Key Message and Tips for Beneficiaries: My Responsibilities

Message

When you apply for Medicaid your responsibilities begin during the application process. You must make sure to give complete and accurate information.[1] It is important to know Medicaid program rules and your responsibilities because if you don't, you may do something wrong.

When you sign the Medicaid application you are certifying under penalty of law that the information you provide is true to the best of your knowledge.[2] You should ask questions if you need help.

Follow these tips to make sure you abide by Medicaid guidelines. You must:

- Bring your Medicaid card to every doctor visit;[3, 4]
- Never let anyone else use your Medicaid card;[5]
- File for any other third party benefit that may be available to you, including Medicare;[6, 7]
- Pay back Medicaid if you get a third party medical payment for services Medicaid paid;[8]
- Let your health care provider know if you have any other medical coverage;[9]
- Pay any required copays;[10, 11] and
- Report any changes in your circumstances.

For more information about programs and services available in your area, visit <u>http://www.medicaid.gov/Medicaid-</u>CHIP-Program-Information/By-State/By-State.html for a link to your State Medicaid agency.

For more information about Medicaid Program Integrity, visit <u>https://www.cms.gov/Medicare-Medicaid-Coordination/</u> <u>Fraud-Prevention/Medicaid-Integrity-Education/edmic-landing.html</u> on the CMS Medicaid Program Integrity Education website.

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1 Nebraska Department of Health and Human Services. (2014, January). Manual Letter #2-2014. Client Responsibilities. Retrieved July 22, 2014 from http://www.sos.ne.gov/rules-and-regs/regsearch/Rules/Health_and_Human_Services_ System/Title-477/Chapter-03.pdf

2 Nebraska Department of Health and Human Services. (2014, January). Manual Letter #2-2014. Client Responsibilities. Retrieved July 22, 2014 from <u>http://www.sos.ne.gov/rules-and-regs/regsearch/Rules/Health_and_Human_Services_</u> System/Title-477/Chapter-03.pdf

3 Nebraska Department of Health and Human Services. (2014, January). Manual Letter #2-2014. Client Responsibilities. Retrieved July 22, 2014 from <u>http://www.sos.ne.gov/rules-and-regs/regsearch/Rules/Health_and_Human_Services_</u> System/Title-477/Chapter-03.pdf

4 Michigan Medicaid Fee-For-Service Handbook (2013, March). Retrieved July 22, from <u>http://www.michigan.gov/</u> documents/mdch/MDCH-Pub_669_Medicaid_Fee_for_Svc_204662_7.pdf

5 Michigan Medicaid Fee-For-Service Handbook (2013, March). Retrieved July 22, from http://www.michigan.gov/ documents/mdch/MDCH-Pub_669_Medicaid_Fee_for_Svc_204662_7.pdf

6 Nebraska Department of Health and Human Services. (2014, January). Manual Letter #2-2014. Client Responsibilities. Retrieved July 22, 2014 from <u>http://www.sos.ne.gov/rules-and-regs/regsearch/Rules/Health_and_Human_Services_</u> System/Title-477/Chapter-03.pdf

7 U.S. Department of Health & Human Services. Centers for Medicare & Medicaid Services. (2014, September). Medicaid and CHIP FAQs: Identification of Medicaid Beneficiaries' Third Party Resources and Coordination of Benefits with Medicaid. Retrieved July 23, 2015 from http://www.medicaid.gov/federal-policy-guidance/downloads/faq-09-04-2014.pdf

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9 Iowa Department of Human Services. Medicaid for SSI-Related Persons. Retrieved July 22, 2015 from https://dhs.iowa.gov/sites/default/files/Comm28.pdf

10 Kentucky Medicaid Member Handbook. Kentucky Medicaid Rights and Responsibilities. Retrieved July 22, 2015 from http://chfs.ky.gov/NR/rdonlyres/DADB9FC3-5FF0-46A0-AB7A-6DAB6EB4D345/0/ YourRightsandResponsibilities.pdf

11 Nebraska Department of Health and Human Services. (2014, January). Manual Letter #2-2014. Client Responsibilities. Retrieved July 22, 2014 from http://www.sos.ne.gov/rules-and-regs/regsearch/Rules/Health_and_Human_Services_System/Title-477/Chapter-03.pdf