

The next Home Health, Hospice & DME Open Door Forum is scheduled for Wednesday, April 3, 2024, PM at 2:00 PM – 3:00 PM Eastern Time (ET).

Please log on at least 15 minutes prior to the forum start time.

****This Agenda is Subject to Change****

- Opening Remarks
Chair – Brian Slater, Center for Medicare, CMS
Co-Chair- Kelly Vontran, Center for Medicare, CMS
Moderator – Jill Darling, Office of Communications, CMS
 - Announcements & Updates
 - Hospice CAHPS Survey
 - Hospice CAHPS Survey website: <https://hospicecahpsurvey.org/>
 - CAHPS Hospice Survey questions can be sent to hospicecahpsurvey@hsaq.com or 1-844-472-4621
 - Home Health CAHPS Survey Updates
 - a) Official Website of the HHCAHPS Survey: <https://homehealthcahps.org>
 - b) HHCAHPS Survey assistance: HHCAHPS@rti.org
 - c) HHCAHPS Survey assistance: (866) 354-0985
 - Home Health Quality Reporting Program announcements and Public Reporting Updates
 - Expanded Home Health Value-Based (HHVBP) Model Update
 - Final January IPRs
 - Upcoming IPRs and APR
 - New Quarterly Newsletter
 - Upcoming Resources
- Help desk email: HHVBPquestions@cms.hhs.gov
Website: <https://www.cms.gov/priorities/innovation/innovation-models/expanded-home-health-value-based-purchasing-model>

III. Open Q&A

****DATE IS SUBJECT TO CHANGE****

Next Home Health, Hospice & DME ODF: TBA

Mailbox: HomeHealth_Hospice_DMEODF-L@cms.hhs.gov

This Open Door Forum is open to everyone, but if you are a member of the Press, you may listen in but please refrain from asking questions during the Q & A portion of

the call. If you have inquiries, please contact CMS at Press@cms.hhs.gov. Thank you.

NEW and UPDATED Open Door Forum Participation Instructions:

This call will be a Zoom webinar with registration and login instructions below.

Register in advance for this webinar:

https://cms.zoomgov.com/webinar/register/WN_vfsU5LSKR3atiW9T_AhrDg

Meeting ID: 160 823 4591

Passcode: 200020

After registering, you will receive a confirmation email containing information about joining the webinar. You may also add the webinar to your calendar using the drop-down arrow on the “Webinar Registration Approved” webpage after registering. Although the ODFs are now a Zoom webinar, we will only use the audio function, no need for cameras to be on.

For ODF schedule updates and E-Mailing List registration, visit our website at

<http://www.cms.gov/OpenDoorForums/>.

Were you unable to attend the recent Home Health, Hospice & DME ODF call? We encourage you to visit our CMS Podcasts and Transcript webpage where you can listen and view the most recent Home Health, Hospice & DME ODF call. Both the webinar recording and transcript will be posted to: <https://www.cms.gov/Outreach-and-Education/Outreach/OpenDoorForums/PodcastAndTranscripts.html>. Thank you.

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