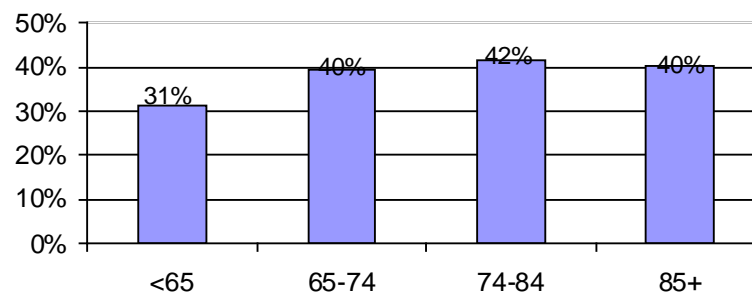


Section 7

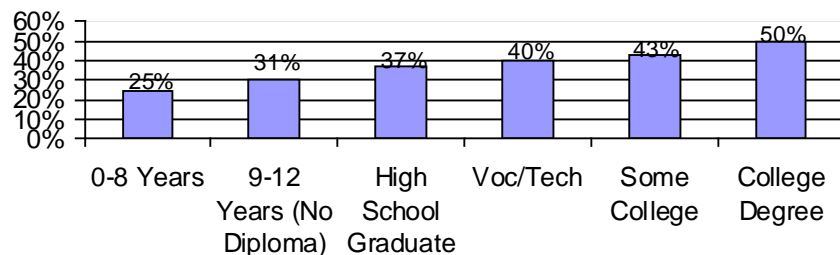
Beneficiaries' Views on Medicare Information in 2008

Beneficiaries Who Reported They Knew All or Most of the Medicare Information They Needed, by Age



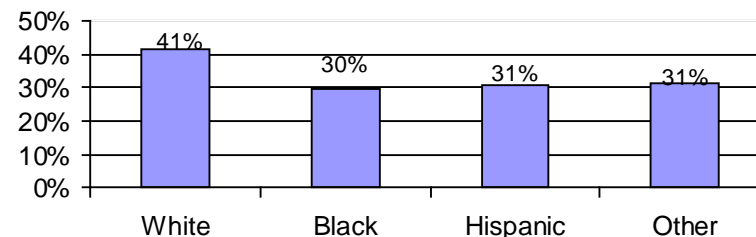
- Thirty-nine percent of beneficiaries believed they knew all or most of the Medicare program information they needed to know. Beneficiaries under age 65 were the most likely to report they knew little or none of the information they needed.
- The disabled population was the most likely to report being unsatisfied with the availability of Medicare information.

Beneficiaries Who Reported Knowing All or Most of the Medicare Information They Needed, by Years of Schooling



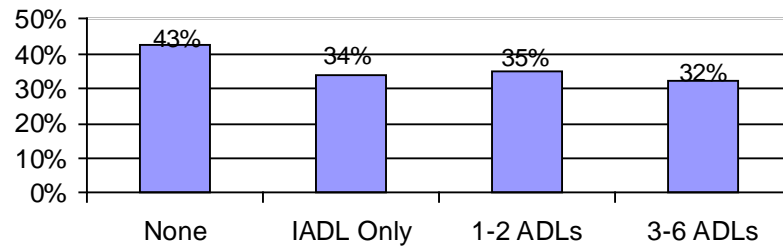
- Twenty-five percent of beneficiaries with less than 9 years of schooling reported they knew all or most of the Medicare program information they needed to know, compared to 43 percent of beneficiaries with some college education.

Beneficiaries Who Reported They Knew All or Most of the Medicare Information They Needed, by Race and Ethnicity



- Forty-one percent of White beneficiaries compared to 30 percent of Black beneficiaries reported they knew all or most of the Medicare program information they needed.
- White beneficiaries had the highest rates of satisfaction with the availability of Medicare information , 88 percent reported being satisfied followed by Black beneficiaries at 87 percent and Hispanic beneficiaries at 83 percent.

**Beneficiaries Who Reported They Knew All or Most
of the Medicare Information They Needed, by
Functional Status**



- Beneficiaries with functional limitations were less likely to report they knew all or most of the Medicare information they needed.
- Healthier beneficiaries were also more likely to be satisfied with the availability of Medicare program information.