

**Table 5.1 Indicators of Access to Care for Noninstitutionalized Medicare Beneficiaries, by Age and by Gender and Age, 1998**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
<b>Beneficiaries (in 000s)</b>	37,633	4,818	17,658	11,682	3,476	2,776	8,188	4,708	1,107	16,778	2,041	9,470	6,974	2,369	20,855
	148	79	151	98	64	61	107	84	38	116	46	116	83	51	136
<b>Beneficiaries as a Percent of Column Total</b>															
<b>Access to Care</b>															
<b>Usual Source of Care</b>															
None <sup>2</sup>	6.25	7.57	6.70	5.37	5.15	10.09	7.60	6.17	4.37	7.40	4.13	5.92	4.83	5.51	5.33
	0.24	0.67	0.34	0.33	0.47	1.02	0.50	0.53	0.74	0.34	0.55	0.45	0.42	0.60	0.28
Doctor's office	67.60	59.17	66.22	71.17	74.34	54.84	63.76	68.06	72.24	64.05	65.09	68.35	73.27	75.31	70.47
	0.74	1.24	0.96	0.86	0.95	1.69	1.23	1.09	1.56	0.84	1.57	1.03	1.00	0.99	0.76
Doctor's clinic	8.69	10.07	8.99	8.13	7.10	8.83	8.77	7.65	7.87	8.41	11.75	9.18	8.46	6.74	8.91
	0.47	0.74	0.55	0.59	0.68	0.80	0.71	0.59	1.11	0.48	1.24	0.67	0.71	0.65	0.55
HMO <sup>3</sup>	10.79	8.07	12.23	10.20	9.26	7.01	12.28	10.65	10.28	10.82	9.52	12.18	9.90	8.79	10.77
	0.40	0.57	0.56	0.45	0.60	0.67	0.74	0.58	1.12	0.50	0.85	0.61	0.52	0.59	0.41
Hospital OPD/ER <sup>4</sup>	2.40	6.29	2.06	1.58	1.50	7.00	1.81	1.63	1.40	2.59	5.33	2.28	1.54	1.55	2.25
	0.15	0.64	0.19	0.18	0.23	0.83	0.29	0.31	0.42	0.21	0.82	0.29	0.23	0.30	0.18
Other clinic/health center	4.26	8.83	3.80	3.55	2.65	12.23	5.79	5.85	3.85	6.74	4.19	2.09	2.00	2.10	2.27
	0.21	0.84	0.25	0.25	0.33	1.29	0.48	0.54	0.72	0.40	0.62	0.24	0.21	0.38	0.16
<b>Difficulty Obtaining Care</b>															
Yes	3.72	10.04	2.75	2.79	2.99	9.52	2.38	2.40	2.97	3.60	10.77	3.08	3.06	3.00	3.81
	0.17	0.68	0.19	0.28	0.31	0.82	0.27	0.38	0.54	0.23	1.19	0.30	0.37	0.39	0.25
No	96.28	89.96	97.25	97.21	97.01	90.48	97.62	97.60	97.03	96.40	89.23	96.92	96.94	97.00	96.19
	0.17	0.68	0.19	0.28	0.31	0.82	0.27	0.38	0.54	0.23	1.19	0.30	0.37	0.39	0.25
<b>Delayed Care Due to Cost</b>															
Yes	7.15	21.13	6.02	4.37	2.89	20.40	5.11	3.40	1.87	6.94	22.13	6.81	5.02	3.36	7.31
	0.29	1.20	0.34	0.36	0.35	1.44	0.46	0.47	0.48	0.41	1.70	0.51	0.52	0.45	0.37
No	92.85	78.87	93.98	95.63	97.11	79.60	94.89	96.60	98.13	93.06	77.87	93.19	94.98	96.64	92.69
	0.29	1.20	0.34	0.36	0.35	1.44	0.46	0.47	0.48	0.41	1.70	0.51	0.52	0.45	0.37

**Table 5.1 Indicators of Access to Care for Noninstitutionalized Medicare Beneficiaries, by Age and by Gender and Age, 1998**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
<b>Beneficiaries (in 000s)</b>	37,633	4,818	17,658	11,682	3,476	2,776	8,188	4,708	1,107	16,778	2,041	9,470	6,974	2,369	20,855
	<i>148</i>	<i>79</i>	<i>151</i>	<i>98</i>	<i>64</i>	<i>61</i>	<i>107</i>	<i>84</i>	<i>38</i>	<i>116</i>	<i>46</i>	<i>116</i>	<i>83</i>	<i>51</i>	<i>136</i>
<b>Beneficiaries as a Percent of Column Total</b>															
<b>Continuity of Care</b>															
<b>Length of Association with Usual Source of Care</b>															
No usual source <sup>2</sup>	6.28	7.62	6.71	5.39	5.23	10.13	7.61	6.18	4.45	7.42	4.17	5.94	4.85	5.59	5.36
	<i>0.24</i>	<i>0.67</i>	<i>0.34</i>	<i>0.33</i>	<i>0.48</i>	<i>1.03</i>	<i>0.50</i>	<i>0.53</i>	<i>0.75</i>	<i>0.34</i>	<i>0.55</i>	<i>0.45</i>	<i>0.42</i>	<i>0.61</i>	<i>0.28</i>
Less than 1 year	9.53	10.39	9.76	9.09	8.66	10.16	9.02	8.83	8.09	9.09	10.71	10.40	9.26	8.92	9.88
	<i>0.35</i>	<i>0.79</i>	<i>0.52</i>	<i>0.42</i>	<i>0.56</i>	<i>1.02</i>	<i>0.67</i>	<i>0.48</i>	<i>0.99</i>	<i>0.44</i>	<i>1.09</i>	<i>0.67</i>	<i>0.54</i>	<i>0.74</i>	<i>0.42</i>
1 to less than 3 years	19.11	22.69	19.41	16.91	20.05	21.91	19.74	16.66	20.72	19.30	23.76	19.12	17.08	19.74	18.96
	<i>0.39</i>	<i>1.13</i>	<i>0.45</i>	<i>0.47</i>	<i>0.92</i>	<i>1.59</i>	<i>0.68</i>	<i>0.74</i>	<i>1.64</i>	<i>0.54</i>	<i>1.66</i>	<i>0.63</i>	<i>0.56</i>	<i>1.23</i>	<i>0.47</i>
3 to less than 5 years	15.82	19.01	15.24	15.97	13.79	19.54	14.33	14.93	13.93	15.34	18.28	16.03	16.67	13.73	16.20
	<i>0.33</i>	<i>0.95</i>	<i>0.47</i>	<i>0.64</i>	<i>0.67</i>	<i>1.49</i>	<i>0.72</i>	<i>0.71</i>	<i>1.24</i>	<i>0.47</i>	<i>1.45</i>	<i>0.67</i>	<i>0.84</i>	<i>0.83</i>	<i>0.45</i>
5 years or more	49.26	40.30	48.88	52.65	52.28	38.26	49.29	53.40	52.81	48.85	43.09	48.52	52.14	52.03	49.60
	<i>0.62</i>	<i>1.19</i>	<i>0.92</i>	<i>0.62</i>	<i>1.03</i>	<i>1.70</i>	<i>1.13</i>	<i>0.90</i>	<i>1.97</i>	<i>0.80</i>	<i>1.90</i>	<i>1.11</i>	<i>0.84</i>	<i>1.34</i>	<i>0.70</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 The percentage of responses for "none" under "Usual Source of Care" differs from the percentage of responses for "no usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.

3 HMO stands for Health Maintenance Organization.

4 OPD stands for Outpatient Department; ER stands for Emergency Room.

**Table 5.2 Measures of Satisfaction with Care for Noninstitutionalized Medicare Beneficiaries, by Age and by Gender and Age, 1998**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
<b>Beneficiaries (in 000s)</b>	37,633	4,818	17,658	11,682	3,476	2,776	8,188	4,708	1,107	16,778	2,041	9,470	6,974	2,369	20,855
	148	79	151	98	64	61	107	84	38	116	46	116	83	51	136
<b>Beneficiaries as a Percent of Column Total<sup>2</sup></b>															
<b>Quality of Care</b>															
<b>General Care</b>															
Very Satisfied <sup>3</sup>	29.58	22.09	32.19	30.29	24.20	21.87	33.02	31.33	24.81	30.16	22.39	31.48	29.59	23.92	29.11
	0.69	1.20	0.83	0.89	1.16	1.46	1.20	1.30	1.86	0.91	1.65	0.97	0.96	1.29	0.70
(Very) Unsatisfied <sup>4</sup>	3.83	7.00	3.24	3.52	3.57	7.24	2.82	3.41	3.87	3.79	6.66	3.60	3.59	3.43	3.87
	0.15	0.71	0.23	0.24	0.36	1.01	0.31	0.42	0.75	0.25	0.96	0.31	0.30	0.42	0.22
<b>Follow-up Care</b>															
Very Satisfied <sup>3</sup>	18.62	16.31	20.16	18.48	14.46	14.28	20.34	18.87	15.67	18.62	19.08	20.00	18.22	13.90	18.63
	0.55	1.05	0.70	0.70	0.87	1.16	1.00	1.05	1.49	0.70	1.56	0.81	0.80	0.97	0.59
(Very) Unsatisfied <sup>4</sup>	2.77	5.13	2.22	2.63	2.80	5.01	1.68	1.98	3.14	2.41	5.29	2.68	3.07	2.65	3.06
	0.12	0.46	0.19	0.22	0.40	0.69	0.18	0.25	0.81	0.18	0.69	0.31	0.32	0.45	0.19
<b>Access/Coordination of Care</b>															
<b>Availability</b>															
Very Satisfied <sup>3</sup>	10.63	9.77	11.34	10.00	10.33	9.83	12.94	11.40	11.06	11.87	9.69	9.97	9.05	9.99	9.64
	0.36	0.89	0.46	0.49	0.65	1.02	0.67	0.83	1.11	0.48	1.36	0.61	0.57	0.83	0.42
(Very) Unsatisfied <sup>4</sup>	2.95	6.19	2.40	2.68	2.20	6.37	2.62	3.01	2.69	3.35	5.95	2.21	2.45	1.97	2.63
	0.14	0.66	0.19	0.23	0.34	0.89	0.27	0.36	0.76	0.23	0.81	0.26	0.26	0.36	0.18
<b>Ease of Access to Doctor</b>															
Very Satisfied <sup>3</sup>	19.07	12.95	22.34	18.11	14.13	11.81	23.12	20.11	14.24	19.82	14.52	21.66	16.76	14.08	18.47
	0.51	0.92	0.71	0.61	0.83	1.01	0.93	0.99	1.51	0.67	1.64	0.85	0.69	0.94	0.54
(Very) Unsatisfied <sup>4</sup>	5.18	8.47	4.12	5.09	6.31	8.40	3.38	4.14	5.45	4.56	8.56	4.75	5.73	6.70	5.67
	0.19	0.61	0.25	0.31	0.60	0.86	0.38	0.45	0.92	0.29	0.94	0.35	0.38	0.67	0.24
<b>Can Obtain Care in Same Location</b>															
Very Satisfied <sup>3</sup>	14.78	13.01	16.16	14.43	11.41	11.92	17.08	15.04	11.33	15.28	14.49	15.36	14.01	11.44	14.38
	0.56	0.97	0.73	0.65	0.77	0.95	0.97	0.87	1.28	0.67	1.64	0.78	0.74	0.97	0.58
(Very) Unsatisfied <sup>4</sup>	4.17	7.66	3.92	3.39	3.24	6.39	3.57	3.09	3.68	3.91	9.41	4.22	3.59	3.03	4.38
	0.21	0.54	0.31	0.28	0.39	0.70	0.40	0.33	0.72	0.29	0.99	0.44	0.39	0.46	0.25

**Table 5.2 Measures of Satisfaction with Care for Noninstitutionalized Medicare Beneficiaries, by Age and by Gender and Age, 1998**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
<b>Beneficiaries (in 000s)</b>	37,633	4,818	17,658	11,682	3,476	2,776	8,188	4,708	1,107	16,778	2,041	9,470	6,974	2,369	20,855
	<i>148</i>	<i>79</i>	<i>151</i>	<i>98</i>	<i>64</i>	<i>61</i>	<i>107</i>	<i>84</i>	<i>38</i>	<i>116</i>	<i>46</i>	<i>116</i>	<i>83</i>	<i>51</i>	<i>136</i>
<b>Beneficiaries as a Percent of Column Total<sup>2</sup></b>															
<b>Relationship with Primary Doctor</b>															
<b>Information from Doctor</b>															
Very Satisfied <sup>3</sup>	17.98	16.37	20.07	16.98	12.90	15.03	20.41	18.40	13.10	18.48	18.20	19.77	16.01	12.80	17.57
	<i>0.58</i>	<i>1.01</i>	<i>0.68</i>	<i>0.66</i>	<i>0.95</i>	<i>1.13</i>	<i>0.90</i>	<i>1.05</i>	<i>1.32</i>	<i>0.70</i>	<i>1.73</i>	<i>0.87</i>	<i>0.72</i>	<i>1.11</i>	<i>0.63</i>
(Very) Unsatisfied <sup>4</sup>	4.88	8.40	3.90	4.67	5.76	8.82	3.73	3.87	6.56	4.80	7.84	4.03	5.21	5.39	4.95
	<i>0.19</i>	<i>0.63</i>	<i>0.27</i>	<i>0.25</i>	<i>0.53</i>	<i>0.85</i>	<i>0.34</i>	<i>0.40</i>	<i>1.11</i>	<i>0.24</i>	<i>0.89</i>	<i>0.41</i>	<i>0.32</i>	<i>0.60</i>	<i>0.26</i>
<b>Doctor's Concern for Overall Health</b>															
Very Satisfied <sup>3</sup>	20.06	17.80	21.91	19.40	15.96	15.84	22.84	19.53	16.75	20.35	20.48	21.11	19.31	15.60	19.82
	<i>0.52</i>	<i>1.09</i>	<i>0.66</i>	<i>0.75</i>	<i>0.89</i>	<i>1.14</i>	<i>1.12</i>	<i>1.05</i>	<i>1.24</i>	<i>0.72</i>	<i>1.80</i>	<i>0.69</i>	<i>0.80</i>	<i>1.10</i>	<i>0.55</i>
(Very) Unsatisfied <sup>4</sup>	4.66	7.59	4.14	4.22	4.70	7.04	3.53	3.76	4.32	4.23	8.35	4.67	4.53	4.88	5.00
	<i>0.20</i>	<i>0.56</i>	<i>0.29</i>	<i>0.30</i>	<i>0.48</i>	<i>0.76</i>	<i>0.37</i>	<i>0.39</i>	<i>0.92</i>	<i>0.26</i>	<i>1.06</i>	<i>0.45</i>	<i>0.38</i>	<i>0.53</i>	<i>0.31</i>
<b>Cost</b>															
Very Satisfied <sup>3</sup>	17.19	14.08	18.89	16.98	13.53	13.28	18.80	18.70	13.99	17.55	15.16	18.97	15.82	13.32	16.91
	<i>0.59</i>	<i>0.90</i>	<i>0.72</i>	<i>0.72</i>	<i>0.94</i>	<i>1.03</i>	<i>0.86</i>	<i>1.01</i>	<i>1.48</i>	<i>0.69</i>	<i>1.31</i>	<i>0.86</i>	<i>0.82</i>	<i>0.98</i>	<i>0.64</i>
(Very) Unsatisfied <sup>4</sup>	11.50	19.28	10.51	10.18	10.18	18.93	10.11	9.24	9.60	11.29	19.77	10.86	10.81	10.44	11.67
	<i>0.43</i>	<i>0.95</i>	<i>0.61</i>	<i>0.50</i>	<i>0.65</i>	<i>1.26</i>	<i>0.73</i>	<i>0.64</i>	<i>1.06</i>	<i>0.57</i>	<i>1.72</i>	<i>0.77</i>	<i>0.58</i>	<i>0.78</i>	<i>0.46</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 Column percentages do not sum to 100 percent because the responses of "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

3 Beneficiaries who's response to the question was 'very satisfied'

4 Beneficiaries who's response to the question was 'unsatisfied' or 'very unsatisfied'

**Table 5.3 Measures of Propensity to Seek with Care for Noninstitutionalized Medicare Beneficiaries, by Age and by Gender and Age, 1998**

Community-Only Residents<sup>1</sup>

Measure of Propensity	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
<b>Beneficiaries (in 000s)</b>	37,633	4,818	17,658	11,682	3,476	2,776	8,188	4,708	1,107	16,778	2,041	9,470	6,974	2,369	20,855
	148	79	151	98	64	61	107	84	38	116	46	116	83	51	136
<b>Beneficiaries as a Percent of Column Total</b>															
<b>Had a Problem and Did Not See a Doctor</b>															
Yes	8.42	19.07	7.22	6.64	5.73	18.41	6.93	5.28	4.48	8.21	19.98	7.47	7.56	6.31	8.59
	0.25	1.02	0.35	0.37	0.51	1.33	0.50	0.47	0.88	0.36	1.41	0.45	0.50	0.67	0.31
No	91.58	80.93	92.78	93.36	94.27	81.59	93.07	94.72	95.52	91.79	80.02	92.53	92.44	93.69	91.41
	0.25	1.02	0.35	0.37	0.51	1.33	0.50	0.47	0.88	0.36	1.41	0.45	0.50	0.67	0.31
<b>Ever Had a Prescription You Did Not Fill</b>															
Yes	2.97	7.33	2.63	2.11	1.59	6.38	1.83	1.68	1.03	2.48	8.64	3.32	2.40	1.85	3.36
	0.16	0.63	0.26	0.20	0.26	0.65	0.31	0.30	0.32	0.22	1.16	0.38	0.26	0.35	0.24
No	97.03	92.67	97.37	97.89	98.41	93.62	98.17	98.32	98.97	97.52	91.36	96.68	97.60	98.15	96.64
	0.16	0.63	0.26	0.20	0.26	0.65	0.31	0.30	0.32	0.22	1.16	0.38	0.26	0.35	0.24
<b>Visit a Doctor as Soon as You Feel Bad</b>															
Yes	39.42	40.43	37.65	41.00	41.72	39.87	39.01	43.25	47.92	40.92	41.19	36.48	39.49	38.84	38.21
	0.68	1.23	0.86	0.87	1.26	1.89	1.19	1.25	1.95	0.86	1.68	1.04	0.90	1.39	0.73
No	60.58	59.57	62.35	59.00	58.28	60.13	60.99	56.75	52.08	59.08	58.81	63.52	60.51	61.16	61.79
	0.68	1.23	0.86	0.87	1.26	1.89	1.19	1.25	1.95	0.86	1.68	1.04	0.90	1.39	0.73
<b>Avoid Going to the Doctor</b>															
Yes	30.59	36.47	30.93	28.24	28.61	35.45	29.00	26.37	25.80	29.12	37.85	32.58	29.51	29.92	31.77
	0.52	1.22	0.74	0.63	1.07	1.70	0.98	0.88	1.59	0.70	1.57	0.96	0.82	1.35	0.62
No	69.41	63.53	69.07	71.76	71.39	64.55	71.00	73.63	74.20	70.88	62.15	67.42	70.49	70.08	68.23
	0.52	1.22	0.74	0.63	1.07	1.70	0.98	0.88	1.59	0.70	1.57	0.96	0.82	1.35	0.62

**Table 5.3 Measures of Propensity to Seek with Care for Noninstitutionalized Medicare Beneficiaries, by Age and by Gender and Age, 1998**

Community-Only Residents<sup>1</sup>

Measure of Propensity	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
<b>Beneficiaries (in 000s)</b>	37,633	4,818	17,658	11,682	3,476	2,776	8,188	4,708	1,107	16,778	2,041	9,470	6,974	2,369	20,855
	<i>148</i>	<i>79</i>	<i>151</i>	<i>98</i>	<i>64</i>	<i>61</i>	<i>107</i>	<i>84</i>	<i>38</i>	<i>116</i>	<i>46</i>	<i>116</i>	<i>83</i>	<i>51</i>	<i>136</i>

Beneficiaries as a Percent of Column Total

**Do You Worry About Your Health More Than Others**

Yes	18.65	48.65	13.71	14.95	14.68	47.24	13.66	14.11	14.50	19.41	50.57	13.75	15.51	14.76	18.04
	<i>0.36</i>	<i>1.36</i>	<i>0.48</i>	<i>0.47</i>	<i>0.74</i>	<i>1.84</i>	<i>0.63</i>	<i>0.73</i>	<i>1.38</i>	<i>0.54</i>	<i>1.93</i>	<i>0.65</i>	<i>0.63</i>	<i>0.97</i>	<i>0.43</i>
No	81.35	51.35	86.29	85.05	85.32	52.76	86.34	85.89	85.50	80.59	49.43	86.25	84.49	85.24	81.96
	<i>0.36</i>	<i>1.36</i>	<i>0.48</i>	<i>0.47</i>	<i>0.74</i>	<i>1.84</i>	<i>0.63</i>	<i>0.73</i>	<i>1.38</i>	<i>0.54</i>	<i>1.93</i>	<i>0.65</i>	<i>0.63</i>	<i>0.97</i>	<i>0.43</i>

**When Sick, Do You Keep it to Yourself**

Yes	39.15	43.73	38.41	39.15	36.57	42.64	34.47	33.76	35.63	35.70	45.21	41.80	42.78	37.01	41.92
	<i>0.55</i>	<i>1.41</i>	<i>0.77</i>	<i>0.74</i>	<i>1.12</i>	<i>1.87</i>	<i>1.00</i>	<i>1.04</i>	<i>1.83</i>	<i>0.79</i>	<i>1.70</i>	<i>1.05</i>	<i>0.90</i>	<i>1.31</i>	<i>0.63</i>
No	60.85	56.27	61.59	60.85	63.43	57.36	65.53	66.24	64.37	64.30	54.79	58.20	57.22	62.99	58.08
	<i>0.55</i>	<i>1.41</i>	<i>0.77</i>	<i>0.74</i>	<i>1.12</i>	<i>1.87</i>	<i>1.00</i>	<i>1.04</i>	<i>1.83</i>	<i>0.79</i>	<i>1.70</i>	<i>1.05</i>	<i>0.90</i>	<i>1.31</i>	<i>0.63</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

<sup>1</sup> The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

**Table 5.4 Indicators of Access to Care for Noninstitutionalized Medicare Beneficiaries, by Race/Ethnicity and Age, 1998**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total <sup>2</sup>	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	37,633	3,244	14,434	9,917	2,969	30,564	834	1,359	835	265	3,292	533	1,222	608	178	2,542
	148	79	166	105	63	215	35	44	31	19	60	42	103	45	16	169
<b>Beneficiaries as a Percent of Column Total</b>																
<b>Access to Care</b>																
<b>Usual Source of Care</b>																
None <sup>3</sup>	6.25	7.26	6.42	4.82	4.79	5.83	7.50	7.42	7.13	7.03	7.34	6.76	6.75	10.20	7.36	7.62
	0.24	0.75	0.33	0.31	0.51	0.22	1.07	1.13	1.45	1.95	0.71	2.30	1.40	1.58	2.16	0.78
Doctor's office	67.60	64.08	68.58	73.32	76.13	70.37	49.59	57.32	59.43	63.46	56.38	49.10	55.23	56.64	63.99	54.90
	0.74	1.60	1.08	0.96	0.99	0.85	2.94	2.72	2.58	3.10	1.65	3.49	2.70	2.84	4.03	1.81
Doctor's clinic	8.69	10.21	9.43	8.59	7.29	9.03	8.37	6.67	3.85	4.92	6.25	10.09	5.49	5.77	8.00	6.69
	0.47	1.14	0.63	0.68	0.70	0.55	1.18	0.88	0.78	1.59	0.58	3.07	0.98	1.68	2.43	0.98
HMO <sup>4</sup>	10.79	8.15	11.43	9.75	9.36	10.33	4.97	12.92	11.13	8.23	10.08	12.17	18.73	15.40	8.93	15.87
	0.40	0.73	0.63	0.51	0.65	0.46	1.22	1.69	1.45	2.05	0.97	2.04	2.32	2.16	1.89	1.39
Hospital OPD/ER <sup>5</sup>	2.40	3.19	1.09	0.69	0.72	1.15	14.59	7.83	8.85	9.04	9.90	10.80	7.85	5.97	3.27	7.70
	0.15	0.53	0.14	0.16	0.20	0.11	2.15	1.31	1.53	2.02	1.07	1.47	1.89	1.12	0.95	0.99
Other clinic/ health center	4.26	7.11	3.06	2.84	1.71	3.28	14.98	7.83	9.60	7.33	10.05	11.07	5.96	6.02	8.45	7.22
	0.21	0.94	0.25	0.26	0.38	0.21	2.16	1.46	1.21	2.02	0.92	2.13	0.88	1.32	2.23	0.87
<b>Difficulty Obtaining Care</b>																
Yes	3.72	9.83	2.51	2.46	2.67	3.28	9.33	4.43	5.32	5.36	5.97	11.66	3.00	4.79	4.80	5.37
	0.17	0.75	0.21	0.28	0.31	0.16	1.61	0.92	0.93	1.74	0.73	2.59	0.74	1.57	2.05	0.90
No	96.28	90.17	97.49	97.54	97.33	96.72	90.67	95.57	94.68	94.64	94.03	88.34	97.00	95.21	95.20	94.63
	0.17	0.75	0.21	0.28	0.31	0.16	1.61	0.92	0.93	1.74	0.73	2.59	0.74	1.57	2.05	0.90
<b>Delayed Care Due to Cost</b>																
Yes	7.15	21.71	5.48	4.06	2.51	6.45	17.90	9.68	5.79	3.54	10.28	17.50	6.87	7.01	4.07	8.94
	0.29	1.36	0.32	0.38	0.31	0.27	2.08	1.52	0.93	1.28	0.94	2.76	1.42	1.80	2.15	1.05
No	92.85	78.29	94.52	95.94	97.49	93.55	82.10	90.32	94.21	96.46	89.72	82.50	93.13	92.99	95.93	91.06
	0.29	1.36	0.32	0.38	0.31	0.27	2.08	1.52	0.93	1.28	0.94	2.76	1.42	1.80	2.15	1.05

**Table 5.4 Indicators of Access to Care for Noninstitutionalized Medicare Beneficiaries, by Race/Ethnicity and Age, 1998**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total <sup>2</sup>	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
Beneficiaries (in 000s)	37,633	3,244	14,434	9,917	2,969	30,564	834	1,359	835	265	3,292	533	1,222	608	178	2,542
	<i>148</i>	<i>79</i>	<i>166</i>	<i>105</i>	<i>63</i>	<i>215</i>	<i>35</i>	<i>44</i>	<i>31</i>	<i>19</i>	<i>60</i>	<i>42</i>	<i>103</i>	<i>45</i>	<i>16</i>	<i>169</i>

Beneficiaries as a Percent of Column Total

Length of Association with Usual Source of Care		Continuity of Care														
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
No usual source <sup>3</sup>	6.28	7.30	6.43	4.84	4.87	5.85	7.55	7.49	7.13	7.10	7.39	6.75	6.77	10.23	7.43	7.63
	<i>0.24</i>	<i>0.75</i>	<i>0.33</i>	<i>0.31</i>	<i>0.52</i>	<i>0.22</i>	<i>1.08</i>	<i>1.14</i>	<i>1.45</i>	<i>1.96</i>	<i>0.71</i>	<i>2.29</i>	<i>1.40</i>	<i>1.58</i>	<i>2.17</i>	<i>0.78</i>
Less than 1 year	9.53	10.45	9.13	8.65	8.83	9.09	10.08	10.31	11.14	8.62	10.33	12.35	14.65	12.87	6.88	13.20
	<i>0.35</i>	<i>0.98</i>	<i>0.55</i>	<i>0.42</i>	<i>0.63</i>	<i>0.36</i>	<i>1.80</i>	<i>1.62</i>	<i>2.00</i>	<i>2.05</i>	<i>0.89</i>	<i>3.02</i>	<i>1.72</i>	<i>1.71</i>	<i>2.57</i>	<i>1.27</i>
1 to less than 3 years	19.11	22.46	18.43	16.73	19.14	18.37	23.36	22.40	17.72	25.00	21.66	25.93	26.42	19.55	29.51	24.90
	<i>0.39</i>	<i>1.25</i>	<i>0.49</i>	<i>0.53</i>	<i>0.91</i>	<i>0.39</i>	<i>2.77</i>	<i>1.87</i>	<i>1.79</i>	<i>3.59</i>	<i>1.33</i>	<i>2.71</i>	<i>2.43</i>	<i>1.95</i>	<i>3.98</i>	<i>1.62</i>
3 to less than 5 years	15.82	18.85	15.04	16.17	13.71	15.68	15.91	13.39	14.79	13.97	14.43	24.44	17.73	15.36	15.22	18.40
	<i>0.33</i>	<i>1.17</i>	<i>0.50</i>	<i>0.67</i>	<i>0.73</i>	<i>0.37</i>	<i>1.86</i>	<i>1.38</i>	<i>1.83</i>	<i>2.45</i>	<i>0.84</i>	<i>3.12</i>	<i>2.22</i>	<i>2.23</i>	<i>3.06</i>	<i>1.20</i>
5 years or more	49.26	40.94	50.96	53.61	53.46	51.00	43.09	46.42	49.21	45.31	46.20	30.53	34.43	41.98	40.96	35.87
	<i>0.62</i>	<i>1.34</i>	<i>0.97</i>	<i>0.69</i>	<i>1.08</i>	<i>0.64</i>	<i>3.16</i>	<i>2.90</i>	<i>2.25</i>	<i>3.81</i>	<i>1.85</i>	<i>3.51</i>	<i>2.07</i>	<i>3.27</i>	<i>3.67</i>	<i>1.62</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

- 1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.
- 3 The percentage of responses for "none" under "Usual Source of Care" differs from the percentage of responses for "no usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.
- 4 HMO stands for Health Maintenance Organization.
- 5 OPD stands for Outpatient Department; ER stands for Emergency Room.



**Table 5.5 Measures of Satisfaction with Care for Noninstitutionalized Medicare Beneficiaries, by Race/Ethnicity and Age, 1998**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction	Total <sup>2</sup>	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	37,633	3,244	14,434	9,917	2,969	30,564	834	1,359	835	265	3,292	533	1,222	608	178	2,542
	148	79	166	105	63	215	35	44	31	19	60	42	103	45	16	169
<b>Beneficiaries as a Percent of Column Total<sup>3</sup></b>																
<b>Quality of Care</b>																
<b>General Care</b>																
Very Satisfied <sup>4</sup>	29.58	24.30	34.75	31.76	25.66	31.80	17.19	16.77	18.43	12.85	16.98	16.48	26.22	26.47	19.00	23.73
	0.69	1.74	0.87	1.00	1.25	0.77	1.90	2.04	2.11	2.54	1.25	1.94	2.87	2.35	3.13	1.70
(Very) Unsatisfied <sup>5</sup>	3.83	6.36	3.03	3.57	3.52	3.61	6.29	2.97	2.43	1.46	3.55	11.14	5.14	4.42	7.28	6.38
	0.15	0.80	0.28	0.25	0.42	0.18	1.40	0.62	0.79	0.80	0.51	3.50	0.80	1.06	2.29	0.92
<b>Follow-up Care</b>																
Very Satisfied <sup>4</sup>	18.62	18.13	21.51	19.48	14.93	19.86	10.83	10.04	12.27	8.02	10.64	13.04	17.89	14.70	17.03	16.05
	0.55	1.46	0.78	0.77	0.98	0.64	2.04	1.44	1.55	1.78	0.84	1.99	2.71	1.54	2.53	1.41
(Very) Unsatisfied <sup>5</sup>	2.77	4.94	1.89	2.63	3.05	2.57	3.92	2.32	2.68	0.49	2.67	7.28	2.73	1.51	2.56	3.39
	0.12	0.55	0.18	0.25	0.44	0.12	0.98	0.70	0.75	0.47	0.38	2.67	0.77	0.57	1.32	0.63
<b>Access/Coordination of Care</b>																
<b>Availability</b>																
Very Satisfied <sup>4</sup>	10.63	10.24	11.81	10.32	10.52	11.04	7.83	6.16	5.74	7.41	6.57	10.04	13.72	11.26	11.21	12.19
	0.36	1.20	0.51	0.58	0.68	0.42	1.45	1.18	1.26	1.97	0.79	1.77	2.15	1.16	1.75	1.28
(Very) Unsatisfied <sup>5</sup>	2.95	6.40	2.40	2.67	2.25	2.90	4.15	1.43	2.47	1.52	2.39	5.95	2.92	1.93	3.16	3.34
	0.14	0.72	0.22	0.26	0.36	0.15	1.05	0.42	0.74	0.86	0.35	2.53	0.77	0.74	1.83	0.74
<b>Ease of Access to Doctor</b>																
Very Satisfied <sup>4</sup>	19.07	13.73	23.80	19.15	14.60	20.34	11.00	11.74	10.04	8.38	10.85	12.01	17.23	13.64	12.99	14.98
	0.51	1.24	0.79	0.67	0.87	0.56	1.59	1.95	1.43	2.22	1.13	2.59	1.77	1.56	2.20	1.36
(Very) Unsatisfied <sup>5</sup>	5.18	8.41	3.35	4.67	6.20	4.59	7.22	5.47	5.52	7.80	6.11	10.39	8.94	11.47	4.90	9.57
	0.19	0.81	0.23	0.35	0.64	0.19	1.33	1.08	0.85	1.94	0.65	1.72	1.23	1.36	1.76	0.70
<b>Can Obtain Care in Same Location</b>																
Very Satisfied <sup>4</sup>	14.78	13.83	16.72	14.82	11.67	15.31	9.82	10.23	11.25	5.85	10.04	11.32	18.28	15.59	14.25	15.89
	0.56	1.35	0.81	0.73	0.83	0.65	1.61	1.78	1.61	1.78	0.99	1.92	2.96	1.80	2.05	1.61
(Very) Unsatisfied <sup>5</sup>	4.17	8.24	3.73	3.53	3.28	4.10	5.30	3.60	2.81	2.88	3.78	8.77	4.65	2.59	1.88	4.83
	0.21	0.72	0.33	0.31	0.43	0.22	0.97	1.10	0.72	1.34	0.61	1.37	0.81	1.29	1.29	0.59

**Table 5.5 Measures of Satisfaction with Care for Noninstitutionalized Medicare Beneficiaries, by Race/Ethnicity and Age, 1998**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction	Total <sup>2</sup>	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	37,633	3,244	14,434	9,917	2,969	30,564	834	1,359	835	265	3,292	533	1,222	608	178	2,542
	<i>148</i>	<i>79</i>	<i>166</i>	<i>105</i>	<i>63</i>	<i>215</i>	<i>35</i>	<i>44</i>	<i>31</i>	<i>19</i>	<i>60</i>	<i>42</i>	<i>103</i>	<i>45</i>	<i>16</i>	<i>169</i>
<b>Beneficiaries as a Percent of Column Total<sup>3</sup></b>																
<b>Relationship with Primary Doctor</b>																
<b>Information from Doctor</b>																
Very Satisfied <sup>4</sup>	17.98	17.46	21.44	18.00	13.13	19.10	12.85	11.48	9.17	8.27	10.99	14.85	16.22	13.89	15.58	15.33
	<i>0.58</i>	<i>1.49</i>	<i>0.76</i>	<i>0.75</i>	<i>1.03</i>	<i>0.67</i>	<i>1.89</i>	<i>1.81</i>	<i>1.31</i>	<i>1.85</i>	<i>0.99</i>	<i>2.66</i>	<i>2.58</i>	<i>1.48</i>	<i>2.38</i>	<i>1.49</i>
(Very) Unsatisfied <sup>5</sup>	4.88	8.90	3.55	4.68	6.03	4.72	5.99	3.90	4.39	3.52	4.52	8.74	5.84	3.90	5.84	5.99
	<i>0.19</i>	<i>0.80</i>	<i>0.26</i>	<i>0.28</i>	<i>0.56</i>	<i>0.19</i>	<i>0.94</i>	<i>0.87</i>	<i>0.97</i>	<i>1.47</i>	<i>0.51</i>	<i>2.60</i>	<i>1.07</i>	<i>1.04</i>	<i>2.09</i>	<i>0.80</i>
<b>Doctor's Concern for Overall Health</b>																
Very Satisfied <sup>4</sup>	20.06	20.15	23.20	20.52	16.52	21.36	12.53	12.36	11.30	8.96	11.86	12.16	21.45	17.23	18.16	18.26
	<i>0.52</i>	<i>1.55</i>	<i>0.72</i>	<i>0.84</i>	<i>0.93</i>	<i>0.60</i>	<i>1.93</i>	<i>1.81</i>	<i>1.70</i>	<i>2.31</i>	<i>1.07</i>	<i>2.08</i>	<i>2.89</i>	<i>1.72</i>	<i>2.79</i>	<i>1.52</i>
(Very) Unsatisfied <sup>5</sup>	4.66	7.58	3.95	4.38	5.03	4.58	5.55	4.14	2.37	2.70	3.93	9.55	4.47	3.45	3.26	5.21
	<i>0.20</i>	<i>0.65</i>	<i>0.30</i>	<i>0.36</i>	<i>0.52</i>	<i>0.22</i>	<i>0.89</i>	<i>1.01</i>	<i>0.53</i>	<i>1.12</i>	<i>0.49</i>	<i>2.20</i>	<i>1.07</i>	<i>1.08</i>	<i>1.69</i>	<i>0.71</i>
<b>Cost of Care</b>																
<b>Cost</b>																
Very Satisfied <sup>4</sup>	17.19	14.44	19.44	17.42	13.70	17.70	14.19	12.54	11.40	10.94	12.54	13.14	16.03	17.53	12.73	15.55
	<i>0.59</i>	<i>1.16</i>	<i>0.79</i>	<i>0.76</i>	<i>1.03</i>	<i>0.64</i>	<i>1.84</i>	<i>1.76</i>	<i>1.71</i>	<i>1.88</i>	<i>1.05</i>	<i>2.33</i>	<i>1.62</i>	<i>1.77</i>	<i>2.40</i>	<i>1.09</i>
(Very) Unsatisfied <sup>5</sup>	11.50	19.29	9.96	9.78	10.22	10.92	19.78	15.11	14.70	9.32	15.73	15.67	12.03	8.85	7.76	11.74
	<i>0.43</i>	<i>1.21</i>	<i>0.65</i>	<i>0.54</i>	<i>0.74</i>	<i>0.45</i>	<i>2.03</i>	<i>1.56</i>	<i>1.43</i>	<i>1.97</i>	<i>1.03</i>	<i>2.68</i>	<i>1.95</i>	<i>1.71</i>	<i>2.27</i>	<i>1.40</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 Column percentages do not sum to 100 percent because the responses of "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

2 Total includes persons of other race/ethnicity and persons who did not report their race/ethnicity.

3 Column percentages do not sum to 100 percent because the responses of "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

4 Beneficiaries who's response to the question was 'very satisfied'

5 Beneficiaries who's response to the question was 'unsatisfied' or 'very unsatisfied'

**Table 5.6 Measures of Propensity to Seek Care for Noninstitutionalized Medicare Beneficiaries, by Age and by Gender and Age, 1998**

Community-Only Residents<sup>1</sup>

Measure of Propensity	Total	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	37,633	3,244	14,434	9,917	2,969	30,564	834	1,359	835	265	3,292	533	1,222	608	178	2,542
	148	79	166	105	63	215	35	44	31	19	60	42	103	45	16	169
<b>Beneficiaries as a Percent of Column Total<sup>2</sup></b>																
<b>Had a Problem and Did Not See a Doctor</b>																
Yes	8.42	19.12	6.93	6.49	5.34	7.92	17.01	9.00	6.82	5.66	10.21	21.09	7.74	6.99	10.53	10.56
	0.25	1.39	0.38	0.42	0.51	0.29	1.81	1.21	0.88	1.92	0.75	3.00	1.42	1.43	3.22	1.01
No	91.58	80.88	93.07	93.51	94.66	92.08	82.99	91.00	93.18	94.34	89.79	78.91	92.26	93.01	89.47	89.44
	0.25	1.39	0.38	0.42	0.51	0.29	1.81	1.21	0.88	1.92	0.75	3.00	1.42	1.43	3.22	1.01
<b>Ever Had a Prescription You Did Not Fill</b>																
Yes	2.97	7.19	2.36	2.18	1.65	2.75	6.33	3.64	1.70	2.01	3.70	9.05	3.36	2.19	0.61	4.08
	0.16	0.79	0.26	0.22	0.27	0.16	1.28	1.01	0.56	1.24	0.64	1.59	0.94	0.91	0.61	0.60
No	97.03	92.81	97.64	97.82	98.35	97.25	93.67	96.36	98.30	97.99	96.30	90.95	96.64	97.81	99.39	95.92
	0.16	0.79	0.26	0.22	0.27	0.16	1.28	1.01	0.56	1.24	0.64	1.59	0.94	0.91	0.61	0.60
<b>Visit a Doctor as Soon as You Feel Bad</b>																
Yes	39.42	35.22	34.73	39.36	40.66	36.86	50.98	50.84	47.73	39.87	49.21	55.08	55.12	57.91	57.69	55.96
	0.68	1.54	0.95	0.95	1.38	0.75	2.75	2.56	2.74	2.77	1.60	3.55	3.30	2.89	5.09	1.78
No	60.58	64.78	65.27	60.64	59.34	63.14	49.02	49.16	52.27	60.13	50.79	44.92	44.88	42.09	42.31	44.04
	0.68	1.54	0.95	0.95	1.38	0.75	2.75	2.56	2.74	2.77	1.60	3.55	3.30	2.89	5.09	1.78
<b>Avoid Going to the Doctor</b>																
Yes	30.59	37.87	30.59	28.11	28.75	30.38	27.40	30.11	29.68	25.63	28.96	38.66	36.54	27.32	32.98	34.52
	0.52	1.69	0.83	0.70	1.10	0.58	2.06	2.22	2.31	3.09	1.32	3.97	2.94	2.93	4.51	1.94
No	69.41	62.13	69.41	71.89	71.25	69.62	72.60	69.89	70.32	74.37	71.04	61.34	63.46	72.68	67.02	65.48
	0.52	1.69	0.83	0.70	1.10	0.58	2.06	2.22	2.31	3.09	1.32	3.97	2.94	2.93	4.51	1.94

**Table 5.6 Measures of Propensity to Seek Care for Noninstitutionalized Medicare Beneficiaries, by Age and by Gender and Age, 1998**

Community-Only Residents<sup>1</sup>

Measure of Propensity	Total	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	37,633	3,244	14,434	9,917	2,969	30,564	834	1,359	835	265	3,292	533	1,222	608	178	2,542
	<i>148</i>	<i>79</i>	<i>166</i>	<i>105</i>	<i>63</i>	<i>215</i>	<i>35</i>	<i>44</i>	<i>31</i>	<i>19</i>	<i>60</i>	<i>42</i>	<i>103</i>	<i>45</i>	<i>16</i>	<i>169</i>

Beneficiaries as a Percent of Column Total<sup>2</sup>

**Do You Worry About Your Health More Than Others**

Yes	18.65	47.23	11.74	13.92	13.59	16.38	55.92	18.48	18.69	18.44	27.96	45.38	27.59	22.11	22.47	29.66
	<i>0.36</i>	<i>1.52</i>	<i>0.48</i>	<i>0.49</i>	<i>0.75</i>	<i>0.36</i>	<i>2.80</i>	<i>2.01</i>	<i>1.89</i>	<i>3.52</i>	<i>1.54</i>	<i>4.37</i>	<i>2.60</i>	<i>2.50</i>	<i>4.31</i>	<i>1.77</i>
No	81.35	52.77	88.26	86.08	86.41	83.62	44.08	81.52	81.31	81.56	72.04	54.62	72.41	77.89	77.53	70.34
	<i>0.36</i>	<i>1.52</i>	<i>0.48</i>	<i>0.49</i>	<i>0.75</i>	<i>0.36</i>	<i>2.80</i>	<i>2.01</i>	<i>1.89</i>	<i>3.52</i>	<i>1.54</i>	<i>4.37</i>	<i>2.60</i>	<i>2.50</i>	<i>4.31</i>	<i>1.77</i>

**When Sick, Do You Keep it to Yourself**

Yes	39.15	44.42	39.23	40.10	37.33	39.88	42.78	33.52	32.58	35.46	35.78	37.19	36.36	33.97	28.53	35.41
	<i>0.55</i>	<i>1.64</i>	<i>0.87</i>	<i>0.79</i>	<i>1.23</i>	<i>0.60</i>	<i>2.68</i>	<i>2.06</i>	<i>2.30</i>	<i>3.63</i>	<i>1.38</i>	<i>4.03</i>	<i>3.29</i>	<i>2.67</i>	<i>3.92</i>	<i>1.83</i>
No	60.85	55.58	60.77	59.90	62.67	60.12	57.22	66.48	67.42	64.54	64.22	62.81	63.64	66.03	71.47	64.59
	<i>0.55</i>	<i>1.64</i>	<i>0.87</i>	<i>0.79</i>	<i>1.23</i>	<i>0.60</i>	<i>2.68</i>	<i>2.06</i>	<i>2.30</i>	<i>3.63</i>	<i>1.38</i>	<i>4.03</i>	<i>3.29</i>	<i>2.67</i>	<i>3.92</i>	<i>1.83</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

<sup>1</sup> The term *community-only residents* includes beneficiaries who resided in the community at the time of thier interview.

**Table 5.7 Indicators of Access to Care for Noninstitutionalized Medicare Beneficiaries, by Living Arrangement and Age, 1998**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	37,633	1,171	4,228	4,388	1,765	11,551	2,040	11,271	5,580	815	19,706	1,607	2,158	1,714	897	6,376
	148	55	95	79	45	131	61	147	83	41	179	49	83	63	41	121
<b>Beneficiaries as a Percent of Column Total</b>																
<b>Access to Care</b>																
<b>Usual Source of Care</b>																
None <sup>2</sup>	6.25	10.22	7.61	6.22	6.35	7.15	3.54	5.79	4.47	3.09	5.07	10.78	9.66	6.14	4.65	8.29
	0.24	1.49	0.79	0.53	0.75	0.39	0.71	0.39	0.41	0.68	0.28	1.35	1.24	0.96	0.93	0.64
Doctor's office	67.60	52.27	64.50	70.26	74.50	66.98	65.08	67.75	72.07	72.17	68.88	56.65	61.62	70.58	75.99	64.79
	0.74	2.47	1.40	1.18	1.28	0.90	1.94	1.05	0.99	1.99	0.86	1.88	2.00	1.57	1.80	1.04
Doctor's clinic	8.69	10.42	8.93	8.28	6.85	8.52	9.40	9.38	8.15	10.03	9.06	10.66	7.03	7.67	4.93	7.82
	0.47	1.36	0.83	0.82	0.87	0.57	1.21	0.66	0.70	1.90	0.58	1.32	1.05	0.91	0.96	0.59
HMO <sup>3</sup>	10.79	6.62	12.14	9.96	9.12	10.29	10.16	12.17	10.60	11.00	11.47	6.46	12.69	9.52	7.96	9.61
	0.40	1.32	0.88	0.52	0.79	0.49	1.08	0.63	0.56	1.67	0.50	0.88	1.15	0.92	1.13	0.55
Hospital OPD/ER <sup>4</sup>	2.40	9.75	2.96	1.90	1.23	2.98	3.58	1.32	1.15	0.79	1.48	7.23	4.20	2.15	2.69	4.20
	0.15	1.58	0.48	0.27	0.31	0.28	0.77	0.21	0.24	0.40	0.17	0.95	0.77	0.53	0.57	0.37
Other clinic/ health center	4.26	10.71	3.86	3.39	1.95	4.08	8.24	3.59	3.56	2.93	4.04	8.22	4.80	3.95	3.78	5.29
	0.21	1.88	0.50	0.41	0.43	0.33	1.21	0.30	0.36	0.67	0.26	1.20	0.78	0.60	0.78	0.48
<b>Difficulty Obtaining Care</b>																
Yes	3.72	10.81	2.93	2.93	2.90	3.72	8.43	2.21	2.32	1.78	2.87	11.54	5.26	3.97	4.26	6.36
	0.17	1.71	0.41	0.33	0.45	0.27	1.00	0.23	0.34	0.58	0.21	1.30	0.80	0.75	0.84	0.50
No	96.28	89.19	97.07	97.07	97.10	96.28	91.57	97.79	97.68	98.22	97.13	88.46	94.74	96.03	95.74	93.64
	0.17	1.71	0.41	0.33	0.45	0.27	1.00	0.23	0.34	0.58	0.21	1.30	0.80	0.75	0.84	0.50
<b>Delayed Care Due to Cost</b>																
Yes	7.15	25.13	7.68	4.93	3.30	7.72	19.28	4.78	3.65	2.00	5.85	20.60	9.22	5.26	2.88	10.13
	0.29	2.15	0.79	0.57	0.56	0.45	1.54	0.37	0.41	0.64	0.33	2.02	1.27	0.82	0.65	0.72
No	92.85	74.87	92.32	95.07	96.70	92.28	80.72	95.22	96.35	98.00	94.15	79.40	90.78	94.74	97.12	89.87
	0.29	2.15	0.79	0.57	0.56	0.45	1.54	0.37	0.41	0.64	0.33	2.02	1.27	0.82	0.65	0.72

**Table 5.7 Indicators of Access to Care for Noninstitutionalized Medicare Beneficiaries, by Living Arrangement and Age, 1998**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	37,633	1,171	4,228	4,388	1,765	11,551	2,040	11,271	5,580	815	19,706	1,607	2,158	1,714	897	6,376
	<i>148</i>	<i>55</i>	<i>95</i>	<i>79</i>	<i>45</i>	<i>131</i>	<i>61</i>	<i>147</i>	<i>83</i>	<i>41</i>	<i>179</i>	<i>49</i>	<i>83</i>	<i>63</i>	<i>41</i>	<i>121</i>
<b>Continuity of Care</b>																
<b>Length of Association with Usual Source of Care</b>																
No usual source <sup>2</sup>	6.28	10.29	7.64	6.25	6.46	7.20	3.55	5.80	4.48	3.12	5.08	10.88	9.70	6.17	4.73	8.35
	<i>0.24</i>	<i>1.50</i>	<i>0.80</i>	<i>0.54</i>	<i>0.77</i>	<i>0.39</i>	<i>0.71</i>	<i>0.39</i>	<i>0.41</i>	<i>0.69</i>	<i>0.28</i>	<i>1.35</i>	<i>1.25</i>	<i>0.96</i>	<i>0.95</i>	<i>0.64</i>
Less than 1 year	9.53	11.09	10.54	9.53	8.09	9.84	8.74	9.19	8.29	8.13	8.85	12.00	11.19	10.56	10.24	11.09
	<i>0.35</i>	<i>1.97</i>	<i>0.90</i>	<i>0.72</i>	<i>0.75</i>	<i>0.54</i>	<i>1.12</i>	<i>0.56</i>	<i>0.46</i>	<i>1.11</i>	<i>0.40</i>	<i>1.19</i>	<i>1.48</i>	<i>1.11</i>	<i>1.61</i>	<i>0.66</i>
1 to less than 3 years	19.11	21.94	20.75	16.52	18.98	18.99	24.27	18.63	16.21	18.62	18.52	21.21	20.86	20.20	23.45	21.13
	<i>0.39</i>	<i>2.25</i>	<i>0.91</i>	<i>0.91</i>	<i>1.21</i>	<i>0.65</i>	<i>2.05</i>	<i>0.52</i>	<i>0.70</i>	<i>1.81</i>	<i>0.45</i>	<i>1.45</i>	<i>1.59</i>	<i>1.39</i>	<i>1.90</i>	<i>0.91</i>
3 to less than 5 years	15.82	18.11	16.21	16.55	13.92	16.18	20.03	14.72	14.93	14.75	15.33	18.35	16.09	17.86	12.67	16.66
	<i>0.33</i>	<i>2.31</i>	<i>1.09</i>	<i>0.89</i>	<i>0.87</i>	<i>0.66</i>	<i>1.67</i>	<i>0.58</i>	<i>0.70</i>	<i>1.66</i>	<i>0.43</i>	<i>1.44</i>	<i>1.50</i>	<i>1.41</i>	<i>1.45</i>	<i>0.67</i>
5 years or more	49.26	38.57	44.87	51.15	52.54	47.78	43.41	51.66	56.09	55.38	52.21	37.55	42.16	45.21	48.91	42.76
	<i>0.62</i>	<i>2.56</i>	<i>1.49</i>	<i>1.08</i>	<i>1.48</i>	<i>0.85</i>	<i>2.06</i>	<i>1.03</i>	<i>0.82</i>	<i>2.41</i>	<i>0.75</i>	<i>1.82</i>	<i>2.04</i>	<i>1.68</i>	<i>2.24</i>	<i>1.06</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

- 1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.
- 2 The percentage of responses for "none" under "Usual Source of Care" differs from the percentage of responses for "no usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.
- 3 HMO stands for Health Maintenance Organization.
- 4 OPD stands for Outpatient Department; ER stands for Emergency Room.

**Table 5.8 Measures of Satisfaction with Care for Noninstitutionalized Medicare Beneficiaries, by Living Arrangement and Age, 1998**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	37,633	1,171	4,228	4,388	1,765	11,551	2,040	11,271	5,580	815	19,706	1,607	2,158	1,714	897	6,376
	147.601	55	95	79	45	131	61	147	83	41	179	49	83	63	41	121
<b>Beneficiaries as a Percent of Column Total<sup>2</sup></b>																
<b>General Care</b>																
<b>Quality of Care</b>																
Very Satisfied <sup>3</sup>	29.58	21.61	29.21	28.99	23.36	27.47	26.14	34.44	32.66	25.26	32.69	17.25	26.35	25.89	24.89	23.73
	0.69	2.20	1.35	1.14	1.39	0.87	1.89	1.02	1.27	2.29	0.88	1.38	1.59	1.72	1.63	0.88
(Very) Unsatisfied <sup>4</sup>	3.83	6.97	4.91	4.30	3.78	4.72	6.96	2.49	3.09	3.11	3.15	7.06	3.86	2.89	3.56	4.36
	0.15	1.43	0.60	0.40	0.53	0.32	1.15	0.25	0.29	0.80	0.19	0.97	0.73	0.59	0.80	0.44
<b>Follow-up Care</b>																
Very Satisfied <sup>3</sup>	18.62	15.94	17.55	17.71	13.48	16.83	20.53	21.87	20.21	15.35	21.00	11.19	16.32	14.78	15.59	14.51
	0.55	2.38	1.10	0.95	1.06	0.70	1.59	0.90	0.99	1.73	0.76	1.05	1.26	1.09	1.74	0.64
(Very) Unsatisfied <sup>4</sup>	2.77	5.55	2.89	2.73	3.04	3.12	5.10	1.86	2.45	2.42	2.39	4.85	2.77	2.97	2.69	3.34
	0.12	1.09	0.49	0.41	0.61	0.22	0.82	0.21	0.26	0.75	0.15	0.76	0.66	0.62	0.63	0.34
<b>Access/Coordination of Care</b>																
<b>Availability</b>																
Very Satisfied <sup>3</sup>	10.63	10.53	10.63	8.79	9.78	9.79	11.19	11.96	11.03	11.34	11.59	7.40	9.51	9.73	10.47	9.17
	0.36	2.08	0.90	0.66	0.89	0.51	1.32	0.56	0.64	1.18	0.45	0.83	1.01	1.02	1.34	0.54
(Very) Unsatisfied <sup>4</sup>	2.95	5.56	2.27	2.40	1.73	2.57	6.12	2.42	2.92	1.83	2.92	6.74	2.56	2.58	3.45	3.74
	0.14	1.36	0.34	0.36	0.39	0.23	0.98	0.25	0.30	0.64	0.18	1.09	0.53	0.63	0.79	0.39
<b>Ease of Access to Doctor</b>																
Very Satisfied <sup>3</sup>	19.07	14.85	18.35	16.41	13.54	16.53	13.42	24.76	20.77	15.03	22.06	10.98	17.51	13.75	14.48	14.43
	0.51	2.19	1.07	0.74	0.97	0.59	1.37	0.87	0.94	1.67	0.70	1.19	1.37	1.29	1.55	0.79
(Very) Unsatisfied <sup>4</sup>	5.18	11.55	4.66	6.14	7.03	6.28	7.36	3.49	4.15	4.77	4.13	7.64	6.33	5.46	6.29	6.42
	0.19	1.84	0.56	0.54	0.80	0.39	0.77	0.31	0.36	1.03	0.21	1.00	0.78	0.69	1.09	0.44
<b>Can Obtain Care in Same Location</b>																
Very Satisfied <sup>3</sup>	14.78	13.95	13.36	13.13	11.11	12.99	13.71	17.68	16.44	11.27	16.66	11.42	13.65	11.14	12.12	12.20
	0.56	2.22	0.82	0.82	1.02	0.63	1.49	0.95	0.89	1.34	0.74	1.10	1.19	1.17	1.29	0.73
(Very) Unsatisfied <sup>4</sup>	4.17	6.45	4.57	3.82	2.97	4.23	7.77	3.59	3.13	2.33	3.84	8.42	4.33	3.15	4.60	5.08
	0.21	1.09	0.64	0.48	0.53	0.35	0.80	0.35	0.33	0.62	0.26	0.94	0.84	0.64	0.98	0.44

**Table 5.8 Measures of Satisfaction with Care for Noninstitutionalized Medicare Beneficiaries, by Living Arrangement and Age, 1998**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	37,633	1,171	4,228	4,388	1,765	11,551	2,040	11,271	5,580	815	19,706	1,607	2,158	1,714	897	6,376
	<i>147.601</i>	<i>55</i>	<i>95</i>	<i>79</i>	<i>45</i>	<i>131</i>	<i>61</i>	<i>147</i>	<i>83</i>	<i>41</i>	<i>179</i>	<i>49</i>	<i>83</i>	<i>63</i>	<i>41</i>	<i>121</i>
<b>Beneficiaries as a Percent of Column Total<sup>2</sup></b>																
<b>Relationship with Primary Doctor</b>																
<b>Information from Doctor</b>																
Very Satisfied <sup>3</sup>	17.98	17.62	17.03	16.37	12.49	16.15	18.65	21.99	18.67	13.96	20.37	12.54	15.92	13.00	12.72	13.84
	<i>0.58</i>	<i>2.23</i>	<i>0.89</i>	<i>0.89</i>	<i>1.17</i>	<i>0.64</i>	<i>1.53</i>	<i>0.90</i>	<i>0.91</i>	<i>1.64</i>	<i>0.76</i>	<i>1.13</i>	<i>1.20</i>	<i>1.33</i>	<i>1.57</i>	<i>0.79</i>
(Very) Unsatisfied <sup>4</sup>	4.88	8.70	4.23	5.01	7.10	5.41	8.38	3.74	4.19	5.91	4.44	8.22	4.04	5.38	2.98	5.30
	<i>0.19</i>	<i>1.40</i>	<i>0.50</i>	<i>0.44</i>	<i>0.80</i>	<i>0.27</i>	<i>1.00</i>	<i>0.36</i>	<i>0.31</i>	<i>1.25</i>	<i>0.24</i>	<i>1.07</i>	<i>0.76</i>	<i>0.87</i>	<i>0.75</i>	<i>0.48</i>
<b>Doctor's Concern for Overall Health</b>																
Very Satisfied <sup>3</sup>	20.06	16.57	19.04	17.93	14.92	17.74	21.62	23.54	21.67	17.09	22.55	13.79	19.02	15.75	16.99	16.54
	<i>0.52</i>	<i>2.25</i>	<i>0.93</i>	<i>0.88</i>	<i>1.18</i>	<i>0.63</i>	<i>1.74</i>	<i>0.92</i>	<i>1.05</i>	<i>1.54</i>	<i>0.69</i>	<i>1.20</i>	<i>1.31</i>	<i>1.31</i>	<i>1.65</i>	<i>0.77</i>
(Very) Unsatisfied <sup>4</sup>	4.66	8.29	5.19	4.82	5.33	5.38	6.50	3.85	3.68	3.13	4.05	8.48	3.60	4.44	4.91	5.23
	<i>0.20</i>	<i>1.13</i>	<i>0.56</i>	<i>0.45</i>	<i>0.74</i>	<i>0.30</i>	<i>0.84</i>	<i>0.35</i>	<i>0.39</i>	<i>0.79</i>	<i>0.23</i>	<i>1.00</i>	<i>0.72</i>	<i>0.75</i>	<i>0.89</i>	<i>0.49</i>
<b>Cost of Care</b>																
<b>Cost</b>																
Very Satisfied <sup>3</sup>	17.19	13.43	16.52	16.86	13.90	15.94	14.89	20.25	18.20	12.79	18.81	13.49	16.46	13.34	13.49	14.46
	<i>0.59</i>	<i>1.47</i>	<i>1.04</i>	<i>1.08</i>	<i>1.23</i>	<i>0.74</i>	<i>1.48</i>	<i>0.84</i>	<i>0.96</i>	<i>1.60</i>	<i>0.72</i>	<i>1.14</i>	<i>1.34</i>	<i>1.16</i>	<i>1.76</i>	<i>0.84</i>
(Very) Unsatisfied <sup>4</sup>	11.50	19.48	11.11	10.25	11.05	11.62	20.50	10.10	9.94	9.12	11.09	17.59	11.49	10.78	9.43	12.55
	<i>0.43</i>	<i>1.93</i>	<i>0.98</i>	<i>0.80</i>	<i>0.99</i>	<i>0.55</i>	<i>1.62</i>	<i>0.75</i>	<i>0.70</i>	<i>1.21</i>	<i>0.57</i>	<i>1.37</i>	<i>1.19</i>	<i>1.09</i>	<i>1.15</i>	<i>0.70</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

- 1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.
- 2 Column percentages do not sum to 100 percent because the responses to "satisfied" and "no experience" are excluded from the table for all satisfaction variables.
- 3 Beneficiaries who's response to the question was 'very satisfied'
- 4 Beneficiaries who's response to the question was 'unsatisfied' or "very unsatisfied"



**Table 5.9 Measures of Propensity to Seek Care for Noninstitutionalized Medicare Beneficiaries, by Living Arrangement and Age, 1998**

Community-Only Residents<sup>1</sup>

Measure of Propensity	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	37,633	1,171	4,228	4,388	1,765	11,551	2,040	11,271	5,580	815	19,706	1,607	2,158	1,714	897	6,376
	148	55	95	79	45	131	61	147	83	41	179	49	83	63	41	121

Beneficiaries as a Percent of Column Total

**Had a Problem and Did Not See a Doctor**

Yes	8.42	19.92	8.47	7.47	6.26	8.91	19.02	6.60	5.60	4.92	7.54	18.52	7.96	7.91	5.42	10.25
	0.25	1.78	0.85	0.57	0.73	0.44	1.79	0.41	0.46	0.96	0.33	1.72	0.88	1.06	1.09	0.69
No	91.58	80.08	91.53	92.53	93.74	91.09	80.98	93.40	94.40	95.08	92.46	81.48	92.04	92.09	94.58	89.75
	0.25	1.78	0.85	0.57	0.73	0.44	1.79	0.41	0.46	0.96	0.33	1.72	0.88	1.06	1.09	0.69

**Ever Had a Prescription You Did Not Fill**

Yes	2.97	9.94	3.58	2.31	1.71	3.46	5.56	2.30	1.89	1.23	2.48	7.70	2.46	2.32	1.69	3.63
	0.16	1.60	0.52	0.36	0.39	0.27	0.65	0.31	0.29	0.50	0.19	1.19	0.57	0.51	0.48	0.42
No	97.03	90.06	96.42	97.69	98.29	96.54	94.44	97.70	98.11	98.77	97.52	92.30	97.54	97.68	98.31	96.37
	0.16	1.60	0.52	0.36	0.39	0.27	0.65	0.31	0.29	0.50	0.19	1.19	0.57	0.51	0.48	0.42

**Visit a Doctor as Soon as You Feel Bad**

Yes	39.42	36.51	36.90	39.75	39.80	38.39	39.70	37.25	41.60	44.36	39.03	44.22	41.24	42.26	43.12	42.53
	0.68	2.60	1.34	1.06	1.63	0.78	2.33	1.04	1.17	2.54	0.87	1.86	1.93	1.93	1.91	1.04
No	60.58	63.49	63.10	60.25	60.20	61.61	60.30	62.75	58.40	55.64	60.97	55.78	58.76	57.74	56.88	57.47
	0.68	2.60	1.34	1.06	1.63	0.78	2.33	1.04	1.17	2.54	0.87	1.86	1.93	1.93	1.91	1.04

**Avoid Going to the Doctor**

Yes	30.59	38.11	33.28	31.52	30.68	32.70	37.39	29.20	24.95	25.81	28.70	34.11	35.34	30.63	27.08	32.61
	0.52	2.56	1.15	0.92	1.51	0.69	1.81	0.92	0.99	1.92	0.68	1.96	1.80	1.78	1.89	1.02
No	69.41	61.89	66.72	68.48	69.32	67.30	62.61	70.80	75.05	74.19	71.30	65.89	64.66	69.37	72.92	67.39
	0.52	2.56	1.15	0.92	1.51	0.69	1.81	0.92	0.99	1.92	0.68	1.96	1.80	1.78	1.89	1.02

**Table 5.9 Measures of Propensity to Seek Care for Noninstitutionalized Medicare Beneficiaries, by Living Arrangement and Age, 1998**

Community-Only Residents<sup>1</sup>

Measure of Propensity	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	37,633	1,171	4,228	4,388	1,765	11,551	2,040	11,271	5,580	815	19,706	1,607	2,158	1,714	897	6,376
	<i>148</i>	<i>55</i>	<i>95</i>	<i>79</i>	<i>45</i>	<i>131</i>	<i>61</i>	<i>147</i>	<i>83</i>	<i>41</i>	<i>179</i>	<i>49</i>	<i>83</i>	<i>63</i>	<i>41</i>	<i>121</i>

**Beneficiaries as a Percent of Column Total**

**Do You Worry About Your Health More Than Others**

Yes	18.65	46.91	15.17	15.30	13.84	18.20	52.65	12.38	13.53	14.90	16.97	44.84	17.78	18.73	16.15	24.69
	<i>0.36</i>	<i>2.79</i>	<i>0.95</i>	<i>0.82</i>	<i>1.19</i>	<i>0.57</i>	<i>2.16</i>	<i>0.56</i>	<i>0.63</i>	<i>1.74</i>	<i>0.47</i>	<i>2.10</i>	<i>1.52</i>	<i>1.34</i>	<i>1.53</i>	<i>0.96</i>
No	81.35	53.09	84.83	84.70	86.16	81.80	47.35	87.62	86.47	85.10	83.03	55.16	82.22	81.27	83.85	75.31
	<i>0.36</i>	<i>2.79</i>	<i>0.95</i>	<i>0.82</i>	<i>1.19</i>	<i>0.57</i>	<i>2.16</i>	<i>0.56</i>	<i>0.63</i>	<i>1.74</i>	<i>0.47</i>	<i>2.10</i>	<i>1.52</i>	<i>1.34</i>	<i>1.53</i>	<i>0.96</i>

**When Sick, Do You Keep it to Yourself**

Yes	39.15	50.10	45.38	44.87	40.47	44.92	42.26	34.87	34.58	33.41	35.49	40.97	43.32	39.43	31.72	40.07
	<i>0.55</i>	<i>2.83</i>	<i>1.60</i>	<i>1.07</i>	<i>1.44</i>	<i>0.85</i>	<i>1.97</i>	<i>0.88</i>	<i>1.11</i>	<i>2.18</i>	<i>0.75</i>	<i>2.16</i>	<i>1.83</i>	<i>1.70</i>	<i>2.06</i>	<i>1.11</i>
No	60.85	49.90	54.62	55.13	59.53	55.08	57.74	65.13	65.42	66.59	64.51	59.03	56.68	60.57	68.28	59.93
	<i>0.55</i>	<i>2.83</i>	<i>1.60</i>	<i>1.07</i>	<i>1.44</i>	<i>0.85</i>	<i>1.97</i>	<i>0.88</i>	<i>1.11</i>	<i>2.18</i>	<i>0.75</i>	<i>2.16</i>	<i>1.83</i>	<i>1.70</i>	<i>2.06</i>	<i>1.11</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

<sup>1</sup> The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

**Table 5.10 Indicators of Access to Care for Noninstitutionalized Medicare Beneficiaries, by Health Status, 1998**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total <sup>2</sup>	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations <sup>3</sup>	Both Indicators	Fair/Poor Health	Three to Six ADLs <sup>4</sup>	Both Indicators
<b>Beneficiaries (in 000s)</b>	37,633	15,276	19,027	10,865	10,572	3,900	2,615
	148	242	263	222	251	114	106
<b>Beneficiaries as a Percent of Column Total</b>							
<b>Access to Care</b>							
<b>Usual Source of Care</b>							
None <sup>5</sup>	6.25	8.32	7.48	9.06	4.93	4.48	4.37
	0.24	0.42	0.39	0.54	0.41	0.52	0.66
Doctor's office	67.60	65.85	66.95	65.50	67.50	66.22	65.12
	0.74	1.02	0.94	1.20	0.99	1.31	1.73
Doctor's clinic	8.69	8.78	8.54	8.71	8.50	10.11	9.90
	0.47	0.62	0.54	0.65	0.56	0.73	1.00
HMO <sup>6</sup>	10.79	12.48	11.72	12.65	8.90	9.03	9.16
	0.40	0.59	0.52	0.70	0.58	0.83	1.06
Hospital OPD/ER <sup>7</sup>	2.40	1.50	1.88	1.35	3.98	3.55	3.64
	0.15	0.15	0.17	0.18	0.38	0.45	0.55
Other clinic/health center	4.26	3.06	3.43	2.72	6.19	6.61	7.82
	0.21	0.29	0.26	0.33	0.45	0.65	0.89
<b>Difficulty Obtaining Care</b>							
Yes	3.72	1.90	1.77	1.35	7.16	9.93	11.80
	0.17	0.19	0.15	0.18	0.43	0.73	0.96
No	96.28	98.10	98.23	98.65	92.84	90.07	88.20
	0.17	0.19	0.15	0.18	0.43	0.73	0.96
<b>Delayed Care Due to Cost</b>							
Yes	7.15	3.46	3.92	2.79	13.71	14.57	17.82
	0.29	0.30	0.27	0.32	0.73	1.01	1.37
No	92.85	96.54	96.08	97.21	86.29	85.43	82.18
	0.29	0.30	0.27	0.32	0.73	1.01	1.37

**Table 5.10 Indicators of Access to Care for Noninstitutionalized Medicare Beneficiaries, by Health Status, 1998**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total <sup>2</sup>	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations <sup>3</sup>	Both Indicators	Fair/Poor Health	Three to Six ADLs <sup>4</sup>	Both Indicators
<b>Beneficiaries (in 000s)</b>	37,633	15,276	19,027	10,865	10,572	3,900	2,615
	<i>148</i>	<i>242</i>	<i>263</i>	<i>222</i>	<i>251</i>	<i>114</i>	<i>106</i>

Beneficiaries as a Percent of Column Total

Continuity of Care							
Length of Association with Usual Source of Care							
No usual source <sup>5</sup>	6.28	8.35	7.50	9.07	4.96	4.50	4.39
	<i>0.24</i>	<i>0.42</i>	<i>0.39</i>	<i>0.54</i>	<i>0.41</i>	<i>0.52</i>	<i>0.67</i>
Less than 1 year	9.53	8.71	8.76	8.05	10.82	10.77	11.32
	<i>0.35</i>	<i>0.44</i>	<i>0.44</i>	<i>0.54</i>	<i>0.49</i>	<i>0.90</i>	<i>1.16</i>
1 to less than 3 years	19.11	18.75	18.88	18.53	20.16	18.47	17.97
	<i>0.39</i>	<i>0.62</i>	<i>0.49</i>	<i>0.70</i>	<i>0.67</i>	<i>0.81</i>	<i>1.01</i>
3 to less than 5 years	15.82	14.95	15.51	14.73	16.34	15.95	16.38
	<i>0.33</i>	<i>0.51</i>	<i>0.45</i>	<i>0.58</i>	<i>0.60</i>	<i>0.85</i>	<i>1.15</i>
5 years or more	49.26	49.24	49.35	49.62	47.71	50.31	49.94
	<i>0.62</i>	<i>0.96</i>	<i>0.86</i>	<i>1.19</i>	<i>0.89</i>	<i>1.23</i>	<i>1.63</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 "Indicators of Good Health" and "Indicators of Poor Health" do not contain mutually exclusive categories. Therefore, beneficiary counts sum to more than the total number of Medicare beneficiaries.

3 "No Functional Limitations" means that the beneficiary did not report limitations in any instrumental activities of daily living (IADLs) or activities of daily living (ADLs).

See Appendix B for definitions of IADL and ADL.

4 ADL stands for Activity of Daily Living.

5 The percentage of responses for "none" under "Usual Source of Care" differs from the percentage of responses for "no usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.

6 HMO stands for Health Maintenance Organization.

7 OPD stands for Outpatient Department; ER stands for Emergency Room.

**Table 5.11 Measures of Satisfaction with Care for Noninstitutionalized Medicare Beneficiaries, by Health Status, 1998**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction	Total <sup>2</sup>	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations <sup>3</sup>	Both Indicators	Fair/Poor Health	Three to Six ADLs <sup>4</sup>	Both Indicators
<b>Beneficiaries (in 000s)</b>	37,633	15,276	19,027	10,865	10,572	3,900	2,615
	148	242	263	222	251	114	106
<b>Beneficiaries as a Percent of Column Total<sup>5</sup></b>							
<b>Quality of Care</b>							
<b>General Care</b>							
Very Satisfied <sup>6</sup>	29.58	36.86	31.06	35.92	21.57	25.35	22.68
	0.69	0.92	0.92	1.10	0.78	1.19	0.83
(Very) Unsatisfied <sup>7</sup>	3.83	2.26	2.44	1.63	6.63	7.15	6.86
	0.15	0.20	0.16	0.23	0.41	0.66	0.47
<b>Follow-up Care</b>							
Very Satisfied <sup>6</sup>	18.62	22.33	18.96	21.69	15.53	15.61	16.07
	0.55	0.75	0.72	0.92	0.69	0.89	0.80
(Very) Unsatisfied <sup>7</sup>	2.77	1.49	1.57	0.99	5.26	5.48	5.38
	0.12	0.13	0.14	0.13	0.33	0.60	0.40
<b>Access/Coordination of Care</b>							
<b>Availability</b>							
Very Satisfied <sup>6</sup>	10.63	12.01	11.18	11.92	9.32	10.42	9.34
	0.36	0.47	0.52	0.61	0.53	0.76	0.56
(Very) Unsatisfied <sup>7</sup>	2.95	2.09	1.75	1.47	5.07	5.97	5.74
	0.14	0.16	0.16	0.17	0.37	0.53	0.45
<b>Ease of Access to Doctor</b>							
Very Satisfied <sup>6</sup>	19.07	24.98	21.77	26.02	12.63	13.53	12.57
	0.51	0.72	0.64	0.87	0.60	1.02	0.66
(Very) Unsatisfied <sup>7</sup>	5.18	2.78	2.40	1.79	9.60	14.07	10.82
	0.19	0.20	0.18	0.19	0.42	0.85	0.54
<b>Can Obtain Care in Same Location</b>							
Very Satisfied <sup>6</sup>	14.78	18.20	16.14	18.69	11.21	12.51	11.66
	0.56	0.70	0.65	0.82	0.74	0.97	0.81
(Very) Unsatisfied <sup>7</sup>	4.17	2.56	2.27	1.91	7.56	8.28	8.15
	0.21	0.28	0.23	0.30	0.44	0.78	0.54

**Table 5.11 Measures of Satisfaction with Care for Noninstitutionalized Medicare Beneficiaries, by Health Status, 1998**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction	Total <sup>2</sup>	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations <sup>3</sup>	Both Indicators	Fair/Poor Health	Three to Six ADLs <sup>4</sup>	Both Indicators
<b>Beneficiaries (in 000s)</b>	37,633	15,276	19,027	10,865	10,572	3,900	2,615
	<i>148</i>	<i>242</i>	<i>263</i>	<i>222</i>	<i>251</i>	<i>114</i>	<i>106</i>
<b>Beneficiaries as a Percent of Column Total<sup>5</sup></b>							
<b>Relationship with Primary Doctor</b>							
<b>Information from Doctor</b>							
Very Satisfied <sup>6</sup>	17.98	22.71	19.52	22.77	13.45	14.70	13.90
	<i>0.58</i>	<i>0.77</i>	<i>0.78</i>	<i>0.92</i>	<i>0.64</i>	<i>0.94</i>	<i>0.71</i>
(Very) Unsatisfied <sup>7</sup>	4.88	2.71	2.79	2.01	8.57	8.94	8.85
	<i>0.19</i>	<i>0.22</i>	<i>0.20</i>	<i>0.25</i>	<i>0.39</i>	<i>0.79</i>	<i>0.47</i>
<b>Doctor's Concern for Overall Health</b>							
Very Satisfied <sup>6</sup>	20.06	24.47	21.03	24.21	16.01	17.93	16.51
	<i>0.52</i>	<i>0.76</i>	<i>0.69</i>	<i>0.95</i>	<i>0.69</i>	<i>0.99</i>	<i>0.81</i>
(Very) Unsatisfied <sup>7</sup>	4.66	3.08	2.87	2.32	7.38	9.15	7.43
	<i>0.20</i>	<i>0.23</i>	<i>0.22</i>	<i>0.27</i>	<i>0.36</i>	<i>0.73</i>	<i>0.44</i>
<b>Cost of Care</b>							
<b>Cost</b>							
Very Satisfied <sup>6</sup>	17.19	20.93	18.10	20.54	13.41	13.90	13.62
	<i>0.59</i>	<i>0.70</i>	<i>0.74</i>	<i>0.83</i>	<i>0.78</i>	<i>0.79</i>	<i>0.82</i>
(Very) Unsatisfied <sup>7</sup>	11.50	7.64	7.64	6.61	18.23	20.96	19.42
	<i>0.43</i>	<i>0.43</i>	<i>0.40</i>	<i>0.46</i>	<i>0.80</i>	<i>1.19</i>	<i>0.88</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 "Indicators of Good Health" and "Indicators of Poor Health" do not contain mutually exclusive categories. Therefore, beneficiary counts sum to more than the total number of Medicare beneficiaries.

3 "No Functional Limitations" means that the beneficiary did not report limitations in any instrumental activities of daily living (IADLs) or activities of daily living (ADLs).

See Appendix B for definitions of IADL and ADL.

4 ADL stands for Activity of Daily Living.

5 Column percentages do not sum to 100 percent because the responses for "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

6 Beneficiaries who's response to the question was 'very satisfied'

7 Beneficiaries who's response to the question was 'unsatisfied' or 'very unsatisfied'

**Table 5.12 Measures of Propensity to Seek Care for Noninstitutionalized Medicare Beneficiaries, by Health Status, 1998**

Community-Only Residents<sup>1</sup>

Measure of Propensity	Total <sup>2</sup>	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations <sup>3</sup>	Both Indicators	Fair/Poor Health	Three to Six ADLs <sup>4</sup>	Both Indicators
<b>Beneficiaries (in 000s)</b>	37,633	15,276	19,027	10,865	10,572	3,900	2,615
	148	242	263	222	251	114	106
<b>Beneficiaries as a Percent of Column Total</b>							
<b>Had a Problem and Did Not See a Doctor</b>							
Yes	8.42	4.48	5.61	3.37	15.27	16.15	15.25
	0.25	0.28	3.66	3.45	0.59	1.01	0.56
No	91.58	95.52	94.39	96.63	84.73	83.85	84.75
	0.25	0.28	3.66	3.45	0.59	1.01	0.56
<b>Ever Had a Prescription You Did Not Fill</b>							
Yes	2.97	1.98	1.27	2.94	5.31	5.77	5.31
	0.16	0.17	1.27	2.99	0.41	0.75	0.41
No	97.03	98.02	98.73	97.06	94.69	94.23	94.69
	0.16	0.17	1.27	2.99	0.41	0.75	0.41
<b>Visit a Doctor as Soon as You Feel Bad</b>							
Yes	39.42	36.03	45.90	52.46	41.92	40.83	41.86
	0.68	0.80	6.31	8.52	1.01	1.53	1.01
No	60.58	63.97	54.10	47.54	58.08	59.17	58.14
	0.68	0.80	6.31	8.52	1.01	1.53	1.01
<b>Avoid Going to the Doctor</b>							
Yes	30.59	29.96	29.84	20.85	33.25	33.69	33.31
	0.52	0.65	6.68	8.06	0.90	1.32	0.92
No	69.41	70.04	70.16	79.15	66.75	66.31	66.69
	0.52	0.65	6.68	8.06	0.90	1.32	0.92

**Table 5.12 Measures of Propensity to Seek Care for Noninstitutionalized Medicare Beneficiaries, by Health Status, 1998**

Community-Only Residents<sup>1</sup>

Measure of Propensity	Total <sup>2</sup>	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations <sup>3</sup>	Both Indicators	Fair/Poor Health	Three to Six ADLs <sup>4</sup>	Both Indicators
<b>Beneficiaries (in 000s)</b>	37,633	15,276	19,027	10,865	10,572	3,900	2,615
	<i>148</i>	<i>242</i>	<i>263</i>	<i>222</i>	<i>251</i>	<i>114</i>	<i>106</i>
<b>Beneficiaries as a Percent of Column Total</b>							
<b>Do You Worry About Your Health More Than Others</b>							
Yes	18.65	7.20	16.67	2.83	39.32	39.60	39.35
	<i>0.36</i>	<i>0.36</i>	<i>6.96</i>	<i>2.91</i>	<i>0.82</i>	<i>1.32</i>	<i>0.81</i>
No	81.35	92.80	83.33	97.17	60.68	60.40	60.65
	<i>0.36</i>	<i>0.36</i>	<i>6.96</i>	<i>2.91</i>	<i>0.82</i>	<i>1.32</i>	<i>0.81</i>
<b>When Sick, Do You Keep it to Yourself</b>							
Yes	39.15	38.06	42.94	43.15	42.28	39.71	42.36
	<i>0.55</i>	<i>0.71</i>	<i>7.15</i>	<i>10.58</i>	<i>0.99</i>	<i>1.49</i>	<i>1.00</i>
No	60.85	61.94	57.06	56.85	57.72	60.29	57.64
	<i>0.55</i>	<i>0.71</i>	<i>7.15</i>	<i>10.58</i>	<i>0.99</i>	<i>1.49</i>	<i>1.00</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

- 1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.
- 2 "Indicators of Good Health" and "Indicators of Poor Health" do not contain mutually exclusive categories. Therefore, beneficiary counts sum to more than the total number of Medicare beneficiaries.
- 3 "No Functional Limitations" means that the beneficiary did not report limitations in any instrumental activities of daily living (IADLs) or activities of daily living (ADLs). See Appendix B for definitions of IADL and ADL.
- 4 ADL stands for Activity of Daily Living.



**Table 5.13 Indicators of Access to Care for Noninstitutionalized Medicare Beneficiaries, by Insurance Coverage, 1998**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total	Medicare Risk HMO	Supplemental Health Insurance				Medicare Fee-For-Service Only	Other
			Medicaid	Individually-Purchased Private Insurance	Employer-Sponsored Private Insurance	Both Types of Private Insurance		
<b>Beneficiaries (in 000s)</b>	37,633	5,970	5,206	8,759	11,200	1,594	4,308	598
	148	135	129	179	200	70	129	51
<b>Beneficiaries as a Percent of Column Total</b>								
<b>Access to Care</b>								
<b>Usual Source of Care</b>								
None <sup>2</sup>	6.25	2.55	7.57	6.03	4.95	3.83	14.60	6.08
	0.24	0.29	0.69	0.47	0.34	0.74	0.88	1.20
Doctor's office	67.60	40.14	65.95	78.45	78.91	81.98	50.58	69.73
	0.74	1.41	1.13	1.23	0.90	1.57	1.48	4.35
Doctor's clinic	8.69	3.02	10.47	11.22	9.05	10.14	8.09	6.23
	0.47	0.33	0.74	1.05	0.68	1.63	0.76	1.13
HMO <sup>3</sup>	10.79	51.77	2.34	0.95	3.35	1.16	8.26	2.07
	0.40	1.54	0.36	0.19	0.45	0.47	0.89	0.86
Hospital OPD/ER <sup>4</sup>	2.40	0.92	7.64	0.96	1.40	1.00	3.81	5.22
	0.15	0.29	0.79	0.16	0.20	0.41	0.43	1.25
Other clinic/health center	4.26	1.59	6.04	2.39	2.33	1.89	14.67	10.68
	0.21	0.30	0.57	0.28	0.26	0.55	1.10	2.47
<b>Difficulty Obtaining Care</b>								
Yes	3.72	4.88	7.03	1.90	2.01	2.22	6.53	5.83
	0.17	0.50	0.48	0.23	0.24	0.54	0.61	1.34
No	96.28	95.12	92.97	98.10	97.99	97.78	93.47	94.17
	0.17	0.50	0.48	0.23	0.24	0.54	0.61	1.34
<b>Delayed Care Due to Cost</b>								
Yes	7.15	4.29	11.44	4.52	4.31	3.22	19.35	12.58
	0.29	0.37	0.79	0.44	0.33	0.88	1.18	1.74
No	92.85	95.71	88.56	95.48	95.69	96.78	80.65	87.42
	0.29	0.37	0.79	0.44	0.33	0.88	1.18	1.74

**Table 5.13 Indicators of Access to Care for Noninstitutionalized Medicare Beneficiaries, by Insurance Coverage, 1998**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total	Medicare Risk HMO	Supplemental Health Insurance			Medicare Fee-For-Service Only	Other
			Medicaid	Individually-Purchased Private Insurance	Employer-Sponsored Private Insurance	Both Types of Private Insurance	
<b>Beneficiaries (in 000s)</b>	37,633	5,970	5,206	8,759	11,200	1,594	598
	<i>148</i>	<i>135</i>	<i>129</i>	<i>179</i>	<i>200</i>	<i>70</i>	<i>51</i>
<b>Beneficiaries as a Percent of Column Total</b>							
<b>Continuity of Care</b>							
<b>Length of Association with Usual Source of Care</b>							
No usual source <sup>2</sup>	6.28	2.56	7.63	6.06	4.97	3.84	6.09
	<i>0.24</i>	<i>0.29</i>	<i>0.70</i>	<i>0.47</i>	<i>0.34</i>	<i>0.74</i>	<i>1.20</i>
Less than 1 year	9.53	16.85	10.70	7.64	7.32	6.02	8.89
	<i>0.35</i>	<i>0.76</i>	<i>0.81</i>	<i>0.53</i>	<i>0.43</i>	<i>1.06</i>	<i>1.35</i>
1 to less than 3 years	19.11	27.70	21.57	16.71	16.17	15.50	21.14
	<i>0.39</i>	<i>0.80</i>	<i>1.08</i>	<i>0.67</i>	<i>0.61</i>	<i>1.71</i>	<i>3.88</i>
3 to less than 5 years	15.82	17.99	16.83	14.54	15.45	15.38	14.96
	<i>0.33</i>	<i>0.59</i>	<i>0.93</i>	<i>0.63</i>	<i>0.48</i>	<i>1.62</i>	<i>2.32</i>
5 years or more	49.26	34.90	43.26	55.05	56.09	59.26	48.92
	<i>0.62</i>	<i>1.18</i>	<i>1.12</i>	<i>0.99</i>	<i>0.86</i>	<i>1.91</i>	<i>3.49</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

- 1 The term *community-only residents* includes beneficiaries who resided only in the community during the year. It excludes beneficiaries who resided part of the year in the community and part of the year in a long-term care facility, and beneficiaries who resided only in a long-term care facility during the year.
- 2 The percentage of responses for "none" under "Usual Source of Care" differs from the percentage of responses for "no usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.
- 3 HMO stands for Health Maintenance Organization.
- 4 OPD stands for Outpatient Department; ER stands for Emergency Room.

**Table 5.14 Measures of Satisfaction with Care for Noninstitutionalized Medicare Beneficiaries, by Insurance Coverage, 1998**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction	Total	Medicare Risk HMO <sup>2</sup>	Supplemental Health Insurance				Medicare Fee-For Service Only	Other
			Medicaid	Individually-Purchased Private Insurance	Employer-Sponsored Private Insurance	Both Types of Private Insurance		
<b>Beneficiaries (in 000s)</b>	37,633	5,970	5,206	8,759	11,200	1,594	4,308	598
	148	135	129	179	200	70	129	51
<b>Beneficiaries as a Percent of Column Total<sup>3</sup></b>								
<b>Quality of Care</b>								
<b>General Care</b>								
Very Satisfied <sup>4</sup>	29.58	33.62	19.78	30.96	32.46	39.24	21.02	35.54
	0.69	1.11	0.98	1.40	0.87	2.18	1.25	4.10
(Very) Unsatisfied <sup>5</sup>	3.83	4.51	4.93	2.91	2.99	3.52	5.70	4.43
	0.15	0.38	0.47	0.30	0.31	0.68	0.66	1.20
<b>Follow-up Care</b>								
Very Satisfied <sup>4</sup>	18.62	21.49	12.06	18.36	20.72	23.74	14.55	26.99
	0.55	0.83	0.80	1.11	0.88	2.17	1.06	4.23
(Very) Unsatisfied <sup>5</sup>	2.77	3.35	3.27	1.94	2.51	2.02	4.00	2.91
	0.12	0.36	0.41	0.26	0.25	0.59	0.43	0.95
<b>Access/Coordination of Care</b>								
<b>Availability</b>								
Very Satisfied <sup>4</sup>	10.63	11.87	9.42	10.40	10.75	13.72	8.69	15.58
	0.36	0.74	0.72	0.75	0.55	1.63	0.88	3.47
(Very) Unsatisfied <sup>5</sup>	2.95	2.97	3.44	2.30	2.78	2.84	4.44	0.92
	0.14	0.35	0.37	0.28	0.27	0.69	0.60	0.59
<b>Ease of Access to Doctor</b>								
Very Satisfied <sup>4</sup>	19.07	23.95	11.02	18.95	21.04	28.14	13.37	21.93
	0.51	1.14	0.89	1.03	0.77	1.92	1.13	3.58
(Very) Unsatisfied <sup>5</sup>	5.18	4.54	9.15	3.79	3.68	3.34	8.54	6.17
	0.19	0.39	0.59	0.33	0.26	0.81	0.79	1.10
<b>Can Obtain Care in Same Location</b>								
Very Satisfied <sup>4</sup>	14.78	20.92	10.17	12.93	14.96	16.35	13.46	22.29
	0.56	0.98	0.70	0.95	0.85	1.93	1.02	3.99
(Very) Unsatisfied <sup>5</sup>	4.17	3.94	5.25	3.63	3.95	3.88	4.89	4.74
	0.21	0.41	0.54	0.33	0.35	0.74	0.66	1.42

**Table 5.14 Measures of Satisfaction with Care for Noninstitutionalized Medicare Beneficiaries, by Insurance Coverage, 1998**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction	Total	Medicare Risk HMO <sup>2</sup>	Supplemental Health Insurance				Medicare Fee-For Service Only	Other
			Medicaid	Individually-Purchased Private Insurance	Employer-Sponsored Private Insurance	Both Types of Private Insurance		
<b>Beneficiaries (in 000s)</b>	37,633	5,970	5,206	8,759	11,200	1,594	4,308	598
	<i>148</i>	<i>135</i>	<i>129</i>	<i>179</i>	<i>200</i>	<i>70</i>	<i>129</i>	<i>51</i>
<b>Relationship with Primary Doctor</b>								
<b>Information from Doctor</b>								
Very Satisfied <sup>4</sup>	17.98	22.34	12.63	16.81	19.54	21.95	13.93	26.76
	<i>0.58</i>	<i>0.97</i>	<i>0.92</i>	<i>1.09</i>	<i>0.83</i>	<i>1.87</i>	<i>0.97</i>	<i>4.34</i>
(Very) Unsatisfied <sup>5</sup>	4.88	5.12	4.98	4.25	4.57	4.58	6.56	5.58
	<i>0.19</i>	<i>0.56</i>	<i>0.46</i>	<i>0.38</i>	<i>0.37</i>	<i>0.85</i>	<i>0.57</i>	<i>1.17</i>
<b>Doctor's Concern for Overall Health</b>								
Very Satisfied <sup>4</sup>	20.06	23.56	13.18	19.63	22.60	25.87	15.09	23.46
	<i>0.52</i>	<i>0.94</i>	<i>0.81</i>	<i>1.01</i>	<i>0.88</i>	<i>1.88</i>	<i>1.00</i>	<i>4.24</i>
(Very) Unsatisfied <sup>5</sup>	4.66	5.53	5.39	3.68	4.63	3.58	5.31	2.37
	<i>0.20</i>	<i>0.40</i>	<i>0.55</i>	<i>0.31</i>	<i>0.39</i>	<i>0.85</i>	<i>0.44</i>	<i>0.87</i>
<b>Cost of Care</b>								
<b>Cost</b>								
Very Satisfied <sup>4</sup>	17.19	26.19	14.34	13.67	18.09	21.38	11.29	17.90
	<i>0.59</i>	<i>0.96</i>	<i>0.90</i>	<i>1.17</i>	<i>0.83</i>	<i>1.94</i>	<i>0.94</i>	<i>3.22</i>
(Very) Unsatisfied <sup>5</sup>	11.50	5.78	11.73	14.03	9.35	6.32	21.12	14.68
	<i>0.43</i>	<i>0.41</i>	<i>0.70</i>	<i>0.76</i>	<i>0.55</i>	<i>0.96</i>	<i>1.45</i>	<i>1.81</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 HMO stands for Health Maintenance Organization.

3 Column percentages do not sum to 100 percent because the responses to "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

4 Beneficiaries who's response to the question was 'very satisfied'

5 Beneficiaries who's response to the question was 'unsatisfied' or 'very unsatisfied'

**Table 5.15 Measures of Satisfaction with Care for Noninstitutionalized Medicare Beneficiaries, by Insurance Coverage, 1998**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction	Total	Medicare Risk HMO <sup>2</sup>	Supplemental Health Insurance			Medicare Fee-For Service Only	Other
			Medicaid	Individually-Purchased Private Insurance	Employer-Sponsored Private Insurance		
<b>Beneficiaries (in 000s)</b>	37,633	5,970	5,206	8,759	11,200	1,594	4,308
	148	135	129	179	200	70	129
Beneficiaries as a Percent of Column Total <sup>4</sup>							
<b>Had a Problem and Did Not See a Doctor</b>							
Yes	8.42	7.38	12.45	6.27	6.12	6.30	15.99
	0.25	0.47	0.74	0.47	0.33	0.97	1.88
No	91.58	92.62	87.55	93.73	93.88	93.70	84.01
	0.25	0.47	0.74	0.47	0.33	0.97	1.88
<b>Ever Had a Prescription You Did Not Fill</b>							
Yes	2.97	2.78	5.06	3.00	1.60	2.18	4.43
	0.16	0.28	0.57	0.28	0.27	0.62	1.12
No	97.03	97.22	94.94	97.00	98.40	97.82	95.57
	0.16	0.28	0.57	0.28	0.27	0.62	1.12
<b>Visit a Doctor as Soon as You Feel Bad</b>							
Yes	39.42	41.39	45.16	36.99	38.86	39.80	34.63
	0.68	1.06	1.34	1.18	0.95	2.17	1.12
No	60.58	58.61	54.84	63.01	61.14	60.20	65.37
	0.68	1.06	1.34	1.18	0.95	2.17	1.12
<b>Avoid Going to the Doctor</b>							
Yes	30.59	27.50	34.33	29.48	28.89	22.59	41.13
	0.52	0.92	1.18	0.94	0.78	1.97	1.20
No	69.41	72.50	65.67	70.52	71.11	77.41	58.87
	0.52	0.92	1.18	0.94	0.78	1.97	1.20

**Table 5.15 Measures of Satisfaction with Care for Noninstitutionalized Medicare Beneficiaries, by Insurance Coverage, 1998**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction	Total	Medicare Risk HMO <sup>2</sup>	Supplemental Health Insurance				Medicare Fee-For Service Only	Other
			Medicaid	Individually-Purchased Private Insurance	Employer-Sponsored Private Insurance	Both Types of Private Insurance		
<b>Beneficiaries (in 000s)</b>	37,633	5,970	5,206	8,759	11,200	1,594	4,308	598
	<i>148</i>	<i>135</i>	<i>129</i>	<i>179</i>	<i>200</i>	<i>70</i>	<i>129</i>	<i>51</i>
<b>Do You Worry About Your Health More Than Others</b>								
Yes	18.65	16.00	32.46	12.57	16.32	13.61	25.72	21.60
	<i>0.36</i>	<i>0.63</i>	<i>1.16</i>	<i>0.61</i>	<i>0.62</i>	<i>1.38</i>	<i>1.26</i>	<i>2.36</i>
No	81.35	84.00	67.54	87.43	83.68	86.39	74.28	78.40
	<i>0.36</i>	<i>0.63</i>	<i>1.16</i>	<i>0.61</i>	<i>0.62</i>	<i>1.38</i>	<i>1.26</i>	<i>2.36</i>
<b>When Sick, Do You Keep it to Yourself</b>								
Yes	39.15	37.49	41.24	38.76	37.93	34.99	45.49	31.69
	<i>0.55</i>	<i>1.03</i>	<i>1.01</i>	<i>1.18</i>	<i>0.85</i>	<i>2.15</i>	<i>1.43</i>	<i>2.77</i>
No	60.85	62.51	58.76	61.24	62.07	65.01	54.51	68.31
	<i>0.55</i>	<i>1.03</i>	<i>1.01</i>	<i>1.18</i>	<i>0.85</i>	<i>2.15</i>	<i>1.43</i>	<i>2.77</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 HMO stands for Health Maintenance Organization.