



Centers for Medicare & Medicaid Services  
c/o Survey Processing  
710 Rush Street  
South Bend, IN 46601

March 5, 2025

BARCODE PLACEHOLDER

<<Name>>  
<<Address>> <<Suite>>  
<<City>>, <<ST>> <<Zip>>

Dear <<FirstName>> <<LastName>>:

This package contains an important survey from Medicare about your experiences with Medicare. **We'd greatly appreciate you taking the time to answer and return this survey.** Your feedback will improve Medicare services and help others like you choose health care coverage.

The Centers for Medicare & Medicaid Services (CMS) is the federal agency that administers the Medicare program. CMS uses the information from this survey to improve care and rate Medicare coverage options. You can learn more about your Medicare coverage options at [medicare.gov](http://medicare.gov) and in the "Medicare & You" handbook.

**Your voice matters.** The survey takes just a few minutes. Please return the survey in the enclosed pre-paid envelope. Participation is voluntary, and your information is kept private by law.

For questions about this survey, please call the survey organization working with Medicare toll-free at 1-877-542-2936, Monday to Friday from 9 am - 9 pm Eastern.

Thank you for your help.

Sincerely,

Vanessa S. Duran  
Medicare Drug Benefit and C & D Data Group  
Centers for Medicare & Medicaid Services

Si quiere recibir una copia de la encuesta en español, llame gratis al 1-877-542-2936.  
若您想收到中文版的調查問卷，請致電免費電話 1-877-542-2936.