Direct Data Entry (DDE) Adding a Claim Report Introduction

Slide 1 of 39 - Direct Data Entry (DDE) Adding a Claim Report Introduction



Slide notes

Welcome to the Direct Data Entry (DDE) Adding a Claim Report course.

Slide 2 of 39 - Disclaimer



Slide notes

While all information in this document is believed to be correct at the time of writing, this Computer Based Training (CBT) is for educational purposes only and does not constitute official Centers for Medicare & Medicaid Services (CMS) instructions for the MMSEA Section 111 implementation.

All affected entities are responsible for following the instructions found at the following site: <u>Section</u> <u>111 COBSW</u>.

Slide 3 of 39 - Course Overview



Slide notes

This module explains how to enter a DDE New Claim report by completing the information on the New Claim screens:

- Injured Party Information,
- Injury Information,
- Ongoing Responsibilities for Medicals (ORM) and Total Payment Obligation to Claimant (TPOC) Information,
- Insurance Information,
- Representative Information, and
- Claimant and Claimant Representative Listing.

NOTE: Liability insurance (including self-insurance), no-fault insurance, and workers' compensation are sometimes collectively referred to as "non-group health plan" or "NGHP". The term NGHP will be used in this CBT for ease of reference.

Slide 4 of 39 - PAID Act

PAID Act

The Medicare Secondary Payer (MSP) policy is designed to ensure that the Medicare Program does not pay for healthcare expenses for which another entity is legally responsible. To aid settling parties in determining this information, Congress has enacted the Provide Accurate Information Directly Act also known as the PAID Act requiring that CMS provide Non-Group Health Plans with a Medicare beneficiary's Part C and Part D enrollment information for the past 3 years.

This information will be provided both online and offline in the NGHP Query Response File. Additionally, CMS has requested that this solution also include the most recent Part A and Part B Entitlement dates.



Slide notes

The Medicare Secondary Payer (MSP) policy is designed to ensure that the Medicare Program does not pay for healthcare expenses for which another entity is legally responsible. To aid settling parties in determining this information, Congress has enacted the Provide Accurate Information Directly Act also known as the PAID Act requiring that CMS provide Non-Group Health Plans with a Medicare beneficiary's Part C and Part D enrollment information for the past three years.

This information will be provided both online and offline in the NGHP Query Response File. Additionally, CMS has requested that this solution also include the most recent Part A and Part B Entitlement dates.

Note: To support the PAID Act, the Query Response File will be updated to include Contract Number, Contract Name, Plan Number, Coordination of Benefits (COB) Address, and Entitlement Dates for the last three years (up to 12 instances) of Part C and Part D coverage. The updates will also include the most recent Part A and Part B entitlement dates.





Each DDE New Claim screen will allow users to navigate to different pages in the New Claim entry process using buttons located on the bottom of the screen.

Unless otherwise noted, all pages presented during the New Claim entry process will include the following buttons: [Save], [Save & Exit], [Cancel], and [Continue].

[Save] allows a user to save the claim information that has been entered on the current page before progressing to the next page.

The first time [Save] is used, the system will assign a Document Control Number (DCN) to the claim report. Note: The DCN is the Claim ID.

[Save & Exit] allows a user to provide and save partial information for a claim report if they do not have all of the information readily available to complete and submit the claim.

Once the claim report has been saved, the user must complete and submit it within 30 calendar days, otherwise it will be deleted.

[Cancel] will discard any data that was entered after the last use of [Save & Exit].

[Continue] will advance the user to the next page in the New Claim entry process if there are no errors on the current screen.

If errors are found, the system will display applicable error messages and the cursor shall be placed on the first field that generates an error. Errors must be corrected before the system will advance the user to the next page.

Slide 6 of 39 - Section 111 Mandatory Reporting Website Usage Warning

Unauthorized Access To This Computer System Is Prohibited By Law
This warning banner provides privacy and security notices consistent with applicable federal laws, directives, and other federal guidance for accessing this Government system, which includes: (1) this computer network, (2) all computers connected to this network, and (3) all devices and storage media attached to this network or to a computer on this network.
This system is provided for Government-authorized use only.
Unauthorized or improper use of this system is prohibited and may result in disciplinary action and/or civil and criminal penalties.
Personal use of social media and networking sites on this system is limited as to not interfere with official work duties and is subject to monitoring.
By using this system, you understand and consent to the following:
 The Government may monitor, record, and audit your system usage, including usage of personal devices and email systems for official duties or to conduct HHS business. Therefore, you have no reasonable expectation of privacy regarding any communication or data transiting or stored on this system. At any time, and for any lawful Government purpose, the Government may monitor, intercept, and search and seize any communication or data transiting or stored on this system.
Any communication or data transiting or stored on this system may be disclosed or used for any lawful Government purpose.
Privacy Act Statement
The collection of this information is authorized by Section 1862(b) of the Social Security Act (codified at 42 U.S.C 1395y(b)) (see also 42, C.F.R. 411.24). The information collected will be used to identify and recover past conditional and mistaken Medicare primary payments and to prevent Medicare from making mistaken payments in the future for those Medicare Secondary Payer situations that continue to exist. The Privacy Act (5 U.S.C. 552a(b)), as amended, prohibits the disclosure of information maintained by the Centers for Medicare & Medicaid Services (CMS) in a system of records to third parties, unless the beneficiary provides a written request or explicit written consent/authorization for a party to receive such information. Where the beneficiary provides written consent/proof of representation, CMS will permit authorized parties to access requisite information.
Attestation of Information
The information provided is complete, truthful, accurate, and meets all requirements set forth to use this process.
LOG OFF IMMEDIATELY if you do not agree to the conditions stated in this warning.

Slide notes

In order to enter a new DDE claim report, users must first successfully login to the <u>Section 111</u> <u>Coordination of Benefits Secure Website</u> (COBSW).

Upon accessing the URL, the Section 111 Mandatory Reporting Website Usage Warning page will appear, detailing the Data Use Agreement (DUA). Review the DUA and then proceed to click the "Accept" link.

Slide 7 of 39 - Welcome to the Section 111 COB Secure Website/Account Sign In Page

An official website of the United States government. Here's how you may v	
About V CMS Links V How To V Reference Materials V	New Registration Account Setup Contact Us Show Help Page
Welcome to the Section 111 COB Secure Website	Account Sign In
Section 111 News & Updates This is a test message for Section 111. This is a new line for testing. And another really long line to see how far this stretches.	Password Forgot your Password?
Coordination of Benefits	

The Welcome to the Section 111 COB Secure Website/Account Sign In page will appear. Enter your Login ID in the "Login ID" field, and your password in the "Password" field, and click "Sign In".

Slide 8 of 39 - RRE Listing Page

RRE List	ing						J	uly 29, 2024 at 1:46:48 PM
his page list ndividual RF	ts all the Res RE from the l	sponsible Re list to see Act	porting Identific tions available fo	ation Numbers or the selected	s (RRE IDs) with RRE ID.	n which you	are associated. Ye	ou can select an
he list may be ort order for	e sorted by se the column.	lecting the title	e of the column yo	u wish to sort. Se	electing the same	e column ag	ain will reverse the	O Clear
ie list may be e filter row,	e filtered by e or select the (ntering values C lear button. S	in the columns yo electing the Clear	u wish to filter. T button will remo	o remove a filter ove all filters.	, simply rem	ove the value from	
RRE Lis	ting							🕒 Export
RRE ID Î↓	Name ↑↓	RRE ↑↓ Status	Submission ↑↓ Period	Reporting Option ↑↓	Profile Report ↑↓ Status	User ↑↓ Role	EDI Representative ^{↑↓}	EDI Contact Info
RRE ID Filt	RRE Name F	RRE Status Fil	Submission Perioc	Reporting Optio	Profile Report S	User Role F	EDI Representative Fil	
145691	NGHP Basic	Production	06	Expanded	Delinquent	AM	Fran Williams	& (800) 879-4592
145687	GHP Expanded	Production	02	Basic	Recertified	AM	Lisa Smith	& (800) 879-4587
145688	NGHP DDE	Test	0	DDE	N/A	AM	Izzy Kay	& (800) 879-4588 Kay@bcrcgdit.com
145689	GHP Basic	Setup		Basic	N/A	AD	Rose George	& (800) 879-4589
145690	VDSA	Production	01	Expanded	Not Due	AM	Tim Baldwin	

Slide notes

The RRE Listing page will appear listing all Responsible Reporting Identification Numbers (RRE IDs) associated to your account. Select the RRE ID link from the list to access the Actions available.

Slide 9 of 39 - RRE Information Detail Page

icial website of the United States government Here's how you know v	
Coordination of Benefits and Recovery	(A Mike Brown ()) Print
About Y CMS Links Y How To Y Reference Materials Y Conta	Ict Us
RRE Information Detail	July 29, 2024 at 1:47:03 PM
Profile reports must be recertified annually. If the Recertification Due Date has be the RRE information displayed is accurate and click the Recertify button at the be	en reached and you have not recertified, verify ottom of this page to recertify.
If the Profile Report contains any inaccuracies or outdated information, click the Edit button t recertify your account if your recertification is due. Any updates not allowed on the Section 1' Representative.	o make changes and then click the Recertify button to 11 COBSW can be made by contacting your EDI EDI Representative
If the Profile Report contains any inaccuracies or outdated information, click the Edit button t recertify your account if your recertification is due. Any updates not allowed on the Section 1 Representative. Profile Report Information Reporter ID: 10000 Recertification Due Date: 10/08/2022 Profile Report 03/01/2024 Last Recertification 01/21/2024 Date: Cubmicsion Date:	o make changes and then click the Recertify button to 11 COBSW can be made by contacting your EDI EDI Representative Na TODD BANNAR me:
If the Profile Report contains any inaccuracies or outdated information, click the Edit button t recertify your account if your recertification is due. Any updates not allowed on the Section 1 Representative. Profile Report Information Reporter ID: 10000 Recertification Due Date: 10/08/2022 Profile Report 03/01/2024 Last Recertification 01/21/2024 Date: Profile 03/01/2024 Changed Date:	o make changes and then click the Recertify button to 11 COBSW can be made by contacting your EDI EDI Representative Na TODD BANNAR me: Em DL-HIT-MSPSC- ail: SPRING_BATCH_SUP PORT@RANDOM.CO M

Slide notes

The RRE Information Detail page will appear. The Actions links are listed on this on page, but you will need to use the scroll bar to the far right to scroll down the page.

Slide 10 of 39 - RRE Information Detail - Actions Links



From the Actions links, you will select the Claim Listing link.

Slide 11 of 39 - Adding A New DDE Claim - Injured Party Information

COB&R Coordination of Benefits and Recovery	Section 111 Mandatory Reporting		A Mike Br	own (ts111st) v 🖗 Print
About ~ CMS Lin	nks 👻 How To 👻 Reference Mate	rials 👻	Contact Us	Show Help Page
ᢙ ➤ Information Deta	ail 🔰 Claim			
				August 6, 2024 at 11:34:10 AM
Injured Party Ir	nformation			
Enter injured party inform	ation below.			
When you click the Contin	ue button, a query transaction will be created t	o determine meficiary is f	if this injured party is a Medic	are beneficiary.
Please carefully check you	r information before clicking the Continue but	on.	ound.	
Injured Party Inform	nation		T	ransactions Remaining: 101
Injured Party Inform	nation Field		'n	ransactions Remaining: 101
Injured Party Inform *Indicates Required Medicare ID or	Field First Name:*	M.I:	Ti Last Name:*	ransactions Remaining: 101
Injured Party Inform *Indicates Required Medicare ID or SSN:	nation Field First Name:*	M.I:	Ti Last Name:*	ransactions Remaining: 101
Injured Party Inform *Indicates Required Medicare ID or SSN: *	nation Field First Name:*	M.I:	Ti Last Name:*	ransactions Remaining: 101
Injured Party Inform Indicates Required Medicare ID or SSN: IAB2C34ED56	nation Field First Name:*	M.I:	Ti Last Name:*	ransactions Remaining: 101
Injured Party Inform *Indicates Required Medicare ID or SSN: * 1AB2C34ED56 Gender;*	nation Field First Name:* Jane	M.I:	Ti Last Name:*	ransactions Remaining: 101
Injured Party Inform *Indicates Required Medicare ID or SSN: * 1AB2C34ED56 Gender:* Male Female	hation Field First Name:* Jane Date of Birth:* 01/23/1943	M.I:	Ti Last Name:*	ransactions Remaining: 101
Injured Party Inform *Indicates Required Medicare ID or SSN: * 1AB2C34ED56 Gender:* Male Female	nation Field First Name:* Jane Date of Birth:* 01/23/1943	M.I:	Ti Last Name:* Doe	ransactions Remaining: 101

The Injured Party Information page is the first page in the New Claim entry process and data is required in all fields. Required fields are denoted by asterisks on each of the New Claim entry pages.

It is very important that the user enters the most recent, accurate information they have for the injured party because the information entered on this page will be used to determine if the injured party is/is not a Medicare beneficiary.

The best source of this information is the beneficiary's Medicare Insurance Card.

Users are required to enter either the Medicare ID or the Social Security Number (SSN) for the injured party, but not both fields. The Medicare ID is preferred.

The Medicare ID is CMS' Medicare identifier for Medicare beneficiaries and is the preferred data element for matching injured party information to a Medicare beneficiary. The Medicare ID cannot be more than 12 characters.

You may enter either the last 5 digits or the full 9 digits of the SSN. (Note: When entering digits, there is no need to add any leading spaces).

Dashes and special characters cannot be entered in either field. The Injured Party First and Last Name should be entered exactly as it appears on the individual's Medicare Insurance or Social Security card.

Middle Initial is not required but may be entered if available. Gender must be entered (Male or Female). Injured Party Date of Birth is also required.

When all required information has been entered on this page, and the user clicks Continue, the system will determine if the submitted Injured Party information can be matched to a Medicare beneficiary.

This action will cause one transaction to be used and the Transactions Remaining field will decrease by one.

Direct Data Entry (DDE) records, submitted prior to the effective date of the injured party's entitlement to Medicare will be rejected and returned with a Disposition Code '03' instead of an SP31 error.

Slide 12 of 39 - Matching



Slide notes

When the entered information is matched to a Medicare beneficiary, the user will continue with the New Claim entry process.

When the entered information could not be matched to a Medicare beneficiary, no further data entry will be allowed, and the claim report will be deleted by the system.

Slide 13 of 39 - Beneficiary Not Found

Please review the	following errors:		
- We're sorry. We could not f	ind a beneficiary for the identification numbers you specified.	(
njured Party Informati	on		
nter injured party information below. When you click the Next button, a que 'our transactions remaining will be re Nease carefully check your informatio	ry transaction will be created to determine if this injure duced by one whether or not the beneficiary is found. n before clicking the Next button.	ed party is a Medicare beneficiary.	
Injured Party Information			
*Indicates Required Field			
	First Name:*	M.I:	Last Nar
Medicare ID or SSN:*			
Medicare ID or SSN:*			
Medicare ID or SSN:*	Date of Birth:*		
Medicare ID or SSN:* Gender:* Male O Female	Date of Birth:* 05/12/2000		
Medicare ID or SSN:* Gender:* Male Female	Date of Birth:* 05/12/2000		

Slide notes

The Beneficiary Not Found page will display to notify the user that a match could not be found. The user should verify that the information was entered accurately.

When the information was not entered accurately, the user will have to re-enter the claim report which will use another transaction. When the information was entered correctly, no further action is required.

Slide 14 of 39 - Claim Listing

Claim Li	sting									August 6, 2024	at 1:01:35
his page lists	all of the c	laims you have	entered. To se	arch for a specif	fic claim, enter se	arch values in	to any or all of	f the search f	ields, and clic	k on the Search b	outton.
'he list may be olumn.	sorted by	selecting the t	itle of the colu	mn you wish to s	ort. Selecting the	e same columr	n again will rev	erse the sort	order for the	O Clear)
he list may be elect the Clea	r filtered by r button. S	entering value	es in the colum ear button will	nns you wish to f remove all filter	ilter. To remove a 's.	a filter, simply	remove the va	lue from the	filter row, or		
		-			96 M N				1000		
(+ Ne	w Claim)	RREI	D: 145688		RRE Name: [Dynamics Inc		Trans	sactions Remainir	ng: 101
Latest DCN	Trn Cnt Î↓	Policy Number Î↓	Claim Number Î↓	Medicare ↑↓ ID	Beneficiary Name	CMS Date of ↑↓ Injury	Initial Entry ↑↓ Date	Last Action Î↓	Status ↑↓	Disposition ↑↓	Actions
Latest DCN Latest DCN	Trn Cnt Î↓	Policy Number	Claim Number Î↓ Claim Numbe	Medicare 1	Beneficiary ↑↓ Name Beneficiary Name	CMS Date of ↑↓ Injury CMS Date of	Initial Entry ↑↓ Date Initial Entry C	Last Action ↑↓ Last Action	Status ↑↓ Status Filter	Disposition	Actions
Latest DCN	Trn ↑↓ Cnt ↑↓ Trn Cnt I	Policy 11 Number 11 Policy Numbe	Claim Number	Medicare 1D filt Medicare ID Filt D1690519212	Beneficiary 11 Name	CMS Date of 1 Injury CMS Date of 01/01/2011	Initial Entry ↑↓ Date Initial Entry C 01/26/2021	Last Action	Status 1↓ Status Filter Saved Not Submitted	Disposition 1	Actions History Delete
Latest DCN Latest DCN 10580 10575	Trn ↑↓ Cnt ↑↓ Trn Cnt I 1	Policy 14 Policy Number pn1111 12345678	Claim Number Claim Numbe 15678000 15678054	Medicare D Filt Medicare ID Filt D1690519212 519212	Beneficiary 11 Beneficiary Name WANDA CARR MARY WISE	CMS Date of 14 Injury CMS Date of 01/01/2010	Initial Entry 14 Date 01/26/2021	Last Action 14 Last Action Update	Status Titer Status Filter Saved Not Submitted Completed	Disposition 1	Actions History Delete History Delete
Latest DCN ↑↓ Latest DCN 10575 10576	Trn ti Cnt ti Trn Cnt i 1 9 9	Policy Number 11 Policy Numbe pn1111 12345678 914567	Claim Number 14 Claim Numbe 15678000 15678054 15678012	Medicare ↑↓ Medicare ID Filt D1690519212 519212 919212	Beneficiary 11 Beneficiary Name WANDA CARR MARY WISE BEN RODGERS	CMS Date of 14 Injury CMS Date of 01/01/2011 01/01/2010 01/01/2010	Initial Entry Date ↑↓ initial Entry E 01/26/2021 01/26/2020 12/28/2020 12/28/2020 12/28/2020	Last Action ↑↓ Last Action Update Update	Status Tile Status Filter Saved Not Submitted Completed Deleted	Disposition 1	Actions History Delete History Delete History
Latest DCN ↑↓ Latest DCN 10575 10576 10581	Trn ↑↓ Trn Cnt I 1 9 9 1 1	Policy Number 11 Policy Numbe pn1111 12345678 914567 5678ABC	Claim Number 14 Claim Numbe 15678000 15678012 15678001	Medicare ID ↑↓ (Medicare ID Filt) 10690519212 016900519212 519212 919212 018340998A	Beneficiary 11 Beneficiary Name WANDA CARR MARY WISE BEN RODGERS FRANK JOBS	CMS Date of 14 CMS Date of 01/01/2011 01/01/2010 01/01/2010 01/01/2011	Initial Entry Date ↑↓ Initial Entry E 01/26/2021 01/26/2020 12/28/2020 12/28/2020 12/28/2020	Last Action ↑↓ Last Action Update Update Update	Status Tile Status Filter Saved Not Submitted Completed Deleted New	Disposition 1	Actions History Delete History Delete History History Delete

Slide notes

Attempted, but unsuccessful, claim reports are counted as a transaction and will reduce the Transactions Remaining count by one but they will not be included in the Transaction Count field on the Claim Listing page.

That field will only include Saved (Not Submitted) and Submitted transactions.

CMS recommends that users maintain a hard-copy record of all entries where the Injured Party could not be identified as a Medicare beneficiary in order to maintain an accurate accounting of all transactions used.

Slide 15 of 39 - Adding A New DDE Claim - Injury Information

Coordination of Benefits and Recovery	Mandatory Reporting	Ć	Wike Brown (ts Hist)	(Print
About 👻 CMS Links 👻 Ho	w To 👻 Reference Mat	erials 🛩 Contact Us	Show	Help Page
> Information Detail > Claim				
false Fature			August 6, 2024	at 11:38:40 AM
laim Entry				
			Transactions Rem	aining: 101
Claim ID: 123456	Claim Saved Status:	Not Submitted		
Reporter 60527	Medicare1AB2C	34ED56		
ID:	ID:			
Name: JANE DOE	Date Of 06/23/ Birth:	1943 Ge	nder: Female	
Injury Information				~
Enter injury information below. *Indicates Required Field				
Insurance Type: *	CMS Date of Injury: *	Industry Date of Injury:	State of Venue: *	
		1 Carlos Martin		4

Slide notes

The Claim Entry page is the second page in the New Claim entry process. This page will only display if the Injured Party is matched to a Medicare beneficiary.

Insurance Type is the type of insurance coverage or line of business provided by the plan policy or selfinsurance. This field is required. Users will select this value from a drop-down list.

Note: When selecting "No-Fault" as the type of insurance, you must use the CMS definition of No-Fault insurance found at 42 CFR 411.50.

The CMS Date of Injury is the Date of Injury defined by CMS. As described in the NGHP User Guide, for an automobile wreck or other accident, this is the date of the accident.

For claims involving exposure, this is the date of first exposure. For claims involving ingestion, this is the date of first ingestion.

For claims involving implants, this is the date of the implant (or the date of the first implant if there are multiple implants).

For claims involving cumulative injury, this is the earlier of the date that treatment for any manifestation of the cumulative injury began, when such treatment preceded formal diagnosis; or the first date that formal diagnosis was made by any medical practitioner.

The Industry Date of Injury is used by the insurance/workers' compensation industry. For an automobile wreck or other accident, the date of the incident is the date of the accident.

For claims involving exposure, ingestion, or implantation, the date of the incident is the date of last exposure, ingestion, or implantation.

When users submit a no-fault insurance claim for Claim Input File Detail Record files, where the policy limit is less than \$1000.00; the input files will be accepted but a new CP13 error will be returned on the response files to notify users to confirm the dollar amount submitted. Direct Data Entry (DDE) submitters will see a message on the Insurance Information page but will be able to proceed with data entry without correcting it.

Note: In some states, depending on various factors associated with the incident being reported, nofault policy limits may vary. The reported Policy Limit should reflect the amount that the RRE has accepted responsibility for at the time the record was submitted or updated. Just as importantly, if the Section 111 record needs to be corrected to reflect a new Policy Limit, the RRE should update the record as soon as possible.

The existing logic that looks at the value entered in the No Fault Insurance Limit field on the S111 Insurance Information page will be updated to display the updated message when the entered value is less than or equal to \$500.00.

State of Venue will be selected from a drop-down list. The user must select the state that corresponds to the US State (including Guam, Puerto Rico, Washington DC, and the US Virgin Islands) whose state law controls the resolution of the claim.

Users should select 'United States' if the claim is a Federal Tort Claims Act liability insurance matter, a Federal workers' compensation claim, Longshore Harbor Worker Act claim, Jones Act Liability claim or Maritime Maintenance and Cure claim, or select 'Foreign Country' if the state of the venue is outside the United States.

and the second second	and Francisco	1 Tomas and		
No-Fault	♥ 05/20/2023	mm/dd/yyyy	MARYLAND	×
Diagnosis Code Indicator*				
Alleged Cause of Injury Diago	nosis Code: W2211XA	Remove Code		
Diagnosis Codes (Up to 19):	Code	Description		Remove
	M9900	Segmental and somatic dysfunction	n of head region	x
ORM and TPOC Information		Continue		
ORM and TPOC Information	1	Continue		2
ORM and TPOC Information Insurance Information Representative Information		Continue		~
ORM and TPOC Information Insurance Information Representative Information Claimant and Claimant Repr	resentative Listing	Continue		> > > >
ORM and TPOC Information Insurance Information Representative Information Claimant and Claimant Repr Claim Summary	resentative Listing	Continue		
ORM and TPOC Information Insurance Information Representative Information Claimant and Claimant Repr Claim Summary	resentative Listing	Continue		× × × ×

Slide 16 of 39 - Adding A New DDE Claim - Diagnosis Code Information

The bottom section of this page is related to ICD Diagnosis Codes. Users are required to provide at least one ICD Diagnosis Code in the Diagnosis Code fields on all new and updated claim reports.

CMS encourages RREs to supply as many related codes as possible. RREs may enter up to 19 ICD Diagnosis Codes.

Select the [Diagnosis Code Indicator] radio button to identify the type of diagnosis codes submitted on the claim.

The Diagnosis Code Indicator selected must correspond to all of the diagnosis codes submitted on the claim.

Note: The Diagnosis Code Indicator must be selected before you are permitted to perform a diagnosis code lookup or add a diagnosis code using the [Add Diagnosis] button.

The Alleged Cause of Injury Diagnosis is the ICD-9 External Cause of Injury Code (E Code) or ICD-10 Cause-of-Injury code that begins with a "V", "W", "X", or "Y", that describes the alleged cause of injury/illness.

To specify the diagnosis, enter a known code and click "Apply Code" or you can search for a code using a lookup tool. Code searches match leading characters and keyword searches match the embedded text.

For more information on ICD Diagnosis Codes, please see the ICD Diagnosis Code Requirements CBTs and the NGHP User Guide.

ICD-10 diagnosis code I25.2 has been added to the list of no-fault excluded codes.

The excluded and no-fault excluded ICD-10 diagnosis codes have been updated. Diagnosis Code described the alleged injury/illness. These codes are special defaults for liability reporting.

When considering the requirements for the Ongoing Responsibility for Medicals (ORM), remember, per the current policy, that the dollar limit for No-Fault Insurance Limits (Field 61) represents a combined total of Med-Pay and Personal Injury Protection (PIP) (Section 6.7.1).

Note: Excel spreadsheets of the ICD-9/ICD-10 excluded and valid codes for FY 2023 are now available for download on CMS.gov at https://www.cms.gov/medicare/coordination-benefits-recovery-overview/icd-code-lists (Appendix A, Appendix F, and Appendix I).

In very rare instances, liability claims can now be reported as a non-injury claim or "NONINJ" (more information is available in (NGHP User Guide Chapter IV Section 6.2.5.2).

Slide 17 of 39 - Diagnosis Code Lookup

Reporter I	D: 60527	Medicare ID:1AB2C34ED56	the second se
Name:	Diagnosis Code Lool	cup (up to 19)	Show Help Page
Injury Inf Enter in	Diagnosis Code Ir Add Diagnosis:	dicator: ICD-10	
"Indica Insurar	Diagnosis Code:	Diagnosis	
No- Diagno	Diagnosis Keywords:	Search	
Alleger			
Add			
Add			e
OPA		Cancel Continue	

Once [Add] has been clicked for the Alleged Cause of Injury Diagnosis, the Diagnosis Lookup page will appear. You can enter a diagnosis code search or a diagnosis keyword search.

If the search returned an accurate diagnosis code, enter the desired diagnosis code in the Add Diagnosis field and then click the Add Diagnosis button.

You also have the option to search for additional codes by entering new information in the "Diagnosis Code" or "Diagnosis Keywords" fields and then clicking Search.

Note: Users will perform the same steps to add Diagnosis Codes to the claim report. The only difference is the search will be performed using the diagnosis section of the screen.

		CMS Date of Injury: *	Industry Date of Injury:	State of Venue: *
No-Fault	~	05/20/2023	mm/dd/yyyy	MARYLAND 🗸
Diagnosis Code Indicator.* ICD-9 🧿 ICD-1	10			
Alleged Cause of Injury	Diagnosis Co	ude: W2211XA (Remove Code	
Diagnosis Codes (Up to	19):	Code D	escription	Remove
		M9900 S	egmental and somatic dysfunctio	on of head region X
			Continue	
ORM and TPOC Informa	ation		<u>k</u>	
DRM and TPOC Information	ation			
ORM and TPOC Information Insurance Information Representative Informa	ation			
ORM and TPOC Information Insurance Information Representative Informat	ation tion Representa	tive Listing		

Slide 18 of 39 - Adding A New DDE Claim - Injured Party Information

When the user has completed entering information on the Injury Information page, they should click Continue to proceed to the next page in the New Claim entry process.

					Trans	sactions Remaining: 10
Claim ID: 123456	c s	Ilaim Status:	Saved Not Sub	mitted		
Reporter 60527 ID:	N	Medicare D:	1AB2C34ED56			
Name: JANE DOE	E	Date Of Birth:	06/23/1943		Gender: Female	
Injury Information						~
ORM and TPOC Infor	mation					^
						2
Enter ORM (Ongoir	ng Responsibility for Medicals) and TPOC	(Total Payment	Obligation of Claimant)	information below.	
Enter ORM (Ongoir * Indicates required	ng Responsibility for Medicals I field) and TPOC	(Total Payment	Obligation of Claimant)	information below.	
Enter ORM (Ongoir * Indicates required ORM Indicator:*	ng Responsibility for Medicals I field Is the ORM) and TPOC	(Total Payment	Obligation of Claimant)	information below.	
Enter ORM (Ongoir * Indicates required ORM Indicator:* O Yes O No	ng Responsibility for Medicals I field Is the ORM O Yes) and TPOC	(Total Payment	Obligation of Claimant) RM Termination Date:* 06/01/2024	information below.	
Enter ORM (Ongoir * Indicates required ORM Indicator:* • Yes • No There are strict res	ng Responsibility for Medicals I field Is the ORM Yes quirements on the types of) and TPOC / terminater) No informatic	: (Total Payment d?:* C on that can be e	Obligation of Claimant) RM Termination Date:* 06/01/2024 entered in the TPOC fiel	information below.	help.
Enter ORM (Ongoir * Indicates required ORM Indicator:* Yes No There are strict re TPOC	ng Responsibility for Medicals I field Is the ORM Yes quirements on the types of i Date:) and TPOC terminated No Informatic TPOC An	: (Total Payment d?:* C In that can be e nount(\$):	Obligation of Claimant) IRM Termination Date:* 06/01/2024 Intered in the TPOC fiel Funding Del Date:	information below.	• help.

Slide 19 of 39 - Adding A New DDE Claim - ORM and TPOC Information

The ORM and TPOC Information page is the third page in the New Claim entry process. For Section 111, Ongoing Responsibility for Medicals (ORM) refers to the RRE's ongoing responsibility to pay for the injured party's/Medicare beneficiary's medicals associated with the claim.

Users must select Yes or No to indicate whether or not the RRE has or had ORM on the submitted claim report. If the claim report has ORM (i.e., ORM Indicator = Yes), the user will be required to specify whether or not the ORM is terminated.

If the ORM has ended for the claim, the user must enter the ORM Termination Date. Future dates will be accepted in the ORM Termination Date field.

Please note, future dated ORM Termination Dates cannot be more than 6 months greater than the submission date.

A blank ORM Termination Date field will indicate that there is no established ORM end date as of yet. Once the termination date is entered, it reflects the existence of ORM prior to the termination date.

For more information on ORM, please see the <u>NGHP User Guide</u> as well as the <u>Ongoing Responsibilities</u> for <u>Medicals CBT</u>.

Note: The guidance on determining the ORM termination date based on a physician statement has been clarified (NGHP User Guide Chapter III, Section 6.3.2). Additionally, guidance on what triggers the need to report ORM has been clarified (NGHP User Guide Chapter III, Section 6.5.1.1).

* Indica	tes required field			
ORM In	dicator:"	Is the ORM terminated?:*	ORM Termination Date:*	
O Yes	No No	O Yes 🕖 No	06/01/2024	
There a	are strict requirements o	on the types of information that ca	n be entered in the TPOC fields. Please cl	lick here for help.
	TPOC Date:	TPOC Amount(\$):	Funding Delayed Beyon Date:	nd TPOC Start
1.	05/21/2023	150.00	05/21/2023	
2.	05/21/2023	55.00	05/21/2023)
3.	mm/dd/yyyy	0000000.00	mm/dd/yyyy	
4.	mm/dd/yyyy	0000000.00	mm/dd/yyyy	
5.	mm/dd/yyyy	0000000.00	mm/dd/yyyy	j
		G	ontinue	
			ontinue	

Slide 20 of 39 - Adding A New DDE Claim - ORM And TPOC Information

The next section of the ORM and Total Payment Obligation to Claimant (TPOC) Information page is related to the TPOC.

The TPOC Amount generally reflects a "one-time" or "lump sum" payment of a settlement, judgment, award, or other payment intended to resolve/partially resolve a claim in addition to/apart from ORM.

Individual reimbursements paid for specific medical claims submitted to an RRE, paid due the RRE's ORM for the claim, do not constitute separate TPOC Amounts.

The TPOC Date is the date the payment obligation was established. This is the date the obligation is signed if there is a written agreement unless court approval is required.

If court approval is required, it is the later of the date the obligation is signed or the date of court approval.

If there is no written agreement it is the date the payment (or first payment if there will be multiple payments) is issued. A more thorough discussion of the TPOC can be found in the <u>Claim Input File Data</u> <u>Elements CBT</u>.

The Funding Delayed Beyond TPOC Start Date fields must be entered if funding for the corresponding TPOC Amount is delayed. Users can provide the actual or estimated date of funding.

Note: There are strict requirements on how TPOC Dates and Amounts can be entered.

Please see the <u>NGHP User Guide</u> for the specific exceptions and mandatory reporting thresholds related to Section 111 reporting for Liability insurance (including self-insurance), no-fault insurance, or workers' compensation.

RREs are responsible for ensuring that they adhere to these requirements.

The threshold for physical trauma-based liability insurance settlements will remain at \$750. CMS will maintain the \$750 threshold for no-fault insurance and workers' compensation settlements, where the no-fault insurer or workers' compensation entity does not otherwise have ongoing responsibility for medicals (ORM).

* Indicat	tes required field			
ORM In	dicator:"	Is the ORM terminated?:*	ORM Termination Date:*	
O Yes	O No	O Yes 🔿 No	06/01/2024	
There a	re strict requirements	on the types of information that c	an be entered in the TPOC fields. Please di): Funding Delayed Beyor Date:	ick here for help.
1.	05/21/2023	150.00	05/21/2023	
2.	05/21/2023	55.00	05/21/2023	
3.	mm/dd/yyyy	0000000.00	mm/dd/yyyy	
4.	mm/dd/yyyy	0000000.00	mm/dd/yyyy	
5.	mm/dd/yyyy	0000000.00	mm/dd/yyyy	
			Continue	
			Continue	

Slide 21 of 39 - Adding A New DDE Claim - ORM and TPOC Information

When the user enters TPOC information, each TPOC must be reported as a separate settlement, judgment, award, or other payment. The TPOC dollar amount should be entered into the TPOC Amount field.

The decimal portion is optional and only used when necessary. (For example, a TPOC Amount of \$10,000.00 should be entered as 10000 and a TPOC Amount of \$6,500.40 would be entered as 6500.4 or 6500.40).

The earliest TPOC Date and Amount must be entered in the first TPOC Date and Amount fields.

The second and subsequent TPOC Dates and Amounts (if applicable) must be entered in the next available TPOC Date and Amount fields.

Before submitting multiple TPOC Amounts, remember that a TPOC is a single payment obligation reported in total regardless of whether it is funded through a single payment, an annuity, or a structured settlement.

When the RRE has entered all pertinent and required information on this page, they should click Continue.

Note: On a new claim report, you may have only one TPOC to enter which must be entered in the first TPOC Date and Amount fields.

Any subsequent TPOCs established on the claim after the initial submission will be added to the claim report using an update transaction.

Please see the <u>DDE Resume</u>, <u>Update</u>, <u>& Delete Claim Reports CBT</u> for more information on this process.

			Transaction	s Remaining: 101
Claim ID: 123456	Claim Status:	Saved Not Submitted		
Reporter 60527 ID:	Medicare ID:	1AB2C34ED56		
Name: JANE DOE	Date Of Birth:	06/23/1943	Gender: Female	
Injury Information				~
ORM and TPOC Information				~
Insurance Information				^
Insurance Information				^
Insurance Information	pelow.			
Insurance Information Enter insurance information I *indicates required field	pelow.			^
Insurance Information Enter insurance information I *indicates required field	below.			^
Insurance Information Enter insurance information I *indicates required field Does the reportable event i insurance?	involve self- Yes	No. Self-Insured 1	'ype: Not Defined ✔	
Insurance Information Enter insurance information I *indicates required field Does the reportable event i insurance? RRE TIN:*	involve self- Yes Policy Number:*	No Self-Insured 1	'ype: Not Defined ✔ aim Number:*	
Insurance Information Enter insurance information *indicates required field Does the reportable event i insurance? RRE TIN:* 413245687	involve self- Yes Policy Number:* 7766554	No Self-Insured T	iype: Not Defined aim Number:*	
Insurance Information Enter insurance information I "indicates required field Does the reportable event i insurance? RRE TIN:" 413245687 RRE Mailing Address Info	below. involve self- Yes Policy Number:* 7766554 pormation	No Self-Insured T	iype: Not Defined ✓ aim Number:* 411255332	

Slide 22 of 39 - Adding A New DDE Claim - Insurance Information

The Insurance Information page is the fourth page in the New Claim entry process. The field labeled "Does the reportable event involve self-insurance?" corresponds to Field 64 in the record layout.

This field is required and will only be used if the Insurance Type found on page 2 is workers' compensation or liability. Users will select either Yes or No.

If the reportable event involves self-insurance, the user must identify whether the self-insured is an organization or individual by selecting the Self-Insured Type from a drop-down list.

If the Self-Insured Type is Individual, the Policy Holder First and Last Name are required.

If the Self-Insured Type is Other than Individual, the user must provide the DBA ("Doing Business As") Name or the Legal Name of the self-insured organization or business.

		-	-
		Transactio	ns Remaining: 101
Claim ID: 123456	Claim Saved No Status:	t Submitted	
Reporter 60527 ID:	Medicare 1AB2C34	D56	
Name: JANE DOE	Date Of 06/23/194 Birth:	43 Gender: Female	
Injury Information			~
ORM and TPOC Information			~
Insurance Information			^
Enter insurance information belo	ow.		
*indicates required field			
Does the reportable event inv insurance?	olve self- Ves No	Self-Insured Type: Not Defined V	
RRE TIN:*	Policy Number:*	Claim Number:*	
413245687	7766554	411255332	

Slide 23 of 39 - Adding A New DDE Claim - Insurance Information

The RRE TIN is the Federal Tax Identification Number of the insurer, applicable plan, workers' compensation law/plan, or self-insured entity (RRE) associated with the claim report.

This TIN may be the same TIN used by the RRE for registration or a TIN of one of its subsidiaries.

The TIN must contain a valid 9-digit IRS-assigned TIN. In the case of a foreign RRE without a valid IRSassigned TIN, the user must enter the pseudo-TIN created during Section 111 registration.

The Policy Number is the unique identifier for the policy under which the underlying claim was filed. This number is defined by the RRE.

The Policy Number should be submitted with a consistent format. When sending updates, enter the Policy Number exactly as it was entered on the original submission, whether zeros or a full Policy Number.

The user will be required to enter three or more alpha-numeric and/or punctuation characters. Note: Policy Number is not required when the insurance type is Self-Insurance.

The Claim Number is the unique claim identifier by which the primary plan identifies the claim. The user is required to enter one or more alpha-numeric characters.

Slide 24 of 39 - Adding A New DDE Claim - Insurance Information

Enter insurance information	on below.			
*indicates required fiel	d			
Does the reportable eve insurance?	nt involve self- Yes	No Self-Insured Typ	e: Not Defined 🗸	
RRE TIN:*	Policy Number:*	Clain	n Number:*	
413245687	7766554	41	1255332	
CLAYTON DDE REPO Address 1:1 1234 MAIN STREET Address 2:	RTER	Forei	ign Address 2: ign Address 3:	
TEST 0930224				
City:*	State:*	Forei	ign Address 4:	
DALLAS	TEXAS	*		
Zip:*				
12313	6456			

The RRE Mailing Name and Address fields are pre-populated with the RRE information entered during registration but are open for editing.

RRE Mailing Name is the name to be used to address correspondence relating to the RRE related to the associated claim.

RRE Mailing Address 1 is the first line of the primary mailing address for the RRE. RRE Mailing Address 1 and RRE Mailing City, State, and Zip code are required if FOREIGN COUNTRY is not selected as the RRE state.

If the RRE has registered as a foreign entity and no US address is available users will select "Foreign Country" in the State field and leave all the other address fields on this page blank.

Note: Guam, Puerto Rico, and the US Virgin Islands are considered to have US addresses.

ARE HIN:	Policy Number:*		Claim Number:*		
413245687	7766554		411255332		
RRE Mailing Address Info Name:*	ormation		Foreign Address	1:	
CLAYTON DDE REPORT	ER				
Address 1:*			Foreign Address	2:	
1234 MAIN STREET					
Address 2:			Foreign Address	3:	
TEST 0930224					
City:*	State:*		Foreign Address	4:	
DALLAS	TEXAS	Υ.			
Zip:"					
12313	6456				
Plan Contact Information	x:				
Department Name:	First Name:	Last Name:	Phone:	Ext:	
					-
Recovery Agent Mailing	Information				
	covery Agent Information				
If the Insurer is submitting Re					

Slide 25 of 39 - Adding A New DDE Claim - Insurance Information

The Foreign Address Fields 1 - 4 should only be used if the RRE has no US address. If the user has selected Foreign Country as the State, these fields are required and used to capture the first through the fourth line of the foreign RRE's mailing address.

The Plan Contact fields are not required and will be used for informal communications only. These fields will not be used for recovery demand notifications.

When used, enter the plan contact department name, contact first and last name, and phone number to which claim-related communication and correspondence should be directed.

If the Insurer is submitting Recovery A	gent Information	
Name:		
Address 1:		
Street number and street name		
Address 2:		
Suite number, apt. number, Att	n. To:, etc	
City:	State:	
	Select State 👻	
Zip:		
99999 🛄 * 999	9	
No-Fault Insurance Limit:*	No-Fault Limit Exhaust Date:*	
650.00	05/21/2023	
	Continue	
Representative Information		ř
	e Listing	Ŷ
Claimant and Claimant Representativ		

Slide 26 of 39 - Adding A New DDE Claim - Insurance Information

The Recovery Agent Information section is used when the insurer is submitting information for the Recovery Agent. In this case, you may enter the Recovery Agent's name, mailing address, city, state, and zip code.

The No-Fault Insurance Limit is the dollar amount of limit on No-Fault insurance. If there is a limit, users should enter the dollar amount into this field. The decimal portion is optional.

The Exhaust Date for Dollar Limit for No-Fault Insurance is the date on which the limit was reached, or benefits exhausted for the No-Fault Insurance Limit.

Once all information has been entered, click Continue to proceed.

e information is required only if the inju- to enter Representative information be Representative, set Type to "None".	ured party h elow, those f	as a representative. ields marked with a re	d asterisk (*) are required.	
equired field				
Other 🗸				
None Attorney				
Guardian/Conservator Power of Attorney Other		AND/OR	Firm Name:	
Last				
			Phone:* Ext:	
Way			(232) 252-2522	
ber, apt. number, Attn. To:, etc				
State:*			Zip:*	
	~		21222 5225	
	e information is required only if the inj to enter Representative information be Representative, set Type to "None". equired field Other None Attorney Guardian/Conservator Power of Attorney Other Last Way	e information is required only if the injured party h to enter Representative information below, those f Representative, set Type to "None". equired field Other None Attorney Guardian/Conservator Power of Attorney Other Last Way way	e information is required only if the injured party has a representative. to enter Representative information below, those fields marked with a re Representative, set Type to "None". equired field Other None Attorney Guardian/Conservator Power of Attorney Other Last Way ther, apt. number, Attn. To:, etc State:	e information is required only if the injured party has a representative. to enter Representative information below, those fields marked with a red asterisk (*) are required. Representative, set Type to "None". equired field Other None Attorney Guardian/Conservator Power of Attorney Other Last Way ther, apt. number, Attn. To, etc State: Zip:*

Slide 27 of 39 - Adding A New DDE Claim - Representative Information

The Representative Information page is the fifth page in the New Claim entry process. The information on this page is required only if the injured party has a representative.

If the injured party does not have a representative, select None from the Type drop-down list and then click Continue to proceed to page 6.

If there is no Rep	presentative, set Type to "None".			
*indicates requ	uired field			
Туре:*	Other 🗸			
TIN:	545554555			
Representative*				
First Name:	Last Name:	AND/OR	Firm Name:	
First	Last			
Address 1:"			Phone:* Ext:	
45 Testing W	/ay		(232) 252-2522	
Address 2:				
Suite numbe	r, apt. number, Attn. To:, etc			
City:*	State:*		Zip:*	
Baltimore	MARYLAND	~	21222 - 5225	

Slide 28 of 39 - Adding A New DDE Claim - Representative Information

If the injured party does have a representative, the user must enter information for all required fields. Once all information has been entered, click Continue.

		Transactions Remaining: 101
Claim ID: 123456	Claim Saved Not Su Status:	ubmitted
Reporter 60527 ID:	Medicare 1AB2C34ED5	56
Name: JANE DOE	Date Of 06/23/1943 Birth:	Gender: Female
Injury Information ORM and TPOC Informa	alive and an indivi- beneficiary	idual is pursuing a claim on behalf of th
Insurance Information Representative Information	 Only used if the in deceased and the 	njured party/Medicare beneficiary is claimant is not the injured party
Insurance Information Representative Informat Claimant and Claimant	Only used if the in deceased and the	njured party/Medicare beneficiary is claimant is not the injured party
Insurance Information Representative Informat Claimant and Claimant Enter up to four claimant Enter daimants other th survivor action.	Only used if the in deceased and the	njured party/Medicare beneficiary is claimant is not the injured party
Insurance Information Representative Informat Claimant and Claimant I Enter up to four claiman Enter claimants other th survivor action. This page is <u>not</u> used v	Only used if the in deceased and the Representative Listing Its with optional claimant representative. an the injured party/Medicare beneficiary such as the when the injured party/Medicare beneficiary is all	njured party/Medicare beneficiary is claimant is not the injured party
Insurance Information Representative Informat Claimant and Claimant Enter up to four claimant Enter claimants other th survivor action. This page is <u>not</u> used of Claimant	Only used if the in deceased and the deceased and the superior of the indeceased and the deceased and the dec	njured party/Medicare beneficiary is claimant is not the injured party
Insurance Information Representative Informat Claimant and Claimant I Enter up to four claimant Enter claimants other th survivor action. This page is <u>not</u> used v Claimant first Last	Only used if the in deceased and the Representative Listing Its with optional claimant representative. an the injured party/Medicare beneficiary such as the when the injured party/Medicare beneficiary is all Claimant Representative Attorneys Name	njured party/Medicare beneficiary is claimant is not the injured party

Slide 29 of 39 - Adding A New DDE Claim - Claimant and Claimant Representative Listing

The Claimant and Claimant Representative Listing is the last data entry page in the New Claim entry process, which will be used to add claimants and a claimant representative for a wrongful death or survivor action claim. This page will not be required/used when the injured party/Medicare beneficiary is alive, and an individual is pursuing a claim on behalf of the beneficiary.

This page must be completed if the injured party/Medicare beneficiary is deceased, and the claimant is not the injured party.

To add a claimant, click Add Claimant. To bypass this page and continue the claim submission process, click Continue.

Slide 30 of 39 - Add Claimant

A	dd Claimant				Show Help Page	aining: 10
Claim ID:	findicates requ	ired field				
Reporter ID:	Claimant					
Name:	Relationship:*	Not Defined 💙				
-	TIN:	9 Characters Max				_
Injury Ir						~
ORM an	First Name:	MI: Last Name:	OR	Organization Name:		~
Insuranc	Address 1:*			Phone:* Ext:		~
Represe	Street numbe	r and street name				~
Claiman	Address 2:					^
Enter	Suite number	, apt. number, Attn. To:, e				
Enter	City:*	State:*		Zip:*		•
This j		Select State 😽		99999		
Cla	Claimant Re	presentative				
firs	Representative in If you choose to If there is no Rep	formation is required only if the in enter Representative information b resentative, set Type to "None".	jured party has a elow, those field	a representative. Is marked with a red asterisk (")	are required.	
	Type:* Not	Defined 🗸				
200-2		Done Wi	th Claimant	Cancel	÷	

Slide notes

Once the Add Claimant button has been clicked on the previous page, the entry portion of the Claimant and Claimant Representative Information page will appear.

The top half of this page is where the user will enter information for the Claimant (i.e., the beneficiary's estate, or other claimant in the case of wrongful death or survivor action).

Relationship is the relationship of the claimant to the injured party/Medicare beneficiary.

This field indicates whether the claimant name refers to an individual or an entity/organization (e.g., "The Trust of John Doe" or "The Estate of John Doe"). Users will select this value from the drop-down list.

The TIN is the Federal Tax Identification Number (TIN), Employer Identification Number (EIN) or Social Security Number (SSN) of the Claimant. It cannot match the TIN for any other claimant entered for the claim report.

The First and Last Name fields should be populated with the first and last name of the Claimant.

The Organization Name is the name of the Claimant's Entity/Organization.

Claimant Address and Phone number should be entered in the same manner as was described earlier for Address and Phone information.

Slide 31 of 39 - Add Claimant

	Add Claimant				Show Help Page	aining: 101
Claim ID	*indicates requ	ired field				
Reporter ID:	Claimant					
Name:	Relationship:*	Not Defined 🛛 💙				
	TIN:	9 Characters Max				
Injury Ir						~
ORM ar	First Name:	MI: Last Name:	OR	Organization Name:		~
Insuran	Address 1:*			Phone:* Ext:		~
Represe	Street numbe	r and street name				~
Claimar	Address 2:					~
Enter	Suite number	, apt. number, Attn. To:, e				
Enter	City:*	State:*		Zip:*		5
This		Select State 💙		99999		
cl	Claimant Re	presentative				
fir	Representative in If you choose to e If there is no Repr	formation is required only if the in enter Representative information b resentative, set Type to "None".	ijured party has a pelow, those field	a representative. Is marked with a red asterisk (*) are r	equired.	
	Type:* Not	Defined V	ith Claimant	Cancel		

Slide notes

The bottom half of the Claimant and Claimant Representative Information page is where the user will enter information for the claimant's representative.

Claimant representative information is required only if the claimant entered at the top of the page has a representative, such as an attorney or conservator.

Type indicates the type of representative the claimant has. Users will select this value from the dropdown list.

If the claimant does not have a representative, select "None" as the claimant representative type, and leave all other fields related to the claimant representative blank.

Representative First and Last Name fields or the Representative Firm Name should be populated if the claimant has a representative.

Representative Address and Phone information should be entered in the same manner as was described earlier for address and phone information.

When all required fields have been entered, the user should click Done with Claimant to add the claimant and claimant representative information to the claim report or Cancel to cancel the addition of this information.

Additionally, as of July 2023, RREs will be notified when another source has updated their submitted records, RREs may now opt-in via the Section 111 Coordination of Benefits Secure Website (COBSW) application to receive a monthly NGHP Unsolicited Response File. This will provide key information about updates to ORM records originally submitted in the last 12 months and allow RREs to either update their own internal data or contact the BCRC for a correction.

The modifier type codes CEM (Employer/Other Plan Sponsor Name), DSA (Name of the Voluntary Data Sharing Agreement (VDSA) entity), and PRV (From a Provider) will not be used in the NGHP Unsolicited Response File and have been removed from the list.

Note: July 12, 2023 - Notice Regarding the Receipt of Empty (Header & Trailer Record Only) Non-Group Health Plan (NGHP) Unsolicited Response Files

Questions have been received from NGHP Responsible Reporting Entities (RREs) regarding receipt of empty (header and trailer record only) Unsolicited Response Files. Please be aware that a file will be transmitted regardless of record count. This means that an RRE that has opted in to receive the Unsolicited Response File will always receive a file that includes any updates made in the last 30 days. If there are no records updated by an outside source that are linked to that RRE ID in that timeframe, the Unsolicited Response File will be empty. Please note that the Non-Group Health Plan User Guide will also be updated to clarify the receipt of empty files.

Injury Information	~

Slide 32 of 39 - Adding A New DDE Claim - Claimant and Claimant Representative Listing

ORM and TPOC Information Insurance Information Representative Information **Claimant and Claimant Representative Listing** ~ Enter up to four claimants with optional claimant representative. Enter claimants other than the injured party/Medicare beneficiary such as the beneficiary's estate, or other claimant in the case of wrongful death or survivor action. This page is not used when the injured party/Medicare beneficiary is alive and an individual is pursuing a claim on behalf of the beneficiary. Claimant **Claimant Representative** Actions first Last Attorneys Name Edit Remove Edit Remove Add Claimant Continue Cancel Save Save & Exit

Slide notes

After adding a claimant to a claim, the Claimant and Claimant Representative page reappears, with the claimant's name and the claimant representative's name displayed.

Click Edit to make changes to claimant information that has already been added.

Click Remove to delete a claimant from the claim. If necessary, click Add Claimant to add more claimants to a claim. Up to four claimants can be entered on a claim.

After all claimant information has been entered and verified, click Save & Exit to go to the Claim Listing page, or click Save to save all information entered then click Continue.

Slide 33 of 39 - Adding A New DDE Claim - Claim Summary

Injured Party		
Claim ID: 123456	Claim Saved Not Submitted Status:	
Reporter 60527	Medicare 1AB2C34ED56	
Name: JANE DOE	Date Of 06/23/1943 Birth:	Gender: Female
Injury Information Insurance Type: No-Fault	CMS Date of 05/20/2023	Alleged Cause of Injury
Industry Date of Injury:	Injury: State of Venue: MARYLAND	Diagnosis:
rovides a summary of arefully review this pa ubmitting inaccurate ut the RRF at risk of r	all entered data age for accuracy information may on-compliance	

When Continue is clicked from the Claimant and Claimant Representative Listing page, the Claim Summary page will appear. This page provides a summarized view of all data that was entered.

Users must carefully review this page for accuracy. Remember, claim reports that are submitted with inaccurate information may put the RRE at risk of non-compliance with Section 111 reporting requirements.

Users must ensure that data has been entered completely and accurately, e.g., the TPOC Amount(s) is/are accurate, the Policy and Claim Number have been entered, if applicable etc.

Slide 34 of 39 - Adding A New DDE Claim - Claim Summary

TIN: Representati	545554555 ve First Last	Address:	Baltimore, MD 21222 - 5225 (232) 252-2522	
Name: Firm Name:		Phone:	()	
aimant and Cl	aimant Represent	ative Information		
Claimant 1			Claimant Representative 1	
Relationshi p:	Family Member, Individual Name Provided	Addres 47 Test s: Baltimore, MARYLAND 14124	Type: Attorney Name:	Addres98 Testing Lane s: Baltimore, MARYLAND 14542 -
Name:	first Last	2222 Phone: (255) 552-5523 evt	Firm Name: Attorneys Name	2121 Phone: (251) 414-2552
TIN: Org. Name:	0	2322		Filolie. (251) 414 2552
			ТС.	
		S	ubmit Claim	

Once the user has confirmed that all entered data is accurate and complete, the user should scroll to the bottom of the Claim Summary page where they will see the options for the claim report.

The user may select Submit Claim, Cancel, Save, or Save Updates.

[Submit Claim] will submit the claim report to the Benefits Coordination & Recovery Center (BCRC) for processing.

[Cancel] will discard any data that was entered after the last use of [Save].

[Save] will save, but not submit all of the additions and changes made to the claim report.

[Save & Exit] will save but not submit the additions and changes made and also return you back to the Claim Listing page.

Note: Users will have 30 calendar days from the original date the claim report was saved to submit it, otherwise it will be deleted.

After 15 calendar days, an email notification will be sent to the RRE, reminding them about claims that have been saved but not submitted.

laim Entry		August 6, 2024 at 2:3
		Transactions Remainin
Claim ID: 123456	Claim Saved Not Submitted Status:	
Reporter ID: 60527 Name: JANE DOE	Medicare ID:1AB2C34ED56 Date Of 06/23/1943 Ger Birth:	nder: Female
C Injury Information	laim submission was successful.	~
ORM and TPOC Information	The document control number (DCN) for this transaction is: 07498	Ý
Insurance Information	Go To Claim Listing Go to RRE Information Detail	~
Representative Information		~
Claimant and Claimant Represer	ntative Listing	~
Claim Summary		^

Slide 35 of 39 - Adding A New DDE Claim - Claim Submission was Successful

Once a user has submitted a claim, the Claim Submission message appears and displays the assigned DCN for the claim.

Retain the DCN for your records. It will be helpful to search for the claim at a later time. Click the Go To Claim Listing button to go to the Claim Listing page or the Go to RRE Information Detail button to go to the RRE Information Detail page.

Please note: The system will retain the same DCN when you update/edit a claim report that is in New status or Saved (Not Submitted) status.

The system will assign a new DCN when you save or submit a new claim report and when you update/edit a claim that is in Completed status.

When a new DCN is assigned by the system, the previous DCN will no longer be valid for the claim report.

Slide 36 of 39 - Claim Listing Page

laim Lis	sting									August 6, 2024	4 at 1:01:35
nis page lists a	all of the c	laims you have	entered. To se	earch for a speci	fic claim, enter se	arch values in	to any or all of	f the search t	fields, and click	on the Search	button.
ne list may be olumn.	sorted by	selecting the t	itle of the colu	mn you wish to s	sort. Selecting the	e same column	n again will rev	erse the sor	t order for the	O Clear	\cdot
e list may be lect the Clea	r filtered by r button. S	y entering value selecting the Cl	es in the colum ear button will	nns you wish to f I remove all filter	ilter. To remove a rs.	a filter, simply	remove the va	lue from the	filter row, or		
(+ Ne	w Claim)	RREI	D: 145688		RRE Name: [)vnamics Inc		Trans	actions Remaini	ne: 101
(in channi	/				The realized in the second			in an isa	occorron and the mann	
22						CHE	Initial			•	
Latest DCN Î↓	Trn ↑↓ Cnt	Policy Number Î↓	Claim Number Î↓	Medicare ↑↓ ID	Beneficiary ↑↓ Name	CMS Date of ↑↓ Injury	Initial Entry ↑↓ Date	Last ↑↓ Action	Status ↑↓	Disposition ↑↓	Actions
Latest DCN Latest DCN	Trn Cnt ↑↓ Trn Cnt I	Policy Number	Claim Number	Medicare 11 ID	Beneficiary 1	CMS Date of 1↓ Injury CMS Date of	Initial Entry 1↓ Date Initial Entry C	Last 1	Status ↑↓ Status Filter	Disposition 1	Actions
Latest DCN ↑↓ Latest DCN	Trn ↑↓ Cnt ↑↓ Trn Cnt I	Policy 1↓ Number 1↓ Policy Numbe	Claim Number	Medicare 10 Filt Medicare 10 Filt	Beneficiary 11 Name	CMS Date of 1↓ Injury CMS Date of 01/01/2011	Initial Entry ↑↓ Date Initial Entry C 01/26/2021	Last Action	Status 11	Disposition 1	Actions History Delete
Latest ↑↓ DCN ↑↓ Latest DCN 10580 10575	Trn ↑↓ Cnt ↑↓ Trn Cnt I 1 9	Policy 14 Number 14 Policy Numbe pn1111 12345678	Claim Number 1↓ Claim Numbe 15678000 15678054	Medicare 1 ID 14 Medicare ID Filt D1690519212 519212	Beneficiary 11 Beneficiary Name WANDA CARR MARY WISE	CMS Date of 1↓ Injury CMS Date of 01/01/2011	Initial Entry Date (Initial Entry E 01/26/2021 12/28/2020	Last Action	Status 11 Status Filter Saved Not Submitted Completed	Disposition 1	Actions History Delete History Delete
Latest DCN Latest DCN 10580 10575 10576	Trn T↓ Cnt TIm Cnt I 1 9 9	Policy Number 14 Policy Number pn1111 12345678 914567	Claim Number 14 Claim Numbe 15678000 15678054 15678012	Medicare ID ↑↓ Medicare ID Filt D1690519212 519212 919212	Beneficiary 11 Beneficiary Name WANDA CARR MARY WISE BEN RODGERS	CMS Date of 14 Injury CMS Date of 01/01/2010 01/01/2010	Initial Entry ↑↓ Date Initial Entry E 01/26/2021 12/28/2020 12/28/2020	Last Action 1 Last Action Update Update Update	Status 11 Status Filter Saved Not Submitted Completed Deleted	Disposition 1	Actions History Delete History Delete History
Latest DCN Latest DCN 10580 10575 10576 10581	Trn TL Trn Cnt I 1 9 9	Policy 11 Policy Number pn1111 12345678 914567 5678ABC	Claim Number Claim Numbe 15678000 15678054 15678012 15678001	Medicare ID ↑↓ Medicare ID Filt D1690519212 519212 919212 018340998A D18340998A	Beneficiary 11 Beneficiary Name WANDA CARR MARY WISE BEN RODGERS FRANK JOBS	CMS Date of 11 Injury CMS Date of 01/01/2011 01/01/2010 01/01/2011	Initial Entry Date ↑↓ Initial Entry E 01/26/2021 01/26/2020 12/28/2020 12/28/2020 12/28/2020	Last Action 11 Last Action Update Update Update	Status 1↓ Status Filter Saved Not Submitted Completed Deleted New	Disposition 1	Actions History Delete History Delete History Delete History Delete History Delete

Slide notes

Claim reports that are Submitted as well as claim reports that are Saved (Not Submitted) will appear on the Claim Listing page for the RRE.

For more information on the basic functionality of the Claim Listing page, please see the <u>DDE Screens</u> <u>Overview CBT</u>.

Slide 37 of 39 - Course Summary



Slide notes

This module explained how to enter a DDE New Claim report by completing the information on the New Claim screens:

- Injured Party Information,
- Injury Information,
- Ongoing Responsibilities for Medicals (ORM) and Total Payment Obligation to Claimant (TPOC) Information,
- Insurance Information,
- Representative Information, and
- Claimant and Claimant Representative Listing.

Slide 38 of 39 - Conclusion



Slide notes

You have completed the DDE Adding a Claim Report course. Detailed information on the DDE option can be found in the Section 111 COBSW User Guide available for download after login at the following link: <u>CMS NGHP Website</u>.

Slide 39 of 39 - NGHP Training Survey



Slide notes

If you have any questions or feedback on this material, please go to the following URL: <u>NGHP Training</u> <u>Survey</u>.