91</i>	<i>1.21</i>	<i>0.60</i>	<i>1.86</i>	<i>0.95</i>	<i>0.73</i>	<i>0.83</i>	<i>0.50</i>
No	77.00	42.66	82.54	84.45	86.64	45.76	83.95	85.37	87.80	77.48	39.29	81.33	83.74	86.00	76.60
	<i>0.44</i>	<i>1.31</i>	<i>0.65</i>	<i>0.59</i>	<i>0.69</i>	<i>1.75</i>	<i>0.83</i>	<i>0.91</i>	<i>1.21</i>	<i>0.60</i>	<i>1.86</i>	<i>0.95</i>	<i>0.73</i>	<i>0.83</i>	<i>0.50</i>

**When Sick, Do You Keep
it to Yourself**

Yes	36.97	44.87	35.34	36.22	33.72	43.08	34.57	31.98	29.19	35.00	46.83	36.01	39.56	36.27	38.61
	<i>0.53</i>	<i>1.37</i>	<i>0.79</i>	<i>0.82</i>	<i>1.15</i>	<i>1.96</i>	<i>1.22</i>	<i>1.01</i>	<i>1.68</i>	<i>0.73</i>	<i>2.33</i>	<i>1.10</i>	<i>1.01</i>	<i>1.72</i>	<i>0.68</i>
No	63.03	55.13	64.66	63.78	66.28	56.92	65.43	68.02	70.81	65.00	53.17	63.99	60.44	63.73	61.39
	<i>0.53</i>	<i>1.37</i>	<i>0.79</i>	<i>0.82</i>	<i>1.15</i>	<i>1.96</i>	<i>1.22</i>	<i>1.01</i>	<i>1.68</i>	<i>0.73</i>	<i>2.33</i>	<i>1.10</i>	<i>1.01</i>	<i>1.72</i>	<i>0.68</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

¹ The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

Table 5.4 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Race/Ethnicity and Age, 2008

Community-Only Residents¹

Indicator of Access to Care	Total ²	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
Beneficiaries (in 000s)	43,906	4,688	15,141	10,026	4,071	33,927	1,318	1,689	914	319	4,240	828	1,608	803	295	3,534
	148.95	119.16	201.26	113.99	93.25	212.43	46.55	87.27	34.71	24.33	118.18	62.94	86.61	52.04	30.54	149.68
Beneficiaries as a Percent of Column Total																
Usual Source of Care																
None ³	4.70	6.79	4.89	2.93	3.02	4.35	8.09	6.26*	4.90*	2.27*	6.23	7.40*	6.87*	6.53*	5.01*	6.76
	0.22	0.81	0.46	0.34	0.48	0.23	1.48	1.37	1.29	1.28	0.78	1.75	1.35	1.89	2.71	1.07
Doctor's office	74.06	69.53	75.64	78.09	79.04	75.93	60.75	71.06	70.62	72.47	67.88	60.34	66.17	67.88	68.44	65.39
	0.84	1.79	1.18	1.12	1.31	0.99	2.53	2.63	2.55	4.09	1.60	3.65	2.88	2.92	4.01	1.89
Doctor's clinic	11.35	11.90	11.95	10.84	9.99	11.38	13.14	10.79*	10.08*	10.42*	11.34	11.02*	11.64*	9.66*	5.43*	10.53
	0.71	1.10	0.96	0.85	1.31	0.82	2.05	2.22	1.77	2.68	1.29	2.24	1.75	2.06	2.02	1.02
HMO ⁴	3.21	2.70*	2.26	3.45	2.42*	2.69	1.21*	3.21*	6.01*	1.42*	3.06*	4.41*	8.63*	6.55*	6.29*	6.98
	0.22	0.79	0.28	0.33	0.32	0.23	0.65	1.25	1.54	1.49	0.62	1.55	1.74	1.16	2.44	0.89
Hospital OPD/ER ⁵	1.92	2.35*	1.32*	1.28*	1.30*	1.45	6.15*	4.74*	1.65*	2.08*	4.31	7.11*	1.83*	3.96*	1.57*	3.52*
	0.22	0.65	0.31	0.23	0.28	0.24	1.59	1.45	0.74	1.43	0.88	1.99	0.69	1.07	1.17	0.61
Other clinic/health center	4.76	6.73	3.94	3.41	4.23	4.20	10.67*	3.94*	6.73*	11.34*	7.19	9.72*	4.85*	5.42*	13.26*	6.82
	0.26	1.09	0.33	0.33	0.50	0.26	2.13	0.99	1.36	2.80	0.81	2.43	1.34	1.33	2.72	1.14
Difficulty Obtaining Care																
Yes	4.49	13.37	3.08	1.79	1.95*	3.98	9.24*	4.03*	3.51*	3.69*	5.50	14.71*	4.95*	2.98*	5.03*	6.78
	0.21	1.05	0.35	0.22	0.33	0.22	1.79	0.98	1.01	1.78	0.79	2.53	1.27	0.93	2.26	0.94
No	95.51	86.63	96.92	98.21	98.05	96.02	90.76	95.97	96.49	96.31	94.50	85.29	95.05	97.02	94.97	93.22
	0.21	1.05	0.35	0.22	0.33	0.22	1.79	0.98	1.01	1.78	0.79	2.53	1.27	0.93	2.26	0.94
Delayed Care Due to Cost																
Yes	8.53	24.83	6.47	3.81	2.05*	7.69	18.45	10.53*	8.86*	3.83*	12.12	25.05	11.27*	2.74*	0.88*	11.68
	0.33	1.25	0.55	0.32	0.36	0.34	2.42	1.77	1.57	1.63	1.11	3.78	2.90	0.97	0.85	1.79
No	91.47	75.17	93.53	96.19	97.95	92.31	81.55	89.47	91.14	96.17	87.88	74.95	88.73	97.26	99.12	88.32
	0.33	1.25	0.55	0.32	0.36	0.34	2.42	1.77	1.57	1.63	1.11	3.78	2.90	0.97	0.85	1.79

Table 5.4 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Race/Ethnicity and Age, 2008

Community-Only Residents¹

Indicator of Access to Care	Total ²	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
Beneficiaries (in 000s)	43,906	4,688	15,141	10,026	4,071	33,927	1,318	1,689	914	319	4,240	828	1,608	803	295	3,534
	<i>148.95</i>	<i>119.16</i>	<i>201.26</i>	<i>113.99</i>	<i>93.25</i>	<i>212.43</i>	<i>46.55</i>	<i>87.27</i>	<i>34.71</i>	<i>24.33</i>	<i>118.18</i>	<i>62.94</i>	<i>86.61</i>	<i>52.04</i>	<i>30.54</i>	<i>149.68</i>
Beneficiaries as a Percent of Column Total																
Length of Association with Usual Source of Care																
No usual source ³	4.72	6.82	4.91	2.94	3.04	4.37	8.13	6.30*	4.93*	2.31*	6.28	7.44*	6.88*	6.57*	5.19*	6.80
	<i>0.22</i>	<i>0.82</i>	<i>0.46</i>	<i>0.34</i>	<i>0.48</i>	<i>0.23</i>	<i>1.49</i>	<i>1.38</i>	<i>1.30</i>	<i>1.30</i>	<i>0.79</i>	<i>1.76</i>	<i>1.35</i>	<i>1.90</i>	<i>2.80</i>	<i>1.07</i>
Less than 1 year	8.79	9.44	7.72	8.65	8.29	8.30	9.71*	10.64*	6.76*	8.04*	9.32	12.92*	10.11*	12.00*	12.81*	11.42
	<i>0.30</i>	<i>1.01</i>	<i>0.50</i>	<i>0.53</i>	<i>0.65</i>	<i>0.33</i>	<i>1.91</i>	<i>2.09</i>	<i>1.18</i>	<i>2.97</i>	<i>1.18</i>	<i>2.60</i>	<i>1.44</i>	<i>1.88</i>	<i>3.12</i>	<i>1.00</i>
1 to less than 3 years	16.83	20.43	16.16	14.83	14.55	16.16	20.58	17.72	13.85*	19.15*	17.88	23.45	20.06	20.62	17.22*	20.75
	<i>0.38</i>	<i>1.34</i>	<i>0.67</i>	<i>0.61</i>	<i>0.85</i>	<i>0.45</i>	<i>2.10</i>	<i>1.90</i>	<i>1.89</i>	<i>3.61</i>	<i>1.10</i>	<i>3.75</i>	<i>2.48</i>	<i>2.46</i>	<i>3.73</i>	<i>1.55</i>
3 to less than 5 years	15.79	17.97	15.98	14.44	15.47	15.74	17.17	13.01	17.36	12.67*	15.22	16.24	16.92	12.40*	15.44*	15.62
	<i>0.35</i>	<i>1.50</i>	<i>0.63</i>	<i>0.58</i>	<i>0.87</i>	<i>0.39</i>	<i>2.79</i>	<i>1.76</i>	<i>2.50</i>	<i>2.84</i>	<i>1.31</i>	<i>3.06</i>	<i>2.26</i>	<i>1.86</i>	<i>3.00</i>	<i>1.48</i>
5 years or more	53.87	45.34	55.24	59.14	58.65	55.44	44.41	52.32	57.10	57.83	51.30	39.95	46.03	48.41	49.34	45.42
	<i>0.53</i>	<i>1.56</i>	<i>0.78</i>	<i>1.00</i>	<i>1.27</i>	<i>0.59</i>	<i>3.33</i>	<i>3.03</i>	<i>2.72</i>	<i>4.03</i>	<i>1.73</i>	<i>4.85</i>	<i>2.70</i>	<i>3.01</i>	<i>4.05</i>	<i>1.83</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

The percentage of responses for "None" under "Usual Source of Care" differs from the percentage of responses for "No usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.

HMO stands for Health Maintenance Organization.

OPD stands for Outpatient Department; ER stands for Emergency Room.

Table 5.5 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Race/Ethnicity and Age, 2008

Community-Only Residents¹

Measure of Satisfaction with Care	Total ⁶	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
Beneficiaries (in 000s)	43,906	4,688	15,141	10,026	4,071	33,927	1,318	1,689	914	319	4,240	828	1,608	803	295	3,534
	148.95	119.16	201.26	113.99	93.25	212.43	46.55	87.27	34.71	24.33	118.18	62.94	86.61	52.04	30.54	149.68
Beneficiaries as a Percent of Column Total³																
Quality of Care																
General Care																
Very Satisfied ⁴	33.62	25.66	39.74	38.32	33.65	36.65	22.14	22.31	23.76	14.59*	21.99	19.36*	21.60	19.88	18.65*	20.44
	0.67	1.33	1.07	0.88	1.39	0.75	3.37	2.40	3.05	2.95	1.62	3.22	2.37	2.61	3.15	1.60
(Very) Unsatisfied ⁵	3.24	7.46	2.50	2.74	1.86*	3.18	4.31*	2.86*	2.69*	2.15*	3.22*	6.19*	2.74*	1.73*	1.53*	3.22*
	0.20	0.88	0.29	0.25	0.26	0.22	0.91	1.03	0.91	1.30	0.50	1.52	0.88	0.54	1.07	0.62
Follow-up Care																
Very Satisfied ⁴	22.91	19.84	26.94	25.13	22.23	24.86	15.26	15.34	14.66	3.66*	14.28	14.58*	16.05	13.39*	12.54*	14.81
	0.58	1.15	1.05	0.82	1.12	0.67	2.79	2.10	1.71	1.81	1.33	2.88	2.16	2.05	2.81	1.39
(Very) Unsatisfied ⁵	2.90	6.01	2.30	2.33	2.14*	2.80	5.09*	2.71*	2.55*	1.73*	3.34*	5.78*	2.07*	2.97*	0.82*	3.04*
	0.17	0.69	0.25	0.23	0.35	0.19	1.25	0.98	0.98	1.32	0.68	1.61	0.68	0.86	0.80	0.47
Access/Coordination of Care																
Availability																
Very Satisfied ⁴	10.89	9.72	12.11	11.49	12.45	11.64	10.31*	8.67*	7.51*	4.44*	8.61	7.37*	6.44*	6.51*	7.94*	6.80
	0.39	0.99	0.69	0.52	0.93	0.43	2.19	1.36	1.58	1.62	0.93	2.19	1.21	1.71	2.32	0.96
(Very) Unsatisfied ⁵	4.42	11.53	3.76	3.59	3.28	4.73	5.25*	1.06*	1.37*	2.01*	2.50*	6.43*	4.28*	0.90*	3.32*	3.93*
	0.21	0.82	0.39	0.30	0.43	0.26	1.32	0.56	0.73	1.45	0.53	2.12	1.38	0.52	2.54	0.87
Ease of Access to Doctor																
Very Satisfied ⁴	24.25	16.49	30.14	26.99	23.32	26.51	14.00	17.20	15.19	17.59*	15.80	10.11*	16.31	14.20*	12.93*	14.10
	0.61	1.37	1.12	0.79	1.08	0.65	2.52	2.49	2.08	4.67	1.65	2.37	1.97	2.35	2.48	1.13
(Very) Unsatisfied ⁵	5.13	10.34	3.59	3.91	4.30	4.70	11.21*	2.81*	6.80*	3.95*	6.37	8.51*	5.94*	4.18*	7.33*	6.26
	0.28	1.19	0.39	0.34	0.58	0.30	2.13	1.17	1.59	1.32	0.95	2.22	1.76	0.99	3.02	0.95
Can Obtain Care in Same Location																
Very Satisfied ⁴	17.02	14.47	19.17	18.81	16.38	18.08	15.03	15.68	11.36*	14.77*	14.47	11.71*	11.27*	11.35*	9.18*	11.22
	0.49	1.18	0.84	0.70	1.00	0.54	2.51	2.18	2.24	4.33	1.63	2.35	1.71	2.06	2.26	1.18
(Very) Unsatisfied ⁵	5.97	11.50	5.46	5.01	4.02	5.99	8.97*	4.77*	3.93*	3.54*	5.80	8.32*	6.40*	2.23*	2.26*	5.55
	0.35	1.17	0.51	0.39	0.45	0.37	1.93	1.42	1.07	1.46	0.77	2.55	1.59	0.80	0.73	1.04

Table 5.5 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Race/Ethnicity and Age, 2008

Community-Only Residents¹

Measure of Satisfaction with Care	Total ⁶	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
Beneficiaries (in 000s)	43,906	4,688	15,141	10,026	4,071	33,927	1,318	1,689	914	319	4,240	828	1,608	803	295	3,534
	<i>148.95</i>	<i>119.16</i>	<i>201.26</i>	<i>113.99</i>	<i>93.25</i>	<i>212.43</i>	<i>46.55</i>	<i>87.27</i>	<i>34.71</i>	<i>24.33</i>	<i>118.18</i>	<i>62.94</i>	<i>86.61</i>	<i>52.04</i>	<i>30.54</i>	<i>149.68</i>
Beneficiaries as a Percent of Column Total³																
Relationship with Primary Doctor																
Information from Doctor																
Very Satisfied ⁴	23.10	18.30	28.16	24.87	22.93	25.20	14.79	15.63	14.05*	6.98*	14.37	15.63*	15.78	12.26*	13.49*	14.75
	<i>0.58</i>	<i>1.49</i>	<i>0.98</i>	<i>0.84</i>	<i>1.18</i>	<i>0.67</i>	<i>2.76</i>	<i>2.32</i>	<i>1.92</i>	<i>2.48</i>	<i>1.56</i>	<i>2.15</i>	<i>2.40</i>	<i>1.66</i>	<i>3.54</i>	<i>1.28</i>
(Very) Unsatisfied ⁵	4.89	10.15	3.57	4.39	3.86	4.76	8.12*	4.29*	4.48*	2.03*	5.35	8.78*	4.65*	3.65*	.	4.99
	<i>0.22</i>	<i>0.99</i>	<i>0.35</i>	<i>0.31</i>	<i>0.42</i>	<i>0.25</i>	<i>1.45</i>	<i>1.35</i>	<i>1.18</i>	<i>1.25</i>	<i>0.78</i>	<i>1.80</i>	<i>1.31</i>	<i>0.99</i>	<i>.</i>	<i>0.76</i>
Doctor's Concern for Overall Health																
Very Satisfied ⁴	25.85	23.20	30.32	28.47	25.88	28.26	16.13	17.45	16.05	13.15*	16.41	17.31*	15.92	15.58*	15.09*	16.10
	<i>0.52</i>	<i>1.28</i>	<i>0.88</i>	<i>0.91</i>	<i>1.25</i>	<i>0.60</i>	<i>2.74</i>	<i>2.06</i>	<i>2.38</i>	<i>3.60</i>	<i>1.40</i>	<i>2.81</i>	<i>2.63</i>	<i>2.14</i>	<i>2.92</i>	<i>1.44</i>
(Very) Unsatisfied ⁵	4.92	9.68	3.68	4.23	4.05	4.72	6.74*	3.21*	3.71*	4.84*	4.54	11.33*	7.03*	2.78*	3.57*	6.77
	<i>0.23</i>	<i>0.97</i>	<i>0.32</i>	<i>0.31</i>	<i>0.52</i>	<i>0.22</i>	<i>1.46</i>	<i>1.04</i>	<i>1.11</i>	<i>2.24</i>	<i>0.72</i>	<i>2.12</i>	<i>1.55</i>	<i>0.69</i>	<i>1.52</i>	<i>0.89</i>
Cost																
Very Satisfied ⁴	20.38	15.95	23.57	22.08	21.21	21.79	14.87	12.65	11.77*	10.11*	12.96	17.02	13.97	15.22*	15.99*	15.14
	<i>0.51</i>	<i>1.20</i>	<i>0.94</i>	<i>0.75</i>	<i>1.09</i>	<i>0.61</i>	<i>2.81</i>	<i>1.76</i>	<i>1.93</i>	<i>2.90</i>	<i>1.31</i>	<i>2.92</i>	<i>1.76</i>	<i>2.04</i>	<i>3.33</i>	<i>1.34</i>
(Very) Unsatisfied ⁵	15.21	26.07	14.35	12.31	9.44	14.78	21.46	17.55	17.11	10.94*	18.18	15.07*	17.23	11.32*	8.03*	14.60
	<i>0.40</i>	<i>1.64</i>	<i>0.71</i>	<i>0.54</i>	<i>0.74</i>	<i>0.42</i>	<i>2.57</i>	<i>1.95</i>	<i>2.16</i>	<i>2.92</i>	<i>1.32</i>	<i>2.46</i>	<i>3.10</i>	<i>1.92</i>	<i>2.97</i>	<i>1.86</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

3 Column percentages do not sum to 100 percent because the responses of "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

4 Beneficiaries whose response to the question was 'very satisfied'.

5 Beneficiaries whose response to the question was 'unsatisfied' or 'very unsatisfied'.

6 Total includes persons of other race/ethnicity and persons who did not report their race/ethnicity.

Table 5.6 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2008

Community-Only Residents¹

Measure of Propensity to Seek Care	Total	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
Beneficiaries (in 000s)	43,906	4,688	15,141	10,026	4,071	33,927	1,318	1,689	914	319	4,240	828	1,608	803	295	3,534
	148.95	119.16	201.26	113.99	93.25	212.43	46.55	87.27	34.71	24.33	118.18	62.94	86.61	52.04	30.54	149.68
Beneficiaries as a Percent of Column Total²																
Had a Problem and Did Not See a Doctor																
Yes	8.34	19.23	6.54	5.36	4.48	7.70	16.47	9.70*	6.69*	7.27*	10.97	21.08*	6.51*	5.02*	7.10*	9.62
	0.28	1.30	0.45	0.37	0.47	0.28	2.36	2.22	1.32	1.96	1.33	3.71	1.42	0.94	2.83	1.16
No	91.66	80.77	93.46	94.64	95.52	92.30	83.53	90.30	93.31	92.73	89.03	78.92	93.49	94.98	92.90	90.38
	0.28	1.30	0.45	0.37	0.47	0.28	2.36	2.22	1.32	1.96	1.33	3.71	1.42	0.94	2.83	1.16
Ever Had a Prescription You Did Not Fill																
Yes	4.48	10.31	3.71	3.02	1.78*	4.18	9.01*	3.31*	3.00*	2.14*	4.93	10.78*	4.34*	2.75*	1.52*	5.25
	0.26	1.13	0.42	0.31	0.36	0.30	1.60	0.90	1.02	1.42	0.61	2.10	1.15	1.11	1.02	0.66
No	95.52	89.69	96.29	96.98	98.22	95.82	90.99	96.69	97.00	97.86	95.07	89.22	95.66	97.25	98.48	94.75
	0.26	1.13	0.42	0.31	0.36	0.30	1.60	0.90	1.02	1.42	0.61	2.10	1.15	1.11	1.02	0.66
Visit a Doctor as Soon as You Feel Bad																
Yes	35.03	33.58	29.94	33.20	38.05	32.38	50.00	38.68	40.07	41.78	42.73	52.04	45.87	49.62	51.84	48.69
	0.57	1.65	1.05	0.78	1.37	0.67	3.30	3.36	3.19	4.33	1.90	3.72	2.67	3.19	4.83	1.76
No	64.97	66.42	70.06	66.80	61.95	67.62	50.00	61.32	59.93	58.22	57.27	47.96	54.13	50.38	48.16	51.31
	0.57	1.65	1.05	0.78	1.37	0.67	3.30	3.36	3.19	4.33	1.90	3.72	2.67	3.19	4.83	1.76
Avoid Going to the Doctor																
Yes	28.02	37.22	26.91	25.59	21.74	27.32	31.46	27.06	26.14	23.52*	27.96	34.99	34.76	26.60	18.98*	31.62
	0.57	1.61	1.09	0.74	1.22	0.71	2.79	2.28	2.38	3.63	1.65	4.21	2.96	2.31	3.16	1.54
No	71.98	62.78	73.09	74.41	78.26	72.68	68.54	72.94	73.86	76.48	72.04	65.01	65.24	73.40	81.02	68.38
	0.57	1.61	1.09	0.74	1.22	0.71	2.79	2.28	2.38	3.63	1.65	4.21	2.96	2.31	3.16	1.54

Table 5.6 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2008

Community-Only Residents¹

Measure of Propensity to Seek Care	Total	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
Beneficiaries (in 000s)	43,906	4,688	15,141	10,026	4,071	33,927	1,318	1,689	914	319	4,240	828	1,608	803	295	3,534
	<i>148.95</i>	<i>119.16</i>	<i>201.26</i>	<i>113.99</i>	<i>93.25</i>	<i>212.43</i>	<i>46.55</i>	<i>87.27</i>	<i>34.71</i>	<i>24.33</i>	<i>118.18</i>	<i>62.94</i>	<i>86.61</i>	<i>52.04</i>	<i>30.54</i>	<i>149.68</i>

Beneficiaries as a Percent of Column Total²

**Do You Worry About Your
Health More Than Others**

Yes	23.00	57.78	14.60	12.61	11.59	19.63	50.68	20.96	19.13	15.61*	29.39	64.30	35.58	40.05	26.30*	42.58
	<i>0.44</i>	<i>1.56</i>	<i>0.71</i>	<i>0.59</i>	<i>0.77</i>	<i>0.46</i>	<i>2.82</i>	<i>2.43</i>	<i>2.52</i>	<i>3.15</i>	<i>1.30</i>	<i>4.05</i>	<i>2.73</i>	<i>2.56</i>	<i>4.09</i>	<i>1.62</i>
No	77.00	42.22	85.40	87.39	88.41	80.37	49.32	79.04	80.87	84.39	70.61	35.70	64.42	59.95	73.70	57.42
	<i>0.44</i>	<i>1.56</i>	<i>0.71</i>	<i>0.59</i>	<i>0.77</i>	<i>0.46</i>	<i>2.82</i>	<i>2.43</i>	<i>2.52</i>	<i>3.15</i>	<i>1.30</i>	<i>4.05</i>	<i>2.73</i>	<i>2.56</i>	<i>4.09</i>	<i>1.62</i>

**When Sick, Do You Keep
it to Yourself**

Yes	36.97	46.09	35.67	36.51	34.62	37.23	38.67	33.05	36.07	28.96*	35.14	42.01	33.67	32.89	29.63*	35.08
	<i>0.53</i>	<i>1.56</i>	<i>0.91</i>	<i>0.94</i>	<i>1.25</i>	<i>0.62</i>	<i>3.39</i>	<i>2.51</i>	<i>3.11</i>	<i>4.23</i>	<i>1.92</i>	<i>4.41</i>	<i>2.84</i>	<i>2.47</i>	<i>4.68</i>	<i>1.74</i>
No	63.03	53.91	64.33	63.49	65.38	62.77	61.33	66.95	63.93	71.04	64.86	57.99	66.33	67.11	70.37	64.92
	<i>0.53</i>	<i>1.56</i>	<i>0.91</i>	<i>0.94</i>	<i>1.25</i>	<i>0.62</i>	<i>3.39</i>	<i>2.51</i>	<i>3.11</i>	<i>4.23</i>	<i>1.92</i>	<i>4.41</i>	<i>2.84</i>	<i>2.47</i>	<i>4.68</i>	<i>1.74</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 Column percentages do not sum to 100 percent because the responses of "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

Table 5.7 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2008

Community-Only Residents¹

Indicator of Access to Care	Total	Lives Alone				Total	Lives with Spouse				Total	Lives with Children/Others				Total
		< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
Beneficiaries (in 000s)	43,906	1,949	4,826	4,316	2,274	13,365	2,742	12,292	6,013	1,369	22,416	2,496	2,433	1,980	1,215	8,124
	148.95	99.78	151.53	97.01	69.82	245.36	112.87	199.37	105.39	65.06	250.49	83.40	135.23	67.32	52.40	190.38

Beneficiaries as a Percent of Column Total

Access to Care																
Usual Source of Care																
None ²	4.70	8.48	5.15	3.83	3.95*	5.00	4.28*	4.66	2.61	1.57*	3.87	8.81	7.61*	4.43*	2.76*	6.48
	0.22	1.08	0.76	0.53	0.69	0.37	0.86	0.49	0.39	0.53	0.29	1.06	1.42	0.75	0.73	0.54
Doctor's office	74.06	60.54	73.09	75.74	79.37	73.20	72.41	75.90	76.69	76.69	75.73	64.58	68.89	77.62	76.64	70.85
	0.84	2.49	1.59	1.34	1.22	1.03	1.85	1.30	1.15	2.64	1.03	2.22	2.67	1.70	1.89	1.15
Doctor's clinic	11.35	15.31	11.55	10.56	8.88	11.32	9.78	11.90	11.64	11.70	11.56	12.61	11.60	8.55	9.29*	10.82
	0.71	1.77	1.06	1.15	0.93	0.78	1.31	1.09	0.85	2.47	0.86	1.43	1.35	1.28	1.44	0.81
HMO ³	3.21	3.51*	3.18*	3.88	2.24*	3.29	2.56*	2.83	4.27	2.07*	3.14	2.12*	3.81*	3.53*	4.11*	3.27
	0.22	1.39	0.64	0.44	0.39	0.34	0.98	0.31	0.49	0.61	0.26	0.72	1.28	0.69	0.84	0.46
Hospital OPD/ER ⁴	1.92	3.17*	2.26*	2.08*	1.25*	2.16	3.36*	1.43*	1.27*	1.37*	1.62	4.26*	1.95*	0.99*	1.54*	2.36
	0.22	0.92	0.58	0.37	0.36	0.31	0.90	0.32	0.26	0.50	0.27	0.84	0.67	0.40	0.50	0.38
Other clinic/health center	4.76	9.00*	4.77	3.92	4.31*	5.03	7.61*	3.28	3.52	6.61*	4.08	7.63	6.13*	4.89*	5.65*	6.22
	0.26	1.81	0.62	0.49	0.65	0.41	1.27	0.39	0.45	1.06	0.29	1.30	1.23	0.83	1.00	0.63
Difficulty Obtaining Care																
Yes	4.49	15.31	4.25*	2.37*	2.30*	4.92	10.98	2.48	1.52*	1.73*	3.21	13.92	5.74*	3.37*	3.39*	7.31
	0.21	1.63	0.74	0.40	0.53	0.39	1.40	0.36	0.28	0.47	0.25	1.31	1.23	0.65	0.85	0.57
No	95.51	84.69	95.75	97.63	97.70	95.08	89.02	97.52	98.48	98.27	96.79	86.08	94.26	96.63	96.61	92.69
	0.21	1.63	0.74	0.40	0.53	0.39	1.40	0.36	0.28	0.47	0.25	1.31	1.23	0.65	0.85	0.57
Delayed Care Due to Cost																
Yes	8.53	26.42	7.72	4.07	2.36*	8.34	22.99	5.84	3.74	1.54*	7.11	22.84	13.10	6.24*	2.09*	12.75
	0.33	2.07	0.92	0.50	0.47	0.52	1.94	0.52	0.39	0.51	0.38	1.80	1.85	0.94	0.58	0.81
No	91.47	73.58	92.28	95.93	97.64	91.66	77.01	94.16	96.26	98.46	92.89	77.16	86.90	93.76	97.91	87.25
	0.33	2.07	0.92	0.50	0.47	0.52	1.94	0.52	0.39	0.51	0.38	1.80	1.85	0.94	0.58	0.81

Table 5.7 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2008

Community-Only Residents¹

Indicator of Access to Care	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
Beneficiaries (in 000s)	43,906	1,949	4,826	4,316	2,274	13,365	2,742	12,292	6,013	1,369	22,416	2,496	2,433	1,980	1,215	8,124
	<i>148.95</i>	<i>99.78</i>	<i>151.53</i>	<i>97.01</i>	<i>69.82</i>	<i>245.36</i>	<i>112.87</i>	<i>199.37</i>	<i>105.39</i>	<i>65.06</i>	<i>250.49</i>	<i>83.40</i>	<i>135.23</i>	<i>67.32</i>	<i>52.40</i>	<i>190.38</i>

Beneficiaries as a Percent of Column Total

Continuity of Care

Length of Association with Usual Source of Care

No usual source ²	4.72	8.53	5.17	3.86	4.00*	5.04	4.30*	4.67	2.61	1.58*	3.88	8.89	7.66*	4.44*	2.78*	6.52
	<i>0.22</i>	<i>1.09</i>	<i>0.76</i>	<i>0.53</i>	<i>0.70</i>	<i>0.37</i>	<i>0.86</i>	<i>0.49</i>	<i>0.39</i>	<i>0.54</i>	<i>0.29</i>	<i>1.07</i>	<i>1.43</i>	<i>0.75</i>	<i>0.73</i>	<i>0.54</i>
Less than 1 year	8.79	9.70	9.70	9.67	7.69	9.35	10.42	7.46	7.82	9.24	8.02	10.19	10.62	9.44	9.31*	10.01
	<i>0.30</i>	<i>1.63</i>	<i>1.03</i>	<i>0.81</i>	<i>0.91</i>	<i>0.52</i>	<i>1.47</i>	<i>0.57</i>	<i>0.58</i>	<i>1.31</i>	<i>0.38</i>	<i>1.30</i>	<i>1.50</i>	<i>1.23</i>	<i>1.41</i>	<i>0.70</i>
1 to less than 3 years	16.83	24.94	18.27	15.91	14.40	17.82	16.62	15.87	15.14	14.46	15.68	22.67	17.60	14.77	17.34	18.42
	<i>0.38</i>	<i>2.12</i>	<i>1.45</i>	<i>1.03</i>	<i>1.11</i>	<i>0.69</i>	<i>1.59</i>	<i>0.77</i>	<i>0.73</i>	<i>1.69</i>	<i>0.58</i>	<i>1.69</i>	<i>1.69</i>	<i>1.36</i>	<i>1.64</i>	<i>0.86</i>
3 to less than 5 years	15.79	16.25	17.23	14.90	14.28	15.84	19.12	15.25	14.57	16.43	15.61	17.91	15.19	14.87	16.90	16.20
	<i>0.35</i>	<i>1.98</i>	<i>1.20</i>	<i>0.87</i>	<i>1.15</i>	<i>0.59</i>	<i>1.88</i>	<i>0.63</i>	<i>0.73</i>	<i>1.37</i>	<i>0.46</i>	<i>1.80</i>	<i>1.54</i>	<i>1.38</i>	<i>2.00</i>	<i>0.90</i>
5 years or more	53.87	40.59	49.62	55.67	59.62	51.96	49.55	56.75	59.86	58.29	56.80	40.34	48.93	56.48	53.67	48.86
	<i>0.53</i>	<i>2.38</i>	<i>1.51</i>	<i>1.23</i>	<i>1.37</i>	<i>0.78</i>	<i>2.19</i>	<i>0.93</i>	<i>1.07</i>	<i>2.14</i>	<i>0.71</i>	<i>2.08</i>	<i>2.30</i>	<i>2.10</i>	<i>2.22</i>	<i>1.14</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

The percentage of responses for "None" under "Usual Source of Care" differs from the percentage of responses for "No usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.

HMO stands for Health Maintenance Organization.

OPD stands for Outpatient Department; ER stands for Emergency Room.

Table 5.8 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2008

Community-Only Residents¹

Measure of Satisfaction with Care	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
Beneficiaries (in 000s)	43,906	1,949	4,826	4,316	2,274	13,365	2,742	12,292	6,013	1,369	22,416	2,496	2,433	1,980	1,215	8,124
	148.95	99.78	151.53	97.01	69.82	245.36	112.87	199.37	105.39	65.06	250.49	83.40	135.23	67.32	52.40	190.38
Beneficiaries as a Percent of Column Total²																
Quality of Care																
General Care																
Very Satisfied ³	33.62	26.18	33.90	33.62	30.48	32.11	22.52	38.58	38.38	35.78	36.39	25.61	30.37	30.14	27.67	28.45
	0.67	2.44	1.52	1.19	1.43	0.80	2.00	1.09	1.14	2.21	0.80	2.01	2.25	1.75	2.34	1.15
(Very) Unsatisfied ⁴	3.24	7.57*	3.24*	3.48	2.17*	3.76	5.86	2.42	2.11*	1.22*	2.68	7.14	2.24*	3.06*	1.96*	3.90
	0.20	1.37	0.58	0.47	0.41	0.34	0.85	0.34	0.33	0.46	0.25	0.93	0.57	0.63	0.55	0.41
Follow-up Care																
Very Satisfied ³	22.91	17.22	22.90	22.46	20.15	21.47	19.98	26.21	24.57	24.08	24.88	18.33	21.38	21.63	16.83	19.83
	0.58	2.13	1.50	0.95	1.34	0.77	1.84	1.18	1.08	1.96	0.76	1.67	1.99	1.58	1.86	0.99
(Very) Unsatisfied ⁴	2.90	5.76*	2.53*	2.62*	1.87*	2.92	6.09*	1.96	2.02*	2.09*	2.49	5.85	3.51*	3.52*	2.21*	4.03
	0.17	1.12	0.43	0.42	0.42	0.28	1.04	0.25	0.29	0.58	0.22	0.78	0.87	0.69	0.70	0.40
Availability																
Very Satisfied ³	10.89	9.80	9.34	9.52	9.54	9.50	8.80	12.32	12.55	14.69	12.10	9.81	10.22	8.15	11.88	9.84
	0.39	1.53	1.18	0.67	0.93	0.59	1.28	0.74	0.80	1.54	0.50	1.38	1.23	1.09	1.56	0.66
(Very) Unsatisfied ⁴	4.42	8.19*	2.85*	3.19	2.55*	3.69	11.86	3.50	3.38	4.28*	4.54	9.10	4.40*	3.00*	2.96*	5.29
	0.21	1.38	0.53	0.47	0.54	0.30	1.19	0.42	0.41	0.87	0.31	1.12	1.12	0.74	0.94	0.53
Ease of Access to Doctor																
Very Satisfied ³	24.25	14.12	25.27	23.34	21.62	22.41	15.34	30.10	27.39	25.46	27.28	15.70	20.33	20.48	20.19	18.93
	0.61	1.87	1.44	1.27	1.26	0.78	1.73	1.15	1.01	1.86	0.76	1.83	2.14	1.60	1.87	1.00
(Very) Unsatisfied ⁴	5.13	11.61	4.98	5.11	4.36*	5.88	7.77	3.26	3.13	4.67*	3.86	12.99	4.91*	5.77*	3.80*	7.42
	0.28	1.45	0.85	0.57	0.67	0.41	1.47	0.34	0.42	0.95	0.30	1.54	1.48	0.82	0.96	0.67
Can Obtain Care in Same Location																
Very Satisfied ³	17.02	15.22	16.97	17.15	15.01	16.44	12.57	19.02	17.92	19.22	17.95	14.97	15.35	16.97	13.65	15.37
	0.49	1.96	1.32	1.11	1.12	0.70	1.68	0.85	0.91	1.71	0.62	1.42	2.03	1.65	1.73	0.93
(Very) Unsatisfied ⁴	5.97	7.08*	4.87	4.37	3.65*	4.83	12.77	5.53	4.99	4.44*	6.20	11.51	6.44*	4.71*	3.92*	7.19
	0.35	1.33	0.76	0.50	0.61	0.42	1.54	0.52	0.50	0.89	0.40	1.77	1.18	0.81	0.79	0.75

Table 5.8 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2008

Community-Only Residents¹

Measure of Satisfaction with Care	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
Beneficiaries (in 000s)	43,906	1,949	4,826	4,316	2,274	13,365	2,742	12,292	6,013	1,369	22,416	2,496	2,433	1,980	1,215	8,124
	<i>148.95</i>	<i>99.78</i>	<i>151.53</i>	<i>97.01</i>	<i>69.82</i>	<i>245.36</i>	<i>112.87</i>	<i>199.37</i>	<i>105.39</i>	<i>65.06</i>	<i>250.49</i>	<i>83.40</i>	<i>135.23</i>	<i>67.32</i>	<i>52.40</i>	<i>190.38</i>

Beneficiaries as a Percent of Column Total²

Information from Doctor

Very Satisfied ³	23.10	17.49	24.08	22.07	20.99	21.95	17.09	27.44	24.33	23.81	25.12	18.71	19.87	20.43	18.39	19.43
	<i>0.58</i>	<i>2.13</i>	<i>1.44</i>	<i>1.14</i>	<i>1.36</i>	<i>0.76</i>	<i>2.05</i>	<i>1.02</i>	<i>1.11</i>	<i>2.09</i>	<i>0.77</i>	<i>1.57</i>	<i>1.97</i>	<i>1.51</i>	<i>1.75</i>	<i>0.94</i>
(Very) Unsatisfied ⁴	4.89	11.00	4.67	5.45	3.21*	5.60	9.75	3.20	3.56	4.25*	4.16	8.94	4.61*	4.97*	2.88*	5.76
	<i>0.22</i>	<i>1.66</i>	<i>0.75</i>	<i>0.57</i>	<i>0.52</i>	<i>0.46</i>	<i>1.37</i>	<i>0.34</i>	<i>0.35</i>	<i>0.87</i>	<i>0.26</i>	<i>0.94</i>	<i>1.04</i>	<i>0.74</i>	<i>0.65</i>	<i>0.51</i>

Doctor's Concern for Overall Health

Very Satisfied ³	25.85	23.00	25.37	25.97	24.54	25.08	18.44	29.01	27.92	25.98	27.24	22.93	24.78	22.90	21.62	23.28
	<i>0.52</i>	<i>2.44</i>	<i>1.52</i>	<i>1.32</i>	<i>1.38</i>	<i>0.86</i>	<i>1.86</i>	<i>0.94</i>	<i>1.15</i>	<i>2.20</i>	<i>0.66</i>	<i>1.55</i>	<i>2.10</i>	<i>1.67</i>	<i>1.96</i>	<i>0.93</i>
(Very) Unsatisfied ⁴	4.92	8.27	4.32	4.95	3.81*	5.01	10.04	3.60	3.62	4.44*	4.45	9.44	5.21*	4.17*	3.96*	6.06
	<i>0.23</i>	<i>1.39</i>	<i>0.69</i>	<i>0.55</i>	<i>0.63</i>	<i>0.40</i>	<i>1.52</i>	<i>0.40</i>	<i>0.40</i>	<i>0.88</i>	<i>0.29</i>	<i>0.95</i>	<i>1.09</i>	<i>0.82</i>	<i>0.99</i>	<i>0.54</i>

Cost

Very Satisfied ³	20.38	20.24	21.82	21.39	19.32	21.03	10.40	22.66	20.19	24.16	20.59	19.81	16.80	19.99	18.47	18.76
	<i>0.51</i>	<i>2.27</i>	<i>1.37</i>	<i>1.25</i>	<i>1.31</i>	<i>0.75</i>	<i>1.39</i>	<i>1.06</i>	<i>0.87</i>	<i>1.82</i>	<i>0.72</i>	<i>1.42</i>	<i>1.65</i>	<i>1.67</i>	<i>1.93</i>	<i>0.85</i>
(Very) Unsatisfied ⁴	15.21	21.83	13.43	11.63	9.02	13.33	30.42	15.35	13.65	9.19	16.37	18.48	16.23	12.02	10.97	15.10
	<i>0.40</i>	<i>2.01</i>	<i>1.21</i>	<i>0.71</i>	<i>0.92</i>	<i>0.60</i>	<i>2.33</i>	<i>0.78</i>	<i>0.74</i>	<i>1.22</i>	<i>0.57</i>	<i>1.61</i>	<i>1.93</i>	<i>1.12</i>	<i>1.49</i>	<i>0.87</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 Column percentages do not sum to 100 percent because the responses to "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

3 Beneficiaries whose response to the question was 'very satisfied'.

4 Beneficiaries whose response to the question was 'unsatisfied' or 'very unsatisfied'.

Table 5.9 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2008

Community-Only Residents¹

Measure of Propensity to Seek Care	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
Beneficiaries (in 000s)	43,906	1,949	4,826	4,316	2,274	13,365	2,742	12,292	6,013	1,369	22,416	2,496	2,433	1,980	1,215	8,124
	148.95	99.78	151.53	97.01	69.82	245.36	112.87	199.37	105.39	65.06	250.49	83.40	135.23	67.32	52.40	190.38
Beneficiaries as a Percent of Column Total																
Had a Problem and Did Not See a Doctor																
Yes	8.34	18.93	7.81	5.95	4.58*	8.28	18.27	5.68	4.72	5.05*	6.93	20.62	11.01	8.01	5.32*	12.37
	0.28	1.96	0.91	0.55	0.56	0.51	1.76	0.51	0.45	0.88	0.36	1.93	1.79	0.97	1.07	0.78
No	91.66	81.07	92.19	94.05	95.42	91.72	81.73	94.32	95.28	94.95	93.07	79.38	88.99	91.99	94.68	87.63
	0.28	1.96	0.91	0.55	0.56	0.51	1.76	0.51	0.45	0.88	0.36	1.93	1.79	0.97	1.07	0.78
Ever Had a Prescription You Did Not Fill																
Yes	4.48	10.13	3.63*	3.98	1.57*	4.34	10.83	3.82	2.60	1.44*	4.20	9.33	5.58*	2.51*	2.35*	5.49
	0.26	1.89	0.62	0.52	0.46	0.38	1.47	0.47	0.34	0.63	0.35	1.42	1.40	0.61	0.61	0.71
No	95.52	89.87	96.37	96.02	98.43	95.66	89.17	96.18	97.40	98.56	95.80	90.67	94.42	97.49	97.65	94.51
	0.26	1.89	0.62	0.52	0.46	0.38	1.47	0.47	0.34	0.63	0.35	1.42	1.40	0.61	0.61	0.71
Visit a Doctor as Soon as You Feel Bad																
Yes	35.03	40.89	32.08	33.40	35.39	34.35	36.09	32.30	36.12	41.55	34.36	40.78	33.43	36.51	43.77	37.98
	0.57	2.32	1.67	1.32	1.73	0.98	2.65	1.12	0.86	2.16	0.80	2.09	2.34	1.70	2.26	1.09
No	64.97	59.11	67.92	66.60	64.61	65.65	63.91	67.70	63.88	58.45	65.64	59.22	66.57	63.49	56.23	62.02
	0.57	2.32	1.67	1.32	1.73	0.98	2.65	1.12	0.86	2.16	0.80	2.09	2.34	1.70	2.26	1.09
Avoid Going to the Doctor																
Yes	28.02	33.64	27.83	26.76	22.63	27.45	39.50	27.38	24.02	18.26	27.41	34.32	31.19	28.86	25.00	30.65
	0.57	2.19	1.47	1.18	1.48	0.85	2.54	1.15	0.87	1.80	0.84	1.96	2.17	1.77	2.05	1.07
No	71.98	66.36	72.17	73.24	77.37	72.55	60.50	72.62	75.98	81.74	72.59	65.68	68.81	71.14	75.00	69.35
	0.57	2.19	1.47	1.18	1.48	0.85	2.54	1.15	0.87	1.80	0.84	1.96	2.17	1.77	2.05	1.07

Table 5.9 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2008

Community-Only Residents¹

Measure of Propensity to Seek Care	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
Beneficiaries (in 000s)	43,906	1,949	4,826	4,316	2,274	13,365	2,742	12,292	6,013	1,369	22,416	2,496	2,433	1,980	1,215	8,124
	<i>148.95</i>	<i>99.78</i>	<i>151.53</i>	<i>97.01</i>	<i>69.82</i>	<i>245.36</i>	<i>112.87</i>	<i>199.37</i>	<i>105.39</i>	<i>65.06</i>	<i>250.49</i>	<i>83.40</i>	<i>135.23</i>	<i>67.32</i>	<i>52.40</i>	<i>190.38</i>

Beneficiaries as a Percent of Column Total

**Do You Worry About Your
Health More Than Others**

Yes	23.00	52.85	17.10	15.51	11.07	20.76	62.15	16.43	14.38	13.92	21.39	55.48	23.39	19.14	17.01	31.19
	<i>0.44</i>	<i>2.45</i>	<i>1.31</i>	<i>0.96</i>	<i>1.04</i>	<i>0.71</i>	<i>2.60</i>	<i>0.80</i>	<i>0.76</i>	<i>1.45</i>	<i>0.75</i>	<i>2.31</i>	<i>2.19</i>	<i>1.43</i>	<i>1.43</i>	<i>1.10</i>
No	77.00	47.15	82.90	84.49	88.93	79.24	37.85	83.57	85.62	86.08	78.61	44.52	76.61	80.86	82.99	68.81
	<i>0.44</i>	<i>2.45</i>	<i>1.31</i>	<i>0.96</i>	<i>1.04</i>	<i>0.71</i>	<i>2.60</i>	<i>0.80</i>	<i>0.76</i>	<i>1.45</i>	<i>0.75</i>	<i>2.31</i>	<i>2.19</i>	<i>1.43</i>	<i>1.43</i>	<i>1.10</i>

**When Sick, Do You Keep
it to Yourself**

Yes	36.97	45.95	39.03	41.53	38.51	40.76	45.86	32.79	31.41	26.66	33.65	42.89	40.96	39.36	32.77	39.93
	<i>0.53</i>	<i>2.27</i>	<i>1.39</i>	<i>1.34</i>	<i>1.68</i>	<i>0.81</i>	<i>2.58</i>	<i>1.05</i>	<i>1.02</i>	<i>1.78</i>	<i>0.80</i>	<i>1.94</i>	<i>2.55</i>	<i>1.79</i>	<i>2.31</i>	<i>1.16</i>
No	63.03	54.05	60.97	58.47	61.49	59.24	54.14	67.21	68.59	73.34	66.35	57.11	59.04	60.64	67.23	60.07
	<i>0.53</i>	<i>2.27</i>	<i>1.39</i>	<i>1.34</i>	<i>1.68</i>	<i>0.81</i>	<i>2.58</i>	<i>1.05</i>	<i>1.02</i>	<i>1.78</i>	<i>0.80</i>	<i>1.94</i>	<i>2.55</i>	<i>1.79</i>	<i>2.31</i>	<i>1.16</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

¹ The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

Table 5.10 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2008

Community-Only Residents¹

Indicator of Access to Care	Total ²	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations ³	Both Indicators	Fair/Poor Health	Three to Six ADLs ⁴	Both Indicators
Beneficiaries (in 000s)	43,906	18,058	23,725	13,689	11,919	4,334	2,902
	148.95	228.66	242.11	213.96	194.38	123.75	109.71
Beneficiaries as a Percent of Column Total							
Access to Care							
Usual Source of Care							
None ⁵	4.70	5.70	5.59	6.14	3.53	3.35	3.09*
	0.22	0.39	0.35	0.49	0.34	0.57	0.65
Doctor's office	74.06	74.38	73.88	73.98	74.05	73.31	72.73
	0.84	1.02	0.90	1.11	1.00	1.56	1.93
Doctor's clinic	11.35	11.45	11.33	11.59	10.19	10.24	10.09
	0.71	0.82	0.72	0.89	0.75	1.20	1.39
HMO ⁶	3.21	3.28	3.26	3.28	3.10	3.26*	3.08*
	0.22	0.28	0.29	0.33	0.43	0.74	0.89
Hospital OPD/ER ⁷	1.92	1.41	1.75	1.43	2.83	1.93*	1.94*
	0.22	0.23	0.28	0.29	0.40	0.43	0.49
Other clinic/health center	4.76	3.79	4.19	3.58	6.30	7.91	9.06
	0.26	0.30	0.33	0.34	0.57	1.11	1.51
Difficulty Obtaining Care							
Yes	4.49	1.96	2.31	1.49	8.85	10.56	11.89
	0.21	0.23	0.23	0.26	0.55	0.96	1.34
No	95.51	98.04	97.69	98.51	91.15	89.44	88.11
	0.21	0.23	0.23	0.26	0.55	0.96	1.34
Delayed Care Due to Cost							
Yes	8.53	4.19	4.56	3.23	16.24	16.86	20.74
	0.33	0.39	0.34	0.40	0.78	1.31	1.90
No	91.47	95.81	95.44	96.77	83.76	83.14	79.26
	0.33	0.39	0.34	0.40	0.78	1.31	1.90

Table 5.10 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2008

Community-Only Residents¹

Indicator of Access to Care	Total ²	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations ³	Both Indicators	Fair/Poor Health	Three to Six ADLs ⁴	Both Indicators
Beneficiaries (in 000s)	43,906	18,058	23,725	13,689	11,919	4,334	2,902
	<i>148.95</i>	<i>228.66</i>	<i>242.11</i>	<i>213.96</i>	<i>194.38</i>	<i>123.75</i>	<i>109.71</i>

Beneficiaries as a Percent of Column Total

Continuity of Care							
Length of Association with Usual Source of Care							
No usual source ⁵	4.72	5.71	5.61	6.16	3.55	3.36	3.10*
	<i>0.22</i>	<i>0.40</i>	<i>0.35</i>	<i>0.49</i>	<i>0.35</i>	<i>0.58</i>	<i>0.65</i>
Less than 1 year	8.79	8.37	8.22	7.90	9.83	10.88	10.70
	<i>0.30</i>	<i>0.43</i>	<i>0.41</i>	<i>0.55</i>	<i>0.59</i>	<i>0.98</i>	<i>1.20</i>
1 to less than 3 years	16.83	14.87	15.44	14.81	19.21	19.10	20.55
	<i>0.38</i>	<i>0.59</i>	<i>0.51</i>	<i>0.68</i>	<i>0.72</i>	<i>1.34</i>	<i>1.80</i>
3 to less than 5 years	15.79	15.21	15.51	15.03	16.83	16.52	15.77
	<i>0.35</i>	<i>0.48</i>	<i>0.45</i>	<i>0.61</i>	<i>0.80</i>	<i>1.14</i>	<i>1.43</i>
5 years or more	53.87	55.84	55.22	56.09	50.59	50.13	49.88
	<i>0.53</i>	<i>0.80</i>	<i>0.65</i>	<i>1.01</i>	<i>0.96</i>	<i>1.60</i>	<i>1.93</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 "Indicators of Good Health" and "Indicators of Poor Health" do not contain mutually exclusive categories. Therefore, beneficiary counts sum to more than the total number of Medicare beneficiaries.

3 "No Functional Limitations" means that the beneficiary did not report limitations in any instrumental activities of daily living (IADLs) or activities of daily living (ADLs).

See Appendix B for definitions of IADL and ADL.

4 ADL stands for Activity of Daily Living.

5 The percentage of responses for "None" under "Usual Source of Care" differs from the percentage of responses for "No usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.

6 HMO stands for Health Maintenance Organization.

7 OPD stands for Outpatient Department; ER stands for Emergency Room.

Table 5.11 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2008

Community-Only Residents¹

Measure of	Total ²	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations ³	Both Indicators	Fair/Poor Health	Three to Six ADLs ⁴	Both Indicators
Satisfaction with Care							
Beneficiaries (in 000s)	43,906	18,058	23,725	13,689	11,919	4,334	2,902
	148.95	228.66	242.11	213.96	194.38	123.75	109.71
Beneficiaries as a Percent of Column Total ⁵							
Quality of Care							
General Care							
Very Satisfied ⁶	33.62	43.43	36.08	43.40	23.43	29.49	26.74
	0.67	0.95	0.91	1.09	0.87	1.70	2.05
(Very) Unsatisfied ⁷	3.24	1.31	1.91	0.87*	6.33	6.43	8.24
	0.20	0.18	0.18	0.16	0.48	0.70	1.03
Follow-up Care							
Very Satisfied ⁶	22.91	27.79	23.60	27.52	17.62	22.23	19.77
	0.58	0.71	0.73	0.77	0.86	1.29	1.61
(Very) Unsatisfied ⁷	2.90	1.43	1.56	1.04*	5.78	6.65	8.84
	0.17	0.17	0.17	0.16	0.48	0.73	1.03
Access/Coordination of Care							
Availability							
Very Satisfied ⁶	10.89	12.35	11.27	12.70	9.55	10.36	10.57
	0.39	0.57	0.54	0.66	0.65	0.96	1.23
(Very) Unsatisfied ⁷	4.42	2.53	2.49	1.80	7.65	9.85	10.87
	0.21	0.25	0.21	0.20	0.43	1.02	1.18
Ease of Access to Doctor							
Very Satisfied ⁶	24.25	32.32	27.51	33.07	14.90	16.22	13.80
	0.61	0.92	0.84	1.06	0.74	1.12	1.33
(Very) Unsatisfied ⁷	5.13	1.98	2.56	1.45	9.92	12.40	14.58
	0.28	0.20	0.22	0.19	0.67	1.06	1.38
Can Obtain Care in Same Location							
Very Satisfied ⁶	17.02	21.64	18.42	21.95	11.82	13.72	12.12
	0.49	0.80	0.70	0.95	0.71	0.98	1.20
(Very) Unsatisfied ⁷	5.97	3.46	3.63	2.93	10.67	12.92	15.87
	0.35	0.30	0.27	0.28	0.82	0.94	1.36

Table 5.11 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2008

Community-Only Residents¹

Measure of	Total ²	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations ³	Both Indicators	Fair/Poor Health	Three to Six ADLs ⁴	Both Indicators
Satisfaction with Care							
Beneficiaries (in 000s)	43,906	18,058	23,725	13,689	11,919	4,334	2,902
	148.95	228.66	242.11	213.96	194.38	123.75	109.71
Beneficiaries as a Percent of Column Total ⁵							
Relationship with Primary Doctor							
Information from Doctor							
Very Satisfied ⁶	23.10	30.02	24.76	29.89	16.23	21.16	19.05
	0.58	0.71	0.72	0.84	0.89	1.32	1.62
(Very) Unsatisfied ⁷	4.89	2.41	2.81	1.91	9.10	10.28	11.80
	0.22	0.24	0.24	0.23	0.51	0.90	1.17
Doctor's Concern for Overall Health							
Very Satisfied ⁶	25.85	32.42	27.19	32.51	19.36	24.18	22.54
	0.52	0.75	0.69	0.81	0.84	1.27	1.43
(Very) Unsatisfied ⁷	4.92	2.83	3.04	2.16	8.57	9.84	12.01
	0.23	0.27	0.25	0.24	0.58	1.03	1.35
Cost of Care							
Cost							
Very Satisfied ⁶	20.38	25.92	21.59	25.54	14.88	16.90	14.88
	0.51	0.74	0.69	0.88	0.67	1.34	1.44
(Very) Unsatisfied ⁷	15.21	10.66	11.96	10.32	22.56	22.60	26.12
	0.40	0.57	0.51	0.65	0.97	1.52	2.06

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 "Indicators of Good Health" and "Indicators of Poor Health" do not contain mutually exclusive categories. Therefore, beneficiary counts sum to more than the total number of Medicare beneficiaries.

3 "No Functional Limitations" means that the beneficiary did not report limitations in any instrumental activities of daily living (IADLs) or activities of daily living (ADLs).

See Appendix B for definitions of IADL and ADL.

4 ADL stands for Activity of Daily Living.

5 Column percentages do not sum to 100 percent because the responses for "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

6 Beneficiaries whose response to the question was 'very satisfied'.

7 Beneficiaries whose response to the question was 'unsatisfied' or 'very unsatisfied'.

Table 5.12 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2008

Community-Only Residents¹

Measure of Propensity to Seek Care	Total ²	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations ³	Both Indicators	Fair/Poor Health	Three to Six ADLs ⁴	Both Indicators
Beneficiaries (in 000s)	43,906	18,058	23,725	13,689	11,919	4,334	2,902
	148.95	228.66	242.11	213.96	194.38	123.75	109.71
Beneficiaries as a Percent of Column Total							
Had a Problem and Did Not See a Doctor							
Yes	8.34	4.43	4.38	2.96	14.90	16.77	18.79
	0.28	0.28	0.25	0.25	0.79	1.14	1.50
No	91.66	95.57	95.62	97.04	85.10	83.23	81.21
	0.28	0.28	0.25	0.25	0.79	1.14	1.50
Ever Had a Prescription You Did Not Fill							
Yes	4.48	3.17	2.99	3.05	7.28	9.41	10.42
	0.26	0.29	0.28	0.33	0.61	0.98	1.27
No	95.52	96.83	97.01	96.95	92.72	90.59	89.58
	0.26	0.29	0.28	0.33	0.61	0.98	1.27
Visit a Doctor as Soon as You Feel Bad							
Yes	35.03	31.57	33.98	30.78	39.60	39.14	39.76
	0.57	0.78	0.73	0.86	0.92	1.68	2.25
No	64.97	68.43	66.02	69.22	60.40	60.86	60.24
	0.57	0.78	0.73	0.86	0.92	1.68	2.25
Avoid Going to the Doctor							
Yes	28.02	25.47	26.16	25.03	31.40	30.18	32.85
	0.57	0.82	0.77	0.95	0.82	1.58	2.09
No	71.98	74.53	73.84	74.97	68.60	69.82	67.15
	0.57	0.82	0.77	0.95	0.82	1.58	2.09

Table 5.12 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2008

Community-Only Residents¹

Measure of Propensity to Seek Care	Total ²	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations ³	Both Indicators	Fair/Poor Health	Three to Six ADLs ⁴	Both Indicators
Beneficiaries (in 000s)	43,906	18,058	23,725	13,689	11,919	4,334	2,902
	<i>148.95</i>	<i>228.66</i>	<i>242.11</i>	<i>213.96</i>	<i>194.38</i>	<i>123.75</i>	<i>109.71</i>
Beneficiaries as a Percent of Column Total							
Do You Worry About Your Health More Than Others							
Yes	23.00	9.12	13.38	7.57	48.87	45.66	56.25
	<i>0.44</i>	<i>0.43</i>	<i>0.50</i>	<i>0.45</i>	<i>0.96</i>	<i>1.34</i>	<i>1.57</i>
No	77.00	90.88	86.62	92.43	51.13	54.34	43.75
	<i>0.44</i>	<i>0.43</i>	<i>0.50</i>	<i>0.45</i>	<i>0.96</i>	<i>1.34</i>	<i>1.57</i>
When Sick, Do You Keep it to Yourself							
Yes	36.97	34.44	34.57	33.27	39.37	36.73	38.24
	<i>0.53</i>	<i>0.78</i>	<i>0.79</i>	<i>0.99</i>	<i>0.87</i>	<i>1.59</i>	<i>1.94</i>
No	63.03	65.56	65.43	66.73	60.63	63.27	61.76
	<i>0.53</i>	<i>0.78</i>	<i>0.79</i>	<i>0.99</i>	<i>0.87</i>	<i>1.59</i>	<i>1.94</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 "Indicators of Good Health" and "Indicators of Poor Health" do not contain mutually exclusive categories. Therefore, beneficiary counts sum to more than the total number of Medicare beneficiaries.

3 "No Functional Limitations" means that the beneficiary did not report limitations in any instrumental activities of daily living (IADLs) or activities of daily living (ADLs).

See Appendix B for definitions of IADL and ADL.

4 ADL stands for Activity of Daily Living.

Table 5.13 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2008

Community-Only Residents¹

Indicator of Access to Care	Total	Medicare Risk HMO	Supplemental Health Insurance				Medicare Fee-For-Service Only	Other
			Medicaid	Individually Purchased Private Insurance	Employer-Sponsored Private Insurance	Both Types of Private Insurance		
Beneficiaries (in 000s)	43,906	9,331	5,972	8,240	11,741	1,524	6,736	361
	148.95	207.85	168.75	163.40	225.48	85.03	202.50	31.75
Beneficiaries as a Percent of Column Total								
Access to Care								
Usual Source of Care								
None ²	4.70	3.04	6.18	3.85	3.28	2.66*	9.63	5.15*
	0.22	0.40	0.62	0.54	0.39	0.74	0.82	1.89
Doctor's office	74.06	71.33	70.51	80.38	80.44	79.04	61.18	70.40
	0.84	1.36	1.26	1.31	1.10	1.90	1.43	4.35
Doctor's clinic	11.35	9.79	13.14	11.50	10.46	15.14	12.24	15.06*
	0.71	0.95	0.84	1.21	0.82	1.60	1.01	4.18
HMO ³	3.21	10.91	1.06*	0.24*	1.20*	0.75*	2.31*	.
	0.22	0.81	0.35	0.09	0.27	0.32	0.43	.
Hospital OPD/ER ⁴	1.92	1.74	3.53	1.05*	1.60*	1.14*	2.41	4.80*
	0.22	0.31	0.47	0.26	0.35	0.52	0.49	2.19
Other clinic/health center	4.76	3.19	5.57	2.98	3.02	1.26*	12.23	4.60*
	0.26	0.40	0.62	0.31	0.39	0.46	1.01	2.00
Difficulty Obtaining Care								
Yes	4.49	3.98	9.95	2.13	2.19	2.47*	7.72	4.52*
	0.21	0.38	0.74	0.31	0.24	0.81	0.78	1.96
No	95.51	96.02	90.05	97.87	97.81	97.53	92.28	95.48
	0.21	0.38	0.74	0.31	0.24	0.81	0.78	1.96
Delayed Care Due to Cost								
Yes	8.53	7.26	14.90	4.41	5.04	2.79*	16.93	11.17*
	0.33	0.67	0.97	0.50	0.46	0.83	1.33	3.92
No	91.47	92.74	85.10	95.59	94.96	97.21	83.07	88.83
	0.33	0.67	0.97	0.50	0.46	0.83	1.33	3.92

Table 5.13 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2008

Community-Only Residents¹

Indicator of Access to Care	Total	Medicare Risk HMO	Supplemental Health Insurance				Medicare Fee-For-Service Only	Other
			Medicaid	Individually Purchased Private Insurance	Employer-Sponsored Private Insurance	Both Types of Private Insurance		
Beneficiaries (in 000s)	43,906	9,331	5,972	8,240	11,741	1,524	6,736	361
	<i>148.95</i>	<i>207.85</i>	<i>168.75</i>	<i>163.40</i>	<i>225.48</i>	<i>85.03</i>	<i>202.50</i>	<i>31.75</i>
Beneficiaries as a Percent of Column Total								
Length of Association with Usual Source of Care								
No usual source ²	4.72	3.05	6.24	3.86	3.29	2.67*	9.69	5.18*
	<i>0.22</i>	<i>0.40</i>	<i>0.62</i>	<i>0.54</i>	<i>0.39</i>	<i>0.74</i>	<i>0.83</i>	<i>1.91</i>
Less than 1 year	8.79	10.40	12.02	7.93	7.18	6.19*	8.11	10.27*
	<i>0.30</i>	<i>0.57</i>	<i>0.81</i>	<i>0.60</i>	<i>0.58</i>	<i>1.33</i>	<i>0.79</i>	<i>3.45</i>
1 to less than 3 years	16.83	20.23	20.15	15.14	13.77	14.44	17.19	17.16*
	<i>0.38</i>	<i>0.99</i>	<i>1.02</i>	<i>0.73</i>	<i>0.69</i>	<i>2.00</i>	<i>1.06</i>	<i>3.30</i>
3 to less than 5 years	15.79	16.64	17.69	14.47	14.87	14.80	16.42	15.40*
	<i>0.35</i>	<i>0.82</i>	<i>1.04</i>	<i>0.73</i>	<i>0.67</i>	<i>1.66</i>	<i>1.12</i>	<i>3.29</i>
5 years or more	53.87	49.68	43.90	58.60	60.90	61.90	48.58	51.98
	<i>0.53</i>	<i>1.15</i>	<i>1.24</i>	<i>1.11</i>	<i>1.02</i>	<i>2.27</i>	<i>1.29</i>	<i>4.40</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

The term *community-only residents* includes beneficiaries who resided only in the community during the year. It excludes beneficiaries who resided part of the year in the community and part of the year in a long-term care facility, and beneficiaries who resided only in a long-term care facility during the year.

The percentage of responses for "None" under "Usual Source of Care" differs from the percentage of responses for "No usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.

HMO stands for Health Maintenance Organization.

OPD stands for Outpatient Department; ER stands for Emergency Room.

Table 5.14 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2008

Community-Only Residents¹

Measure of Satisfaction with Care	Total	Medicare Risk HMO ²	Supplemental Health Insurance				Medicare Fee-For Service Only	Other
			Medicaid	Individually Purchased Private Insurance	Employer-Sponsored Private Insurance	Both Types of Private Insurance		
Beneficiaries (in 000s)	43,906	9,331	5,972	8,240	11,741	1,524	6,736	361
	148.95	207.85	168.75	163.40	225.48	85.03	202.50	31.75
Beneficiaries as a Percent of Column Total³								
Quality of Care								
General Care								
Very Satisfied ⁴	33.62	32.34	23.95	37.36	36.89	46.55	31.25	23.57*
	0.67	0.98	1.16	1.34	1.21	2.45	1.21	3.79
(Very) Unsatisfied ⁵	3.24	3.11	5.95	2.57	2.21	1.27*	3.97	5.04*
	0.20	0.47	0.72	0.36	0.28	0.51	0.44	2.32
Follow-up Care								
Very Satisfied ⁴	22.91	20.78	16.06	25.72	26.08	27.45	22.22	16.67*
	0.58	1.01	0.91	1.04	0.98	2.28	1.09	3.67
(Very) Unsatisfied ⁵	2.90	2.98	4.34	1.88	2.76	2.89*	3.10	2.04*
	0.17	0.38	0.56	0.27	0.32	0.83	0.37	1.34
Availability								
Very Satisfied ⁴	10.89	9.68	8.96	11.65	12.27	11.09	11.09	6.79*
	0.39	0.75	0.76	0.62	0.74	1.83	0.86	2.04
(Very) Unsatisfied ⁵	4.42	3.32	6.17	4.12	4.33	2.67*	5.31	4.74*
	0.21	0.39	0.73	0.50	0.46	0.63	0.70	2.18
Ease of Access to Doctor								
Very Satisfied ⁴	24.25	23.44	13.79	27.05	29.16	36.12	20.48	14.02*
	0.61	1.03	1.03	1.05	0.97	2.44	1.24	3.12
(Very) Unsatisfied ⁵	5.13	3.70	10.28	4.20	3.30	2.79*	7.34	7.11*
	0.28	0.39	0.85	0.49	0.35	0.76	0.83	2.55
Can Obtain Care in Same Location								
Very Satisfied ⁴	17.02	16.29	13.52	16.98	18.43	18.22	18.46	15.90*
	0.49	0.96	0.97	1.02	0.81	1.87	1.02	4.09
(Very) Unsatisfied ⁵	5.97	3.81	7.38	6.05	6.27	6.61*	7.14	2.21*
	0.35	0.50	0.75	0.58	0.66	1.31	0.89	1.34

Table 5.14 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2008

Community-Only Residents¹

Measure of Satisfaction with Care	Total	Medicare Risk HMO ²	Supplemental Health Insurance				Medicare Fee-For Service Only	Other
			Medicaid	Individually Purchased Private Insurance	Employer-Sponsored Private Insurance	Both Types of Private Insurance		
Beneficiaries (in 000s)	43,906	9,331	5,972	8,240	11,741	1,524	6,736	361
	<i>148.95</i>	<i>207.85</i>	<i>168.75</i>	<i>163.40</i>	<i>225.48</i>	<i>85.03</i>	<i>202.50</i>	<i>31.75</i>
Information from Doctor								
Very Satisfied ⁴	23.10	20.95	16.09	25.65	25.59	29.49	23.91	13.31*
	<i>0.58</i>	<i>1.08</i>	<i>0.98</i>	<i>1.12</i>	<i>1.08</i>	<i>2.35</i>	<i>1.25</i>	<i>3.19</i>
(Very) Unsatisfied ^b	4.89	4.65	7.29	4.18	4.38	3.73*	5.18	4.16*
	<i>0.22</i>	<i>0.52</i>	<i>0.63</i>	<i>0.44</i>	<i>0.46</i>	<i>0.86</i>	<i>0.53</i>	<i>2.14</i>
Doctor's Concern for Overall Health								
Very Satisfied ⁴	25.85	23.78	18.55	29.51	28.37	32.76	25.39	12.97*
	<i>0.52</i>	<i>1.00</i>	<i>1.00</i>	<i>1.29</i>	<i>0.78</i>	<i>2.67</i>	<i>1.26</i>	<i>3.00</i>
(Very) Unsatisfied ⁵	4.92	4.70	7.71	4.48	4.00	4.24*	5.16	2.76*
	<i>0.23</i>	<i>0.51</i>	<i>0.65</i>	<i>0.51</i>	<i>0.38</i>	<i>1.02</i>	<i>0.62</i>	<i>1.75</i>
Cost								
Very Satisfied ⁴	20.38	18.00	21.28	20.27	21.76	21.44	21.19	5.27*
	<i>0.51</i>	<i>0.86</i>	<i>0.99</i>	<i>0.91</i>	<i>0.95</i>	<i>2.07</i>	<i>1.17</i>	<i>2.40</i>
(Very) Unsatisfied ⁵	15.21	14.06	10.90	16.64	15.41	12.04	18.78	23.76*
	<i>0.40</i>	<i>0.97</i>	<i>0.81</i>	<i>0.91</i>	<i>0.79</i>	<i>1.53</i>	<i>1.11</i>	<i>3.95</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 HMO stands for Health Maintenance Organization.

3 Column percentages do not sum to 100 percent because the responses to "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

4 Beneficiaries whose response to the question was 'very satisfied'.

5 Beneficiaries whose response to the question was 'unsatisfied' or 'very unsatisfied'.

Table 5.15 Measures of Prppensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2008

Community-Only Residents¹

Measure of Propensity to Seek Care	Total	Medicare Risk HMO ²	Supplemental Health Insurance				Medicare Fee-For Service Only	Other
			Medicaid	Individually Purchased Private Insurance	Employer-Sponsored Private Insurance	Both Types of Private Insurance		
Beneficiaries (in 000s)	43,906	9,331	5,972	8,240	11,741	1,524	6,736	361
	148.95	207.85	168.75	163.40	225.48	85.03	202.50	31.75
Beneficiaries as a Percent of Column Total⁴								
Had a Problem and Did Not See a Doctor								
Yes	8.34	7.53	13.51	5.72	6.89	5.36*	11.21	10.52*
	0.28	0.55	0.91	0.55	0.56	1.14	1.01	3.05
No	91.66	92.47	86.49	94.28	93.11	94.64	88.79	89.48
	0.28	0.55	0.91	0.55	0.56	1.14	1.01	3.05
Ever Had a Prescription You Did Not Fill								
Yes	4.48	4.62	6.30	4.48	3.15	1.82*	5.59	5.05*
	0.26	0.49	0.72	0.57	0.32	0.79	0.66	2.47
No	95.52	95.38	93.70	95.52	96.85	98.18	94.41	94.95
	0.26	0.49	0.72	0.57	0.32	0.79	0.66	2.47
Visit a Doctor as Soon as You Feel Bad								
Yes	35.03	36.80	42.89	31.77	33.91	37.86	30.59	41.29*
	0.57	1.13	1.32	1.19	0.85	2.47	1.13	4.53
No	64.97	63.20	57.11	68.23	66.09	62.14	69.41	58.71
	0.57	1.13	1.32	1.19	0.85	2.47	1.13	4.53
Avoid Going to the Doctor								
Yes	28.02	28.18	33.13	26.50	25.05	14.83	32.89	36.53*
	0.57	0.89	1.27	1.17	1.01	1.49	1.45	3.84
No	71.98	71.82	66.87	73.50	74.95	85.17	67.11	63.47
	0.57	0.89	1.27	1.17	1.01	1.49	1.45	3.84

Table 5.15 Measures of Prppensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2008

Community-Only Residents¹

Measure of Propensity to Seek Care	Total	Medicare Risk HMO ²	Supplemental Health Insurance				Medicare Fee-For Service Only	Other
			Medicaid	Individually Purchased Private Insurance	Employer-Sponsored Private Insurance	Both Types of Private Insurance		
Beneficiaries (in 000s)	43,906	9,331	5,972	8,240	11,741	1,524	6,736	361
	<i>148.95</i>	<i>207.85</i>	<i>168.75</i>	<i>163.40</i>	<i>225.48</i>	<i>85.03</i>	<i>202.50</i>	<i>31.75</i>
Do You Worry About Your Health More Than Others								
Yes	23.00	23.20	42.25	14.67	18.84	10.94	25.62	28.41*
	<i>0.44</i>	<i>0.90</i>	<i>1.28</i>	<i>0.93</i>	<i>0.81</i>	<i>1.45</i>	<i>1.27</i>	<i>5.24</i>
No	77.00	76.80	57.75	85.33	81.16	89.06	74.38	71.59
	<i>0.44</i>	<i>0.90</i>	<i>1.28</i>	<i>0.93</i>	<i>0.81</i>	<i>1.45</i>	<i>1.27</i>	<i>5.24</i>
When Sick, Do You Keep it to Yourself								
Yes	36.97	34.81	40.97	37.45	34.87	29.85	40.76	42.85
	<i>0.53</i>	<i>0.98</i>	<i>1.48</i>	<i>1.10</i>	<i>0.95</i>	<i>1.98</i>	<i>1.28</i>	<i>4.81</i>
No	63.03	65.19	59.03	62.55	65.13	70.15	59.24	57.15
	<i>0.53</i>	<i>0.98</i>	<i>1.48</i>	<i>1.10</i>	<i>0.95</i>	<i>1.98</i>	<i>1.28</i>	<i>4.81</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

¹ The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

² HMO stands for Health Maintenance Organization.