

Look for your new Medicare card starting in April 2018



Medicare will mail new Medicare cards with new Medicare numbers from April 2018 through April 2019. Once you receive your new card, you can use it at your tribal health care provider or wherever you receive care.

Here's what you can do to prepare.

Make sure your mailing address is up to date with the Social Security Administration.

 If your address needs to be corrected, contact Social Security at <u>ssa.gov/myaccount</u> or 1-800-772-1213. TTY users can call 1-800-325-0778.

Watch your mailbox for the envelope that will hold your new card.

- Your card will come in a white envelope from the Department of Health and Human Services (see example on the right).
- The back of the envelope will say,
 "Official information from Medicare."

Learn more at go.medicare.gov/newcard or call 1-800-633-4227



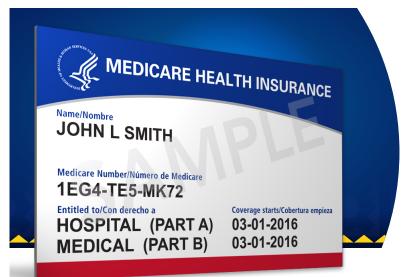
Envelope Front

OFFICIAL INFORMATION FROM MEDICARE









10 things to know about your new Medicare card



Medicare is mailing new Medicare cards starting in April 2018. Here are 10 things to know about your new Medicare card.

- **Mailing takes time:** Your card may arrive at a different time than your friend's or neighbor's.
- **2. Destroy your old Medicare card:** Once you get your new Medicare card, destroy your old Medicare card and start using your new card right away.
- **3. Keep your Medicare Advantage Card:** If you're in a Medicare Advantage Plan (like an health maintenance organization or preferred provider organization), your Medicare Advantage Plan ID card is your main card for Medicare you should keep and use this card whenever you need care. However, you also may be asked to show your new Medicare card, so you should carry this card, too.
- **4. Guard your card:** Only give your new Medicare Number to your tribal health care providers, pharmacists, insurers, or people you trust to work with Medicare on your behalf.
- **Your Medicare Number is unique:** Your card has a new number instead of your Social Security Number. This new number is unique to you.
- **Your new card is paper:** Paper cards are easier for many providers to use and copy, and they save taxpayers a lot of money. Plus, you can print your own replacement card if you need one.
- **Keep your new card with you:** Carry your new card and show it to your doctor, your tribal health care provider, or your facility when you need care.
- **8.** You can find your number: If you forget your new card, you, your doctor, your tribal health care provider, or your facility may be able to look up your Medicare Number online.
- **9.** Remember: Your Medicare coverage and benefits will stay the same.
- **10. Help is available:** If you don't get your new Medicare card by April 2019, call 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048.

You have the right to get Medicare information in an accessible format, like large print, braille, or audio. You also have the right to file a complaint if you feel you've been discriminated against. Visit https://www.cms.gov/about-cms/agency-information/aboutwebsite/cmsnondiscriminationnotice.html or call 1-800-MEDICARE (1-800-633-4227) for more information. TTY users can call 1-877-486-2048.