



Center for Clinical Standards and Quality/Survey & Certification Group

Admin Info: 17-32-Hospice

DATE: September 18, 2017

TO: State Survey Agency Directors
State Training Coordinators and Regional Office Training Administrators

FROM: Director
Survey and Certification Group

SUBJECT: Hospice Survey Webinar

Memorandum Summary

- The Office of Inspector General (OIG) has published several reports in the past few years with concerns relevant to certain components of the hospice survey process.
- Pursuant to these OIG reports, Division of Continuing Care Providers (DCCP) has agreed to provide a Hospice surveyor webinar to review and reinforce specific hospice regulations related to the hospice survey process as identified by the OIG reports.
- This Hospice surveyor webinar is required for all State Agency (SA) and Regional Office (RO) surveyors and reviewers who conduct or review hospice surveys.

Background

In the past few years there have been several OIG reports that have raised concerns and made recommendations related to specific areas of the hospice survey. The Centers for Medicare & Medicaid Services (CMS) Survey & Certification Group (SCG) has developed a webinar for all hospice surveyors to address OIG recommendations. This webinar is intended for all SA and RO surveyors and reviewers who conduct or review hospice surveys.

The webinar will review Subpart B: §418.22 (Certification of Terminal Illness); §428.24 Election of hospice care and Subpart C: §418.56 (Interdisciplinary group (IDG), care planning, coordination). The webinar will provide a review of surveyor requirements related to these regulations and answer any questions in a single webinar.

The webinar will take place on September 25, 2017 from 12-1pm (EDT). Learners may register/participate in this webinar using the following audio/video information:

Audio component:

1. Please call the following number:
WebEx: 1-877-267-1577
2. Follow the instructions you hear on the phone.

Your WebEx Meeting Number: 992 038 532

Video component:

To join this meeting online

1. Go to
<https://meetings.cms.gov/orion/joinmeeting.do?MTID=a50c642e00f94dc4a799c0d844b614c0>
2. If requested, enter your name and email address.
3. This meeting does not require a password.
4. Click “Join”.
5. Follow the instructions that appear on your screen.

Contact: Any questions can be emailed to SCG_Hospice@cms.hhs.gov

Effective Date: Immediately. This policy should be communicated with all survey and certification staff, their managers and the State/Regional Office training coordinators within 30 days of this memorandum.

/s/

David R. Wright

cc: Survey and Certification Regional Office Management
State Survey Agency Training Coordinators
Regional Office Training Administrators