

HPMS E-Mail

Date: March 21, 2014

Subject: Follow-up to March 6 Open Door Forum on QIP/CCIP

Message:

We would like to notify Medicare Advantage Organizations (MAOs) that CMS has posted the presentation materials from the Quality Improvement Project (QIP) and Chronic Care Improvement Program (CCIP) Annual Update Submission Open Door Forum (ODF), held on Thursday, March 6, 2014. The slide presentation can be found on the Medicare Advantage Quality website at <http://www.cms.gov/Medicare/Health-Plans/Medicare-Advantage-Quality-Improvement-Program/Overview.html>.

During the ODF call, CMS experienced several technical difficulties, leaving some participants with an inability to access the Webinar and/or the teleconferencing line. As a result, CMS is unable to post an audio recording of the ODF and is currently considering other approaches that will enable us to have open dialogue and obtain direct feedback from MAOs regarding their QIP/CCIP initiatives. We sincerely regret any inconvenience.

To ensure that MAOs have access to the details provided during the ODF, in lieu of providing the audio recording, we have included the talking points in the posted slide presentation. Thank you for your patience as we work to improve some of the processes by which we communicate and share information regarding QIP/CCIP initiatives with MAOs.

If you have any questions related to this message and/or about the content that was presented at the March 6th ODF, please send an email to the MA Quality Mailbox at MAQuality@cms.hhs.gov.