

HPMS E-Mail

Date: March 31, 2014

Subject: Final Part C EOB Model Templates and Implementation of the Part C EOB

Message:

This is a reminder that, effective April 1, 2014, MAOs are required to issue Part C EOBs to their members. This means that the first monthly EOBs would be mailed no later than May 31, 2014 (to reflect claims activity in April 2014) and the first quarterly EOBs would be mailed no later than July 31, 2014, for the second quarter of 2014 (to reflect claims activity in April-June 2014). For additional information, please see the HPMS memorandum, issued on January 31, 2014, entitled "Updates Regarding Final Part C EOB Model Templates and Implementation of the Part C EOB," which included the final EOB templates and instructions. This memo, as well as the final templates and Frequently Asked Questions regarding the Part C EOB requirement, are now available at: <http://www.cms.gov/Medicare/Health-Plans/ManagedCareMarketing/MarketngModelsStandardDocumentsandEducationalMaterial.html>.

If you have any questions, please contact the Part C EOB mailbox at PartCEOB@cms.hhs.gov.