



Quality Reporting – Today and Tomorrow



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Objectives

- PACE Quality Reporting Overview
- Quality Reporting Today and Tomorrow

PACE Quality Overview



Quality Monitoring is a collaborative effort between CMS Central and Regional Offices.

PACE Quality Overview (cont.)

Central Office Quality Monitoring Responsibilities:



- Receive Level I and Level II quality data for tracking and trending
- Initiate policy changes and promote best practices based on trended data

PACE Quality Overview (cont.)

Regional Office Quality Monitoring Responsibilities:

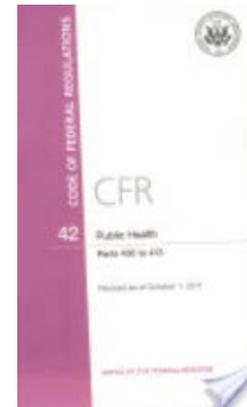
- Review quality data with PO during quarterly AM call
- Discuss Level II events with PO as warranted



PACE Quality Reporting Requirements Overview

Quality Reporting requirements are found in the:

- CFR,
- PACE Manual, and
- Program Agreements.



PACE Quality Reporting Requirements Overview (cont.)



- Level I Quality Indicators are routine quality measures reported quarterly in HPMS.
- PO's Quality Improvement Plans include many of the Level I Quality Indicators.

PACE Quality Reporting Requirements Overview (cont.)

- Level II Reporting Incidents include events that require immediate correction and timely reporting.
- Root Cause Analysis is often required to improve quality processes.



PACE Quality Reporting Requirements Overview (cont.)

Root Cause Analysis (RCA):

- Is a systematic process for identifying “**root causes**” of events in which an approach for responding to them is developed.
- An RCA can identify quality improvement measures to prevent future negative events and promote best practices.



PACE Quality Reporting Requirements Overview (cont.)

Key Components of a Root Cause Analysis:

- Factual description of events
- Timeline of evidence
- Answer “WHY?” and “Could it have been prevented?”
- Identification of needed corrective action
- Develop and implement quality improvement initiatives



PACE Quality Reporting and Guidance Historic Perspective

2001

- Data Elements submitted into the HPMS module

2016

- Revised Level I Quality Indicators
- New HPMS User Guidance issued

HEALTH PLAN MANAGEMENT SYSTEM
PACE QUALITY MONITORING MODULE (LEVEL 1)
USER GUIDE

PACE Quality Reporting and Guidance Historic Perspective (cont.)

Level II Reporting:

- Sentinel Events
- 2010 – DMAO Mailbox
- 2013 – Implementation of DMAO Portal



PACE

PACE Quality Reporting Data

Data collected through quality reporting has been vital in monitoring quality of care and establishing auditing protocols.



PACE Quality Reporting Data (cont.)

Historically

- Narrative Data Collections
- No Denominator
- No Numerator
- No External CMS
- Aggregate Reporting

Currently

- Data Point Collections (i.e., Total Falls)
- Denominator
- Numerator
- External CMS
- Aggregate Reporting

PACE Quality Reporting Data Goals

Our goal is to create data reports that will:

- Identify opportunities for improvement
- Share best practices
- Provide feasible, reliable, readily available data and reports
- Provide comparison reports



PACE Quality Reporting Today (Level I)

2016 HPMS Level I Quality Indicator Updates

- 'Upload' data for certain quality indicators
- 'Request Extension' function



PACE Quality Reporting Today (Level I – cont.)

2016 HPMS Level I Quality Indicator Updates

Drop-down Options:

- Precipitating Contributing Factors
- Action Taken
- Participant Outcomes



PACE Quality Reporting Today (Level I – cont.)

2016 HPMS Level I Quality Indicator Updates

Additional Data Elements:

- Census (the number of participants enrolled)
- Falls without Injury
- Medication Administration Error without Injury
- Burns 1st Degree



PACE Quality Reporting Today (Level I – cont.)

2016 HPMS Level I Quality Indicator Updates

Removal of the Following Data Elements:

- Readmissions
- Participant Deaths
- Prospective Enrollments



PACE Quality Reporting Today (Level I Updates)

- PO suggestions are used to initiate updates and improvements in HPMS.
- Currently, improvements are being made to various definitions to provide clarity.



PACE Quality Reporting Today (Level I Updates – cont.)

CMS is updating entry options for all Level I Data Fields.

These updates will provide consistency among:



- Templates,
- Drop Down Selections,
- Guidance, etc.

PACE Quality Reporting Today (Level II)

2016 Level II Quality Indicator Updates



- Level II Quality Indicators are continuously monitored.
- Currently, Level IIs are reported as a narrative submission.

PACE Quality Reporting Today (Level II – cont.)

2016 Level II Quality Indicator Updates

- Level II reporting will be submitted via HPMS.
- There will no longer be Level I or Level II distinctions.
- PACE Quality Reporting will be referred to as:
“PACE Quality Reporting and Monitoring.”

PACE Quality Reporting Today (Level II – cont.)

2016 Quality Reporting Changes

- Implementation 2016
- Time for testing/integration will be provided



PACE Quality Reporting Tomorrow

2016 Quality Reporting Changes

- A new Comprehensive Quality Reporting and Monitoring Guidance Manual will be released.
- Training will be provided.



PACE Quality Reporting Tomorrow (cont.)

HPMS PACE Quality Reporting & Monitoring

- Data will be more objective.
- Routine reports will be available to the public.

PACE Quality Reporting Tomorrow

PACE Quality Measures

- Initiated 2014
- Adopt National Quality Forum (NQF) measures that provide meaningful, PACE relevant data
- Streamline current data collection with the NQF measures that reflect PACE needs



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- HPMS Level I – Updates Questions, Suggestions/ Recommendations and HPMS Level II Testing