

Table 7-1 Beneficiary's Satisfaction with Their Ability to Understand the Medicare Program, by Demographic, Socioeconomic, and Health Characteristics, 2000

Community Residents¹

Beneficiary Characteristic	Total	How Much Do You Know About the Medicare Program?			Are You Satisfied with the Availability of Information on the Medicare Program?		Are You Satisfied With The Ways Available For Making Suggestions?	
		Most/All	Some	Little/None	Satisfied	Unsatisfied	Satisfied	Unsatisfied
All Beneficiaries	33,117	12,770	9,918	10,262	28,033	1,366		
	172	189	191	223	229	82		
Medicare Status²								
Aged								
65 - 74 years	47.51	48.98	49.39	44.07	47.44	48.60		
	0.35	0.72	0.88	0.87	0.46	2.45		
75 - 84 years	30.73	33.84	28.73	28.73	31.65	21.56		
	0.30	0.63	0.64	0.71	0.36	1.70		
85 years and older	8.24	7.11	7.62	10.09	8.16	6.26		
	0.18	0.31	0.33	0.40	0.20	0.87		
Disabled								
Under 45 years	3.69	2.46	4.19	4.74	3.31	6.59		
	0.10	0.16	0.24	0.21	0.12	0.85		
45 - 64 years	9.83	7.61	10.06	12.38	9.45	17.00		
	0.22	0.37	0.52	0.54	0.27	1.96		
Gender								
Male	44.39	44.94	42.80	45.27	44.08	48.18		
	0.32	0.62	0.75	0.79	0.35	2.19		
Female	55.61	55.06	57.20	54.73	55.92	51.82		
	0.32	0.62	0.75	0.79	0.35	2.19		
Living Arrangement								
Lives alone	30.26	29.27	28.86	32.77	29.87	30.74		
	0.49	0.68	0.72	0.99	0.52	2.63		
With spouse	52.75	57.14	54.55	45.70	53.45	51.67		
	0.54	0.76	0.79	0.99	0.57	2.61		
With children	9.34	7.20	9.70	11.61	9.13	9.74		
	0.27	0.39	0.46	0.60	0.28	1.27		
With others	7.65	6.39	6.89	9.92	7.56	7.85		
	0.24	0.36	0.41	0.52	0.26	1.40		

Table 7-1 Beneficiary's Satisfaction with Their Ability to Understand the Medicare Program, by Demographic, Socioeconomic, and Health Characteristics, 2000

Community Residents¹

Beneficiary Characteristic	Total	How Much Do You Know About the Medicare Program?			Are You Satisfied with the Availability of Information on the Medicare Program?		Are You Satisfied With The Ways Available For Making Suggestions?	
		Most/All	Some	Little/None	Satisfied	Unsatisfied	Satisfied	Unsatisfied
All Beneficiaries	33,117	12,770	9,918	10,262	28,033	1,366		
	172	189	191	223	229	82		
Race/Ethnicity								
White non-Hispanic	79.71	87.25	80.51	69.65	79.74	74.10		
	0.56	0.59	0.76	1.05	0.59	2.42		
Black non-Hispanic	9.22	5.74	9.24	13.56	9.52	11.66		
	0.23	0.37	0.41	0.53	0.27	1.35		
Hispanic	7.27	4.03	7.27	11.26	7.18	9.07		
	0.44	0.42	0.59	0.85	0.47	2.08		
Other	3.80	2.99	2.97	5.54	3.56	5.17		
	0.29	0.30	0.36	0.55	0.28	1.22		
Income								
\$5,000 or less	3.88	2.35	3.41	6.16	3.50	6.42		
	0.21	0.21	0.38	0.44	0.21	1.41		
\$5,001 - \$10,000	18.83	11.79	18.02	28.18	18.26	23.33		
	0.46	0.51	0.67	0.91	0.48	1.87		
\$10,001 - \$15,000	17.01	14.72	18.13	18.89	16.86	18.09		
	0.37	0.53	0.70	0.67	0.37	2.00		
\$15,001 - \$20,000	11.80	11.89	12.22	11.31	11.99	9.75		
	0.31	0.47	0.49	0.60	0.33	1.65		
\$20,001 - \$25,000	10.58	11.01	11.61	9.06	10.61	11.92		
	0.30	0.46	0.52	0.51	0.33	1.41		
\$25,001 - \$30,000	8.91	10.68	9.13	6.47	9.20	8.15		
	0.24	0.41	0.52	0.44	0.27	1.38		
\$30,001 - \$35,000	6.37	7.68	6.46	4.69	6.53	4.97		
	0.25	0.43	0.49	0.44	0.28	1.22		
\$35,001 - \$40,000	5.44	6.63	5.30	4.07	5.58	2.70		
	0.23	0.38	0.46	0.35	0.27	0.74		
More than \$40,000	17.18	23.25	15.71	11.17	17.46	14.68		
	0.47	0.78	0.73	0.61	0.49	2.01		

Table 7-1 Beneficiary's Satisfaction with Their Ability to Understand the Medicare Program, by Demographic, Socioeconomic, and Health Characteristics, 2000

Community Residents¹

Beneficiary Characteristic	Total	How Much Do You Know About the Medicare Program?			Are You Satisfied with the Availability of Information on the Medicare Program?		Are You Satisfied With The Ways Available For Making Suggestions?	
		Most/All	Some	Little/None	Satisfied	Unsatisfied	Satisfied	Unsatisfied
All Beneficiaries	33,117	12,770	9,918	10,262	28,033	1,366		
	172	189	191	223	229	82		
Schooling								
0 - 8 years	15.76	9.20	14.11	25.48	15.21	14.85		
	0.45	0.50	0.70	0.90	0.49	1.73		
9 - 12 years (no diploma)	16.96	13.33	17.27	21.11	16.51	20.98		
	0.41	0.53	0.71	0.69	0.42	2.19		
High school graduate	29.03	29.67	31.51	25.78	29.59	26.22		
	0.50	0.79	0.88	0.88	0.55	2.30		
Voc/tech/bus/etc.	6.59	6.23	6.87	6.81	6.69	6.48		
	0.23	0.37	0.42	0.43	0.28	0.89		
Some college	14.63	18.06	14.38	10.72	14.71	15.04		
	0.38	0.59	0.69	0.58	0.42	1.89		
Any college degree	17.04	23.52	15.87	10.10	17.29	16.43		
	0.48	0.69	0.87	0.64	0.48	2.26		
Health Status								
Excellent	14.68	18.76	12.14	12.13	14.74	8.90		
	0.40	0.69	0.58	0.58	0.41	1.51		
Very Good	26.76	29.91	26.87	22.95	27.34	19.93		
	0.46	0.69	0.91	0.73	0.46	1.93		
Good	31.57	30.24	34.12	30.67	31.71	34.40		
	0.41	0.69	0.88	0.74	0.44	2.53		
Fair	18.77	15.55	18.25	23.09	18.56	21.42		
	0.40	0.55	0.71	0.74	0.42	1.99		
Poor	8.23	5.55	8.63	11.17	7.66	15.35		
	0.24	0.31	0.47	0.52	0.27	1.52		

Table 7-1 Beneficiary's Satisfaction with Their Ability to Understand the Medicare Program, by Demographic, Socioeconomic, and Health Characteristics, 2000

Community Residents¹

Beneficiary Characteristic	Total	How Much Do You Know About the Medicare Program?			Are You Satisfied with the Availability of Information on the Medicare Program?		Are You Satisfied With The Ways Available For Making Suggestions?	
		Most/All	Some	Little/None	Satisfied	Unsatisfied	Satisfied	Unsatisfied
All Beneficiaries	33,117	12,770	9,918	10,262	28,033	1,366		
	<i>172</i>	<i>189</i>	<i>191</i>	<i>223</i>	<i>229</i>	<i>82</i>		
Functional Limitation								
None	55.60	61.45	55.15	49.03	56.45	41.72		
	<i>0.47</i>	<i>0.75</i>	<i>0.75</i>	<i>0.86</i>	<i>0.48</i>	<i>2.63</i>		
IADL only	15.15	13.22	16.02	16.58	15.24	14.54		
	<i>0.39</i>	<i>0.49</i>	<i>0.73</i>	<i>0.79</i>	<i>0.38</i>	<i>1.58</i>		
One to two ADLs	19.78	17.54	19.64	22.52	19.40	25.75		
	<i>0.43</i>	<i>0.57</i>	<i>0.82</i>	<i>0.76</i>	<i>0.44</i>	<i>2.10</i>		
Three to six ADLs	9.48	7.78	9.19	11.87	8.91	17.99		
	<i>0.26</i>	<i>0.37</i>	<i>0.44</i>	<i>0.54</i>	<i>0.26</i>	<i>1.76</i>		
Metropolitan Area Resident								
Yes	75.30	78.28	74.11	72.45	75.45	80.38		
	<i>0.28</i>	<i>0.63</i>	<i>0.87</i>	<i>1.14</i>	<i>0.43</i>	<i>2.35</i>		
No	24.70	21.72	25.89	27.55	24.55	19.62		
	<i>0.28</i>	<i>0.63</i>	<i>0.87</i>	<i>1.14</i>	<i>0.43</i>	<i>2.35</i>		

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

- 1 The term *community residents* includes beneficiaries who resided in the community at the time of the round 25 interview (fall 1999), and beneficiaries who resided in the community at the time of the round 22 interview (fall 1998) who died prior to the round 25 interview
- 2 Medicare beneficiaries with end-stage renal disease (ESRD) are included within the subgroups of "Aged" and "Disabled."

Table 7-2 Where Medicare Beneficiaries Find Information About the Medicare Program, by Demographic, Socioeconomic, and Health Characteristics, 2000

Community Residents¹

Beneficiary Characteristic	Total	Tried to Get Info. about Medicare	Information Not Found	Where Beneficiaries Found Information			
				Newspapers\ Magazines\ Television	Medicare Publications/ Handbook	Medicare Office (including 800 Number)	Doctor's Office, HMO, Hospital
All Beneficiaries	33,117	7,417	274	453	1,710	1,045	2,661
	172	155	31	42	89	56	100
Medicare Status²							
Aged							
65 - 74 years	47.51	52.06	53.49	52.42	53.51	45.60	54.28
	0.35	1.04	5.94	4.75	1.95	2.81	1.53
75 - 84 years	30.73	28.08	19.33	31.23	27.42	31.96	23.69
	0.30	0.88	4.01	4.11	1.83	2.54	1.11
85 years and older	8.24	5.81	6.25	6.89	5.28	3.98	6.74
	0.18	0.37	1.97	1.66	0.73	0.89	0.68
Disabled							
Under 45 years	3.69	3.12	5.39	2.26	2.60	4.93	3.13
	0.10	0.23	1.66	0.81	0.45	1.01	0.37
45 - 64 years	9.83	10.93	15.54	7.20	11.19	13.53	12.17
	0.22	0.60	4.41	2.16	1.47	1.70	1.11
Gender							
Male	44.39	43.41	57.33	46.16	39.97	42.93	42.47
	0.32	0.98	5.82	4.26	1.90	2.50	1.89
Female	55.61	56.59	42.67	53.84	60.03	57.07	57.53
	0.32	0.98	5.82	4.26	1.90	2.50	1.89
Living Arrangement							
Lives alone	30.26	27.84	16.07	24.15	27.49	24.45	27.95
	0.49	1.02	3.86	3.27	1.82	2.17	1.54
With spouse	52.75	56.91	66.73	62.20	58.87	57.99	55.50
	0.54	1.14	4.87	4.26	1.93	2.75	1.70
With children	9.34	8.88	12.36	9.86	8.45	9.71	9.15
	0.27	0.58	3.42	2.74	1.23	1.56	1.11
With others	7.65	6.38	4.84	3.78	5.19	7.86	7.41
	0.24	0.51	2.02	1.31	0.84	1.50	1.06

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Community Residents¹

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				Newspapers\ Magazines\ Television	Medicare Publications/ Handbook	Medicare Office (including 800 Number)	Doctor's Office, HMO, Hospital
All Beneficiaries	33,117	7,417	274	453	1,710	1,045	2,661
	172	155	31	42	89	56	100
Race/Ethnicity							
White non-Hispanic	79.71	82.48	79.91	80.79	83.32	84.14	79.28
	0.56	0.86	5.44	3.81	1.78	1.75	1.50
Black non-Hispanic	9.22	8.17	10.38	5.39	6.96	8.34	8.83
	0.23	0.45	3.66	1.62	1.03	1.34	0.87
Hispanic	7.27	5.69	7.37	8.82	7.24	5.58	6.89
	0.44	0.58	3.95	3.17	1.30	1.24	1.07
Other	3.80	3.66	2.34	5.00	2.47	1.94	5.00
	0.29	0.58	1.27	1.72	0.92	0.99	1.00
Income							
\$5,000 or less	3.88	2.68	0.94	2.02	2.91	3.63	2.96
	0.21	0.34	0.65	1.18	0.69	1.38	0.72
\$5,001 - \$10,000	18.83	13.82	16.47	16.53	14.49	11.93	17.65
	0.46	0.63	3.04	3.67	1.50	1.36	1.22
\$10,001 - \$15,000	17.01	16.40	18.70	16.86	16.38	18.67	16.69
	0.37	0.77	4.33	2.75	1.50	1.95	1.28
\$15,001 - \$20,000	11.80	12.46	10.87	10.47	13.04	12.94	12.12
	0.31	0.70	2.75	2.80	1.57	1.70	1.11
\$20,001 - \$25,000	10.58	11.17	7.88	14.43	10.63	9.94	9.93
	0.30	0.58	2.09	2.70	1.58	1.65	0.86
\$25,001 - \$30,000	8.91	10.25	14.03	4.80	9.58	9.83	10.38
	0.24	0.66	4.08	1.48	1.40	1.69	1.16
\$30,001 - \$35,000	6.37	6.66	10.84	7.88	8.88	5.74	6.42
	0.25	0.55	3.77	2.16	1.47	1.41	0.90
\$35,001 - \$40,000	5.44	5.85	1.91	5.97	5.75	5.22	5.17
	0.23	0.50	1.37	2.09	1.07	1.32	0.95
More than \$40,000	17.18	20.71	18.35	21.04	18.34	22.09	18.69
	0.47	0.85	4.52	4.14	1.78	2.65	1.46

Table 7-2 Where Medicare Beneficiaries Find Information About the Medicare Program, by Demographic, Socioeconomic, and Health Characteristics, 2000

Community Residents¹

Beneficiary Characteristic	Total	Tried to Get Info. about Medicare	Information Not Found	Where Beneficiaries Found Information			
				Newspapers\ Magazines\ Television	Medicare Publications/ Handbook	Medicare Office (including 800 Number)	Doctor's Office, HMO, Hospital
All Beneficiaries	33,117	7,417	274	453	1,710	1,045	2,661
	172	155	31	42	89	56	100
Schooling							
0 - 8 years	15.76	10.29	11.36	10.74	9.56	10.13	11.97
	0.45	0.75	3.28	2.84	1.39	1.60	1.07
9 - 12 years (no diploma)	16.96	15.00	14.90	15.65	14.88	17.45	15.67
	0.41	0.73	3.72	2.66	1.56	1.84	1.41
High school graduate	29.03	29.20	35.95	31.75	28.49	28.12	25.85
	0.50	0.93	5.17	4.26	1.86	2.30	1.58
Voc/tech/bus/etc.	6.59	7.82	9.97	7.32	5.74	7.59	8.12
	0.23	0.58	3.73	1.74	1.02	1.37	0.85
Some college	14.63	17.35	11.35	13.55	21.07	15.32	18.02
	0.38	0.83	3.50	3.11	1.84	1.94	1.33
Any college degree	17.04	20.34	16.47	20.99	20.25	21.40	20.38
	0.48	0.86	4.13	3.05	1.96	2.43	1.52
Health Status							
Excellent	14.68	14.89	12.78	17.08	14.28	11.76	14.10
	0.40	0.78	3.59	2.71	1.40	1.61	1.26
Very Good	26.76	26.54	23.39	24.19	24.94	23.37	26.25
	0.46	0.86	4.93	3.88	2.03	2.17	1.76
Good	31.57	31.13	26.72	29.44	31.12	35.36	30.23
	0.41	0.95	4.01	4.06	2.32	2.56	1.59
Fair	18.77	18.05	19.98	23.09	20.00	19.88	19.67
	0.40	0.87	4.47	3.85	2.07	1.83	1.45
Poor	8.23	9.40	17.13	6.20	9.65	9.64	9.75
	0.24	0.65	4.35	2.25	1.18	1.46	1.14

Table 7-2 Where Medicare Beneficiaries Find Information About the Medicare Program, by Demographic, Socioeconomic, and Health Characteristics, 2000

Community Residents¹

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				Newspapers\ Magazines\ Television	Medicare Publications/ Handbook	Medicare Office (including 800 Number)	Doctor's Office, HMO, Hospital
All Beneficiaries	33,117	7,417	274	453	1,710	1,045	2,661
	<i>172</i>	<i>155</i>	<i>31</i>	<i>42</i>	<i>89</i>	<i>56</i>	<i>100</i>
Functional Limitation							
None	55.60	52.98	50.55	47.73	51.64	47.60	50.61
	<i>0.47</i>	<i>0.97</i>	<i>5.68</i>	<i>4.40</i>	<i>2.26</i>	<i>2.61</i>	<i>1.81</i>
IADL only	15.15	14.08	12.21	13.94	15.67	15.78	14.79
	<i>0.39</i>	<i>0.74</i>	<i>3.48</i>	<i>3.02</i>	<i>1.57</i>	<i>1.85</i>	<i>1.25</i>
One to two ADLs	19.78	21.82	19.38	26.63	21.79	24.67	22.05
	<i>0.43</i>	<i>0.83</i>	<i>4.73</i>	<i>3.65</i>	<i>1.73</i>	<i>2.18</i>	<i>1.45</i>
Three to six ADLs	9.48	11.11	17.85	11.69	10.90	11.95	12.56
	<i>0.26</i>	<i>0.61</i>	<i>4.42</i>	<i>2.59</i>	<i>1.18</i>	<i>1.56</i>	<i>1.14</i>
Metropolitan Area Resident							
Yes	75.30	76.70	67.78	75.82	73.89	77.98	75.23
	<i>0.28</i>	<i>0.89</i>	<i>5.34</i>	<i>4.12</i>	<i>2.47</i>	<i>1.81</i>	<i>1.82</i>
No	24.70	23.30	32.22	24.18	26.11	22.02	24.77
	<i>0.28</i>	<i>0.89</i>	<i>5.34</i>	<i>4.12</i>	<i>2.47</i>	<i>1.81</i>	<i>1.82</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

¹ The term *community residents* includes beneficiaries who resided in the community at the time of the round 25 interview (fall 1999), and beneficiaries who resided in the community at the time of the round 22 interview (fall 1998) who died prior to the round 25 interview

² Medicare beneficiaries with end-stage renal disease (ESRD) are included within the subgroups of "Aged" and "Disabled."

Table 7-3 Who Beneficiaries Would Suggest Reporting Fraud to, by Demographic, Socioeconomic, and Health Characteristics, 2000

Community Residents¹

Beneficiary Characteristic	Total	Who Beneficiaries Would Suggest Reporting Fraud to						
		Would Not Suggest Reporting Fraud	Social Security Office	Medicare 800 Hotline	Insurance Company	Other Government	Law Enforcement	Other
All Beneficiaries	33,117	1,677	17,528	9,025	1,892	837.71	609.04	2014.90
	172	106	299	278	134	65	66	94
Medicare Status²								
Aged								
65 - 74 years	47.51	40.08	48.42	51.21	47.80	52.02	43.91	42.75
	0.35	1.89	0.56	0.77	1.84	3.55	3.97	2.00
75 - 84 years	30.73	33.15	30.24	29.67	33.58	23.94	34.71	35.68
	0.30	1.73	0.44	0.72	1.51	2.79	3.37	1.75
85 years and older	8.24	12.58	7.80	6.47	7.26	5.38	6.71	9.48
	0.18	1.23	0.27	0.31	0.77	1.02	1.46	1.20
Disabled								
Under 45 years	3.69	4.88	3.61	2.96	2.79	4.21	5.27	2.79
	0.10	0.68	0.17	0.24	0.40	0.80	1.01	0.45
45 - 64 years	9.83	9.32	9.93	9.68	8.58	14.45	9.39	9.29
	0.22	1.15	0.35	0.51	1.23	2.25	1.96	1.16
Gender								
Male	44.39	45.57	43.72	44.62	46.67	56.14	57.71	43.51
	0.32	1.76	0.48	0.78	1.85	2.83	3.53	1.75
Female	55.61	54.43	56.28	55.38	53.33	43.86	42.29	56.49
	0.32	1.76	0.48	0.78	1.85	2.83	3.53	1.75
Living Arrangement								
Lives alone	30.26	40.60	28.69	29.00	27.46	28.21	30.92	33.39
	0.49	1.89	0.58	0.77	1.56	2.61	4.27	1.72
With spouse	52.75	40.26	54.13	56.21	56.96	51.94	50.64	51.54
	0.54	2.31	0.72	0.77	1.89	3.31	3.68	1.94
With children	9.34	10.41	9.50	8.54	7.90	9.15	8.85	6.71
	0.27	1.05	0.40	0.50	1.13	1.72	2.34	1.01
With others	7.65	8.74	7.67	6.25	7.68	10.69	9.58	8.36
	0.24	1.08	0.32	0.46	0.98	2.36	2.45	1.08

Table 7-3 Who Beneficiaries Would Suggest Reporting Fraud to, by Demographic, Socioeconomic, and Health Characteristics, 2000

Community Residents¹

Beneficiary Characteristic	Total	Who Beneficiaries Would Suggest Reporting Fraud to						
		Would Not Suggest Reporting Fraud	Social Security Office	Medicare 800 Hotline	Insurance Company	Other Government	Law Enforcement	Other
All Beneficiaries	33,117	1,677	17,528	9,025	1,892	837.71	609.04	2014.90
	172	106	299	278	134	65	66	94
Race/Ethnicity								
White non-Hispanic	79.71	73.84	78.83	83.77	80.38	80.50	79.73	80.40
	0.56	2.02	0.75	0.99	2.20	2.25	2.42	1.51
Black non-Hispanic	9.22	11.31	9.29	6.99	10.44	11.27	10.21	8.30
	0.23	1.36	0.42	0.49	1.41	2.05	1.85	0.99
Hispanic	7.27	6.92	8.52	5.46	6.44	4.53	4.81	7.49
	0.44	1.22	0.58	0.87	1.92	1.11	1.27	1.33
Other	3.80	7.93	3.36	3.78	2.74	3.71	5.24	3.81
	0.29	1.26	0.33	0.40	0.58	1.05	1.84	0.82
Income								
\$5,000 or less	3.88	6.07	3.87	2.82	3.11	1.65	5.04	4.86
	0.21	1.00	0.29	0.31	0.84	0.60	2.17	1.15
\$5,001 - \$10,000	18.83	29.59	18.59	15.14	16.84	18.06	17.03	16.42
	0.46	2.09	0.55	0.70	1.38	2.40	2.35	1.35
\$10,001 - \$15,000	17.01	18.19	17.35	15.45	18.73	12.87	14.56	15.21
	0.37	1.42	0.55	0.63	1.49	2.10	2.55	1.40
\$15,001 - \$20,000	11.80	11.83	11.78	11.81	13.01	11.11	10.05	11.51
	0.31	1.39	0.44	0.52	1.22	1.56	1.99	1.33
\$20,001 - \$25,000	10.58	9.63	10.55	11.14	9.58	6.55	9.38	9.81
	0.30	0.88	0.41	0.60	1.09	1.71	2.00	1.30
\$25,001 - \$30,000	8.91	5.55	9.19	10.13	9.57	11.24	8.95	9.18
	0.24	0.87	0.38	0.44	0.95	2.13	1.90	1.08
\$30,001 - \$35,000	6.37	4.31	6.67	6.43	5.70	12.88	6.92	4.84
	0.25	0.90	0.35	0.38	1.16	2.28	1.55	0.85
\$35,001 - \$40,000	5.44	3.85	5.14	7.03	5.24	2.93	7.49	6.94
	0.23	0.69	0.34	0.53	0.93	0.86	2.76	1.31
More than \$40,000	17.18	10.98	16.87	20.05	18.22	22.71	20.56	21.22
	0.47	1.47	0.61	0.74	1.57	2.80	2.81	1.66

Table 7-3 Who Beneficiaries Would Suggest Reporting Fraud to, by Demographic, Socioeconomic, and Health Characteristics, 2000

Community Residents¹

Beneficiary Characteristic	Total	Who Beneficiaries Would Suggest Reporting Fraud to						
		Would Not Suggest Reporting Fraud	Social Security Office	Medicare 800 Hotline	Insurance Company	Other Government	Law Enforcement	Other
All Beneficiaries	33,117	1,677	17,528	9,025	1,892	837.71	609.04	2014.90
	172	106	299	278	134	65	66	94
Schooling								
0 - 8 years	15.76	24.85	15.55	11.50	13.81	12.36	11.40	16.26
	0.45	2.04	0.58	0.59	1.76	1.79	1.95	1.32
9 - 12 years (no diploma)	16.96	20.36	17.40	14.83	18.14	8.27	13.25	13.13
	0.41	1.72	0.61	0.66	1.50	1.70	2.91	1.32
High school graduate	29.03	28.29	29.09	29.55	32.14	25.21	25.81	27.20
	0.50	1.72	0.65	0.79	2.01	2.74	2.94	1.92
Voc/tech/bus/etc.	6.59	6.11	6.18	7.28	5.19	9.89	5.59	7.93
	0.23	0.97	0.34	0.45	0.73	1.87	1.38	0.94
Some college	14.63	9.05	14.77	17.14	11.63	22.45	18.95	16.08
	0.38	1.02	0.51	0.75	1.48	2.72	2.66	1.65
Any college degree	17.04	11.34	17.01	19.70	19.09	21.81	25.00	19.41
	0.48	1.40	0.63	0.82	1.70	1.96	3.28	1.96
Health Status								
Excellent	14.68	12.40	14.63	15.54	13.54	19.45	16.55	18.14
	0.40	1.38	0.41	0.67	1.63	2.47	2.53	1.82
Very Good	26.76	25.88	26.61	28.24	24.56	30.02	23.99	29.91
	0.46	2.04	0.60	0.90	1.65	3.62	3.10	1.83
Good	31.57	34.19	31.35	31.75	35.65	26.79	32.98	29.26
	0.41	1.83	0.58	0.73	2.16	3.15	4.68	1.95
Fair	18.77	17.97	19.16	17.51	18.19	14.04	19.74	15.34
	0.40	1.87	0.50	0.70	1.41	1.97	3.14	1.24
Poor	8.23	9.56	8.26	6.95	8.05	9.69	6.73	7.34
	0.24	1.00	0.32	0.44	1.24	1.87	1.44	1.07

Table 7-3 Who Beneficiaries Would Suggest Reporting Fraud to, by Demographic, Socioeconomic, and Health Characteristics, 2000

Community Residents¹

Beneficiary Characteristic	Total	Who Beneficiaries Would Suggest Reporting Fraud to						
		Would Not Suggest Reporting Fraud	Social Security Office	Medicare 800 Hotline	Insurance Company	Other Government	Law Enforcement	Other
All Beneficiaries	33,117	1,677	17,528	9,025	1,892	837.71	609.04	2014.90
	<i>172</i>	<i>106</i>	<i>299</i>	<i>278</i>	<i>134</i>	<i>65</i>	<i>66</i>	<i>94</i>
Functional Limitation								
None	55.60	55.26	56.79	56.06	61.69	55.31	56.67	54.02
	<i>0.47</i>	<i>1.84</i>	<i>0.60</i>	<i>1.14</i>	<i>1.81</i>	<i>3.03</i>	<i>3.34</i>	<i>2.10</i>
IADL only	15.15	14.97	14.81	15.29	12.16	9.33	14.86	16.60
	<i>0.39</i>	<i>1.36</i>	<i>0.46</i>	<i>0.78</i>	<i>1.24</i>	<i>1.49</i>	<i>2.75</i>	<i>1.38</i>
One to two ADLs	19.78	21.68	19.16	18.67	18.37	23.19	20.27	20.10
	<i>0.43</i>	<i>1.52</i>	<i>0.50</i>	<i>0.87</i>	<i>1.43</i>	<i>2.12</i>	<i>2.73</i>	<i>1.80</i>
Three to six ADLs	9.48	8.09	9.25	9.98	7.78	12.17	8.20	9.28
	<i>0.26</i>	<i>1.13</i>	<i>0.37</i>	<i>0.56</i>	<i>1.05</i>	<i>1.68</i>	<i>1.79</i>	<i>1.18</i>
Metropolitan Area Resident								
Yes	75.30	79.02	74.58	72.61	88.61	76.61	75.55	77.95
	<i>0.28</i>	<i>1.97</i>	<i>0.74</i>	<i>1.24</i>	<i>1.59</i>	<i>3.15</i>	<i>6.41</i>	<i>1.51</i>
No	24.70	20.98	25.42	27.39	11.39	23.39	24.45	22.05
	<i>0.28</i>	<i>1.97</i>	<i>0.74</i>	<i>1.24</i>	<i>1.59</i>	<i>3.15</i>	<i>6.41</i>	<i>1.51</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community residents* includes beneficiaries who resided in the community at the time of the round 25 interview (fall 1999), and beneficiaries who resided in the community at the time of the round 22 interview (fall 1998) who died prior to the round 25 interview

2 Medicare beneficiaries with end-stage renal disease (ESRD) are included within the subgroups of "Aged" and "Disabled."

Table 7-4 Who Beneficiaries Would Suggest Reporting Complaints to, by Demographic, Socioeconomic, and Health Characteristics, 2000

Community Residents¹

Beneficiary Characteristic	Total	Who Beneficiaries Would Suggest Reporting Complaints to						
		Would Not Suggest Reporting Complaints	Social Security Office	Medicare 800 Hotline	Insurance Company	Bad Provider	Other Government	Other
All Beneficiaries	33,117	1,817	16,898	7,514	2,772	3,057	443	1,555
	172	112	278	240	133	132	38	76
Medicare Status²								
Aged								
65 - 74 years	47.51	38.68	48.33	52.02	49.50	50.28	38.19	42.10
	0.35	1.94	0.56	0.94	1.72	1.59	4.50	2.10
75 - 84 years	30.73	36.41	30.26	28.84	33.46	30.12	23.60	34.05
	0.30	1.80	0.46	0.80	1.33	1.53	3.78	1.96
85 years and older	8.24	11.78	7.70	6.09	7.24	8.74	8.72	10.38
	0.18	1.17	0.29	0.31	0.64	0.74	1.83	1.10
Disabled								
Under 45 years	3.69	4.88	3.57	3.04	2.47	2.99	8.48	4.99
	0.10	0.67	0.16	0.20	0.34	0.36	1.62	0.71
45 - 64 years	9.83	8.25	10.13	10.01	7.32	7.87	21.01	8.49
	0.22	1.03	0.37	0.69	1.00	0.73	3.62	1.24
Gender								
Male	44.39	41.89	43.40	45.49	46.66	43.72	55.97	45.72
	0.32	1.87	0.55	0.79	1.43	1.60	4.13	2.05
Female	55.61	58.11	56.60	54.51	53.34	56.28	44.03	54.28
	0.32	1.87	0.55	0.79	1.43	1.60	4.13	2.05
Living Arrangement								
Lives alone	30.26	38.85	28.88	28.24	28.33	29.42	37.02	35.26
	0.49	1.81	0.57	0.92	1.53	1.44	4.52	2.35
With spouse	52.75	43.96	53.69	57.75	56.26	55.52	41.33	47.07
	0.54	2.27	0.73	0.92	1.72	1.67	4.63	2.33
With children	9.34	8.85	9.79	7.91	8.66	8.10	11.94	6.96
	0.27	0.93	0.45	0.56	0.90	0.85	2.83	0.99
With others	7.65	8.35	7.64	6.09	6.75	6.95	9.71	10.71
	0.24	1.06	0.32	0.44	0.78	0.79	2.43	1.46

Table 7-4 Who Beneficiaries Would Suggest Reporting Complaints to, by Demographic, Socioeconomic, and Health Characteristics, 2000

Community Residents¹

Beneficiary Characteristic	Total	Who Beneficiaries Would Suggest Reporting Complaints to						
		Would Not Suggest Reporting Complaints	Social Security Office	Medicare 800 Hotline	Insurance Company	Bad Provider	Other Government	Other
All Beneficiaries	33,117	1,817	16,898	7,514	2,772	3,057	443	1,555
	172	112	278	240	133	132	38	76
Race/Ethnicity								
White non-Hispanic	79.71	76.23	79.08	83.57	79.84	84.68	79.56	80.83
	0.56	1.91	0.75	1.02	1.81	1.10	3.51	1.53
Black non-Hispanic	9.22	10.43	9.31	6.98	10.29	6.88	12.13	7.55
	0.23	1.34	0.43	0.56	1.10	0.75	2.34	0.82
Hispanic	7.27	6.30	8.44	5.85	7.19	4.43	2.67	6.30
	0.44	1.21	0.58	0.83	1.56	0.79	1.25	0.97
Other	3.80	7.04	3.16	3.60	2.69	4.01	5.63	5.32
	0.29	1.15	0.32	0.39	0.52	0.64	2.84	1.07
Income								
\$5,000 or less	3.88	6.29	3.74	2.67	3.31	3.26	2.44	3.51
	0.21	1.05	0.31	0.29	0.64	0.66	0.94	0.97
\$5,001 - \$10,000	18.83	26.68	18.52	14.90	14.63	14.38	31.89	20.06
	0.46	2.00	0.52	0.77	1.00	0.86	4.24	1.55
\$10,001 - \$15,000	17.01	19.43	17.13	15.70	16.58	15.36	15.05	15.07
	0.37	1.50	0.63	0.73	1.07	1.17	2.57	1.55
\$15,001 - \$20,000	11.80	11.18	11.84	11.58	12.48	12.00	12.22	14.62
	0.31	1.19	0.43	0.64	0.95	0.99	3.04	1.36
\$20,001 - \$25,000	10.58	10.92	10.75	11.21	10.22	11.02	3.52	8.08
	0.30	0.97	0.45	0.67	0.76	0.91	1.13	1.16
\$25,001 - \$30,000	8.91	5.58	9.15	9.83	11.14	10.60	7.50	8.85
	0.24	0.87	0.35	0.46	0.92	0.75	1.95	1.07
\$30,001 - \$35,000	6.37	4.54	6.70	7.15	6.70	5.52	2.95	5.57
	0.25	0.89	0.34	0.48	0.95	0.66	1.29	0.88
\$35,001 - \$40,000	5.44	4.42	5.19	6.66	6.07	6.71	6.05	6.53
	0.23	0.99	0.35	0.60	0.77	0.73	1.86	1.62
More than \$40,000	17.18	10.96	16.98	20.29	18.87	21.15	18.39	17.72
	0.47	1.33	0.60	0.84	1.45	1.34	3.52	1.76

Table 7-4 Who Beneficiaries Would Suggest Reporting Complaints to, by Demographic, Socioeconomic, and Health Characteristics, 2000

Community Residents¹

Beneficiary Characteristic	Total	Who Beneficiaries Would Suggest Reporting Complaints to						
		Would Not Suggest Reporting Complaints	Social Security Office	Medicare 800 Hotline	Insurance Company	Bad Provider	Other Government	Other
All Beneficiaries	33,117	1,817	16,898	7,514	2,772	3,057	443	1,555
	172	112	278	240	133	132	38	76
Schooling								
0 - 8 years	15.76	25.10	15.45	11.30	12.51	12.23	16.96	15.36
	0.45	1.98	0.54	0.67	1.36	1.03	3.56	1.61
9 - 12 years (no diploma)	16.96	22.49	17.01	14.76	16.21	13.07	14.90	15.07
	0.41	1.65	0.57	0.73	1.14	1.05	2.51	1.68
High school graduate	29.03	27.29	28.99	29.24	29.59	28.11	25.01	29.02
	0.50	1.55	0.64	0.85	1.30	1.52	3.75	2.21
Voc/tech/bus/etc.	6.59	4.85	6.49	7.34	7.50	7.01	8.09	6.88
	0.23	0.80	0.36	0.44	0.75	0.91	2.42	0.84
Some college	14.63	10.39	15.20	17.10	16.38	15.61	15.07	13.81
	0.38	1.35	0.49	0.88	1.24	1.12	3.19	1.55
Any college degree	17.04	9.88	16.87	20.26	17.81	23.97	19.97	19.86
	0.48	1.53	0.59	0.90	1.16	1.69	3.43	2.03
Health Status								
Excellent	14.68	11.88	15.23	15.11	16.39	18.11	11.39	17.10
	0.40	1.28	0.52	0.78	1.35	1.48	2.66	1.66
Very Good	26.76	25.14	26.59	28.57	25.46	29.20	21.08	27.27
	0.46	1.95	0.59	0.97	1.61	1.64	3.78	1.62
Good	31.57	33.86	31.20	31.89	33.46	29.63	29.17	30.10
	0.41	1.93	0.59	1.08	1.63	1.36	4.67	1.90
Fair	18.77	18.76	18.98	17.44	17.51	14.70	25.56	17.75
	0.40	1.63	0.50	0.78	1.37	1.16	3.68	1.94
Poor	8.23	10.36	8.00	6.99	7.19	8.35	12.81	7.78
	0.24	1.10	0.31	0.48	1.05	1.07	3.01	1.04

Table 7-4 Who Beneficiaries Would Suggest Reporting Complaints to, by Demographic, Socioeconomic, and Health Characteristics, 2000

Community Residents¹

Beneficiary Characteristic	Total	Who Beneficiaries Would Suggest Reporting Complaints to						
		Would Not Suggest Reporting Complaints	Social Security Office	Medicare 800 Hotline	Insurance Company	Bad Provider	Other Government	Other
All Beneficiaries	33,117	1,817	16,898	7,514	2,772	3,057	443	1,555
	<i>172</i>	<i>112</i>	<i>278</i>	<i>240</i>	<i>133</i>	<i>132</i>	<i>38</i>	<i>76</i>
Functional Limitation								
None	55.60	54.83	56.96	55.01	59.63	56.11	42.86	52.43
	<i>0.47</i>	<i>2.19</i>	<i>0.61</i>	<i>1.06</i>	<i>1.64</i>	<i>1.64</i>	<i>4.55</i>	<i>2.24</i>
IADL only	15.15	15.65	14.85	16.58	12.84	14.20	14.28	16.11
	<i>0.39</i>	<i>1.36</i>	<i>0.47</i>	<i>0.83</i>	<i>1.05</i>	<i>0.97</i>	<i>3.02</i>	<i>1.71</i>
One to two ADLs	19.78	20.14	19.19	18.74	20.13	19.46	29.78	20.86
	<i>0.43</i>	<i>1.71</i>	<i>0.53</i>	<i>0.85</i>	<i>1.20</i>	<i>1.28</i>	<i>4.02</i>	<i>1.99</i>
Three to six ADLs	9.48	9.37	9.00	9.67	7.40	10.23	13.08	10.60
	<i>0.26</i>	<i>1.14</i>	<i>0.37</i>	<i>0.59</i>	<i>0.80</i>	<i>0.93</i>	<i>2.57</i>	<i>1.24</i>
Metropolitan Area Resident								
Yes	75.30	76.80	74.32	71.75	89.38	78.09	67.00	76.46
	<i>0.28</i>	<i>2.49</i>	<i>0.77</i>	<i>1.17</i>	<i>1.24</i>	<i>1.67</i>	<i>3.91</i>	<i>2.48</i>
No	24.70	23.20	25.68	28.25	10.62	21.91	33.00	23.54
	<i>0.28</i>	<i>2.49</i>	<i>0.77</i>	<i>1.17</i>	<i>1.24</i>	<i>1.67</i>	<i>3.91</i>	<i>2.48</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community residents* includes beneficiaries who resided in the community at the time of the round 25 interview (fall 1999), and beneficiaries who resided in the community at the time of the round 22 interview (fall 1998) who died prior to the round 25 interview

2 Medicare beneficiaries with end-stage renal disease (ESRD) are included within the subgroups of "Aged" and "Disabled."