

Workers' Compensation Attestation Enhancement Webinar for Self-Administration and Representative Account Users

October 30, 2019





Presentation Topics

- Background Information
- Purpose of Enhancement
- High Level Summary of Changes
- Functionality for users accessing WCMSAP through MyMedicare.gov
- Functionality for Self and Representative Accounts
- Resources





Background Information

- Each year, no later than 30 days after the anniversary date of the Workers' Compensation settlement, an attestation must be sent to Medicare's Benefits Coordination & Recovery Center (BCRC) stating that the funds in the account were used correctly.
- In the past, when the WCMSA account had no money left, you were required to send in an attestation letter attesting that the funds had been depleted.





Purpose of Enhancement

- CMS has identified process improvements to the WCMSA account expenditure tracking and attestation process by adding the electronic option.
- Additionally, although previous WCMSAP functionality did not allow users to access cases that were submitted via mail/CD-ROM, that functionality has been updated and users can now view all cases on the WCMSAP no matter how submitted.





High Level Summary of Changes

- WCMSAP Self-Account and Representative users and Medicare beneficiaries who access the WCMSAP from MyMedicare.gov will have the ability to submit a yearly attestation if they are the identified administrator of the case.
- These users will have the ability to upload documentation with their attestation, but this will not be required.





<u>Updated Functions for Users</u> <u>accessing their information from</u> <u>MyMedicare.gov</u>





Accessing MSA from

MyMedicare

 Log in to MyMedicare.gov to access the Home Page.

Med	icare .gov			ANNA SCRIPA 🗸	🗣 Live Chat	Log out	Español
Home	My Claims 🖌	My Plans & Coverage	My Pro	viders & Services 💊	e e e e e e e e e e e e e e e e e e e		
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Wh	at do you wa	ant to do?					
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Accessing MSA from MyMedicare (2)

2. Select "My Claims" from the menu to access the MSA case info link.

Home	My Claims 🗸 🗸	My Plans & Coverage	My Providers & Services 🗸	
		-	My claims	⊖ Print
			E Check my deductible amount	View my electronic Medicare Summary Notices
			Our records indicate that you are enrolled in a Medicare Advantage p you have been enrolled with your Medicare Advantage plan. However, if Original Medicare has processed one or more of your clai	plan. Please contact your plan regarding claims initiated while ms within the last 36 months, you can Search Original Medicare
			Claims. Search clair	ns
			Accident & injury claims	
			Medicare Secondary Payer (MSP) Cases Claims initially paid by Medicare for accidents or injuries, like car accidents or work injuries, where someone else should pay.	Medicare Set Aside (MSA) Cases Funds from your accident or injury settlement that are set aside to pay your Medicare claims.
			See MSP case info	See MSA case info





Accessing MSA from MyMedicare (3)

3. Click "I Accept" on the Disclaimer page.

Medicare Set Aside (MSA) Cases

The MSA tab contains information regarding accident or injury claims paid by Medicare that may result in your repayment. Please read the information below and click the 'I Accept' button to proceed to the Payment Summary page that lists your case information.

Disclaimer: WCMSA amounts are NOT final until Medicare gets final settlement documents. WCMSA amount information posted on MyMedicare.gov is based on CMS getting these settlement documents.

- If you have questions about the information in the MSA Cases or Detail Form, contact your attorney, submitter, or
 other representative before contacting Medicare. Your attorney, submitter, or other representative should already be
 handling this for you.
- When your case settles, give Medicare's contractor a copy of the following at the address listed below:
 The dated settlement agreement signed by all parties showing the total amount of the settlement and WCMSA amount(s).
- · Please check your MyMedicare account as updates are made regularly.

WCMSA Proposal/Final Settlement

BCRC-NGHP P.O. Box 138899 Oklahoma City, OK 73113-8899

> 1-855-798-2627 TTY: 1-855-797-2627

I Accept I Decline





Accessing MSA from

MyMedicare (4)

4. Select the WCCase you wish toreview.







Case Documentation

(MyMedicare)

- Displays all documentation submitted for the selected case
- Select the case link to view the document
- To select another case, use the "Case Listing" button to view your case list
- Use the "WCMSA Attestation Information" button to view your WCMSA balance or submit your yearly attestation if you are the identified administrator
- Note: Users can use the Quick Help - Help About This Page link to get more information about each page and the fields within that page.

	About This Site	CMS Links	How To	Reference Materials	Contact Us	Log	1011	
Case Docum	entation							
Smith, John M	Medicare ID: 123456	785A Case ID:	XXXXXX				QUICK HE	P
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WCMSA Account Balance &

Attestation Submission

(MyMedicare)

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Home Abo	ut This Site CMS Links	How To	Reference Material	s Contact Us	Logoff	<u>Ship Huviguton</u>	
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Total MSA: \$123.00	Settlement Date: 4/12/2019	Payout Method: Structu	Click Cancel to return to the	e Case Documentation page.		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
Current Balance: \$2.00	Anniversary Date: 1/1/2019	No. of Years: 2	Case ID: WC123456 Total MSA: \$123.00 Current Balance: \$2.00	Medicare ID: 123456A Settlement Date: 4/12/2019 Anniversary Date: 1/1/2019	Name: GDIT Corp Payout Method: Structured Annuity No. of Years: 2	Date of Injury: 4/12/20 Initial Deposit: \$2.34 Payout Schedule:	19
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WCMSA Account Balance &

Attestation Submission

(MyMedicare) (2)

WCMSA Account Records.pdf 2010-01-20 Delete

Submit Attestation View Attestations Cancel

- Must be the administrator of the case to submit
- Select the appropriate attestation statement
- Enter the applicable monies spent
- Select the attestation checkbox
- Upload documentation if you wish to submit accounting records
- Click "Submit Attestation" button to submit your information
- Click "View Attestation" to view previously submitted attestations

	4
the undersigned, attest that I have a structured annuity WCMSA and have:	
Used the annual monies from the WCMSA account for the period of / / to /	
Used the monies from the WCMSA account for the period of / / to / to /	
EXHAUSTED the annual money (and any applicable carry-over from previous years) in the WCMSA account for the period of / / / / /	
COMPLETELY EXHAUSTED all monies in the WCMSA account for the period of I I to I I I	
To pay for the following:	
Madical avanances:	
Prescription arug expenses: 5	
Taxes paid on interest earned: S	
The interest earned on these funds was: \$	
I acknowledge and understand that failure to follow any of the Medicare requirements for the use of this money will be regarded as failure to reasonably 'ecognize Medicare's interests and that Medicare will deny coverage for all medical treatments and prescription drug expenses due to my work-related injuries to the total workers' compensation settlement amount.	s up
CMS reserves the right to audit how you spend the funds in your WCMSA account. Therefore, CMS recommends that you retain your WCMSA reco for a period of seven (7) years.	rds
Fo upload supporting documentation, click the Upload Documentation link.	
Documentation uploaded:	



Bottom of Page



<u>WCMSA Attestation Submission</u> <u>Verification (MyMedicare)</u>

- Review information previously entered
- Use the "Previous" button to return to the form and make any needed corrections
- Use the "Continue" button to proceed to the confirmation page
- Click "Cancel" to return to the Case Listing Page

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Home	About This Site	CMS Links	How To	Reference Materials	Contact Us	Logoff
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the information is of the the information is of the	orrect, click Continu n.	e to submit your attesta	ation. Click Previou	is to return to the previou	s page to make chan	ges. Click Cancel to cancel y
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For the period of: 0	6-06-2019 to 08-06-	2019				
Medical services: \$	112.30					
Prescription drug e	xpenses: \$12.30					
Taxes paid on inter	est earned: \$12.30					
Interest earned: \$2	0.30					
New balance: \$375	.60					
Documentation upl	oaded: WCMSA Acc	ount Records.pdf				
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<u>WCMSA Attestation Submission</u> <u>Confirmation (MyMedicare)</u>

- Confirmation page will appear confirming that your attestation was submitted successfully
- "Continue" will return you back to the "Case Documentation" page

CMS W	orkers' Con	npensatio	n Set-Aside V	Veb Portal	COB®R Coordination of Benefits and Recovery
Home About This Site	CMS Links	How To	Reference Materials	Contact Us	Skip Navigation Logoff
WCMSA Attestation Subm	ission Confirm	nation			
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					Help About This Page
ou have successfully submitted your WCM	SA attestation for Ca	se Number: WC1	23456.		
lick Continue to return to the Case Docum	entation page.				
Payout method: Structured Annuity					
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Medical services: \$112.30					
Prescription drug expenses: \$12.30					
Taxes paid on interest earned: \$12.30					
Interest earned: \$20.30					
New balance: \$375.60					
Documentation uploaded: WCMSA Account	nt Records.pdf				
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View Attestation Submissions

Page (MyMedicare)

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<u>Updated Functions for Self and</u> <u>Representative Accounts</u>





WCMSAP Home Page (Self/Rep)

MSAP	P provides an interfac					
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case information	tion directly. The site	also provides the abi	lity to track submitte	ed		ccount Settings
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via the WCM	SAP for all eligible W	CMSAs where you a	re the identified	auon	Update	Account Information
administrator	. Case Lookup and Vi	iew Alert functions an	e also available. Cl	lick the	View Ar	count Activity
desired link b	elow to perform that f	lunction.			- TOW PS	assault mailing
You may more	Jify Account Settings I	by clicking the approp	priate link under the	e	Change	Password
Account Sett	ngo not					
I'd like to						
Create a Nev	v Case					
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Case Information (Self)

- New tab, "WCMSA Administrator" will appear.
- Administrator Type is a required field as indicated by the asterisk.
- Default option is "Self."
- If you are not the administrator of the case, you will need to select the Rep Payee or Professional Administrator radio button.

Home Abou	t This Site	CMS Links	How To	Reference Materials 0	Contact Us L	ogoff
Case Information						
Beneficiary/Claimant *	VCMSA Administrat	Diagnosis Co	des * Prescri	otions * WC Carrier *	Employer* Attorney	Notes
		Documents *	Summary			
WCMSA Administrat	or					
As part of the new case creat A self-administrator is a Medi	ion process, you ar care beneficiary wh	e required to identify o is administering the	the administrator ir WCMSA on th	of the WCMSA. The default eir own behalf. The Rep Pay	ree option is for	QUICK HELP
non-corporate entities who are	e administering the	WCMSA on behalf o	f a beneficiary. T	he Professional Administrate	or option means	Help About This Page
Continue to proceed or save t	the case as a work-	in-progress.	nat was establis	ted to protect medicare's int	erests. Glick	
*Note: When the Administrate	or Type is 'Profession	onal Administrator', a	copy of the Profe	ssional Administrator Agree	ment is required	
before you can submit this ca	se. You can upload	this document on the	Documents tab			
An asterisk () indicates a req	uneu me.			Self-Admir	n: Medicare	2
Administrator Type:*				bonoficio	ny who ic	-
Self Rep Payee Pro	ofessional Administ	rator		benencia		
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State	Maryland	Ψ				
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		Privacy Poli	ry User Agreem	ent Adobe Acrobat		





Case Information (Self) (2)

 Rep Payee: For noncorporate entities who are administering on behalf of a beneficiary.

Name:*	
Address Line 1:*	
Address Line 2:	
City:*	
State:*	Maryland 🔻
Zip Code:*	-
Phone:*	
Fax:	





Case Information (Self) (3)

- Professional Administrator: A professional entity will administer and account for the WCMSA that was established to protect Medicare's interests.
- Requires a copy of the Professional Administrator Agreement before the case can be submitted

🔍 Self 🔍 Rep Payee 💌 Prof	essional Administrator
Name:	
EIN:*	
Address Line 1:*	
Address Line 2:	
City:*	
State:*	Maryland 🔻
Zip Code:*	-
Phone:*	
Fax:*	





Case Documents (Self/Rep)

• Set-Aside Administrator or Copy of Agreement will be required for new cases whose admin type is marked as a Professional Administrator







Case Summary Cont. (Self/Rep)

- Use "Edit" button to make changes if needed.
- Document Type 30 has been added to the Case Documents section.
- An indicator has been added and will appear if the Administrator Type is Professional Administrator and the doc type 30 was not added.
- Click "Submit Case" once you have verified all information is correct.







Additional Resources

- WCMSAP User Manual
- WCMSAP Training Materials
- EDI Department: 1-646-458-6740
- Email: mspcentral@cms.hhs.gov



Questions & Answers



Slide 1: Workers' Compensation Attestation Enhancement Webinar for Self-Administration and Representative Account Users

Welcome to the Workers' Compensation Attestation Enhancement Webinar for Self-Administration and Representative account users.

Slide 2: Presentation Topics

Throughout this presentation, we will look at the background information, purpose of the enhancement, some high-level summary of changes, new functionality for users accessing WCMSAP through MyMedicare.gov, functionality for Self and Representative Accounts and additional resources.

Slide 3: Background Information

Today, each year, no later than 30 days after the anniversary date of the Workers' Compensation settlement, you must send an attestation to Medicare's Benefits Coordination & Recovery Center (BCRC) stating that you have used the funds in the account correctly. In the past, when the WCMSA account had no money left, you were required to send in an attestation letter attesting that the funds had been depleted.

Slide 4: Purpose of Enhancement

With that being said, CMS has identified process improvements to the WCMSA account expenditure tracking and attestation process by adding the electronic option. Additionally, although previous WCMSAP functionality did not allow users to access cases that were submitted via mail/CD-ROM, that functionality has been updated and users can now view all cases on the WCMSAP no matter how submitted.

Slide 5: High Level Summary of Changes

WCMSAP Self-Account and Representative users and Medicare beneficiaries who access the WCMSAP from MyMedicare.gov will have the ability to submit a yearly attestation if they are the identified administrator of the case. These users will have the ability to upload documentation with their attestation, but this will not be required.

Slide 6: Updated Functions for Users accessing their information from MyMedicare.gov

We will begin by looking at the updated functions for beneficiary users accessing their information from MyMedicare.gov.

Slide 7: Accessing MSA from MyMedicare

Log in to MyMedicare.gov to access the Home page.

Slide 8: Accessing MSA from MyMedicare (2)

After logging in, select the My Claims link from the menu at the top. On the My claims page, you will have a link to access your MSA cases.

Slide 9: Accessing MSA from MyMedicare (3)

After selecting the link, the disclaimer page will be displayed, and you will have to select "I Accept" before accessing your MSA Case list.

Slide 10: Accessing MSA from MyMedicare (4)

From your MSA Case list, select the Workers' Compensation case you wish to review.

Slide 11: Case Documentation (MyMedicare)

From the MSA case list page, you will be taken directly to the "Case Documentation" page. From this page, you can view any documentation that has been submitted for your case. If you have multiple cases, you can click on the "Case Listing" button to select another case. You also have a link to the "WCMSA Attestation Information" where you can view your WCMSA balance or submit your yearly attestation if you are the identified administrator. First, we will look at the "Case Listing" page.

Note: Users can use the Quick Help - Help About This Page link to get more information about each page and the fields within that page.

Slide 12: WCMSA Account Balance & Attestation Submission (MyMedicare)

If you select the "WCMSA Attestation Information" button from the "Case Documentation" screen, you will be taken to the "WCMSA Account Balance and Attestation Submission" page. Every year, no later than 30 days after the anniversary date of your Worker's Compensation settlement, the administrator of the WCMSA funds must send an attestation to Medicare's Benefits Coordination Recovery Center (BCRC) stating that the funds in the account have been used correctly. If the beneficiary has not been identified as the administrator, they will not be able to submit an attestation but will be able to view attestations previously submitted on their behalf.

Slide 13: WCMSA Account Balance & Attestation Submission (MyMedicare) (2)

If you are the administrator of your case, you will be able to submit your attestation. To submit your attestation, review the information, select the appropriate attestation statement, enter the applicable monies spent, and select the attestation checkbox. If you want to submit a copy of your accounting records, click the "Upload Documentation" link to upload this document. Once you are ready to submit your information, click "Submit Attestation." Click "View Attestations" to view attestations previously submitted on the WCMSAP. Click "Cancel" if you do NOT wish to submit your attestation at this time and you will be returned to the Welcome Page.

Slide 14: WCMSA Attestation Submission Verification (MyMedicare)

The information entered will display on the "Attestation Submission Verification" page. Use the "Previous" button to return to the form and make any needed changes and the "Continue" button to

proceed to the confirmation page. If you wish to cancel and return to the "Case Listing" page, click "Cancel."

Slide 15: WCMSA Attestation Submission Confirmation (MyMedicare)

When continuing, the "Attestation Submission Confirmation" page will appear confirming that your attestation was successfully submitted. "Continue" will return you back to the "Case Documentation" page.

Slide 16: View Attestation Submissions Page (MyMedicare)

Once you have submitted attestations, you will be able to view that information from the "View Attestations" button at the bottom of the "WCMSA Account Balance and Attestation Submission" page. In order to access this page from the Case Documentation page, you will click the WCMSA Attestation Information button and then the View Attestations button from the WCMSA Account Balance and Attestation Submission Page.

Slide 17: Updated Functions for Self and Representative Accounts

Next, we will look at the updated functions for Self and Representative Accounts.

Slide 18: WCMSAP Home Page (Self/Rep)

Your Account Home Screen has been updated to include information pertaining to your ability to submit an annual attestation for your case(s). To submit an attestation, you will use the same functionality as a MyMedicare user. Your case functions have not changed but we will take a look at a few changes within them.

Slide 19: Case Information (Self)

When creating a case through your "Create a New Case" link, you will now see a new tab for WCMSA Administrator has been added. As part of the new case creation process, you will be required to identify the administrator of the WCMSA. This is required information as you will see indicated by the asterisk next to Administrator Type. The default option is "Self." A Self Administrator is a Medicare beneficiary who is administering their WCMSA on their own behalf. If you are not the administrator of the case, you will need to select the Rep Payee or Professional Administrator radio button and enter their information as explained on the next slides.

Slide 20: Case Information (Self) (2)

The Rep Payee option is for non-corporate entities who are administering the WCMSA on behalf of the beneficiary.

Slide 21: Case Information (Self) (3)

The Professional Administrator option means that a professional entity will administer and account for the WCMSA that was established to protect Medicare's interests. When the Professional Administrator type is selected, the Professional Administrator Agreement is required before you can submit the case.

Slide 22: Case Documents (Self/Rep)

If you selected the Administrator Type of Professional Administrator, you will be required to upload a copy of the Set-Aside Administrator or Copy of Agreement under the 30 - Set-Aside Administrator or Copy of Agreement "Add Files" link on the Documents tab before you will be able to submit your case. You will see that the form is marked with an asterisk indicating that it is a required form. Select the "Add Files" link and attach your form.

Slide 23: Case Summary Cont. (Self/Rep)

Once all of your information has been entered and your required documents attached, you will continue to the Case Summary Tab to confirm your data. You will see that the "Case Documents" section has been updated to include the Set-Aside Administrator or Copy of Agreement section. If the document was not added, a new indicator has been added to alert you that a document is required for doc type 30 for new case creation if the Administrator Type is Professional Administrator.

Slide 24: Additional Resources

Additional information can be found in the <u>WCMSAP User Manual</u> which is available in the Resources link in the portal and in the <u>WCMSAP Training Materials</u> available on CMS.gov. For any issues with your WCMSAP account, contact the EDI Department at 1-646-458-6740. Questions can be submitted to <u>mspcentral@cms.hhs.gov</u>.

Slide 25: Questions & Answers

That concludes our presentation. We will now move into the question and answer portion of the webinar.

Acronyms

BCRC	Benefits Coordination & Recovery Center
CMS	Centers for Medicare & Medicaid Services
EDI	Electronic Data Interchange
MSA	Medicare Set-Aside
WCMSAP	Workers' Compensation Medicare Set-Aside Portal