



Expanded Home Health Value-Based Purchasing (HHVBP) Model

Instructions for Accessing Performance Feedback Reports in iQIES

March 2025

Performance feedback reports for the expanded Home Health Value-Based Purchasing (HHVBP) Model are available in the Internet Quality Improvement and Evaluation System (iQIES) portal: <https://iqies.cms.gov/>. The Centers for Medicare & Medicaid Services (CMS) notifies home health agencies (HHAs) via listserv announcements when new reports are available.

Click [here](#) to subscribe to the HHVBP Model Expansion listserv.

Below are the two types of reports HHAs can access in iQIES:

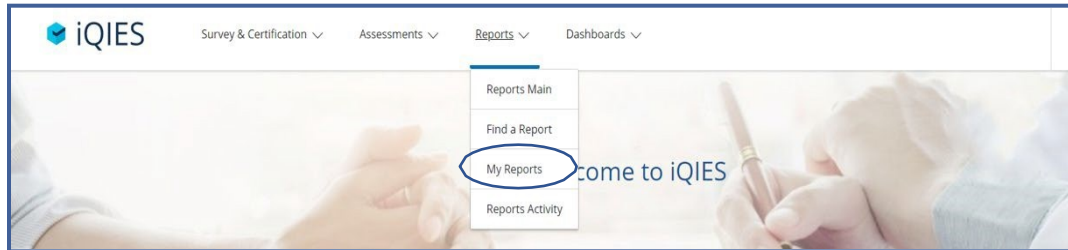
- **Interim Performance Report (IPR):** These quarterly reports contain information on the quality measure performance based on the most recent months of data available. The IPR provides feedback to HHAs about performance relative to quality measure achievement thresholds, benchmarks, and improvement thresholds. The IPR provides HHAs the opportunity to assess and track their performance relative to peers in their respective cohort.
- **Annual Performance Report (APR):** The APR focuses primarily on the HHA's payment adjustment (Adjusted Payment Percentage, or APP) for the following payment year. The APR also provides details on how the payment adjustment is calculated and when it is applied. For additional information, please refer to the "Expanded HHVBP Model Frequently Asked Questions (FAQs)" and the "Expanded HHVBP Model Guide" on the [Expanded HHVBP Model webpage](#) under "FAQs & Model Guide".

Access to iQIES

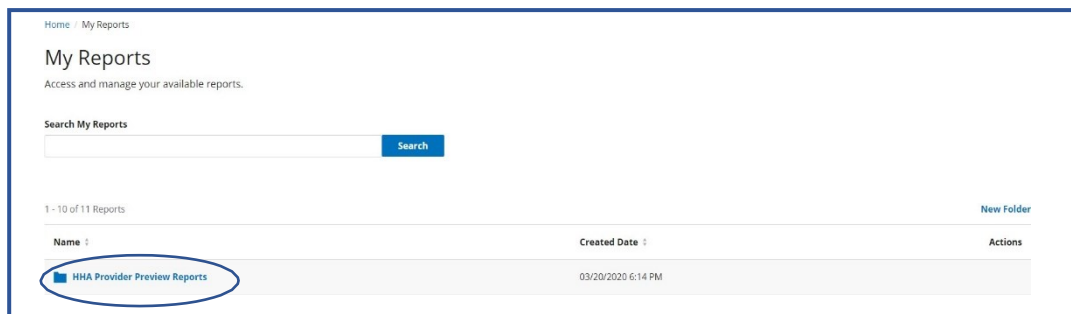
For support with registration for [iQIES](#) and troubleshooting access, please contact the QIES/iQIES Service Center by phone at (800) 339-9313 or email iqies@cms.hhs.gov. You may also refer to the iQIES Onboarding Guide posted to the QIES Technical Support Office (QTSO) website: <https://qtso.cms.gov/software/iqies/reference-manuals>.

Locating the HHVBP Model Performance Feedback Reports in iQIES

- 1) Log into iQIES at <https://iqies.cms.gov/>.
- 2) Select the My Reports option from the Reports menu (see screenshot below).



- 3) From the My Reports page, select the HHA Provider Preview Reports folder (see screenshot below).



The folders and reports on the My Reports page are listed in alphabetical order. Thus, users may need to utilize the “page forward” functionality at the bottom of the webpage to advance to the page where the HHA Provider Preview Reports folder is located. Alternatively, users may change the default number of rows that display on the webpage from 10 to a larger number to view the larger list of folders.

- Note: Files in the HHA Provider Preview Reports folder are listed in descending order (i.e., in the order of the newest reports to the oldest).

- 4) Select the HHVBP report file, and the contents of the file will display.

Help Desk Information

If you have trouble locating your HHA’s HHVBP reports in iQIES, please contact the iQIES Help Desk staff by email at iQIES@cms.hhs.gov or by phone at (800) 339-9313. For questions about the content of the expanded HHVBP Model reports, please contact the HHVBP Help Desk by email at HHVBPquestions@cms.hhs.gov.

Note: Please include your name, agency name, and the CMS Certification Number (CCN) when contacting the help desks.