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DATE: June 11, 2014

TO: All Part D Sponsors

FROM: Amy K. Larrick, Acting Director, Medicare Drug Benefit and C&D Data Group

SUBJECT: Additional Electronic Correspondence Referral System (ECRS) Reason Codes

The purpose of this memo is to make Part D sponsors aware that, effective July 1, 2014, the Electronic Correspondence Referral System (ECRS) will introduce two new reject codes to provide further information explaining why an ECRS transaction is rejected. ECRS is the electronic interface Part D sponsors use to send to the Benefits Coordination and Recovery Center (BCRC) enrollees' other prescription drug coverage. The BCRC was formerly known as the Coordination of Benefits Contractor (COBC).

The following ECRS error reason codes become effective July 1, 2014:

96 - Hierarchy Rejections – Request denied due to CMS and BCRC-developed hierarchy guidelines. These rules govern which sources of Medicare as Secondary Payer (MSP) information are accepted as having higher levels of reliability in comparison to other possible information sources.

97 - Invalid Record Rejection – You are attempting to update a CWF MSP auxiliary record that has invalid information (e.g., patient relationship code of 00). To address this situation, the BCRC has deleted the record with invalid information that you are attempting to update and has created a new record that includes your updated information.

If you have questions regarding these new codes, please contact your consortium representative at the BCRC. The ECRS User Guide can be found at: www.cms.gov/Regulations-and-Guidance/Guidance/Manuals/downloads/msp105c05_att1.pdf.