

# Workers' Compensation Attestation Enhancement Webinar for Corporate Users and Professional Administrators

November 6, 2019





### **Presentation Topics**

- Background Information
- Purpose of Enhancement
- Registering as a Professional Administrator
- Functionality for a Professional Administrator
- Change for Corporate Users
- Resources





# **Background Information**

- Each year, no later than 30 days after the anniversary date of the Workers' Compensation settlement, an attestation must be sent to Medicare's Benefits Coordination & Recovery Center (BCRC) stating that the funds in the account were used correctly.
- In the past, transactions regarding Workers' Compensation Medicare Set-Aside accounts, including annual attestations, had to be completed using U.S. Mail.





# Purpose of Enhancement

- To allow Professional Administrators (PAs) to create a Workers' Compensation Medicare Set-Aside account in order to:
  - Upload account transaction files for WCMSAs they administer
  - Download response files for each submitted file
  - Reconcile WCMSA balances with current balance stored on the WCMSAP
  - Eliminate the need to use U.S. Mail, but mailing is still an option if preferred





# <u>Registering as a Professional</u> <u>Administrator</u>

- In order to use the WCMSAP, Professional Administrators will be required to complete a two-step process:
  - Step one: Registration
  - Step two: Account Setup
  - Registration will be completed by the Account Representative (AR)
  - Account Setup will be performed by the Account Manager (AM)
  - AM will control the administration of the PA Account





# <u>Registering as a Professional</u> <u>Administrator (2)</u>

- Entities who wish to utilize the WCMSAP as a Professional Administrator are required to create a new WCMSAP account.
- After account setup, the AM or AD for the account can request case access for each case they have authority to administer and are required to provide the current/opening balance for all existing WCMSAs they want to administer on the WCMSAP before transaction records will be accepted for the case.
  - Note: Professional Administrators will only need to provide the opening balance for cases that were set up prior to this enhancement.





# Login Warning Page

 Click "I Accept" to continue to the Welcome Page.



<sup>1</sup>A Privacy Act system of records is a group of any records about individuals and under the control of any Federal agency from which information is retrieved by the name or other personal identifier of the individual.





### Welcome to WCMSAP

- Click the New Registration link to get started registering for your Professional Administrator account.
- User will return to this page to login once account setup is completed.
- Note: Registering for an account is a two-step process, the user will come back to complete Step 2.







### Select Account Type

CMS W	'orkers' Con	npensatio	n Set-Aside V	Veb Portal	COB <sup>®</sup> Coordination Descrifts and Reco	R of very
Home About This Site	CMS Links	How To	Reference Materials	Contact Us	Logoff	Skip Navigation
Select Account Type						
					QUICK	HELP
lease select the type of account for which	you are registering:				Help About	This Page
Corporate						
A corporate account type indicates the submitting WCMSA requests.	at the submitter is regi	stering as a corpo	rate entity with an Employe	er Identification Num	ber (EIN) and will be	regularly
Representative						
A representative account type is for ne	on-corporate WCSA s	ubmitters. These s	submitters do not have an	EIN, but will be subm	itting multiple cases.	
◯ Self						
Self submitters are Medicare beneficiate beneficiate beneficiary or claimant and may only set of the set of th	aries or future Medica submit cases for them	re beneficiaries (cl selves.	aimant) submitting a case	on their own behalf.	The registrant must t	be a Medicare
Professional Administrator						
A professional administrator account t administering MSA funds and reportin	type indicates that the g to Medicare.	entity is registerin	g with an Employer Identifi	ication Number (EIN)	) and will be the resp	onsible party for
revious Next						





# Professional Administrator

# **Information**

- All information with an asterisk (\*) is a required field.
- Click Next to continue.

	QUICK HELP
	Help About This Page





# Account Representative (AR)

# **Information**

- All information with an asterisk (\*) indicates a required field.
- Click Next to continue.

Home	About This Site	CMS Links	How To	Reference Materials	Contact Us	Logoff
Account Repre	esentative (A	R) Informatio	n			
						QUICK HELP
An asterisk (*) indicate	s a required field.					Help About This Page
AR First N	lame: *		MI: Last	Name: *		
AR	Title: *					
AR E-Mail Add	dress: *					
Re-enter AR E-Mail A	ddress:					
AR P	* hone: *	-	ext.			
AF	R Fax:	·				





## **Registration Summary**

- Review all information previously entered.
- Click Edit next to each section to make any corrections.
- Click Submit Registration.

Home	About This Site	CMS Links	How To	Reference Materials	Contact Us	Logoff
Registration	Summary					int this page
Please review your r information, click the will be lost. Click the	registration information "Submit Registration" Previous" button to re	. If you need to chang button to submit the turn to the previous s	ge the information, or registration. Click th creen. Print this pag	click the "Edit" button. If yo he "Cancel" Button to canc ge for your records.	u are satisfied with th el the process: all dat	e QUI a <u>Help At</u>
Account Type: Prof	essional Administrato	Edit				
Professional Admin	istrator Information	Edit		Account Representative	Information	Edit
Employer Identificat Corporate Name: A	tion Number (EIN): 12 BC Company	3456789		First Name: Jane MI: A Title: Director	Last Name: Smith	
Business Mailing A	ddress: Edit			Phone: 410- 832- 8350 e Fax: 410- 832- 8999	ext. 9877	
Address Line 1: 200	) Test Avenue					
Address Line 2: Sui	te 2-B					
City: Towson						
State: Maryland						
Zip Code: 21204- 3	276					
Previous	Submit Registration	Cancel				





# Thank You

- You have successfully completed registration.
- Your information will need to be vetted to verify you are an appropriate submitter.
- The Account Representative will receive a letter with your Account ID and PIN.
- The AR will use this information to complete your account setup.



Please print this page for your records.

#### Next Steps

The information captured during initial registration will be vetted to verify the Professional Administrator is an appropriate submitter. After successful vetting, a letter will be mailed to the Account Representative captured during initial registration, with your Account ID and PIN.

#### Account Setup

Upon receipt of the mailed Account ID and PIN, the Account Representative will be instructed to have the appropriate Account Manager return to the Workers' Compensation Medicare Set-Aside Web site to complete the account setup. The Account Manager will need to enter the Account ID and PIN on the Account Setup page to begin setup.

Workers' Compensation Medicare Set-Aside Welcome Page





# Functions of a Professional Administrator





### WCMSAP Account List

	MS W	orkers' Co	mpensatio	on Set-Aside V	Veb Port	al Coordination of Benefits and Recovery Skip
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Corporate	and Representative Acc	counts				QUICKTILLI
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track subm	itted cases and the stat	uses without inqui	ry to the BCRC or (	CMS.	ſ	
If the accou	Int is a Representative a	account, you also h	ave the ability to v	iew information for your V	VCMSA(s)	Account Settings
and submit administrat	an annual attestation v or.		Update Personal Information			
Professiona	al Administrator Accou	nts				Change Password
The WCMS/ utilizing the response fil	AP provides an interface Case Lookup function. les for the WCMSAs you	e for you to view su You can also uploa u administer.	ummary information ad account transac	on for WCMSA cases you a tion files and receive corre	dminister by sponding	
Click the de nodify you Assoc	sired Account ID link be r personal account setti iated Account IDs:	elow to access the s ings by clicking the	specific account ar appropriate link u	d perform these functions nder the Account Settings	s. You may list.	
12345 - Cor	porate					
<u>11111</u> - Rep	resentative					





# WCMSAP Account List (2)

	CMS W	orkers' Co	npensatio	on Set-Aside V	Veb Port	al COB®R Coordination of Benefits and Recovery	
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WCMSA	P Account Li	ist					
Corporate	and Representative A	ccounts				QUICK HELP	
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track subr	nitted cases and the sta		Assount Sottings	٦			
If the acco and subm	ount is a Representative it an annual attestation	account, you also ha via the WCMSAP for	we the ability to vi all WCMSAs when	iew information for your V re you are the identified	/CMSA(s)	Account Settings	
administr	ator.					Update Personal Information	
Professio	nal Administrator Accou	unts				Change Password	
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Click the o modify yo Asso	lesired Account ID link b ur personal account set ociated Account IDs:	elow to access the s tings by clicking the a	pecific account an appropriate link ur	d perform these functions nder the Account Settings	. You may list.		
<u>12345</u> - Co	orporate						
<u>11111</u> - Re	presentative						
<u>22222</u> – P	rofessional Administrato	or					



### WCMSAP Home Page

	Workers' Cor	npensatio	n Set-Aside V	Veb Portal	COOR Benefits and Re	R		
Home About This Site	e CMS Links	How To	Reference Materials	Contact Us	Logoff	<u>Skip Na</u>		
WCMSAP				He	p About This Page			
The WCMSAP provides an in WCMSA cases you administe	terface for you to view sur er by utilizing the Case Loo	mmary information kup function. You	n for can also					
upload account transaction f WCMSAs you administer.	upload account transaction files and receive corresponding response files for the WCMSAs you administer.							
		and the Red and the second	L.	Update Ad	count Information			
Account Settings list.	tings by clicking the appro	opriate link under t	ne	Designee	Designee Maintenance			
				Account A	ctivity			
I'd like to								
Case Lookup								
Request Case Access	<b></b>							
Upload File								
Download Response File								





### New Case Request

### New Case Request Options:

 Associate cases to your Login ID

 Upload Settlement Documents for approved cases

	I'd like to		Workers' Co	mpensatio	n Set-Aside V	Veb Porta	I COB	
	Case Lookup	Home About This S	ite CMS Links	How To	Reference Materials	Contact Us	Logoff	Skip Navigation
	Request Case Access	New Case Reque	st				QUICK HELP	
	Upload File						Help About This Pag	<u>e</u>
	Download Response File	The information requested below wi WCMSA case.	II be systematically validat	ed to ensure you have	e the appropriate authority	to access the		
n		Enter the required data and click the	e Continue button to subm	your new case reque	est. To cancel this request	, click the Cancel		
		button to return to the Home page.						
		An asterisk(*) indicates a required	field.					
		Worker's Compensation Case C	ontrol Number*					
nτ		Beneficiar	ry Last Name:*	OR	(at least first 5 lette			
nts		Beneficiary	Date of Birth:*	/ (MN	//DD/CCYY)			
		Da	te of Incident:* /	/ (MN	//DD/CCYY)			
		Continue Cancel Upload Doo	cumentation					





### New Case Request Confirmation

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New Case	e Request Co	onfirmation				QUICK HELP Help About This Page	
You have successful Click Continue to ret	lly associated the case urn to the New Case Re	listed below to your acco equest page.	ount. Summary	information for this case ca	an now be viewed.		
worker's Comp	ensation Case Control Beneficiary Med Beneficiary Las Beneficiary Date Date of	Number: WC123456A121 licare ID: 123456A121 st Name: Smith e of Birth: 11/12/1978 Incident: 11/01/2001	90113				
Continue							





# New Case Request – Upload

# **Documentation**

- Upload
   Documentation
   button will be active
   when the case
   requested has been
   previously approved,
   but documentation
   has not yet been
   received.
- Continue button will be disabled when Upload Documentation is active.

CMS	Workers' C	ompens	ation S	et-Aside	Web Porta		R
Home About This	Site CMS Links	How	To F	teference Materials	Contact Us	Logoff	Skip Navig
New Case Reque	est					QUICK HELP	
information requested below MSA case. er the required data and click to ton to return to the Home page asterisk(*) indicates a require Worker's Compensation Case	will be systematically valida he Continue button to subr , d field. Control Number*	nit your new ca	you have the ase request. T	appropriate author	ty to access the st, click the Cancel		
Benefic	iary Medicare ID:*		OR Bene	ficiary SSN:*			
Benefici	ary Last Name:*			(at least first 5 let	ters)		
Beneficia	ate of Incident:*		(MM/DD) (MM/DD)	CCYY)			
ontinue Cancel Upload D	ocumentation						





# <u>New Case Request – Submit</u>

# <u>Files</u>

- Uploaded document name will appear with the option to "Delete" the file.
- Submit Files button will be displayed to submit the documentation.

CMS V	Vorkers' Co	npensatio	on Set-Aside V	Veb Porta		
Home About This Site	CMS Links	How To	Reference Materials	Contact Us	Logoff	kip Navi
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					<u>Help About This Page</u>	
he information requested below will be s	ystematically validated	l to ensure you hav	ve the appropriate authority	to access the		
/CMSA case.						
inter the required data and click the Cont utton to return to the Home page	inue button to submit y	our new case requ	uest. To cancel this request	, click the Cancel		
and to retain to the rame page.						
An asterisk(*) indicates a required field.						
Worker's Compensation Case Control	Number*					
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Continue Cancel Upload Documen	tation Submit Files					





### <u>Settlement Documentation</u> <u>Submission Confirmation</u>

(Common	<b>CMS</b> Workers' Compensation Set-Aside Web Portal							
Home	About This Site	CMS Links	How To	Reference Materials	Contact Us	Logoff	<u>onip Hariyatari</u>	
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						QUI	CK HELP	
						Help Ab	out This Page	
You have successfu Click Continue to re Continue	lly submitted the docun	e.	mber: WC1561611	819112				



# WCMSA Case Lookup

Enter the following:

- Case Control #, Medicare ID or SSN
- Settlement Date Range

Home About This Site	CMS Links	How To	Reference Materials	Contact Us	Logoff
WCMSA Case Lool	kup				QUICK HELP
					Help About This Page
fou can access Workers' Compensa	tion Medicare Set-Aside (V	WCMSA) cases that	are		
associated with your Login ID using v	various search criteria.				
Enter the search criteria in the provid	ed fields and click 'Search	" Selecting 'Cancel'	will		
eturn you to the Home page.					
Enter one of the following:					
Case Control Number:					
Medicare ID:	OR SSN:				
)ate Range:					
Settlement Date Range:					
From Date / /	To Date: /	1			





# Case Lookup Results

WCMSA Balance will be displayed on this page but can only be viewed by users who have requested access to the case and have been approved.

						19	
CN	AS Wo	rkers' Compe	ensation Se	t-Aside V	Veb Portal	COB <sup>®</sup> Enclosed Reco	2
Home	About This Site	CMS Links	How To Refe	erence Materials	Contact Us	Logoff	Skip Naviga
Case Looku	a					QUICK HELP	
	T <sup>2</sup>				н	elp About This Page	
				_		-	
Case Number	Claimant Nam	e	/	Date 🗢 WCN	ISA Balance 🔹 🕈		
WC1211211212123	John Smith	1998-10-15	2018-10-15		59500.50		
WC1211211212124	Michael Smith	2001-10-15	2017-10-15		67500.50		
WC1211211212125	Tom Smith	2003-10-15	2016-10-15		35500.50		
WC1211211212126	Xian Cao	2007-10-15	2015-10-15		97500.50		
Continue				_			
		Privacy Poli	cy. <u>User Agreement</u>	Adobe Acrobat			





## WCMSA File Upload

### Files must be in .csv format

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R WCMS	A File Upload					
e Access						<b>ΟΠΙCK Η</b>
						Help About This
Click Browse	to select your file. Click Continu	ue to upload that fil	e. Click Cancel to ret	urn to the Home pag	ge without uploading a file.	
nse File Please Note:	The file must be in .csv (plain t	text comma separa	ted values format) ar	id the upload file ca	nnot exceed 40 MB.	
*Required	Choose File No file cho	600				
File to opload	Choose File No lile cho	Sell				
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WCMSA_20 WCMSA_20 WCMSA_20 WCMSA_20 WCMSA_20 WCMSA_20 WCMSA_20 WCMSA_20 WCMSA_20	1190531.csv 1190515.csv 1190430.csv 1190415.csv 1190331.csv 11903315.csv 1190315.csv 1190228.csv		Upload Date           05/31/2019           05/15/2019           04/30/2019           04/15/2019           03/11/2019           03/15/2019           03/15/2019           02/28/2019           02/28/2019           02/15/2019	User I           AAA           AAA           BBB           AAA	D AAA AAA AAA AAA AAA AAA AAA	
WCMSA_20 WCMSA_20 WCMSA_20 WCMSA_20 WCMSA_20 WCMSA_20 WCMSA_20 WCMSA_20 WCMSA_20 WCMSA_20	1190531.csv 1190515.csv 1190430.csv 1190415.csv 1190331.csv 1190331.csv 1190328.csv 1190228.csv 1190228.csv		Upload Date           05/31/2019           05/15/2019           04/30/2019           04/15/2019           03/31/2019           03/31/2019           03/215/2019           02/28/2019           02/15/2019           01/31/2019	User I           AAA           BBB           AAA           BBB           AAA           AAA           AAA           AAA           AAA           AAA           BBB           AAA           AAA           BBB           AAA           BBB           BBB	D AAA AAA BBB AAA AAA AAA AAA AAA BBB	





### File Layouts

WCMSAP User Guide

Appendix B: File Layouts and Error Codes

### Appendix B: File Layouts and Error Codes

#### Table B-1: Professional Administrator Transaction File Layout

Field #	Field Name & Description	Format	Max Length	Field Required	Values/Requir	rements
1	Account ID Professional Administrator Account ID	Numeric	9	Yes	Must match the Acc Professional Admin file is uploaded from	count ID of distrator account the m.
2	DCN Document Control Number assigned by the Professional Administrator	Text	15	Yes	Each Add record fo have a unique DCN	r the Account ID must
3	ACTION Indicates the action the system is to take with the record – Add or Delete	Numeric	1	Yes	Valid values: 0 = Add 1 = Delete (not allo submitted transaction deleted has Transaction (6')	wed when previously on requesting to be
4	Cate ID Workers' Compensation Case Control Number	Text	15	Yes	Must match an exi ID and be adminis Professional Admi the submitted Acco	2 – Interest Earned 3 – Medical/RX Expense
5	Medicare ID Beneficiary's Medicare ID (HICN OR MBI)	Text	12	Conditional Required if SSN not provided	When provided m ID associated with	4 – Taxes Paid on Intere 5 – Annual WCMSA Fun
6	SSN Beneficiary's Social Security Number	Numeric	9	Conditional Required if Medicare ID not provided	When provided m associated with the Note: If both SSN submitted, the SSN	6 – WCMSA Funds Completely Exhausted
7	Transaction Type Indicates if the transaction is an expense or a deposit	Numeric	1	Yes Not required when Action = 7'- Delete	Valid Values: 1 – Beginning Bala 2 – Interest Earned 3 – Medical/RX Ex 4 – Taxes Paid on I 5 – Annual WCMS 6 – WCMSA Funds Echantia	nce pense aterest A Funds Exhausted c Completely

- File Layouts and Error Codes can be found in the WCMSAP User Guide, Appendix B.
- The Input File must include the opening balance upon submission (See Transaction Type).





# WCMSA File Upload Confirmation

- File name will appear, showing it was uploaded successfully.
- Date and time of upload will appear.
- Click
   Continue to your Home page.

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Home	About This Site	CMS Links	How To	Reference Materials	Contact Us	Skip Navigation Logoff
WCMSA Fil	e Upload Con	firmation				
						QUICK HELP
						Help About This Page
The following file was WCMSA_20190531.0	s uploaded successfu csv	illy:				
Uploaded on 05/31/2019 at 09:25:	010 am					
Click Continue to retu	urn to your Home pag	le.				
Continue						





# WCMSA Response File Download

- Click on the file name to download the file.
- Files are available for one year if number of files does not exceed 500 files.
- Note: If you upload a large number of files and want to keep them for longer than one year, you will need to save an electronic copy for future reference.

I'd like to	CMS V	/orkers' Compensatio	n Set-Aside Web Por	tal COB <sup>®</sup> R
ise Lookup				Benefits and Recovery Skip N/
reuset Case Access	Home About This Site	CMS Links How To	Reference Materials Contact Us	Logoff
aquest case Access	WCMSA Response File D	ownload		
load File				QUICK HELP
unlead Despense File				Help About This Pag
	WCMSA Response File Download Below a one year (up to 500 files). Click Continue to Files Available for Downlo	are the response files available for downl o return to the Home page.	oad. To download a file, click on the file	name. These files shall be availab
	File Name	Upload Date	User ID	
	WCMSA_20190531.CSV	05/31/2019	AAAAA	
	WCMSA_20190515.csv	05/15/2019	AAAAAA	
	WCMSA_20190430.csv	04/30/2019	888888	
	WCMSA_20190415.csv	04/15/2019	АААААА	
	WCMSA_20190331.csv	03/31/2019	AAAAAA	
	WCMSA_20190315.csv	03/15/2019	AAAAAA	
	WCMSA_20190228.csv	02/28/2019	AAAAA	
	WCMSA_20190215.csv	02/15/2019	AAAAA	
	WCMSA_20190131.csv	01/31/2019	888888	
	WCMSA_20190115.csv	01/15/2019	АААААА	
	Continue			
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# **Response File Layout/Error Codes**

- The Professional Administrator Response File Layout table can be used to identify each field in your response file and also provides a description of that field.
- The Professional Administrator Response File Error Codes table can be used to identify the corresponding field and description of the error that caused your file to not be processed.

Field #	Field Name	Format	Max Length	Description / Value
1	Account ID	Numeric	9	Professional Administrator Account ID submitted or the Input file.
2	DCN	Text	15	DCN assigned by the Professional Administrator submitted on the input file.
3	Action	Numeric	1	Action submitted on the input file.
4	Case ID	Text	15	Workers' Compensation Case Control ID submitted on the input file.

Error Code	Related Field	Error Description
R01	Account ID (Field 1)	Invalid Account ID • The Account ID on the transaction does not match the Professional Administrator Account ID the file was submitted from, or • The Account ID is missing from transaction record, or • The Account ID is not numeric
R02	DCN (Field 2)	Invalid DCN     The DCN is missing from the transaction record     The Action Code on the record is not = '1' - Delete and the DCN     matches the DCN on a previously accepted record for the Case.
R03	Action (Field 3)	Invalid Action <ul> <li>Action is missing from the transaction record, or</li> <li>The Action is not equal to '0' or '1'</li> </ul>
R04	Case ID (Field 4)	Missing Case ID  Case ID is missing from the transaction record
R05	Case ID (Field 4)	Administrator not associated to Case <ul> <li>The EIN of the case Administrator does not match the EIN of the Professional Administrator Account that submitted the transaction</li> </ul>





# Updated Functions for Corporate Users





- New tab, "WCMSA Administrator" will be displayed.
- Administrator Type is a required field as indicated by the asterisk.
- Default option is "Self."

# Case Information (Corp)

Case Information                energiciary/Claimant	Home A	bout This Site (	MS Links	How To	Reference	e Materials	Contact Us	Logoff	
Beneficiary/Claimant* WCMSA Administrator Diagnosis Codes * Prescriptions * WC Carrier* Employer Atomey Notes <b>UCMSA Administrator Consents</b> * <b>Summary Consents</b> * <b>Consents</b> * <b>Summary Consents</b> * <b>Consents</b> * <b>Consents</b> * <b>Summary Consents</b> * <b>Consents</b> *	Case Information	on							
WCMSA Administrator         As part of the new case creation process, you are required to identify the administrator of the WCMSA. The default option is 'Seff.         A self-administrator is a Medicare beneficiary who is administering the WCMSA on their own behalf. The Rep Payee option is for non-corporate entities who are administering the WCMSA on behalf of a beneficiary. The Professional Administrator option means that a professional entity will administer and account for the WCMSA that was established to protect Medicare's interests. Click Continue to proceed or save the case as a work-in-progress.         "Note: When the Administrator Type is 'Professional Administrator, a copy of the Professional Administrator Agreement is required before you can submit this case. You can upload this document on the Documents tab.         An asterisk (') indicates a required file.         winnistrator Type."         Self       Rep Payee         Professional Administrator         Mame:       FirstName last         Address Line 1:       One west Penn Ave         Address Line 2:       One west Penn Ave         City:       Towson         State:       Maryland         Zip Code:       43567         Fax:       123         Phone:       123         Quest       244         City:       Fax:         Type Code:       43567         Fax:       123         Quest       2456	Beneficiary/Claimant *	WCMSA Administrato	r * Diagnosis Document	Codes * Pre	escriptions *	WC Carrier *	Employer*	Attorney	Notes
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Administrator Type:*     Self     Rep Payee     Professional Administrator     Name:   FirstName last   Address Line 1:   One west Penn Ave   Address Line 2:   City:   Towson   State:   Maryland   Zip Code:   43667   Fax:   22   23   24   4567   Fax:   23   25   Case Number	Note: When the Administ before you can submit this An asterisk (*) indicates a	trator Type is 'Professio s case. You can upload required file.	nal Administrator this document on	, a copy of the F the Documents	Professional A tab.	dministrator Ag	reement is require	d	1
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# Case Information (Corp) (2)

 Rep Payee: For noncorporate entities who are administering on behalf of a beneficiary.

Administrator Type:*	
Self Rep Payee Prof	essional Administrator
Name:*	
Address Line 1:*	
Address Line 2:	
City:*	
State:*	Maryland 🔻
Zip Code:*	-
Phone:*	
Fax:	
E-mail Address:*	
Re-enter E-mail Address:	





# Case Information (Corp) (3)

- Prof. Admin: A professional entity will administer and account for the WCMSA that was established to protect Medicare's interests.
- This requires a copy of the Prof. Admin Agreement before the case can be submitted.

Administrator Type:*	
○ Self ○ Rep Payee ● Prof	essional Administrator
Nama	
Name.	
EIN:*	
Address Line 1:*	
Address Line 2:	
City:*	
State:*	Maryland 🔻
Zip Code:*	-
Phone:*	
Fax:*	
E-mail Address:	
Re-enter E-mail Address:	





• Set-Aside Administrator or Copy of Agreement will be required for new cases whose admin type is marked as a Professional Administrator.

### Case Documents

Case Information			
Beneficiary/Claimant * WCMSA Administrator * Diagr Documents * Summary	osis Codes * Prescriptions	WC Carrier * Employer	Attorney Notes
Case Documents			
Below is a list of the documentation that is attached to this cas the document type you would like to add. Documents must be records must be separated into files that contain less than 100	e. To add documentation to the in PDF file format and cannot of pages. Please create separate	e case, click the Add Files link un exceed 40 MB (megabytes). Med e files BEFORE attaching these f	der QUICK HELP ical iles. Help About This Page
To delete documentation, locate the document and click the 'D permanently remove the document from the Web Portal. You w Web Portal when the case was submitted.	elete' button that appears to th vill not be able to delete any file	e right of the file name. This will es that were uploaded to the WCI	MSA
If a document must be replaced a 'Replace' link will appear to	he right of the file name.		
An asterisk (*) indicates a required file.			
05 - Submitter Letter or Other Summary Documents *			
Submitter Letter.pdf 2010-01-20 Delete			
Add Files			
10 - Consent Form *			
Consent Form.pdf 2010-01-20 Delete			
Add Files			
15 - Rated Age Information or Life Expectancy			
Add Files			
20 - Life Care Plan *			
Add Files			
25 - Proposed/Final Settlement Agreement or Propose	d or Court Ordered *		
SettlementDoc.pdf 2010-01-20 Delete			
Add Files			
30 - Set-Aside Administrator or Copy of Agreement * (	Required for new case submis	sion when the identified case	]
administrator is Professional Administrator)			
Add Files			





# Case Summary Cont. (Corp)

- Use the Edit button to make changes if needed.
- Document Type 30 has been added to the Case Documents section.
- An indicator has been added and will appear if the Administrator Type is Professional Administrator and the document type 30 was not added.
- Click Submit Case once you have verified all information is correct.

Case Administrator	Middle section of Page		
Administrator Type: Self			
Name: FirstName Last			
Address Line 1: 3354 Maple Avenue			
Address Line 2:			
City: Baltimore			
State: Maryland			
Zip: 21236	Case Documents		
Phone: (410)555-7373	Bottom section of Page	е	
Fax: (410)555-7373			
Email: TEST@test.com	05 - Submitter Letter or Other Summary Documents *		
	subLetter.pdf		
Diagnosis Codes	10 - Consent Form *		
Diag Code:	ConsentForm.pdf		
933	15 . Rated Ane Information or Life Expectancy		
5933	10 - Nated Age mornation of the Expectancy		
	20 - Life Care Plan *		
Prescription Drugs	longCare.pdf		
	25 - Proposed/Final Settlement Agreement or Proposed or Court Ordered *		
Is claimant currently taking or expected to take pre			
	iongcare.put		
Delete	30 - Set-Aside Administrator or Copy of Agreement		
Delete	35 - Medical Records (1st Report of Injury through Recent Treatment) *		
ACETAMINOPHEN OXAZEPAM	Medical odf		
Case Notes	40 - Payment History ~		
	payment.pdf		
	45 - Future Treatment Plans		
2010-02-08 John Smith Attached	additional 50 Summary (Additional Information		
2010-01-10 John Smith Collecting	j documen		
	Previous Save Work-In-Progress Manage Access Submit Case Cancel Case Creation New Search		





### **Additional Resources**

- WCMSAP User Manual
- WCMSAP Training Materials
- EDI Department: 1-646-458-6740
- Email: mspcentral@cms.hhs.gov



# **Questions & Answers**



### Slide 1: Workers' Compensation Attestation Enhancement Webinar for Corporate Users and Professional Administrators

Welcome to the Workers' Compensation Attestation Enhancement Webinar for Corporate Users and Professional Administrators.

### Slide 2: Presentation Topics

Throughout this presentation, we will look at the background information, purpose of the enhancement, how to register as a Professional Administrator, new functionality and additional resources.

### Slide 3: Background Information

Today, each year, no later than 30 days after the anniversary date of the Workers' Compensation settlement, you must send an attestation to Medicare's Benefits Coordination & Recovery Center (BCRC) stating that you have used the funds in the account correctly. In the past, transactions regarding Workers' Compensation Medicare Set-Aside (WCMSA) accounts, including annual attestations, had to be completed using U.S. Mail.

### Slide 4: Purpose of Enhancement

The purpose of this enhancement is to add functionality to allow Professional Administrators to register accounts on the Workers' Compensation Medicare Set-Aside Portal (WCMSAP) as well as functionality to allow Professional Administrators to submit files of account transactions and view account balance information related to WCMSA accounts for which they administer. This eliminates the need to submit information on WCMSAs via U.S. Mail, but mailing is still an option if preferred.

#### Slide 5: Registering as a Professional Administrator

We will begin by looking at the process of registering as a Professional Administrator.

In order to use the WCMSAP, Professional Administrators will be required to complete a two-step process: Registration and Account Setup.

Registration will be completed by the company's named Account Representative. This is the individual in the organization who has the legal authority to bind the organization to a contract and the terms of WCMSAP requirements and processing. The Account Representative will complete the initial step in the registration process, but will not be provided with a Login ID.

Account Setup will be performed by the company's named Account Manager. The Account Manager will control the administration of the Professional Administrator account. They may also invite other company employees or data processing agents to assist.

### Slide 6: Registering as a Professional Administrator (2)

Entities who wish to use the WCMSAP as a Professional Administrator are required to create a new WCMSAP account. This means an Account Representative (AR) will have to be named and perform the initial registration steps and invite an individual Account Manager to complete the Account Setup.

The Account Manager can then invite Account Designees. After the account has been set up, the Account Manager or Account Designee for the account can request case access for each case they have authority to administer and are required to provide the current/opening balance for all existing WCMSAs they want to administer on the WCMSAP before transaction records will be accepted for the case.

Note: Professional Administrators will only need to provide the opening balance for cases that were set up prior to this enhancement that they wish to submit transaction records for in order to no longer have to submit a paper attestation.

### Slide 7: Login Warning Page

Anytime you access WCMSAP, the Login Warning page will appear, and you will need to click "I Accept" to continue to the Welcome Page.

#### Slide 8: Welcome to WCMSAP

From the Welcome to the WCMSAP page, you will be able to register for your Professional Administrator account by clicking the New Registration link.

Note: As noted previously registering for an account is a two-step process, the user will come back to this page to complete Step 2: Account Setup. Users will return to the Welcome page to login once account setup is completed.

### Slide 9: Select Account Type

Next, the Select Account Type page will appear. You will need to select the radio button for Professional Administrator and then click next. You will notice the statement associated with the selection that indicates the entity is registering with an Employee Identification Number (EIN) and will be the responsible party for administering MSA funds and reporting to Medicare.

Note: Users can use the Quick Help - Help About This Page link to get more information about each page and the fields within that page.

#### Slide 10: Professional Administrator Information

You will then see the Professional Administrator Information page. All information with an asterisk is required and will need to be completed before clicking the next button to proceed to enter your Account Representative information.

### Slide 11: Account Representative (AR) Information

The Account Representative Information page will appear. Again, all information with an asterisk is a required field and must be completed before continuing. Click Next to continue.

### Slide 12: Registration Summary

You now can review all the information you have entered on the Registration Summary page. Use the Edit buttons next to each section to make corrections and submit your Registration for a Professional Administrator Account.

### Slide 13: Thank You

When a registration application is submitted, the information provided will be validated by the Benefits Coordination and Recovery Center (BCRC). Once this is completed, the BCRC will send a letter via the US Postal Service to the named Authorized Representative with an Account ID and personal identification number (PIN). Your Account Representative should receive the PIN letter within 10 business days after the New Registration step is completed. The Account Manager will then use this information to complete your account setup. The Account Manager or any authorized Account Designees will then be able to access your account. Use the link at the bottom of the page to return to the Welcome page.

Note: For more information on Account Setup, please see the Corporate/Professional Administrator Account Setup training on CMS.gov.

### Slide 14: Functions of a Professional Administrator

Next, we will look at the functions a Professional Administrator has by accessing your Account ID.

### Slide 15: WCMSAP Account List

After accessing your account from the Account List page, you will now see your associated account ID for your Professional Administrator account listed on the Account List page.

### Slide 16: WCMSAP Account List (2)

Let's look at your options/functions under your account ID. "The WCMSAP provides an interface for you to view summary information for WCMSA cases you administer by utilizing the Case Lookup function. You can also upload account transaction files and receive corresponding response files for the WCMSAs you administer." Let's go ahead and look at the Account ID link for your Professional Administrator Account.

### Slide 17: WCMSAP Home Page

As a Professional Administrator, you will be able to perform a Case Lookup, Request case access, upload transaction files and download response files. Let's look at each of the options beginning with Requesting Case Access.

#### Slide 18: New Case Request

The Request Case Access will allow you to associate cases with your Login ID if the Employee Identification Number (EIN) for the Administrator of the case matches the EIN of the Professional Administrator account from which you are requesting access to the case. This will allow you to view the current balance of the case in the WCMSAP in order to reconcile their accounts. For the New Case Request, enter all required data and click continue.

### Slide 19: New Case Request Confirmation

The information entered will appear on the New Case Request Confirmation page showing that you have successfully associated the case to your account. Click Continue to return to New Case Request page.

#### Slide 20: New Case Request – Upload Documentation

When final settlement documentation has not been received, you will not be able to perform a new case request until this information has been provided and validated. You may use the Upload Documentation button to perform this action. The Upload Documentation button will only appear if the case requested has been previously approved, but the settlement documentation has not been received yet. When the Upload Documentation button is active, the Continue button will be disabled.

#### Slide 21: New Case Request – Submit Files

Once the documents are uploaded, they will now appear on the New Case Request page with a Delete link to the file/document if you wish to make changes or have chosen the incorrect file name. Otherwise, click the Submit Files button to submit the file(s).

### Slide 22: Settlement Documentation Submission Confirmation

The Settlement Documentation Submission Confirmation page will be displayed to confirm that your document was successfully submitted for the indicated WCMSA case number. Once the documentation has been validated, you will be able to perform the new case request to associate the case to your Account ID. Click Continue to return to the Home page.

#### Slide 23: WCMSA Case Lookup

The Case Lookup page allows you to search for cases associated with your login ID in order to view the current balance of the case. Enter the Case Control Number, the Medicare ID, or SSN and click search.

Note: The Settlement Date Range fields are for potential future use only.

### Slide 24: Case Lookup Results

The Case Lookup page will return a set of results that match the criteria entered. This page will display the WCMSA for each case where the request case access function has been successfully performed. Click Continue to return to the Home page. Note: It is possible that the search criteria may return multiple results for an individual claimant.

### Slide 25: WCMSA File Upload

Moving on to the Upload File link, this option will allow Professional Administrators to upload transaction files in .csv format. You access this page by clicking the Upload File link on your home page, located at the top left corner of this slide. You will use the Choose File button to enter the file name or browse your PC for the file. Once the file has been located, you can click Continue to upload the file.

Note: PAs will also be able to see a list of previously uploaded files in the table on this page.

### Slide 26: File Layouts

For assistance with creating the input file, please see the Professional Administrator Transaction File Layout in Appendix B in the WCMSAP User Guide. The Transaction Types that can be submitted are:

- 1 Beginning Balance
- 2 Interest Earned
- 3 Medical/RX Expense
- 4 Taxes Paid on Interest
- 5 Annual WCMSA Funds Exhausted
- 6 WCMSA Funds Completely Exhausted

You will be required to submit the beginning balance for each case that was in process/previously approved prior to Oct 7th.

### Slide 27: WCMSA File Upload Confirmation

The File Upload Confirmation page will appear, showing the file was uploaded successfully along with the date and time it was uploaded. Click Continue to return to your Home page.

#### Slide 28: WCMSA Response File Download

Lastly, the Download Response File option will allow you as the Professional Administrator to download response files created for transaction files you have submitted. To download a file, click on the file name. The table will display the file names of up to the most recent 500 files uploaded for the year, a maximum limit of 500 files will be displayed. If you wish to return to the Home page at any time, click Continue.

Note: If you upload a large number of files and want to keep them for longer than one year, you will need to save an electronic copy for future reference.

#### Slide 29: Response File Layout/Error Codes

When reviewing your response files, you can again reference the WCMSAP User Guide, Appendix B for the Response File Layout and Error Codes.

#### Slide 30: Updated Functions for Corporate Users

Finally, we will look at the updated functions for a Corporate user.

#### Slide 31: Case Information (Corp)

When creating a case through the Create a New Case link, you will now see a new tab for WCMSA Administrator has been added. As part of the new case creation process, you will be required to identify the administrator of the WCMSA. The default option is "Self." A Self Administrator is a Medicare beneficiary who is administering their WCMSA on their own behalf.

### Slide 32: Case Information (Corp) (2)

The Rep Payee option is for non-corporate entities who are administering the WCMSA on behalf of the beneficiary.

### Slide 33: Case Information (Corp) (3)

The Professional Administrator option means that a professional entity will administer and account for the WCMSA that was established to protect Medicare's interests. When the Professional Administrator type is selected, the Professional Administrator Agreement is required before you can submit the case.

### Slide 34: Case Documents

You can upload the Set-Aside Administrator or Copy of Agreement on the Documents tab. You will see that the document is marked with an asterisk indicating that it is required. Click the Add Files link for the Set-Aside Administrator or Copy of Agreement to add the required document. You will not be able to submit the case until this document and all other required documents have been added.

### Slide 35: Case Summary Cont. (Corp)

Once all your information has been entered and your required documents attached, you will continue to the Case Summary Tab to confirm your data. You will see that the Case Administrator section has been added and the Case Documents section has been updated to include the Set-Aside Administrator or Copy of Agreement section. If the document was not added, a new indicator has been added to alert you that a document is required for document type 30 for new case creation if the Administrator Type is Professional Administrator. Once all information has been verified, click the Submit Case button.

#### Slide 36: Additional Resources

Additional information can be found in the <u>WCMSAP User Guide</u> which is available in the Resources link in the portal and in the <u>WCMSAP Training Materials</u> available on CMS.gov. For any issues with your WCMSAP account, contact the EDI Department at 1-646-458-6740.

### Slide 37: Questions & Answers

This concludes our presentation. We will now move into the question and answer portion of the webinar.

### Acronyms

AD	Account Designee
AM	Account Manager
AR	Account Representative
BCRC	Benefits Coordination & Recovery Center
CMS	Centers for Medicare & Medicaid Services
EDI	Electronic Data Interchange
EIN	Employee Identification Number
MSA	Medicare Set-Aside
PA	Professional Administrator
PIN	Personal Identification Number
WCMSAP	Workers' Compensation Medicare Set-Aside Portal