

**Table 5.1 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2000**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
<b>Beneficiaries (in 000s)</b>	38,390	5,152	17,677	11,952	3,611	2,842	8,040	4,956	1,180	17,018	2,310	9,628	6,980	2,422	21,340
	114	80	135	108	71	62	108	70	35	113	52	119	90	62	126
<b>Beneficiaries as a Percent of Column Total</b>															
<b>Usual Source of Care</b>															
None <sup>2</sup>	5.75	8.60	6.41	3.93	4.49	10.40	7.87	4.53	4.61	7.10	6.37	5.19	3.51	4.43	4.68
	0.22	0.71	0.34	0.27	0.45	0.99	0.59	0.44	0.79	0.38	0.88	0.42	0.35	0.59	0.26
Doctor's office	73.13	65.04	72.38	76.33	77.74	62.09	68.83	72.82	76.04	69.37	68.66	75.33	78.83	78.57	76.12
	0.85	1.23	1.05	0.95	1.16	1.51	1.32	1.19	1.75	0.96	1.72	1.14	1.04	1.34	0.88
Doctor's clinic	7.64	8.31	7.48	7.72	7.20	7.19	7.58	7.93	7.71	7.62	9.69	7.40	7.57	6.94	7.65
	0.50	0.79	0.57	0.58	0.82	0.78	0.66	0.82	1.21	0.55	1.18	0.65	0.62	0.87	0.54
HMO <sup>3</sup>	6.37	4.08	7.42	6.03	5.58	3.94	7.30	6.04	5.67	6.26	4.26	7.51	6.03	5.54	6.45
	0.42	0.50	0.60	0.49	0.63	0.65	0.77	0.59	0.92	0.47	0.81	0.63	0.60	0.78	0.45
Hospital OPD/ER <sup>4</sup>	2.82	6.26	2.45	2.12	2.01	6.62	2.78	2.19	2.41	3.22	5.81	2.18	2.06	1.81	2.49
	0.18	0.59	0.25	0.20	0.26	0.74	0.37	0.33	0.51	0.24	0.84	0.28	0.26	0.31	0.18
Other clinic/health center	4.30	7.72	3.87	3.86	2.98	9.77	5.64	6.49	3.56	6.43	5.20	2.39	2.00	2.70	2.60
	0.22	0.61	0.36	0.25	0.34	0.86	0.59	0.50	0.73	0.35	0.93	0.34	0.22	0.42	0.23
<b>Difficulty Obtaining Care</b>															
Yes	4.44	12.47	3.10	3.53	2.54	11.59	3.17	2.99	2.14	4.45	13.55	3.05	3.91	2.74	4.43
	0.20	1.05	0.24	0.25	0.38	1.23	0.37	0.38	0.60	0.27	1.40	0.31	0.36	0.48	0.24
No	95.56	87.53	96.90	96.47	97.46	88.41	96.83	97.01	97.86	95.55	86.45	96.95	96.09	97.26	95.57
	0.20	1.05	0.24	0.25	0.38	1.23	0.37	0.38	0.60	0.27	1.40	0.31	0.36	0.48	0.24
<b>Delayed Care Due to Cost</b>															
Yes	7.64	22.56	6.45	4.27	3.28	20.75	5.51	2.87	2.64	7.08	24.78	7.23	5.26	3.59	8.07
	0.26	1.24	0.39	0.26	0.44	1.33	0.55	0.36	0.62	0.35	2.03	0.51	0.36	0.60	0.33
No	92.36	77.44	93.55	95.73	96.72	79.25	94.49	97.13	97.36	92.92	75.22	92.77	94.74	96.41	91.93
	0.26	1.24	0.39	0.26	0.44	1.33	0.55	0.36	0.62	0.35	2.03	0.51	0.36	0.60	0.33

**Table 5.1 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2000**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
<b>Beneficiaries (in 000s)</b>	38,390	5,152	17,677	11,952	3,611	2,842	8,040	4,956	1,180	17,018	2,310	9,628	6,980	2,422	21,340
	<i>114</i>	<i>80</i>	<i>135</i>	<i>108</i>	<i>71</i>	<i>62</i>	<i>108</i>	<i>70</i>	<i>35</i>	<i>113</i>	<i>52</i>	<i>119</i>	<i>90</i>	<i>62</i>	<i>126</i>
<b>Beneficiaries as a Percent of Column Total</b>															
<b>Length of Association with Usual Source of Care</b>															
No usual source <sup>2</sup>	5.94	8.81	6.51	4.12	4.91	10.68	8.04	4.79	5.18	7.37	6.52	5.25	3.65	4.78	4.82
	<i>0.23</i>	<i>0.72</i>	<i>0.34</i>	<i>0.28</i>	<i>0.50</i>	<i>1.01</i>	<i>0.60</i>	<i>0.47</i>	<i>0.89</i>	<i>0.39</i>	<i>0.90</i>	<i>0.43</i>	<i>0.36</i>	<i>0.65</i>	<i>0.27</i>
Less than 1 year	9.74	9.89	9.88	9.89	8.22	8.92	9.65	8.32	7.42	9.01	11.08	10.06	10.99	8.59	10.31
	<i>0.28</i>	<i>0.73</i>	<i>0.48</i>	<i>0.48</i>	<i>0.69</i>	<i>0.93</i>	<i>0.67</i>	<i>0.65</i>	<i>1.01</i>	<i>0.38</i>	<i>1.36</i>	<i>0.78</i>	<i>0.67</i>	<i>0.87</i>	<i>0.47</i>
1 to less than 3 years	18.84	21.01	18.64	18.60	17.46	19.55	18.04	18.61	18.27	18.47	22.81	19.13	18.59	17.08	19.13
	<i>0.37</i>	<i>1.02</i>	<i>0.56</i>	<i>0.59</i>	<i>0.92</i>	<i>1.35</i>	<i>0.71</i>	<i>0.92</i>	<i>1.53</i>	<i>0.50</i>	<i>1.77</i>	<i>0.82</i>	<i>0.76</i>	<i>1.13</i>	<i>0.55</i>
3 to less than 5 years	15.78	17.93	15.94	14.95	14.54	17.91	16.24	14.91	12.84	15.92	17.95	15.69	14.98	15.33	15.67
	<i>0.31</i>	<i>0.95</i>	<i>0.49</i>	<i>0.45</i>	<i>0.84</i>	<i>1.43</i>	<i>0.80</i>	<i>0.71</i>	<i>1.41</i>	<i>0.48</i>	<i>1.44</i>	<i>0.66</i>	<i>0.62</i>	<i>0.95</i>	<i>0.39</i>
5 years or more	49.70	42.36	49.03	52.44	54.88	42.94	48.03	53.37	56.29	49.23	41.64	49.86	51.79	54.22	50.06
	<i>0.56</i>	<i>1.34</i>	<i>0.80</i>	<i>0.84</i>	<i>1.31</i>	<i>1.67</i>	<i>1.18</i>	<i>1.17</i>	<i>2.02</i>	<i>0.77</i>	<i>2.03</i>	<i>1.03</i>	<i>0.96</i>	<i>1.65</i>	<i>0.68</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

- 1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.
- 2 The percentage of responses for "none" under "Usual Source of Care" differs from the percentage of responses for "no usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.
- 3 HMO stands for Health Maintenance Organization.
- 4 OPD stands for Outpatient Department; ER stands for Emergency Room.

**Table 5.2 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2000**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction with Care	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
<b>Beneficiaries (in 000s)</b>	38,390	5,152	17,677	11,952	3,611	2,842	8,040	4,956	1,180	17,018	2,310	9,628	6,980	2,422	21,340
	114	80	135	108	71	62	108	70	35	113	52	119	90	62	126
<b>Beneficiaries as a Percent of Column Total<sup>2</sup></b>															
<b>Quality of Care</b>															
<b>General Care</b>															
Very Satisfied <sup>3</sup>	30.28	24.87	32.94	30.64	23.70	24.87	32.97	31.94	24.77	30.75	24.86	32.92	29.71	23.19	29.90
	0.58	1.15	0.88	0.74	0.87	1.53	1.06	1.09	1.55	0.69	1.54	1.07	0.93	1.12	0.66
(Very) Unsatisfied <sup>4</sup>	4.05	7.46	3.38	3.64	3.79	6.98	3.19	3.19	2.84	3.80	8.06	3.54	3.95	4.25	4.24
	0.18	0.61	0.27	0.28	0.42	0.71	0.32	0.40	0.60	0.23	0.97	0.37	0.36	0.54	0.23
<b>Follow-up Care</b>															
Very Satisfied <sup>3</sup>	19.41	15.51	21.25	19.79	14.66	15.26	21.06	22.02	15.78	20.01	15.82	21.41	18.20	14.12	18.93
	0.50	0.93	0.72	0.64	0.77	1.33	0.96	0.96	1.44	0.69	1.29	0.90	0.82	0.81	0.57
(Very) Unsatisfied <sup>4</sup>	3.33	6.38	2.78	2.93	3.01	5.53	2.75	2.69	2.84	3.20	7.42	2.81	3.10	3.09	3.44
	0.20	0.65	0.26	0.25	0.40	0.67	0.34	0.32	0.68	0.23	1.10	0.36	0.33	0.49	0.26
<b>Access/Coordination of Care</b>															
<b>Availability</b>															
Very Satisfied <sup>3</sup>	10.67	10.52	11.13	10.29	9.92	10.57	11.59	11.14	11.19	11.26	10.45	10.74	9.70	9.30	10.20
	0.37	0.94	0.55	0.50	0.67	0.97	0.60	0.60	1.42	0.42	1.49	0.75	0.66	0.81	0.46
(Very) Unsatisfied <sup>4</sup>	3.85	7.86	3.23	3.47	2.40	6.27	3.14	3.50	2.70	3.74	9.82	3.30	3.45	2.25	3.94
	0.21	0.58	0.31	0.28	0.39	0.74	0.40	0.43	0.69	0.26	1.01	0.42	0.38	0.44	0.29
<b>Ease of Access to Doctor</b>															
Very Satisfied <sup>3</sup>	20.15	13.53	23.27	19.86	15.24	14.00	23.48	22.11	18.53	21.16	12.97	23.10	18.26	13.64	19.35
	0.48	0.90	0.68	0.67	0.78	1.22	0.80	1.03	1.51	0.59	1.21	0.92	0.81	0.94	0.56
(Very) Unsatisfied <sup>4</sup>	6.08	12.04	4.52	5.65	6.59	9.70	4.30	4.29	5.85	5.31	14.92	4.71	6.61	6.95	6.69
	0.25	0.79	0.35	0.36	0.60	1.06	0.49	0.62	0.82	0.37	1.33	0.43	0.48	0.77	0.32
<b>Can Obtain Care in Same Location</b>															
Very Satisfied <sup>3</sup>	15.31	12.26	16.98	15.13	12.10	13.36	17.20	16.08	12.82	15.93	10.92	16.79	14.46	11.75	14.82
	0.46	0.94	0.68	0.59	0.76	1.28	0.94	0.87	1.44	0.65	1.08	0.78	0.71	0.89	0.46
(Very) Unsatisfied <sup>4</sup>	5.31	10.27	4.67	4.75	3.20	8.86	3.87	4.82	1.80	4.84	12.00	5.33	4.71	3.89	5.68
	0.25	0.87	0.39	0.39	0.39	0.90	0.45	0.66	0.54	0.30	1.45	0.49	0.41	0.52	0.32

**Table 5.2 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2000**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction with Care	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
<b>Beneficiaries (in 000s)</b>	38,390	5,152	17,677	11,952	3,611	2,842	8,040	4,956	1,180	17,018	2,310	9,628	6,980	2,422	21,340
	<i>114</i>	<i>80</i>	<i>135</i>	<i>108</i>	<i>71</i>	<i>62</i>	<i>108</i>	<i>70</i>	<i>35</i>	<i>113</i>	<i>52</i>	<i>119</i>	<i>90</i>	<i>62</i>	<i>126</i>
<b>Beneficiaries as a Percent of Column Total<sup>2</sup></b>															
<b>Information from Doctor</b>															
Very Satisfied <sup>3</sup>	18.78	15.58	21.44	17.86	13.32	15.50	21.68	19.92	15.51	19.71	15.67	21.24	16.39	12.26	18.04
	<i>0.44</i>	<i>0.92</i>	<i>0.65</i>	<i>0.58</i>	<i>0.78</i>	<i>1.24</i>	<i>0.90</i>	<i>0.82</i>	<i>1.38</i>	<i>0.57</i>	<i>1.14</i>	<i>0.85</i>	<i>0.80</i>	<i>0.81</i>	<i>0.53</i>
(Very) Unsatisfied <sup>4</sup>	5.66	10.07	4.70	5.66	4.10	9.18	4.69	5.62	3.37	5.62	11.16	4.70	5.69	4.46	5.69
	<i>0.23</i>	<i>0.81</i>	<i>0.29</i>	<i>0.35</i>	<i>0.42</i>	<i>0.91</i>	<i>0.43</i>	<i>0.47</i>	<i>0.71</i>	<i>0.28</i>	<i>1.21</i>	<i>0.43</i>	<i>0.47</i>	<i>0.54</i>	<i>0.30</i>
<b>Doctor's Concern for Overall Health</b>															
Very Satisfied <sup>3</sup>	20.63	18.66	22.12	20.54	16.41	18.76	21.78	21.93	17.44	21.02	18.54	22.41	19.55	15.91	20.32
	<i>0.50</i>	<i>1.01</i>	<i>0.71</i>	<i>0.57</i>	<i>0.74</i>	<i>1.33</i>	<i>0.89</i>	<i>0.97</i>	<i>1.30</i>	<i>0.62</i>	<i>1.47</i>	<i>0.94</i>	<i>0.70</i>	<i>0.95</i>	<i>0.60</i>
(Very) Unsatisfied <sup>4</sup>	5.22	8.81	4.55	5.13	3.64	7.54	4.20	4.56	3.35	4.80	10.37	4.85	5.54	3.78	5.55
	<i>0.22</i>	<i>0.75</i>	<i>0.28</i>	<i>0.34</i>	<i>0.42</i>	<i>0.84</i>	<i>0.40</i>	<i>0.46</i>	<i>0.71</i>	<i>0.29</i>	<i>1.16</i>	<i>0.46</i>	<i>0.42</i>	<i>0.54</i>	<i>0.29</i>
<b>Cost</b>															
Very Satisfied <sup>3</sup>	17.13	13.36	18.59	17.24	15.02	14.29	19.22	18.63	18.06	18.14	12.21	18.07	16.25	13.53	16.33
	<i>0.46</i>	<i>0.81</i>	<i>0.66</i>	<i>0.58</i>	<i>0.84</i>	<i>1.16</i>	<i>0.85</i>	<i>0.94</i>	<i>1.50</i>	<i>0.57</i>	<i>1.00</i>	<i>0.77</i>	<i>0.66</i>	<i>1.01</i>	<i>0.52</i>
(Very) Unsatisfied <sup>4</sup>	14.97	25.53	13.62	13.35	11.85	24.27	13.24	12.22	11.44	14.66	27.09	13.94	14.15	12.04	15.21
	<i>0.48</i>	<i>1.27</i>	<i>0.60</i>	<i>0.55</i>	<i>0.82</i>	<i>1.52</i>	<i>0.88</i>	<i>0.80</i>	<i>1.47</i>	<i>0.62</i>	<i>1.69</i>	<i>0.73</i>	<i>0.63</i>	<i>0.94</i>	<i>0.57</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

- 1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.
- 2 Column percentages do not sum to 100 percent because the responses of "satisfied" and "no experience" are excluded from the table for all satisfaction variables.
- 3 Beneficiaries whose response to the question was 'very satisfied'.
- 4 Beneficiaries whose response to the question was 'unsatisfied' or "very unsatisfied".

**Table 5.3 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2000**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total	All Medicare Beneficiaries				Male					Female				
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	38,390	5,152	17,677	11,952	3,611	2,842	8,040	4,956	1,180	17,018	2,310	9,628	6,980	2,422	21,340
	114	80	135	108	71	62	108	70	35	113	52	119	90	62	126
<b>Beneficiaries as a Percent of Column Total</b>															
<b>Had a Problem and Did Not See a Doctor</b>															
Yes	9.05	20.90	8.24	6.14	5.73	18.31	7.50	5.44	6.03	8.60	24.08	8.85	6.65	5.59	9.41
	0.36	1.19	0.52	0.37	0.52	1.46	0.62	0.54	0.85	0.40	1.84	0.66	0.49	0.66	0.43
No	90.95	79.10	91.76	93.86	94.27	81.69	92.50	94.56	93.97	91.40	75.92	91.15	93.35	94.41	90.59
	0.36	1.19	0.52	0.37	0.52	1.46	0.62	0.54	0.85	0.40	1.84	0.66	0.49	0.66	0.43
<b>Ever Had a Prescription You Did Not Fill</b>															
Yes	3.66	8.40	3.66	2.35	1.28	6.76	3.05	1.83	1.24	3.19	10.42	4.16	2.73	1.30	4.04
	0.21	0.89	0.31	0.21	0.26	0.91	0.38	0.30	0.33	0.25	1.38	0.49	0.32	0.33	0.30
No	96.34	91.60	96.34	97.65	98.72	93.24	96.95	98.17	98.76	96.81	89.58	95.84	97.27	98.70	95.96
	0.21	0.89	0.31	0.21	0.26	0.91	0.38	0.30	0.33	0.25	1.38	0.49	0.32	0.33	0.30
<b>Visit a Doctor as Soon as You Feel Bad</b>															
Yes	38.45	41.15	35.49	40.91	41.04	42.10	35.54	43.27	46.79	39.67	39.98	35.45	39.23	38.24	37.49
	0.64	1.39	0.75	0.84	1.04	1.64	1.13	1.26	1.80	0.84	2.20	0.92	0.95	1.40	0.67
No	61.55	58.85	64.51	59.09	58.96	57.90	64.46	56.73	53.21	60.33	60.02	64.55	60.77	61.76	62.51
	0.64	1.39	0.75	0.84	1.04	1.64	1.13	1.26	1.80	0.84	2.20	0.92	0.95	1.40	0.67
<b>Avoid Going to the Doctor</b>															
Yes	28.72	35.72	28.74	26.65	25.49	34.46	27.13	24.13	19.44	26.95	37.27	30.08	28.43	28.43	30.13
	0.56	1.49	0.69	0.77	1.11	1.69	1.01	1.02	1.54	0.68	2.06	0.97	0.89	1.43	0.68
No	71.28	64.28	71.26	73.35	74.51	65.54	72.87	75.87	80.56	73.05	62.73	69.92	71.57	71.57	69.87
	0.56	1.49	0.69	0.77	1.11	1.69	1.01	1.02	1.54	0.68	2.06	0.97	0.89	1.43	0.68

**Table 5.3 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2000**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total	All Medicare Beneficiaries				Male					Female				
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	38,390	5,152	17,677	11,952	3,611	2,842	8,040	4,956	1,180	17,018	2,310	9,628	6,980	2,422	21,340
	<i>114</i>	<i>80</i>	<i>135</i>	<i>108</i>	<i>71</i>	<i>62</i>	<i>108</i>	<i>70</i>	<i>35</i>	<i>113</i>	<i>52</i>	<i>119</i>	<i>90</i>	<i>62</i>	<i>126</i>

Beneficiaries as a Percent of Column Total

**Do You Worry About Your Health More Than Others**

Yes	19.99	51.73	15.20	15.55	12.97	47.74	15.62	16.09	11.48	20.83	56.64	14.84	15.17	13.70	19.32
	<i>0.41</i>	<i>1.40</i>	<i>0.54</i>	<i>0.52</i>	<i>0.77</i>	<i>1.74</i>	<i>0.76</i>	<i>0.94</i>	<i>1.17</i>	<i>0.62</i>	<i>1.76</i>	<i>0.71</i>	<i>0.61</i>	<i>0.97</i>	<i>0.48</i>
No	80.01	48.27	84.80	84.45	87.03	52.26	84.38	83.91	88.52	79.17	43.36	85.16	84.83	86.30	80.68
	<i>0.41</i>	<i>1.40</i>	<i>0.54</i>	<i>0.52</i>	<i>0.77</i>	<i>1.74</i>	<i>0.76</i>	<i>0.94</i>	<i>1.17</i>	<i>0.62</i>	<i>1.76</i>	<i>0.71</i>	<i>0.61</i>	<i>0.97</i>	<i>0.48</i>

**When Sick, Do You Keep it to Yourself**

Yes	37.82	43.79	37.23	36.71	35.87	42.68	32.44	32.06	29.19	33.82	45.15	41.20	40.02	39.13	41.01
	<i>0.64</i>	<i>1.50</i>	<i>0.71</i>	<i>0.89</i>	<i>1.06</i>	<i>1.78</i>	<i>1.04</i>	<i>1.20</i>	<i>1.84</i>	<i>0.78</i>	<i>1.98</i>	<i>0.99</i>	<i>1.07</i>	<i>1.50</i>	<i>0.78</i>
No	62.18	56.21	62.77	63.29	64.13	57.32	67.56	67.94	70.81	66.18	54.85	58.80	59.98	60.87	58.99
	<i>0.64</i>	<i>1.50</i>	<i>0.71</i>	<i>0.89</i>	<i>1.06</i>	<i>1.78</i>	<i>1.04</i>	<i>1.20</i>	<i>1.84</i>	<i>0.78</i>	<i>1.98</i>	<i>0.99</i>	<i>1.07</i>	<i>1.50</i>	<i>0.78</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

<sup>1</sup> The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

**Table 5.4 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Race/Ethnicity and Age, 2000**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total <sup>2</sup>	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	38,390	3,477	14,131	9,925	2,963	30,496	884	1,490	904	300	3,579	538	1,307	684	240	2,769
	114	90	147	93	67	207	43	62	40	20	90	49	94	52	23	159
<b>Beneficiaries as a Percent of Column Total</b>																
<b>Usual Source of Care</b>																
None <sup>3</sup>	5.75	8.84	6.13	3.80	4.25	5.50	7.91	4.63	4.30	5.72	5.45	8.06	9.84	3.57	4.62	7.49
	0.22	0.90	0.35	0.29	0.48	0.26	1.12	1.07	0.92	1.52	0.65	2.31	1.39	1.09	1.57	0.86
Doctor's office	73.13	68.79	74.89	78.84	80.22	76.00	56.51	65.73	63.42	70.91	63.30	55.14	56.56	61.42	59.90	57.78
	0.85	1.54	1.12	1.04	1.25	0.97	2.89	2.80	2.88	2.85	2.00	3.53	3.03	2.48	4.88	1.65
Doctor's clinic	7.64	9.01	7.87	7.88	7.67	7.98	7.33	5.96	5.24	4.33	5.98	6.98	3.89	8.86	5.05	5.82
	0.50	1.00	0.62	0.60	0.91	0.56	1.48	1.14	2.27	1.47	0.95	2.16	0.96	1.65	1.53	0.80
HMO <sup>4</sup>	6.37	3.39	6.36	5.21	4.81	5.50	3.84	9.89	9.46	4.45	7.83	9.81	15.79	13.40	14.32	13.91
	0.42	0.54	0.68	0.48	0.59	0.47	1.07	1.94	1.71	1.31	1.19	2.46	2.24	2.39	4.71	1.55
Hospital OPD/ER <sup>5</sup>	2.82	3.15	1.35	1.25	0.90	1.48	13.73	8.03	8.02	9.59	9.57	12.40	7.69	5.56	4.90	7.84
	0.18	0.47	0.21	0.15	0.24	0.14	2.36	1.67	1.16	2.01	1.03	2.05	1.29	1.39	1.55	0.74
Other clinic/ health center	4.30	6.83	3.40	3.02	2.14	3.54	10.67	5.76	9.56	5.00	7.88	7.61	6.24	7.18	11.22	7.17
	0.22	0.69	0.36	0.30	0.35	0.22	1.79	1.19	1.50	1.31	0.93	1.56	1.69	1.48	2.58	0.89
<b>Difficulty Obtaining Care</b>																
Yes	4.44	12.05	2.87	3.15	2.41	3.96	9.75	3.98	4.59	3.72	5.53	11.40	4.41	5.10	2.10	5.73
	0.20	1.16	0.28	0.23	0.41	0.20	1.46	0.97	1.06	1.64	0.60	3.57	0.94	1.19	1.21	0.86
No	95.56	87.95	97.13	96.85	97.59	96.04	90.25	96.02	95.41	96.28	94.47	88.60	95.59	94.90	97.90	94.27
	0.20	1.16	0.28	0.23	0.41	0.20	1.46	0.97	1.06	1.64	0.60	3.57	0.94	1.19	1.21	0.86
<b>Delayed Care Due to Cost</b>																
Yes	7.64	23.20	5.74	3.83	2.95	6.84	19.00	10.01	8.20	5.95	11.43	17.78	9.03	5.57	3.77	9.41
	0.26	1.56	0.43	0.29	0.45	0.31	1.91	1.64	1.34	1.86	1.11	2.77	1.71	1.04	1.69	0.98
No	92.36	76.80	94.26	96.17	97.05	93.16	81.00	89.99	91.80	94.05	88.57	82.22	90.97	94.43	96.23	90.59
	0.26	1.56	0.43	0.29	0.45	0.31	1.91	1.64	1.34	1.86	1.11	2.77	1.71	1.04	1.69	0.98

**Table 5.4 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Race/Ethnicity and Age, 2000**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total <sup>2</sup>	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	38,390	3,477	14,131	9,925	2,963	30,496	884	1,490	904	300	3,579	538	1,307	684	240	2,769
	<i>114</i>	<i>90</i>	<i>147</i>	<i>93</i>	<i>67</i>	<i>207</i>	<i>43</i>	<i>62</i>	<i>40</i>	<i>20</i>	<i>90</i>	<i>49</i>	<i>94</i>	<i>52</i>	<i>23</i>	<i>159</i>

**Beneficiaries as a Percent of Column Total**

**Length of Association with Usual Source of Care**

No usual source <sup>3</sup>	5.94	9.03	6.22	3.97	4.63	5.67	8.17	4.77	4.51	6.29	5.67	8.24	9.98	3.77	5.13	7.74
	<i>0.23</i>	<i>0.92</i>	<i>0.35</i>	<i>0.30</i>	<i>0.53</i>	<i>0.26</i>	<i>1.16</i>	<i>1.11</i>	<i>0.97</i>	<i>1.66</i>	<i>0.68</i>	<i>2.36</i>	<i>1.40</i>	<i>1.11</i>	<i>1.81</i>	<i>0.88</i>
Less than 1 year	9.74	9.91	9.23	9.80	8.00	9.38	8.02	10.62	9.39	9.82	9.60	12.69	13.78	11.61	8.84	12.64
	<i>0.28</i>	<i>0.92</i>	<i>0.50</i>	<i>0.57</i>	<i>0.75</i>	<i>0.33</i>	<i>1.74</i>	<i>1.57</i>	<i>1.31</i>	<i>2.21</i>	<i>0.85</i>	<i>2.29</i>	<i>2.11</i>	<i>1.78</i>	<i>2.80</i>	<i>1.13</i>
1 to less than 3 years	18.84	20.08	17.97	18.04	16.95	18.14	22.91	22.07	21.59	18.09	21.84	21.82	23.13	24.56	20.48	23.01
	<i>0.37</i>	<i>1.38</i>	<i>0.63</i>	<i>0.59</i>	<i>1.04</i>	<i>0.42</i>	<i>2.55</i>	<i>1.86</i>	<i>2.76</i>	<i>2.84</i>	<i>1.32</i>	<i>2.78</i>	<i>2.21</i>	<i>2.33</i>	<i>4.10</i>	<i>1.39</i>
3 to less than 5 years	15.78	18.09	15.69	14.43	14.03	15.41	16.78	15.13	15.25	13.98	15.48	17.69	19.22	20.64	19.41	19.28
	<i>0.31</i>	<i>1.04</i>	<i>0.54</i>	<i>0.46</i>	<i>0.85</i>	<i>0.33</i>	<i>1.85</i>	<i>1.57</i>	<i>1.90</i>	<i>3.29</i>	<i>0.94</i>	<i>3.94</i>	<i>2.15</i>	<i>2.21</i>	<i>5.78</i>	<i>1.24</i>
5 years or more	49.70	42.89	50.88	53.76	56.39	51.40	44.11	47.41	49.25	51.82	47.40	39.56	33.89	39.43	46.14	37.33
	<i>0.56</i>	<i>1.75</i>	<i>0.91</i>	<i>0.90</i>	<i>1.50</i>	<i>0.66</i>	<i>2.39</i>	<i>2.14</i>	<i>2.87</i>	<i>3.28</i>	<i>1.42</i>	<i>3.21</i>	<i>2.77</i>	<i>2.69</i>	<i>5.49</i>	<i>1.92</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

- 1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.
- 3 The percentage of responses for "None" under "Usual Source of Care" differs from the percentage of responses for "No usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.
- 4 HMO stands for Health Maintenance Organization.
- 5 OPD stands for Outpatient Department; ER stands for Emergency Room.

**Table 5.5 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Race/Ethnicity and Age, 2000**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction with Care	Total <sup>6</sup>	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	38,390	3,477	14,131	9,925	2,963	30,496	884	1,490	904	300	3,579	538	1,307	684	240	2,769
	114	90	147	93	67	207	43	62	40	20	90	49	94	52	23	159
<b>Beneficiaries as a Percent of Column Total<sup>3</sup></b>																
<b>Quality of Care</b>																
<b>General Care</b>																
Very Satisfied <sup>4</sup>	30.28	26.92	35.92	32.94	24.87	32.86	16.40	15.10	14.11	13.01	14.99	24.34	24.24	25.16	24.41	24.50
	0.58	1.49	1.00	0.82	0.90	0.66	1.77	1.90	1.51	2.35	1.02	3.38	3.13	3.21	4.19	2.21
(Very) Unsatisfied <sup>5</sup>	4.05	7.11	3.51	3.67	4.04	4.02	6.64	2.46	2.46	1.95	3.45	7.68	3.00	3.83	3.83	4.18
	0.18	0.71	0.30	0.27	0.50	0.20	1.29	0.63	0.78	0.98	0.47	2.06	0.98	1.30	1.59	0.58
<b>Follow-up Care</b>																
Very Satisfied <sup>4</sup>	19.41	16.91	22.61	21.29	15.52	20.85	8.54	11.55	8.11	5.36	9.42	16.33	18.16	17.61	14.88	17.39
	0.50	1.25	0.83	0.70	0.86	0.55	1.74	1.57	1.58	1.77	0.98	2.93	2.11	3.68	3.25	2.24
(Very) Unsatisfied <sup>5</sup>	3.33	6.53	2.79	2.85	3.29	3.29	6.10	2.24	2.67	1.53	3.24	4.86	3.05	3.17	1.96	3.34
	0.20	0.78	0.31	0.27	0.45	0.23	1.35	0.59	0.74	0.89	0.50	1.60	0.87	1.23	1.09	0.59
<b>Access/Coordination of Care</b>																
<b>Availability</b>																
Very Satisfied <sup>4</sup>	10.67	11.02	11.64	10.78	10.25	11.15	6.45	5.59	4.51	3.09	5.32	10.73	12.21	12.06	12.80	11.94
	0.37	1.14	0.65	0.49	0.75	0.39	1.39	1.01	1.08	1.28	0.69	3.22	2.70	4.15	3.52	2.87
(Very) Unsatisfied <sup>5</sup>	3.85	7.95	3.20	3.56	2.32	3.78	5.59	2.51	1.97	0.99	3.00	6.38	3.47	3.06	5.52	4.11
	0.21	0.65	0.33	0.30	0.43	0.23	1.18	0.75	0.65	0.70	0.43	2.00	1.54	1.17	2.14	0.97
<b>Ease of Access to Doctor</b>																
Very Satisfied <sup>4</sup>	20.15	15.20	25.06	21.60	15.90	21.92	9.12	11.36	7.81	8.10	9.63	11.15	20.17	16.07	16.72	17.11
	0.48	1.12	0.81	0.71	0.87	0.52	1.71	1.75	1.32	1.68	0.95	3.43	2.72	4.34	3.32	2.88
(Very) Unsatisfied <sup>5</sup>	6.08	11.72	4.05	4.99	6.30	5.44	11.54	5.91	9.02	4.09	7.93	10.14	7.77	11.46	11.79	9.49
	0.25	0.83	0.36	0.29	0.65	0.25	2.15	1.34	2.71	1.26	1.10	3.14	1.28	1.85	2.54	1.18
<b>Can Obtain Care in Same Location</b>																
Very Satisfied <sup>4</sup>	15.31	12.07	17.63	15.85	12.58	15.93	10.12	9.05	7.03	4.08	8.39	14.11	18.24	18.20	14.67	17.12
	0.46	1.11	0.73	0.66	0.85	0.51	1.87	1.64	1.39	1.40	0.92	2.93	2.13	3.69	2.63	2.06
(Very) Unsatisfied <sup>5</sup>	5.31	11.76	4.93	4.72	3.40	5.49	5.82	0.90	4.87	0.95	3.13	5.32	5.56	3.67	1.31	4.68
	0.25	1.16	0.44	0.41	0.45	0.27	1.09	0.41	2.23	0.68	0.70	1.42	0.87	1.32	0.92	0.70

**Table 5.5 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Race/Ethnicity and Age, 2000**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction with Care	Total <sup>6</sup>	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	38,390	3,477	14,131	9,925	2,963	30,496	884	1,490	904	300	3,579	538	1,307	684	240	2,769
	<i>114</i>	<i>90</i>	<i>147</i>	<i>93</i>	<i>67</i>	<i>207</i>	<i>43</i>	<i>62</i>	<i>40</i>	<i>20</i>	<i>90</i>	<i>49</i>	<i>94</i>	<i>52</i>	<i>23</i>	<i>159</i>
<b>Beneficiaries as a Percent of Column Total<sup>3</sup></b>																
<b>Relationship with Primary Doctor</b>																
<b>Information from Doctor</b>																
Very Satisfied <sup>4</sup>	18.78	16.60	22.87	18.92	14.07	20.02	10.99	11.20	7.74	6.03	9.84	16.06	18.77	19.80	13.93	18.08
	<i>0.44</i>	<i>1.17</i>	<i>0.73</i>	<i>0.62</i>	<i>0.85</i>	<i>0.48</i>	<i>1.83</i>	<i>1.59</i>	<i>1.49</i>	<i>1.75</i>	<i>0.87</i>	<i>2.97</i>	<i>2.29</i>	<i>3.79</i>	<i>3.31</i>	<i>2.30</i>
(Very) Unsatisfied <sup>5</sup>	5.66	10.61	4.57	5.79	4.46	5.64	7.21	5.03	5.11	3.05	5.42	7.47	4.66	3.98	2.08	4.81
	<i>0.23</i>	<i>1.04</i>	<i>0.34</i>	<i>0.40</i>	<i>0.50</i>	<i>0.26</i>	<i>1.12</i>	<i>1.14</i>	<i>1.12</i>	<i>1.24</i>	<i>0.61</i>	<i>2.08</i>	<i>0.84</i>	<i>1.26</i>	<i>1.39</i>	<i>0.68</i>
<b>Doctor's Concern for Overall Health</b>																
Very Satisfied <sup>4</sup>	20.63	20.11	23.58	21.89	17.54	22.05	12.52	11.86	8.08	6.95	10.65	16.74	17.57	19.83	14.93	17.74
	<i>0.50</i>	<i>1.30</i>	<i>0.79</i>	<i>0.61</i>	<i>0.83</i>	<i>0.54</i>	<i>1.82</i>	<i>1.73</i>	<i>1.58</i>	<i>1.80</i>	<i>1.02</i>	<i>2.85</i>	<i>2.22</i>	<i>3.81</i>	<i>3.24</i>	<i>2.30</i>
(Very) Unsatisfied <sup>5</sup>	5.22	8.90	4.75	5.21	3.81	5.28	7.45	3.47	4.00	3.99	4.63	7.45	4.26	5.30	1.94	4.94
	<i>0.22</i>	<i>0.87</i>	<i>0.33</i>	<i>0.38</i>	<i>0.49</i>	<i>0.24</i>	<i>1.44</i>	<i>0.94</i>	<i>1.02</i>	<i>1.43</i>	<i>0.61</i>	<i>2.19</i>	<i>1.21</i>	<i>1.38</i>	<i>1.12</i>	<i>0.69</i>
<b>Cost of Care</b>																
<b>Cost</b>																
Very Satisfied <sup>4</sup>	17.13	13.47	19.62	18.24	15.45	18.07	9.81	10.14	8.54	7.15	9.41	16.39	14.84	16.75	17.92	15.88
	<i>0.46</i>	<i>0.99</i>	<i>0.71</i>	<i>0.65</i>	<i>1.01</i>	<i>0.50</i>	<i>1.66</i>	<i>1.76</i>	<i>1.45</i>	<i>2.07</i>	<i>0.90</i>	<i>3.45</i>	<i>2.09</i>	<i>3.40</i>	<i>2.88</i>	<i>2.11</i>
(Very) Unsatisfied <sup>5</sup>	14.97	26.26	13.02	12.80	11.54	14.31	24.81	18.45	17.67	13.49	19.41	17.50	15.01	14.23	12.21	15.06
	<i>0.48</i>	<i>1.55</i>	<i>0.63</i>	<i>0.55</i>	<i>0.85</i>	<i>0.48</i>	<i>2.71</i>	<i>1.91</i>	<i>2.34</i>	<i>2.74</i>	<i>1.35</i>	<i>5.17</i>	<i>2.12</i>	<i>2.00</i>	<i>2.95</i>	<i>1.42</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

- 1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.
- 2 Column percentages do not sum to 100 percent because the responses of "satisfied" and "no experience" are excluded from the table for all satisfaction variables.
- 3 Column percentages do not sum to 100 percent because the responses of "satisfied" and "no experience" are excluded from the table for all satisfaction variables.
- 4 Beneficiaries whose response to the question was 'very satisfied'.
- 5 Beneficiaries whose response to the question was 'unsatisfied' or 'very unsatisfied'.
- 6 Total includes persons of other race/ethnicity and persons who did not report their race/ethnicity.

**Table 5.6 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2000**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	38,390	3,477	14,131	9,925	2,963	30,496	884	1,490	904	300	3,579	538	1,307	684	240	2,769
	114	90	147	93	67	207	43	62	40	20	90	49	94	52	23	159
<b>Beneficiaries as a Percent of Column Total<sup>2</sup></b>																
<b>Had a Problem and Did Not See a Doctor</b>																
Yes	9.05	21.45	7.84	5.79	5.62	8.51	18.15	8.91	6.47	5.55	10.30	16.61	10.75	8.84	8.33	11.21
	0.36	1.55	0.57	0.41	0.54	0.40	2.21	1.34	1.12	1.92	0.87	3.28	1.46	1.75	1.97	1.08
No	90.95	78.55	92.16	94.21	94.38	91.49	81.85	91.09	93.53	94.45	89.70	83.39	89.25	91.16	91.67	88.79
	0.36	1.55	0.57	0.41	0.54	0.40	2.21	1.34	1.12	1.92	0.87	3.28	1.46	1.75	1.97	1.08
<b>Ever Had a Prescription You Did Not Fill</b>																
Yes	3.66	8.88	3.50	2.29	1.40	3.52	6.11	5.12	2.72	0.00	4.33	5.29	5.01	3.40	1.93	4.40
	0.21	1.14	0.30	0.23	0.29	0.20	1.16	1.40	0.61	0.00	0.68	2.01	1.63	1.01	1.42	1.13
No	96.34	91.12	96.50	97.71	98.60	96.48	93.89	94.88	97.28	100.00	95.67	94.71	94.99	96.60	98.07	95.60
	0.21	1.14	0.30	0.23	0.29	0.20	1.16	1.40	0.61	0.00	0.68	2.01	1.63	1.01	1.42	1.13
<b>Visit a Doctor as Soon as You Feel Bad</b>																
Yes	38.45	38.16	32.41	38.98	40.76	36.01	45.47	44.62	45.79	34.84	44.30	59.71	54.39	60.57	53.29	56.86
	0.64	1.71	0.87	0.96	1.13	0.74	2.57	2.59	2.69	3.95	1.51	3.40	2.82	3.33	4.67	1.80
No	61.55	61.84	67.59	61.02	59.24	63.99	54.53	55.38	54.21	65.16	55.70	40.29	45.61	39.43	46.71	43.14
	0.64	1.71	0.87	0.96	1.13	0.74	2.57	2.59	2.69	3.95	1.51	3.40	2.82	3.33	4.67	1.80
<b>Avoid Going to the Doctor</b>																
Yes	28.72	36.70	28.16	26.42	25.20	28.28	31.04	27.55	25.52	29.22	28.04	33.07	34.38	28.84	23.06	31.78
	0.56	1.73	0.75	0.84	1.30	0.62	2.49	2.09	2.33	3.19	1.32	4.34	2.74	2.37	4.03	2.20
No	71.28	63.30	71.84	73.58	74.80	71.72	68.96	72.45	74.48	70.78	71.96	66.93	65.62	71.16	76.94	68.22
	0.56	1.73	0.75	0.84	1.30	0.62	2.49	2.09	2.33	3.19	1.32	4.34	2.74	2.37	4.03	2.20

**Table 5.6 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2000**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	38,390	3,477	14,131	9,925	2,963	30,496	884	1,490	904	300	3,579	538	1,307	684	240	2,769
	<i>114</i>	<i>90</i>	<i>147</i>	<i>93</i>	<i>67</i>	<i>207</i>	<i>43</i>	<i>62</i>	<i>40</i>	<i>20</i>	<i>90</i>	<i>49</i>	<i>94</i>	<i>52</i>	<i>23</i>	<i>159</i>

Beneficiaries as a Percent of Column Total<sup>2</sup>

**Do You Worry About Your Health More Than Others**

Yes	19.99	52.25	13.01	14.21	11.96	17.76	50.12	21.03	19.70	15.84	27.38	50.03	30.45	25.63	21.26	32.27
	<i>0.41</i>	<i>1.66</i>	<i>0.56</i>	<i>0.53</i>	<i>0.84</i>	<i>0.42</i>	<i>3.55</i>	<i>2.01</i>	<i>2.25</i>	<i>2.61</i>	<i>1.36</i>	<i>4.69</i>	<i>3.11</i>	<i>2.42</i>	<i>3.85</i>	<i>2.65</i>
No	80.01	47.75	86.99	85.79	88.04	82.24	49.88	78.97	80.30	84.16	72.62	49.97	69.55	74.37	78.74	67.73
	<i>0.41</i>	<i>1.66</i>	<i>0.56</i>	<i>0.53</i>	<i>0.84</i>	<i>0.42</i>	<i>3.55</i>	<i>2.01</i>	<i>2.25</i>	<i>2.61</i>	<i>1.36</i>	<i>4.69</i>	<i>3.11</i>	<i>2.42</i>	<i>3.85</i>	<i>2.65</i>

**When Sick, Do You Keep it to Yourself**

Yes	37.82	45.70	37.86	37.38	36.75	38.49	40.17	34.73	33.64	33.48	35.69	31.08	34.76	30.14	27.93	32.31
	<i>0.64</i>	<i>1.83</i>	<i>0.81</i>	<i>0.95</i>	<i>1.20</i>	<i>0.71</i>	<i>2.49</i>	<i>2.05</i>	<i>1.99</i>	<i>3.33</i>	<i>1.36</i>	<i>3.92</i>	<i>2.62</i>	<i>2.32</i>	<i>4.07</i>	<i>1.68</i>
No	62.18	54.30	62.14	62.62	63.25	61.51	59.83	65.27	66.36	66.52	64.31	68.92	65.24	69.86	72.07	67.69
	<i>0.64</i>	<i>1.83</i>	<i>0.81</i>	<i>0.95</i>	<i>1.20</i>	<i>0.71</i>	<i>2.49</i>	<i>2.05</i>	<i>1.99</i>	<i>3.33</i>	<i>1.36</i>	<i>3.92</i>	<i>2.62</i>	<i>2.32</i>	<i>4.07</i>	<i>1.68</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 Column percentages do not sum to 100 percent because the responses of "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

**Table 5.7 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2000**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	38,390	1,273	4,390	4,238	1,810	11,711	2,024	11,207	5,893	859	19,983	1,855	2,070	1,805	933	6,663
	114	57	129	96	50	186	70	158	100	42	208	65	92	56	40	134

**Beneficiaries as a Percent of Column Total**

**Access to Care**

**Usual Source of Care**

None <sup>2</sup>	5.75	10.33	7.68	4.53	5.37	6.47	4.86	5.96	3.45	3.18	4.99	11.49	6.13	4.11	3.99	6.77
	0.22	1.45	0.77	0.49	0.68	0.40	0.75	0.40	0.38	0.79	0.27	1.51	1.11	0.75	0.90	0.60
Doctor's office	73.13	59.40	70.26	75.98	78.71	72.45	70.16	73.60	77.10	75.81	74.38	63.32	70.22	74.67	77.64	70.55
	0.85	2.47	1.59	1.20	1.57	1.00	1.71	1.19	1.14	2.07	0.93	2.02	2.23	1.88	2.03	1.15
Doctor's clinic	7.64	9.59	6.55	7.80	6.83	7.38	8.37	7.68	8.14	8.99	7.94	7.37	8.37	6.16	6.25	7.19
	0.50	1.43	0.76	0.82	0.99	0.54	0.89	0.64	0.73	1.49	0.55	1.13	1.28	0.86	1.04	0.69
HMO <sup>3</sup>	6.37	3.09	7.45	6.18	4.83	6.11	5.63	7.28	5.63	7.19	6.62	3.07	8.09	6.97	5.56	6.04
	0.42	0.80	0.96	0.68	0.80	0.57	0.97	0.64	0.56	1.08	0.49	0.61	1.29	1.04	1.51	0.53
Hospital OPD/ER <sup>4</sup>	2.82	8.32	3.20	2.15	1.60	3.13	4.75	1.96	1.63	2.25	2.15	6.49	3.57	3.64	2.58	4.26
	0.18	1.57	0.55	0.33	0.40	0.31	0.67	0.27	0.28	0.77	0.21	0.92	0.73	0.63	0.72	0.43
Other clinic/ health center	4.30	9.29	4.86	3.35	2.66	4.46	6.24	3.52	4.05	2.58	3.91	8.26	3.62	4.44	3.98	5.19
	0.22	1.43	0.77	0.36	0.49	0.39	0.98	0.36	0.42	0.69	0.24	1.11	0.66	0.78	0.81	0.48

**Difficulty**

**Obtaining Care**

Yes	4.44	16.31	4.03	4.43	2.18	5.22	11.63	2.63	2.58	1.93	3.50	10.73	3.70	4.52	3.79	5.89
	0.20	1.97	0.46	0.47	0.49	0.34	1.36	0.32	0.32	0.47	0.24	1.33	0.88	0.67	0.92	0.47
No	95.56	83.69	95.97	95.57	97.82	94.78	88.37	97.37	97.42	98.07	96.50	89.27	96.30	95.48	96.21	94.11
	0.20	1.97	0.46	0.47	0.49	0.34	1.36	0.32	0.32	0.47	0.24	1.33	0.88	0.67	0.92	0.47

**Delayed Care**

**Due to Cost**

Yes	7.64	23.47	7.04	5.51	3.25	7.69	25.41	5.77	2.89	2.92	6.79	18.82	8.87	5.84	3.67	10.08
	0.26	2.60	0.72	0.56	0.59	0.49	1.89	0.45	0.29	0.80	0.37	1.51	1.25	0.86	0.82	0.64
No	92.36	76.53	92.96	94.49	96.75	92.31	74.59	94.23	97.11	97.08	93.21	81.18	91.13	94.16	96.33	89.92
	0.26	2.60	0.72	0.56	0.59	0.49	1.89	0.45	0.29	0.80	0.37	1.51	1.25	0.86	0.82	0.64

**Table 5.7 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2000**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	38,390	1,273	4,390	4,238	1,810	11,711	2,024	11,207	5,893	859	19,983	1,855	2,070	1,805	933	6,663
	<i>114</i>	<i>57</i>	<i>129</i>	<i>96</i>	<i>50</i>	<i>186</i>	<i>70</i>	<i>158</i>	<i>100</i>	<i>42</i>	<i>208</i>	<i>65</i>	<i>92</i>	<i>56</i>	<i>40</i>	<i>134</i>

**Beneficiaries as a Percent of Column Total**

**Continuity of Care**

**Length of Association with Usual Source of Care**

No usual source <sup>2</sup>	5.94	10.88	7.81	4.72	5.76	6.72	4.93	6.05	3.62	3.53	5.13	11.68	6.26	4.30	4.46	7.03
	<i>0.23</i>	<i>1.54</i>	<i>0.78</i>	<i>0.51</i>	<i>0.73</i>	<i>0.41</i>	<i>0.76</i>	<i>0.40</i>	<i>0.40</i>	<i>0.87</i>	<i>0.27</i>	<i>1.53</i>	<i>1.14</i>	<i>0.78</i>	<i>1.01</i>	<i>0.63</i>
Less than 1 year	9.74	12.78	12.14	10.80	7.65	11.05	8.53	8.99	8.78	9.10	8.89	9.46	9.88	11.37	8.55	9.99
	<i>0.28</i>	<i>1.67</i>	<i>1.15</i>	<i>0.84</i>	<i>0.95</i>	<i>0.62</i>	<i>1.10</i>	<i>0.48</i>	<i>0.59</i>	<i>1.38</i>	<i>0.34</i>	<i>1.31</i>	<i>1.25</i>	<i>1.31</i>	<i>1.10</i>	<i>0.63</i>
1 to less than 3 years	18.84	24.90	18.86	18.32	16.25	18.92	22.27	17.52	18.05	17.71	18.17	17.04	24.27	21.05	19.67	20.75
	<i>0.37</i>	<i>2.45</i>	<i>1.08</i>	<i>0.89</i>	<i>1.09</i>	<i>0.64</i>	<i>1.94</i>	<i>0.64</i>	<i>0.77</i>	<i>1.72</i>	<i>0.50</i>	<i>1.38</i>	<i>1.75</i>	<i>1.54</i>	<i>2.03</i>	<i>0.86</i>
3 to less than 5 years	15.78	17.22	15.80	14.07	13.84	15.04	17.71	16.45	15.31	14.91	16.19	18.64	13.46	15.88	15.61	15.86
	<i>0.31</i>	<i>2.12</i>	<i>1.03</i>	<i>0.85</i>	<i>0.97</i>	<i>0.53</i>	<i>1.27</i>	<i>0.62</i>	<i>0.65</i>	<i>1.77</i>	<i>0.44</i>	<i>1.56</i>	<i>1.29</i>	<i>1.37</i>	<i>1.98</i>	<i>0.74</i>
5 years or more	49.70	34.22	45.39	52.09	56.51	48.27	46.56	50.99	54.24	54.75	51.62	43.17	46.13	47.40	51.71	46.36
	<i>0.56</i>	<i>2.40</i>	<i>1.41</i>	<i>1.38</i>	<i>1.77</i>	<i>0.87</i>	<i>2.28</i>	<i>0.93</i>	<i>1.11</i>	<i>2.33</i>	<i>0.71</i>	<i>2.10</i>	<i>1.77</i>	<i>1.68</i>	<i>2.29</i>	<i>1.00</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

- 1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.
- 2 The percentage of responses for "None" under "Usual Source of Care" differs from the percentage of responses for "No usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.
- 3 HMO stands for Health Maintenance Organization.
- 4 OPD stands for Outpatient Department; ER stands for Emergency Room.

**Table 5.8 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2000**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction with Care	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	38,390	1,273	4,390	4,238	1,810	11,711	2,024	11,207	5,893	859	19,983	1,855	2,070	1,805	933	6,663
	113.646	57	129	96	50	186	70	158	100	42	208	65	92	56	40	134
<b>Beneficiaries as a Percent of Column Total<sup>2</sup></b>																
<b>Quality of Care</b>																
<b>General Care</b>																
Very Satisfied <sup>3</sup>	30.28	21.15	31.47	29.75	22.09	28.28	27.36	34.94	32.52	25.30	33.05	24.70	25.24	26.59	25.36	25.47
	0.58	1.74	1.57	1.19	1.11	0.82	1.94	0.96	1.09	1.98	0.75	1.84	1.99	1.81	1.91	1.12
(Very) Unsatisfied <sup>4</sup>	4.05	10.38	4.56	5.01	4.25	5.31	7.73	2.52	2.70	4.30	3.18	5.14	5.51	3.48	2.44	4.43
	0.18	1.47	0.57	0.53	0.60	0.37	1.09	0.24	0.35	1.09	0.22	0.69	0.90	0.80	0.65	0.41
<b>Follow-up Care</b>																
Very Satisfied <sup>3</sup>	19.41	14.01	19.29	17.73	14.00	17.34	16.87	22.89	22.04	17.10	21.78	15.06	16.53	17.27	13.71	15.93
	0.50	1.62	1.32	1.02	1.01	0.70	1.64	0.89	0.94	1.97	0.72	1.40	1.56	1.31	1.82	0.90
(Very) Unsatisfied <sup>4</sup>	3.33	7.32	2.82	3.90	3.30	3.78	6.53	2.76	2.20	2.65	2.97	5.56	2.83	3.04	2.77	3.64
	0.20	1.26	0.41	0.43	0.58	0.27	1.06	0.30	0.31	0.63	0.23	0.83	0.68	0.70	0.74	0.42
<b>Access/Coordination of Care</b>																
<b>Availability</b>																
Very Satisfied <sup>3</sup>	10.67	8.37	10.79	9.24	8.64	9.64	12.75	11.67	11.62	12.00	11.78	9.55	8.90	8.45	10.46	9.18
	0.37	1.38	1.05	0.75	0.93	0.56	1.68	0.67	0.67	1.58	0.48	1.36	1.21	0.96	1.25	0.72
(Very) Unsatisfied <sup>4</sup>	3.85	9.73	2.95	3.23	1.83	3.62	8.60	3.25	3.60	3.53	3.91	5.77	3.69	3.64	2.45	4.08
	0.21	1.20	0.50	0.49	0.41	0.34	0.98	0.40	0.37	0.97	0.28	0.74	0.97	0.76	0.76	0.48
<b>Ease of Access to Doctor</b>																
Very Satisfied <sup>3</sup>	20.15	11.73	20.16	17.78	13.21	17.31	14.31	25.76	22.62	19.19	23.40	13.92	16.40	15.71	15.53	15.40
	0.48	1.37	1.34	0.88	0.90	0.66	1.47	0.88	0.95	1.66	0.65	1.39	1.74	1.29	1.69	0.92
(Very) Unsatisfied <sup>4</sup>	6.08	14.67	6.05	5.94	6.00	6.94	10.85	3.56	4.83	5.24	4.75	11.53	6.47	7.65	8.98	8.55
	0.25	1.49	0.77	0.58	0.75	0.47	1.08	0.37	0.52	0.97	0.31	1.36	1.07	1.05	1.16	0.64
<b>Can Obtain Care in Same Location</b>																
Very Satisfied <sup>3</sup>	15.31	11.44	14.64	14.31	11.17	13.64	13.45	18.68	16.47	12.79	17.25	11.53	12.71	12.69	13.26	12.45
	0.46	1.35	1.02	0.93	0.93	0.59	1.63	0.92	0.80	1.49	0.66	1.25	1.76	1.20	1.56	0.82
(Very) Unsatisfied <sup>4</sup>	5.31	9.47	5.10	4.75	3.32	5.17	12.20	4.46	4.90	3.22	5.32	8.70	4.86	4.28	2.95	5.50
	0.25	1.19	0.63	0.50	0.56	0.37	1.35	0.46	0.57	0.82	0.32	1.10	1.01	0.81	0.71	0.56

**Table 5.8 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2000**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction with Care	Total	Lives Alone				Total	Lives with Spouse				Total	Lives with Children/Others				Total
		< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
<b>Beneficiaries (in 000s)</b>	38,390	1,273	4,390	4,238	1,810	11,711	2,024	11,207	5,893	859	19,983	1,855	2,070	1,805	933	6,663
	<i>113.646</i>	<i>57</i>	<i>129</i>	<i>96</i>	<i>50</i>	<i>186</i>	<i>70</i>	<i>158</i>	<i>100</i>	<i>42</i>	<i>208</i>	<i>65</i>	<i>92</i>	<i>56</i>	<i>40</i>	<i>134</i>

**Beneficiaries as a Percent of Column Total<sup>2</sup>**

**Relationship with Primary Doctor**

**Information from Doctor**

Very Satisfied <sup>3</sup>	18.78	15.64	20.85	16.25	12.04	17.26	15.60	22.74	19.82	15.19	20.83	15.50	15.66	15.20	14.08	15.27
	<i>0.44</i>	<i>1.51</i>	<i>1.42</i>	<i>0.88</i>	<i>0.83</i>	<i>0.70</i>	<i>1.52</i>	<i>0.81</i>	<i>0.83</i>	<i>1.92</i>	<i>0.58</i>	<i>1.49</i>	<i>1.58</i>	<i>1.16</i>	<i>1.63</i>	<i>0.85</i>
(Very) Unsatisfied <sup>4</sup>	5.66	11.71	5.30	6.77	5.17	6.51	11.68	4.25	4.96	2.67	5.14	7.18	5.81	5.33	3.37	5.72
	<i>0.23</i>	<i>1.43</i>	<i>0.52</i>	<i>0.55</i>	<i>0.68</i>	<i>0.34</i>	<i>1.56</i>	<i>0.35</i>	<i>0.50</i>	<i>0.68</i>	<i>0.31</i>	<i>1.17</i>	<i>0.89</i>	<i>0.83</i>	<i>0.69</i>	<i>0.56</i>

**Doctor's Concern for Overall Health**

Very Satisfied <sup>3</sup>	20.63	16.03	20.53	19.45	16.50	19.03	21.18	23.75	22.08	16.76	22.69	17.71	16.71	18.06	15.92	17.24
	<i>0.50</i>	<i>1.71</i>	<i>1.41</i>	<i>0.92</i>	<i>1.13</i>	<i>0.76</i>	<i>1.62</i>	<i>0.89</i>	<i>0.88</i>	<i>1.75</i>	<i>0.65</i>	<i>1.49</i>	<i>1.79</i>	<i>1.29</i>	<i>1.79</i>	<i>0.95</i>
(Very) Unsatisfied <sup>4</sup>	5.22	8.71	4.83	6.48	4.11	5.74	9.53	4.29	4.09	4.31	4.76	8.09	5.39	5.37	2.11	5.68
	<i>0.22</i>	<i>1.47</i>	<i>0.63</i>	<i>0.61</i>	<i>0.61</i>	<i>0.41</i>	<i>1.18</i>	<i>0.32</i>	<i>0.38</i>	<i>1.01</i>	<i>0.25</i>	<i>1.02</i>	<i>1.04</i>	<i>0.90</i>	<i>0.59</i>	<i>0.58</i>

**Cost of Care**

Very Satisfied <sup>3</sup>	17.13	12.88	17.39	15.45	13.77	15.64	12.12	19.42	19.05	17.97	18.51	15.06	16.66	15.52	14.69	15.63
	<i>0.46</i>	<i>1.43</i>	<i>1.25</i>	<i>0.87</i>	<i>1.21</i>	<i>0.67</i>	<i>1.13</i>	<i>0.80</i>	<i>0.88</i>	<i>1.79</i>	<i>0.54</i>	<i>1.59</i>	<i>2.07</i>	<i>1.28</i>	<i>1.89</i>	<i>1.02</i>
(Very) Unsatisfied <sup>4</sup>	14.97	22.38	12.42	13.21	9.10	13.28	31.36	13.58	13.14	14.97	15.31	21.29	16.40	14.34	14.28	16.90
	<i>0.48</i>	<i>2.24</i>	<i>0.98</i>	<i>0.85</i>	<i>0.90</i>	<i>0.59</i>	<i>2.15</i>	<i>0.75</i>	<i>0.65</i>	<i>1.76</i>	<i>0.65</i>	<i>2.01</i>	<i>1.26</i>	<i>1.47</i>	<i>1.71</i>	<i>0.88</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

- 1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview
- 2 Column percentages do not sum to 100 percent because the responses to "satisfied" and "no experience" are excluded from the table for all satisfaction variables.
- 3 Beneficiaries whose response to the question was 'very satisfied'.
- 4 Beneficiaries whose response to the question was 'unsatisfied' or 'very unsatisfied'.

**Table 5.9 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2000**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total	Lives Alone				Total	Lives with Spouse				Total	Lives with Children/Others				Total
		< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
<b>Beneficiaries (in 000s)</b>	38,390	1,273	4,390	4,238	1,810	11,711	2,024	11,207	5,893	859	19,983	1,855	2,070	1,805	933	6,663
	114	57	129	96	50	186	70	158	100	42	208	65	92	56	40	134
<b>Beneficiaries as a Percent of Column Total</b>																
<b>Had a Problem and Did Not See a Doctor</b>																
Yes	9.05	19.83	9.17	6.80	5.21	8.86	22.31	7.86	5.79	7.55	8.70	20.09	8.31	5.74	5.06	10.44
	0.36	1.72	1.04	0.64	0.69	0.55	2.12	0.58	0.46	1.08	0.45	1.68	1.20	0.86	0.87	0.67
No	90.95	80.17	90.83	93.20	94.79	91.14	77.69	92.14	94.21	92.45	91.30	79.91	91.69	94.26	94.94	89.56
	0.36	1.72	1.04	0.64	0.69	0.55	2.12	0.58	0.46	1.08	0.45	1.68	1.20	0.86	0.87	0.67
<b>Ever Had a Prescription You Did Not Fill</b>																
Yes	3.66	8.10	4.29	2.54	1.61	3.66	9.05	3.41	2.01	0.88	3.46	7.91	3.62	3.03	1.01	4.28
	0.21	1.33	0.68	0.37	0.44	0.32	1.48	0.33	0.28	0.39	0.24	1.04	0.83	0.58	0.46	0.44
No	96.34	91.90	95.71	97.46	98.39	96.34	90.95	96.59	97.99	99.12	96.54	92.09	96.38	96.97	98.99	95.72
	0.21	1.33	0.68	0.37	0.44	0.32	1.48	0.33	0.28	0.39	0.24	1.04	0.83	0.58	0.46	0.44
<b>Visit a Doctor as Soon as You Feel Bad</b>																
Yes	38.45	38.97	38.22	39.60	39.29	38.96	39.59	34.04	41.61	41.80	37.16	44.35	37.55	41.71	43.70	41.42
	0.64	2.37	1.51	1.32	1.61	0.88	2.04	0.97	1.01	2.20	0.78	2.26	2.22	1.89	2.33	1.21
No	61.55	61.03	61.78	60.40	60.71	61.04	60.41	65.96	58.39	58.20	62.84	55.65	62.45	58.29	56.30	58.58
	0.64	2.37	1.51	1.32	1.61	0.88	2.04	0.97	1.01	2.20	0.78	2.26	2.22	1.89	2.33	1.21
<b>Avoid Going to the Doctor</b>																
Yes	28.72	37.76	29.21	28.27	26.66	29.41	36.51	27.33	25.08	21.73	27.36	33.45	35.29	27.96	26.67	31.60
	0.56	3.08	1.40	1.41	1.55	0.98	1.79	0.83	0.93	1.88	0.65	1.82	2.00	1.65	2.14	0.97
No	71.28	62.24	70.79	71.73	73.34	70.59	63.49	72.67	74.92	78.27	72.64	66.55	64.71	72.04	73.33	68.40
	0.56	3.08	1.40	1.41	1.55	0.98	1.79	0.83	0.93	1.88	0.65	1.82	2.00	1.65	2.14	0.97

**Table 5.9 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2000**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total	Lives Alone				Total	Lives with Spouse				Total	Lives with Children/Others				Total
		< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
<b>Beneficiaries (in 000s)</b>	38,390	1,273	4,390	4,238	1,810	11,711	2,024	11,207	5,893	859	19,983	1,855	2,070	1,805	933	6,663
	<i>114</i>	<i>57</i>	<i>129</i>	<i>96</i>	<i>50</i>	<i>186</i>	<i>70</i>	<i>158</i>	<i>100</i>	<i>42</i>	<i>208</i>	<i>65</i>	<i>92</i>	<i>56</i>	<i>40</i>	<i>134</i>

**Beneficiaries as a Percent of Column Total**

**Do You Worry About Your Health More Than Others**

Yes	19.99	52.65	15.56	14.75	11.45	18.61	53.91	14.24	15.18	12.45	18.44	48.75	19.62	18.64	16.47	27.10
	<i>0.41</i>	<i>2.45</i>	<i>1.05</i>	<i>0.84</i>	<i>1.15</i>	<i>0.67</i>	<i>1.68</i>	<i>0.64</i>	<i>0.78</i>	<i>1.52</i>	<i>0.52</i>	<i>1.95</i>	<i>1.57</i>	<i>1.28</i>	<i>1.50</i>	<i>0.90</i>
No	80.01	47.35	84.44	85.25	88.55	81.39	46.09	85.76	84.82	87.55	81.56	51.25	80.38	81.36	83.53	72.90
	<i>0.41</i>	<i>2.45</i>	<i>1.05</i>	<i>0.84</i>	<i>1.15</i>	<i>0.67</i>	<i>1.68</i>	<i>0.64</i>	<i>0.78</i>	<i>1.52</i>	<i>0.52</i>	<i>1.95</i>	<i>1.57</i>	<i>1.28</i>	<i>1.50</i>	<i>0.90</i>

**When Sick, Do You Keep it to Yourself**

Yes	37.82	43.21	43.34	41.51	39.31	42.04	45.89	34.04	33.16	30.29	34.83	41.88	41.45	37.05	34.38	39.39
	<i>0.64</i>	<i>2.65</i>	<i>1.67</i>	<i>1.33</i>	<i>1.75</i>	<i>1.05</i>	<i>2.18</i>	<i>0.76</i>	<i>1.20</i>	<i>1.84</i>	<i>0.73</i>	<i>1.96</i>	<i>1.74</i>	<i>1.92</i>	<i>1.86</i>	<i>0.99</i>
No	62.18	56.79	56.66	58.49	60.69	57.96	54.11	65.96	66.84	69.71	65.17	58.12	58.55	62.95	65.62	60.61
	<i>0.64</i>	<i>2.65</i>	<i>1.67</i>	<i>1.33</i>	<i>1.75</i>	<i>1.05</i>	<i>2.18</i>	<i>0.76</i>	<i>1.20</i>	<i>1.84</i>	<i>0.73</i>	<i>1.96</i>	<i>1.74</i>	<i>1.92</i>	<i>1.86</i>	<i>0.99</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

<sup>1</sup> The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview

**Table 5.10 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2000**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total <sup>2</sup>	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations <sup>3</sup>	Both Indicators	Fair/Poor Health	Three to Six ADLs <sup>4</sup>	Both Indicators
<b>Beneficiaries (in 000s)</b>	38,390	15,240	18,874	10,727	11,089	4,211	2,781
	114	171	173	156	165	106	95
<b>Beneficiaries as a Percent of Column Total</b>							
<b>Access to Care</b>							
<b>Usual Source of Care</b>							
None <sup>5</sup>	5.75	7.66	6.70	8.27	4.44	3.92	3.71
	0.22	0.40	0.33	0.47	0.36	0.52	0.67
Doctor's office	73.13	71.78	73.18	71.67	72.74	73.20	73.62
	0.85	1.11	0.95	1.21	0.89	1.38	1.61
Doctor's clinic	7.64	7.78	7.31	7.36	7.53	7.88	7.65
	0.50	0.62	0.56	0.70	0.60	0.84	0.85
HMO <sup>6</sup>	6.37	7.59	6.81	7.53	4.91	5.27	4.39
	0.42	0.61	0.48	0.60	0.41	0.75	0.75
Hospital OPD/ER <sup>7</sup>	2.82	1.96	2.37	1.93	4.66	3.87	4.93
	0.18	0.26	0.24	0.32	0.34	0.42	0.65
Other clinic/health center	4.30	3.24	3.63	3.23	5.73	5.86	5.69
	0.22	0.27	0.31	0.35	0.37	0.57	0.63
<b>Difficulty Obtaining Care</b>							
Yes	4.44	2.49	2.12	1.88	8.32	10.89	13.11
	0.20	0.23	0.19	0.25	0.50	0.82	1.08
No	95.56	97.51	97.88	98.12	91.68	89.11	86.89
	0.20	0.23	0.19	0.25	0.50	0.82	1.08
<b>Delayed Care Due to Cost</b>							
Yes	7.64	3.58	3.66	2.50	15.14	15.78	18.30
	0.26	0.34	0.27	0.30	0.65	0.87	1.10
No	92.36	96.42	96.34	97.50	84.86	84.22	81.70
	0.26	0.34	0.27	0.30	0.65	0.87	1.10

**Table 5.10 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2000**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total <sup>2</sup>	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations <sup>3</sup>	Both Indicators	Fair/Poor Health	Three to Six ADLs <sup>4</sup>	Both Indicators
<b>Beneficiaries (in 000s)</b>	38,390	15,240	18,874	10,727	11,089	4,211	2,781
	<i>114</i>	<i>171</i>	<i>173</i>	<i>156</i>	<i>165</i>	<i>106</i>	<i>95</i>

**Beneficiaries as a Percent of Column Total**

**Continuity of Care**

**Length of Association with Usual Source of Care**

No usual source <sup>5</sup>	5.94	7.79	6.81	8.35	4.70	4.23	4.04
	<i>0.23</i>	<i>0.40</i>	<i>0.33</i>	<i>0.47</i>	<i>0.38</i>	<i>0.56</i>	<i>0.73</i>
Less than 1 year	9.74	9.57	8.82	8.80	9.57	11.40	11.17
	<i>0.28</i>	<i>0.48</i>	<i>0.40</i>	<i>0.54</i>	<i>0.48</i>	<i>0.82</i>	<i>0.94</i>
1 to less than 3 years	18.84	18.14	18.17	17.52	20.67	19.35	20.12
	<i>0.37</i>	<i>0.60</i>	<i>0.50</i>	<i>0.69</i>	<i>0.82</i>	<i>1.01</i>	<i>1.35</i>
3 to less than 5 years	15.78	15.17	16.16	15.30	16.45	15.84	16.13
	<i>0.31</i>	<i>0.48</i>	<i>0.42</i>	<i>0.59</i>	<i>0.58</i>	<i>1.10</i>	<i>1.37</i>
5 years or more	49.70	49.33	50.03	50.03	48.61	49.18	48.54
	<i>0.56</i>	<i>0.80</i>	<i>0.72</i>	<i>0.92</i>	<i>0.89</i>	<i>1.24</i>	<i>1.66</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 "Indicators of Good Health" and "Indicators of Poor Health" do not contain mutually exclusive categories. Therefore, beneficiary counts sum to more than the total number of Medicare beneficiaries.

3 "No Functional Limitations" means that the beneficiary did not report limitations in any instrumental activities of daily living (IADLs) or activities of daily living (ADLs).

See Appendix B for definitions of IADL and ADL.

4 ADL stands for Activity of Daily Living.

5 The percentage of responses for "None" under "Usual Source of Care" differs from the percentage of responses for "No usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.

6 HMO stands for Health Maintenance Organization.

7 OPD stands for Outpatient Department; ER stands for Emergency Room.

**Table 5.11 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2000**

Community-Only Residents<sup>1</sup>

Measure of	Total <sup>2</sup>	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations <sup>3</sup>	Both Indicators	Fair/Poor Health	Three to Six ADLs <sup>4</sup>	Both Indicators
<b>Satisfaction with Care</b>							
<b>Beneficiaries (in 000s)</b>	38,390	15,240	18,874	10,727	11,089	4,211	2,781
	<i>114</i>	<i>171</i>	<i>173</i>	<i>156</i>	<i>165</i>	<i>106</i>	<i>95</i>
<b>Beneficiaries as a Percent of Column Total<sup>5</sup></b>							
<b>Quality of Care</b>							
<b>General Care</b>							
Very Satisfied <sup>6</sup>	30.28	37.59	32.17	37.42	23.74	27.90	25.96
	<i>0.58</i>	<i>0.83</i>	<i>0.71</i>	<i>0.96</i>	<i>0.88</i>	<i>1.56</i>	<i>1.74</i>
(Very) Unsatisfied <sup>7</sup>	4.05	2.59	2.60	2.17	6.79	8.57	9.86
	<i>0.18</i>	<i>0.24</i>	<i>0.20</i>	<i>0.25</i>	<i>0.39</i>	<i>0.81</i>	<i>1.09</i>
<b>Follow-up Care</b>							
Very Satisfied <sup>6</sup>	19.41	23.84	20.16	23.34	15.33	17.77	16.36
	<i>0.50</i>	<i>0.70</i>	<i>0.66</i>	<i>0.86</i>	<i>0.77</i>	<i>1.13</i>	<i>1.38</i>
(Very) Unsatisfied <sup>7</sup>	3.33	2.05	2.11	1.63	5.75	6.45	7.48
	<i>0.20</i>	<i>0.22</i>	<i>0.18</i>	<i>0.21</i>	<i>0.46</i>	<i>0.73</i>	<i>0.96</i>
<b>Access/Coordination of Care</b>							
<b>Availability</b>							
Very Satisfied <sup>6</sup>	10.67	12.20	11.21	12.50	10.09	10.82	11.46
	<i>0.37</i>	<i>0.51</i>	<i>0.55</i>	<i>0.66</i>	<i>0.60</i>	<i>0.76</i>	<i>0.99</i>
(Very) Unsatisfied <sup>7</sup>	3.85	2.71	2.36	2.25	5.84	8.25	9.48
	<i>0.21</i>	<i>0.23</i>	<i>0.20</i>	<i>0.24</i>	<i>0.37</i>	<i>0.84</i>	<i>1.08</i>
<b>Ease of Access to Doctor</b>							
Very Satisfied <sup>6</sup>	20.15	27.12	23.48	28.16	13.16	13.41	12.39
	<i>0.48</i>	<i>0.68</i>	<i>0.61</i>	<i>0.79</i>	<i>0.69</i>	<i>1.07</i>	<i>1.18</i>
(Very) Unsatisfied <sup>7</sup>	6.08	3.39	2.61	2.39	10.93	13.88	15.73
	<i>0.25</i>	<i>0.24</i>	<i>0.23</i>	<i>0.26</i>	<i>0.57</i>	<i>0.96</i>	<i>1.31</i>
<b>Can Obtain Care in Same Location</b>							
Very Satisfied <sup>6</sup>	15.31	19.80	16.58	20.21	11.62	14.27	12.71
	<i>0.46</i>	<i>0.66</i>	<i>0.65</i>	<i>0.83</i>	<i>0.66</i>	<i>1.07</i>	<i>1.09</i>
(Very) Unsatisfied <sup>7</sup>	5.31	3.88	3.31	3.34	8.36	9.40	10.80
	<i>0.25</i>	<i>0.32</i>	<i>0.19</i>	<i>0.29</i>	<i>0.53</i>	<i>0.84</i>	<i>1.15</i>

**Table 5.11 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2000**

Community-Only Residents<sup>1</sup>

Measure of	Total <sup>2</sup>	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations <sup>3</sup>	Both Indicators	Fair/Poor Health	Three to Six ADLs <sup>4</sup>	Both Indicators
<b>Satisfaction with Care</b>							
<b>Beneficiaries (in 000s)</b>	38,390	15,240	18,874	10,727	11,089	4,211	2,781
	<i>114</i>	<i>171</i>	<i>173</i>	<i>156</i>	<i>165</i>	<i>106</i>	<i>95</i>
<b>Beneficiaries as a Percent of Column Total<sup>5</sup></b>							
<b>Relationship with Primary Doctor</b>							
<b>Information from Doctor</b>							
Very Satisfied <sup>6</sup>	18.78	24.38	20.41	24.72	14.26	16.23	15.55
	<i>0.44</i>	<i>0.61</i>	<i>0.62</i>	<i>0.77</i>	<i>0.67</i>	<i>1.00</i>	<i>1.14</i>
(Very) Unsatisfied <sup>7</sup>	5.66	3.70	3.69	3.09	9.46	10.36	12.23
	<i>0.23</i>	<i>0.28</i>	<i>0.21</i>	<i>0.31</i>	<i>0.64</i>	<i>0.98</i>	<i>1.32</i>
<b>Doctor's Concern for Overall Health</b>							
Very Satisfied <sup>6</sup>	20.63	25.16	21.24	24.83	17.08	18.61	17.78
	<i>0.50</i>	<i>0.67</i>	<i>0.62</i>	<i>0.82</i>	<i>0.80</i>	<i>1.02</i>	<i>1.16</i>
(Very) Unsatisfied <sup>7</sup>	5.22	3.74	3.81	3.45	7.45	9.04	10.19
	<i>0.22</i>	<i>0.23</i>	<i>0.26</i>	<i>0.30</i>	<i>0.52</i>	<i>0.85</i>	<i>1.18</i>
<b>Cost of Care</b>							
<b>Cost</b>							
Very Satisfied <sup>6</sup>	17.13	21.64	18.74	22.12	12.99	14.67	13.73
	<i>0.46</i>	<i>0.62</i>	<i>0.61</i>	<i>0.81</i>	<i>0.65</i>	<i>1.00</i>	<i>1.10</i>
(Very) Unsatisfied <sup>7</sup>	14.97	9.78	10.37	8.51	22.86	24.12	27.34
	<i>0.48</i>	<i>0.54</i>	<i>0.45</i>	<i>0.60</i>	<i>0.93</i>	<i>1.31</i>	<i>1.77</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

- 1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.
- 2 "Indicators of Good Health" and "Indicators of Poor Health" do not contain mutually exclusive categories. Therefore, beneficiary counts sum to more than the total number of Medicare beneficiaries.
- 3 "No Functional Limitations" means that the beneficiary did not report limitations in any instrumental activities of daily living (IADLs) or activities of daily living (ADLs). See Appendix B for definitions of IADL and ADL.
- 4 ADL stands for Activity of Daily Living.
- 5 Column percentages do not sum to 100 percent because the responses for "satisfied" and "no experience" are excluded from the table for all satisfaction variables.
- 6 Beneficiaries whose response to the question was 'very satisfied'.
- 7 Beneficiaries whose response to the question was 'unsatisfied' or 'very unsatisfied'.

**Table 5.12 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2000**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total <sup>2</sup>	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations <sup>3</sup>	Both Indicators	Fair/Poor Health	Three to Six ADLs <sup>4</sup>	Both Indicators
<b>Beneficiaries (in 000s)</b>	38,390	15,240	18,874	10,727	11,089	4,211	2,781
	114	171	173	156	165	106	95
<b>Beneficiaries as a Percent of Column Total</b>							
<b>Had a Problem and Did Not See a Doctor</b>							
Yes	9.05	5.68	5.24	4.38	15.91	17.07	20.43
	0.36	0.37	0.32	0.38	0.67	1.03	1.35
No	90.95	94.32	94.76	95.62	84.09	82.93	79.57
	0.36	0.37	0.32	0.38	0.67	1.03	1.35
<b>Ever Had a Prescription You Did Not Fill</b>							
Yes	3.66	2.21	2.23	1.66	5.90	5.48	6.79
	0.21	0.23	0.21	0.26	0.45	0.64	0.95
No	96.34	97.79	97.77	98.34	94.10	94.52	93.21
	0.21	0.23	0.21	0.26	0.45	0.64	0.95
<b>Visit a Doctor as Soon as You Feel Bad</b>							
Yes	38.45	35.50	38.05	34.96	40.88	36.53	36.79
	0.64	0.80	0.78	1.00	1.10	1.34	1.75
No	61.55	64.50	61.95	65.04	59.12	63.47	63.21
	0.64	0.80	0.78	1.00	1.10	1.34	1.75
<b>Avoid Going to the Doctor</b>							
Yes	28.72	27.33	26.28	25.92	31.91	34.32	34.86
	0.56	0.58	0.65	0.73	1.04	1.51	1.86
No	71.28	72.67	73.72	74.08	68.09	65.68	65.14
	0.56	0.58	0.65	0.73	1.04	1.51	1.86

**Table 5.12 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2000**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total <sup>2</sup>	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations <sup>3</sup>	Both Indicators	Fair/Poor Health	Three to Six ADLs <sup>4</sup>	Both Indicators
<b>Beneficiaries (in 000s)</b>	38,390	15,240	18,874	10,727	11,089	4,211	2,781
	<i>114</i>	<i>171</i>	<i>173</i>	<i>156</i>	<i>165</i>	<i>106</i>	<i>95</i>
<b>Beneficiaries as a Percent of Column Total</b>							
<b>Do You Worry About Your Health More Than Others</b>							
Yes	19.99	7.80	11.13	6.64	40.72	38.87	47.88
	<i>0.41</i>	<i>0.45</i>	<i>0.46</i>	<i>0.51</i>	<i>0.85</i>	<i>1.25</i>	<i>1.61</i>
No	80.01	92.20	88.87	93.36	59.28	61.13	52.12
	<i>0.41</i>	<i>0.45</i>	<i>0.46</i>	<i>0.51</i>	<i>0.85</i>	<i>1.25</i>	<i>1.61</i>
<b>When Sick, Do You Keep it to Yourself</b>							
Yes	37.82	36.33	35.58	35.29	41.43	42.29	43.88
	<i>0.64</i>	<i>0.82</i>	<i>0.78</i>	<i>0.97</i>	<i>1.05</i>	<i>1.50</i>	<i>1.69</i>
No	62.18	63.67	64.42	64.71	58.57	57.71	56.12
	<i>0.64</i>	<i>0.82</i>	<i>0.78</i>	<i>0.97</i>	<i>1.05</i>	<i>1.50</i>	<i>1.69</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

- 1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.
- 2 "Indicators of Good Health" and "Indicators of Poor Health" do not contain mutually exclusive categories. Therefore, beneficiary counts sum to more than the total number of Medicare beneficiaries.
- 3 "No Functional Limitations" means that the beneficiary did not report limitations in any instrumental activities of daily living (IADLs) or activities of daily living (ADLs). See Appendix B for definitions of IADL and ADL.
- 4 ADL stands for Activity of Daily Living.

**Table 5.13 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2000**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total	Medicare Risk HMO	Supplemental Health Insurance			Medicare Fee-For-Service Only	Other	
			Medicaid	Individually Purchased Private Insurance	Employer-Sponsored Private Insurance			Both Types of Private Insurance
<b>Beneficiaries (in 000s)</b>	38,390	6,906	4,989	8,575	10,966	1,677	610	
	114	127	127	190	182	64	61	
<b>Beneficiaries as a Percent of Column Total</b>								
<b>Access to Care</b>								
<b>Usual Source of Care</b>								
None <sup>2</sup>	5.75	3.07	6.56	4.91	4.87	3.61	13.50	3.75
	0.22	0.36	0.68	0.33	0.39	0.77	1.01	1.21
Doctor's office	73.13	61.48	67.09	81.20	81.24	86.13	58.53	70.63
	0.85	1.30	1.31	1.04	1.13	1.56	1.57	3.66
Doctor's clinic	7.64	4.11	10.36	9.38	7.62	6.96	6.91	8.64
	0.50	0.46	0.98	0.82	0.67	1.13	0.61	2.34
HMO <sup>3</sup>	6.37	27.65	1.12	0.59	2.02	0.20	4.17	1.45
	0.42	1.34	0.24	0.21	0.52	0.12	0.86	0.51
Hospital OPD/ER <sup>4</sup>	2.82	1.69	8.19	1.11	1.54	1.60	5.02	5.16
	0.18	0.25	0.66	0.23	0.28	0.60	0.63	1.61
Other clinic/ health center	4.30	2.01	6.67	2.82	2.71	1.49	11.86	10.38
	0.22	0.36	0.56	0.28	0.31	0.48	1.02	2.23
<b>Difficulty Obtaining Care</b>								
Yes	4.44	5.76	8.84	2.26	2.08	2.58	7.65	7.12
	0.20	0.47	0.70	0.27	0.26	0.71	0.67	1.88
No	95.56	94.24	91.16	97.74	97.92	97.42	92.35	92.88
	0.20	0.47	0.70	0.27	0.26	0.71	0.67	1.88
<b>Delayed Care Due to Cost</b>								
Yes	7.64	5.43	12.20	4.85	4.68	1.46	19.06	17.58
	0.26	0.58	0.70	0.42	0.42	0.48	1.17	2.73
No	92.36	94.57	87.80	95.15	95.32	98.54	80.94	82.42
	0.26	0.58	0.70	0.42	0.42	0.48	1.17	2.73

**Table 5.13 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2000**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total	Medicare Risk HMO	Supplemental Health Insurance			Medicare Fee-For-Service Only	Other
			Medicaid	Individually Purchased Private Insurance	Employer-Sponsored Private Insurance		
<b>Beneficiaries (in 000s)</b>	38,390	6,906	4,989	8,575	10,966	1,677	610
	<i>114</i>	<i>127</i>	<i>127</i>	<i>190</i>	<i>182</i>	<i>64</i>	<i>61</i>

**Beneficiaries as a Percent of Column Total**

**Length of Association with Usual Source of Care**

No usual source <sup>2</sup>	5.94	3.16	6.89	5.05	5.03	3.69	13.94	3.90
	<i>0.23</i>	<i>0.37</i>	<i>0.71</i>	<i>0.34</i>	<i>0.40</i>	<i>0.79</i>	<i>1.03</i>	<i>1.24</i>
Less than 1 year	9.74	15.05	11.16	7.22	8.05	8.20	9.49	10.18
	<i>0.28</i>	<i>0.75</i>	<i>0.69</i>	<i>0.49</i>	<i>0.46</i>	<i>1.21</i>	<i>0.84</i>	<i>1.89</i>
1 to less than 3 years	18.84	24.90	22.04	17.10	15.69	14.20	18.92	17.81
	<i>0.37</i>	<i>1.08</i>	<i>1.01</i>	<i>0.62</i>	<i>0.64</i>	<i>1.39</i>	<i>1.01</i>	<i>2.29</i>
3 to less than 5 years	15.78	18.50	15.89	15.46	15.03	14.95	13.54	21.98
	<i>0.31</i>	<i>0.77</i>	<i>0.74</i>	<i>0.62</i>	<i>0.72</i>	<i>1.48</i>	<i>0.90</i>	<i>2.89</i>
5 years or more	49.70	38.40	44.02	55.17	56.20	58.96	44.11	46.14
	<i>0.56</i>	<i>1.17</i>	<i>1.06</i>	<i>0.94</i>	<i>0.92</i>	<i>2.07</i>	<i>1.37</i>	<i>3.25</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

- 1 The term *community-only residents* includes beneficiaries who resided only in the community during the year. It excludes beneficiaries who resided part of the year in the community and part of the year in a long-term care facility, and beneficiaries who resided only in a long-term care facility during the year.
- 2 The percentage of responses for "None" under "Usual Source of Care" differs from the percentage of responses for "No usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.
- 3 HMO stands for Health Maintenance Organization.
- 4 OPD stands for Outpatient Department; ER stands for Emergency Room.

**Table 5.14 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2000**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction with Care	Total	Medicare Risk HMO <sup>2</sup>	Supplemental Health Insurance			Medicare Fee-For Service Only	Other	
			Medicaid	Individually Purchased Private Insurance	Employer-Sponsored Private Insurance			Both Types of Private Insurance
<b>Beneficiaries (in 000s)</b>	38,390	6,906	4,989	8,575	10,966	1,677	4,669	610
	114	127	127	190	182	64	133	61
<b>Beneficiaries as a Percent of Column Total<sup>3</sup></b>								
<b>Quality of Care</b>								
<b>General Care</b>								
Very Satisfied <sup>4</sup>	30.28	29.43	21.98	31.41	35.52	37.45	24.27	23.33
	0.58	1.04	1.09	1.00	0.96	1.72	1.40	2.97
(Very) Unsatisfied <sup>5</sup>	4.05	4.77	5.79	3.15	3.22	2.16	5.20	5.40
	0.18	0.44	0.58	0.30	0.27	0.57	0.55	1.14
<b>Follow-up Care</b>								
Very Satisfied <sup>4</sup>	19.41	20.92	14.48	19.05	23.01	24.37	13.34	15.68
	0.50	0.92	0.90	0.81	0.80	1.87	0.89	2.81
(Very) Unsatisfied <sup>5</sup>	3.33	3.70	4.39	2.51	3.07	3.49	3.83	2.41
	0.20	0.49	0.44	0.24	0.37	0.68	0.61	1.12
<b>Access/Coordination of Care</b>								
<b>Availability</b>								
Very Satisfied <sup>4</sup>	10.67	11.17	8.93	9.69	12.46	13.19	8.95	6.97
	0.37	0.69	0.84	0.68	0.59	1.40	0.78	2.34
(Very) Unsatisfied <sup>5</sup>	3.85	3.66	5.46	3.26	3.42	3.21	4.45	6.16
	0.21	0.48	0.52	0.31	0.30	0.65	0.51	1.57
<b>Ease of Access to Doctor</b>								
Very Satisfied <sup>4</sup>	20.15	22.78	11.37	19.81	23.95	29.61	14.65	14.39
	0.48	0.98	0.91	0.86	0.74	2.05	1.14	3.31
(Very) Unsatisfied <sup>5</sup>	6.08	5.68	11.17	4.31	4.89	3.54	7.96	7.69
	0.25	0.49	0.82	0.42	0.39	0.76	0.75	2.03
<b>Can Obtain Care in Same Location</b>								
Very Satisfied <sup>4</sup>	15.31	19.48	12.27	13.59	16.71	16.14	12.58	10.62
	0.46	1.06	0.89	0.71	0.76	1.43	0.97	2.54
(Very) Unsatisfied <sup>5</sup>	5.31	4.93	6.63	4.52	5.11	5.36	5.83	9.46
	0.25	0.43	0.68	0.44	0.44	1.05	0.73	2.49

**Table 5.14 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2000**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction with Care	Total	Medicare Risk HMO <sup>2</sup>	Supplemental Health Insurance			Medicare Fee-For Service Only	Other	
			Medicaid	Individually Purchased Private Insurance	Employer-Sponsored Private Insurance			Both Types of Private Insurance
<b>Beneficiaries (in 000s)</b>	38,390	6,906	4,989	8,575	10,966	1,677	4,669	610
	<i>114</i>	<i>127</i>	<i>127</i>	<i>190</i>	<i>182</i>	<i>64</i>	<i>133</i>	<i>61</i>
<b>Relationship with Primary Doctor</b>								
<b>Information from Doctor</b>								
Very Satisfied <sup>4</sup>	18.78	21.20	14.14	17.68	22.07	22.52	13.64	14.37
	<i>0.44</i>	<i>0.99</i>	<i>0.82</i>	<i>0.77</i>	<i>0.77</i>	<i>1.60</i>	<i>1.05</i>	<i>2.79</i>
(Very) Unsatisfied <sup>5</sup>	5.66	5.95	6.48	4.46	5.63	5.42	6.27	9.19
	<i>0.23</i>	<i>0.44</i>	<i>0.54</i>	<i>0.38</i>	<i>0.44</i>	<i>0.96</i>	<i>0.64</i>	<i>2.12</i>
<b>Doctor's Concern for Overall Health</b>								
Very Satisfied <sup>4</sup>	20.63	22.02	15.60	19.42	24.58	24.99	15.57	18.68
	<i>0.50</i>	<i>1.05</i>	<i>1.01</i>	<i>0.75</i>	<i>0.81</i>	<i>1.59</i>	<i>1.09</i>	<i>2.60</i>
(Very) Unsatisfied <sup>5</sup>	5.22	6.59	6.25	3.93	4.43	4.44	6.48	6.20
	<i>0.22</i>	<i>0.48</i>	<i>0.59</i>	<i>0.33</i>	<i>0.40</i>	<i>0.76</i>	<i>0.79</i>	<i>1.51</i>
<b>Cost of Care</b>								
<b>Cost</b>								
Very Satisfied <sup>4</sup>	17.13	20.32	16.40	14.49	20.32	21.21	9.93	10.57
	<i>0.46</i>	<i>0.95</i>	<i>0.94</i>	<i>0.68</i>	<i>0.78</i>	<i>1.52</i>	<i>0.96</i>	<i>2.71</i>
(Very) Unsatisfied <sup>5</sup>	14.97	12.09	12.95	17.66	11.78	9.30	25.14	21.64
	<i>0.48</i>	<i>0.75</i>	<i>0.94</i>	<i>0.76</i>	<i>0.67</i>	<i>1.28</i>	<i>1.31</i>	<i>3.07</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

- 1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.
- 2 HMO stands for Health Maintenance Organization.
- 3 Column percentages do not sum to 100 percent because the responses to "satisfied" and "no experience" are excluded from the table for all satisfaction variables.
- 4 Beneficiaries whose response to the question was 'very satisfied'.
- 5 Beneficiaries whose response to the question was 'unsatisfied' or 'very unsatisfied'.

**Table 5.15 Measures of Prppensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2000**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total	Medicare Risk HMO <sup>2</sup>	Supplemental Health Insurance			Medicare Fee-For Service Only	Other	
			Medicaid	Individually Purchased Private Insurance	Employer-Sponsored Private Insurance			Both Types of Private Insurance
<b>Beneficiaries (in 000s)</b>	38,390	6,906	4,989	8,575	10,966	1,677	4,669	610
	114	127	127	190	182	64	133	61
<b>Beneficiaries as a Percent of Column Total<sup>4</sup></b>								
<b>Had a Problem and Did Not See a Doctor</b>								
Yes	9.05	8.17	13.68	6.15	7.37	6.75	14.89	14.04
	0.36	0.60	0.76	0.53	0.52	1.19	1.09	2.61
No	90.95	91.83	86.32	93.85	92.63	93.25	85.11	85.96
	0.36	0.60	0.76	0.53	0.52	1.19	1.09	2.61
<b>Ever Had a Prescription You Did Not Fill</b>								
Yes	3.66	3.68	5.15	3.21	2.72	1.75	5.70	4.47
	0.21	0.37	0.55	0.35	0.27	0.48	0.75	1.54
No	96.34	96.32	94.85	96.79	97.28	98.25	94.30	95.53
	0.21	0.37	0.55	0.35	0.27	0.48	0.75	1.54
<b>Visit a Doctor as Soon as You Feel Bad</b>								
Yes	38.45	38.59	47.88	36.50	37.12	39.45	35.35	32.11
	0.64	1.21	1.31	1.08	0.83	2.07	1.34	3.49
No	61.55	61.41	52.12	63.50	62.88	60.55	64.65	67.89
	0.64	1.21	1.31	1.08	0.83	2.07	1.34	3.49
<b>Avoid Going to the Doctor</b>								
Yes	28.72	27.25	33.79	27.24	25.76	21.10	37.01	35.94
	0.56	0.87	1.50	0.99	0.81	1.62	1.26	3.09
No	71.28	72.75	66.21	72.76	74.24	78.90	62.99	64.06
	0.56	0.87	1.50	0.99	0.81	1.62	1.26	3.09

**Table 5.15 Measures of Prppensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2000**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total	Medicare Risk HMO <sup>2</sup>	Supplemental Health Insurance			Medicare Fee-For Service Only	Other
			Medicaid	Individually Purchased Private Insurance	Employer-Sponsored Private Insurance		
<b>Beneficiaries (in 000s)</b>	38,390	6,906	4,989	8,575	10,966	1,677	610
	<i>114</i>	<i>127</i>	<i>127</i>	<i>190</i>	<i>182</i>	<i>64</i>	<i>61</i>
<b>Do You Worry About Your Health More Than Others</b>							
Yes	19.99	16.83	37.94	14.06	16.83	11.36	24.19
	<i>0.41</i>	<i>0.81</i>	<i>1.30</i>	<i>0.55</i>	<i>0.74</i>	<i>1.32</i>	<i>3.45</i>
No	80.01	83.17	62.06	85.94	83.17	88.64	75.81
	<i>0.41</i>	<i>0.81</i>	<i>1.30</i>	<i>0.55</i>	<i>0.74</i>	<i>1.32</i>	<i>3.45</i>
<b>When Sick, Do You Keep it to Yourself</b>							
Yes	37.82	37.83	39.77	36.29	35.97	33.88	48.80
	<i>0.64</i>	<i>1.07</i>	<i>1.42</i>	<i>0.78</i>	<i>1.01</i>	<i>2.30</i>	<i>3.79</i>
No	62.18	62.17	60.23	63.71	64.03	66.12	51.20
	<i>0.64</i>	<i>1.07</i>	<i>1.42</i>	<i>0.78</i>	<i>1.01</i>	<i>2.30</i>	<i>3.79</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 HMO stands for Health Maintenance Organization.