

APPENDIX C: HELPFUL IRF RESOURCES

Internet Quality Improvement and Evaluation System (iQIES), Data Submission and Data Validation

Email: iqies@cms.hhs.gov

Phone: 1-800-339-9313

Examples of issues this resource can help you with:

- Accessing iQIES (username and password)
- Case Mix Group (CMG) Grouper classification
- Submission/validation reports
- Accessing Provider and Quality Reporting Program reports
- IRF-PAI assessment submissions using iQIES
- IRF-PAI data technical specifications
- Accessing reports in iQIES
- Validation Utility Tool (VUT) (vendor tool to ensure software meets CMS requirements and will pass IRF-PAI technical specification edits)
- Technical questions related to IRF-PAI data specifications

IRF Medicare Policy

Email: IRFcoverage@cms.hhs.gov

Examples of issues this resource can help you with:

- IRF Medicare reimbursement
- Claims/billing
- Eligibility and coverage requirements
- Therapy time requirements
- IRF-PAI requirements related to payment policy
- Impairment group codes (IGCs)

Quality Reporting Program (QRP)

Email: IRF.questions@cms.hhs.gov

Examples of issues this resource can help you with:

- IRF QRP requirements
- IRF QRP Data Submission Timelines
- IRF-PAI Quality Measures Calculations
- IRF-PAI Quality Indicator items (Section A: Administrative Information; Section B: Hearing, Speech, and Vision; Section C: Cognitive Patterns; Section D: Mood; Section GG: Functional Abilities; Section H: Bladder and Bowel; Section I: Active Diagnoses; Section J: Health Conditions; Section K: Swallowing/Nutritional Status; Section M: Skin Conditions; Section N: Medications; Section O: Special Treatments, Procedures, and Programs)
- IRF-PAI assessment-based quality measures
- Claims-based quality measures (Potentially Preventable Readmissions – Within Stay; Potentially Preventable Readmissions – Post-Discharge; Discharge to Community; Medicare Spending per Beneficiary)
- General IRF quality reporting questions

IRF Public Reporting Help Desk

Email: IRFPRQuestions@cms.hhs.gov

Examples of issues this resource can help you with:

- Care Compare website
- IRF Provider Data on Provider Data Catalog ([Data.CMS.gov](https://data.cms.gov))
- Review and Correct Reports
- Provider Preview Reports

CDC and NHSN

Email: NHSN@cdc.gov

Examples of issues this resource can help you with:

- Centers for Disease Control and Prevention (CDC) Quality Measure data: Catheter-Associated Urinary Tract Infection (CAUTI), *Clostridium difficile* Infection (CDI), Influenza Vaccination Coverage Among Healthcare Personnel, and COVID-19 Vaccination Coverage Among Healthcare Personnel
- National Healthcare Safety Network (NHSN) enrollment, reporting, and data analysis

IRF QRP Reconsideration Process

Email: IRFORPRReconsiderations@cms.hhs.gov

Examples of issues this resource can help you with:

- Submitting requests for compliance determination reconsideration. IRFs must submit their request by the deadline included in the noncompliance notification letter distributed electronically using iQIES and posted on the IRF QRP Reconsiderations webpage.
- Submitting requests for exception or extension due to natural disaster or other extraordinary circumstances.

PC Pricer Issues

Email: PCPricers@cms.hhs.gov

- IRF PC pricer questions

Additional IRF Information

CMS publications related to the IRF PPS

Website: <https://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/InpatientRehabFacPPS/index.html>

Clarifications for IRF Coverage requirements

Website: <https://cms.gov/Medicare/Medicare-Fee-for-Service-Payment/InpatientRehabFacPPS/Coverage.html>

Information for IRF PPS claims and the matching process with the IRF-PAI

Website: <https://www.cms.gov/Regulations-and-Guidance/Guidance/Transmittals/Downloads/R2495CP.pdf>

IRF Quality Reporting Program information

Website: <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/IRF-Quality-Reporting/index.html>