



Conference Welcome and Opening Remarks

Kristen Renkes, PRI

Kristen Renkes: Good morning everyone. Welcome to the 2019 Medicare Advantage Prescription Drug Fall Conference and Webcast. I'm Kristen Renkes. I'll be your moderator today. We are gathered at the CMS central office in the Grand Auditorium in Baltimore. We have a number of subject matter experts who are here to provide new information about the Medicare Advantage and Prescription Drug Plan for sponsoring organizations, CMS staff, and CMS partner.

We would like to recognize all of our in-house guests, as well as those participating via webcast. We are so excited to have you all with us today. And just as a reminder for the in-person attendees, this conference is being recorded by the Centers for Medicare and Medicaid Services, the U.S. Department of Health and Human Services, and by your attendance here today, you are giving your consent to use the distribution of your name, likeness, and voice during this conference.

Before we get started, we have a few logistics to go over. The Conference Guide, speaker bios, agenda topics, presentations, participant instructions for polling, and survey instructions are all on the CTEO website. For webcast participants in need of technical support, please e-mail CTEOTechSupportServices@cms.hhs.gov.

Some of our sessions include polling, and at the end of each session, we will provide a session evaluation. There are multiple ways to participate in these pollings. You can use your text messaging app on your smartphone

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or your web browser on your computer or a tablet that connects to the internet.

To connect to polling using your cell phone for text messaging, you need to open your text messaging app, creating new text message. You're going to type "22333" in the "Recipient" or the "To" box, type "CMS 2018 Fall" into the message box -- this is not case sensitive -- and send your message. You should receive a return message that your session will remain open throughout the day.

To submit answers for session evaluations and for polling, you will type the letter that corresponds with your answer and hit "Send." At the end of each session, there will be a session evaluation, and you will submit "A" to respond the "I would like to evaluate the session message," and you will receive a text that says, "Please evaluate this session," and there will be a weblink similar to the one on the screen, but it will change for each session. Click the link that says "Start survey" to begin your evaluation. Click "Next" after entering each answer, and click "Finish" to submit all of your answers.

To participate using the web browser, you're going to go to www.pollev.com/cms2019fall. You will be taken to a Welcome page that says that polling is not currently in session, as there are no active polls. To answer questions, click the question, the answer that you wish to respond with, and the "Next" button.

For session evaluations, you will hit "Yes" to the "I would like to evaluate the Session," and a pop-up box will appear with the link that will take you to the session evaluation. You will then click "Start survey," and the next buttons will take you to the next questions and "Finish" will submit all of your answers.

So, we'll begin with a quick test question. If you are having trouble connecting to the polling software, there's a table of lovely people over this far side here, and Matt, Jackie, or Tom can help you get connected if you're having trouble. So, in the audience today, I know the person to my left, the person on my right, I know both of my neighbors, or I do not know

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any of my neighbors? As you can see, the answers show in real time. There we go.

If you have any questions today during any of the presentations, or during the Q&A session, there is a microphone in the center aisle. We ask that you state your name and let us know where you're from before asking your question. And those of you participating via webcast, there is a "Ask CMS" live link in the survey instructions. It will give you a SurveyMonkey link, and you will be able to ask questions that way. We will answer your questions during the Q&A session if there is time, and if there is not, we will provide the answers to your questions on the CTEO website at a later date.

Your feedback is important to us. The post-conference participant survey is on a web browser at <http://bit.ly/2019FallParticipant> or the QR codes that are in the back of your name badges. There's a card in there with a QR code. To access the QR code on an iPhone, you open your camera, hover your screen over the QR Code in the camera screen and tap the pop-up window. On an android, you need to go to the Play Store, search the QR code reader, tap "Install" tap "Accept," open the QR code reader, line up the QR code with your camera screen and tap "OK."

Vicky Tong is outside of this door. She is looking for -- sorry, she is looking to engage PDP sponsor volunteers to participate in user research to ensure that your needs are considered in the electronic system CMS is developing to develop Medicare Part A and B claims data. She will be out there until lunch today, so if that is something that interests you, please make sure to see Vicky. And without further ado, we'll get things started