

Joe Buckley

CEO

Northlake Behavioral Health System

23455 Sparrow Rd

Mandeville, LA 70448-7378

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DEPARTMENT OF HEALTH & HUMAN
SERVICES

Centers for Medicare & Medicaid Services
7500 Security Boulevard, Mailstop: C5-15-12
Baltimore, Maryland 21244-1850



Center for Medicare

March 17, 2025

Unique Case Number (UCN): 2025HPT008

Joe Buckley
CEO
Northlake Behavioral Health System
23455 Sparrow Rd
Mandeville, LA 70448-7378

Reference Number: 45262024

Location:
Northlake Behavioral Health System
23455 Sparrow Rd
Mandeville, LA 70448-7378

RE: Hospital Price Transparency Notice of Imposition of a Civil Monetary Penalty (CMP)

Dear Joe Buckley,

The Centers for Medicare & Medicaid Services (CMS) is imposing a civil monetary penalty (CMP) as described in 45 C.F.R. §180.90. CMS has determined that Northlake Behavioral Health System meets the definition of a hospital specified in 45 C.F.R. §180.20 and that as of the date of this notice, Northlake Behavioral Health System is noncompliant with the price transparency requirements under Section 2718(e) of the Public Health Service Act, 42 U.S.C. §300gg-18(e), and 45 C.F.R. Part 180 (<https://www.govinfo.gov/content/pkg/FR-2019-11-27/pdf/2019-24931.pdf>). CMS has determined that your hospital has been noncompliant since on or before October 2, 2024.

CMS initially completed a compliance review on October 2, 2024. Pursuant to 45 C.F.R. § 180.70(b), CMS issued a Notice of Violation and Request for Corrective Action Plan (CAP) dated October 3, 2024, notifying the hospital of the following material violations:

Violations - Comprehensive Machine-Readable File

1. Failure to ensure that the public website the hospital selected to host its machine-readable file establishes and maintains, in the form and manner specified by CMS, a .txt file in the root folder as required by 45 C.F.R. § 180.50(d)(6)(i).
2. Failure to ensure that the public website the hospital selected to host its machine-readable file establishes and maintains a link in the footer on its website that is labeled “Price Transparency” and links directly to the publicly available web page that hosts the link to the machine-readable file as required by 45 C.F.R. § 180.50(d)(6)(ii).
3. Failure to make public a machine-readable file containing a list of all standard charges for all items and services online as required at 45 C.F.R. § 180.40(a) and 45 C.F.R. § 180.50(a). Specifically, no online machine-readable file was found.

Violations - Displaying Shoppable Services in a Consumer-Friendly Manner

1. Failure to clearly indicate the date that the standard charge information described in 45 C.F.R. § 180.60(b) was most recently updated, as required at 45 C.F.R. § 180.60(e).
2. Failure to include, as applicable, all corresponding data elements in the list of standard charges for your hospital’s list of shoppable services, as provided in 45 C.F.R. § 180.60(b). Specifically, you did not include the de-identified minimum negotiated charge that applies to each shoppable service (and to each corresponding ancillary service, as applicable) as required at 45 C.F.R. § 180.60(b)(5).
3. Failure to include, as applicable, all corresponding data elements in the list of standard charges for your hospital’s list of shoppable services, as provided in 45 C.F.R. § 180.60(b). Specifically, you did not include the de-identified maximum negotiated charge that applies to each shoppable service (and to each corresponding ancillary service, as applicable) as required at 45 C.F.R. § 180.60(b)(6).
4. Failure to include, as applicable, all corresponding data elements in the list of standard charges for your hospital’s list of shoppable services, as provided in 45 C.F.R. § 180.60(b). Specifically, each list of payer-specific negotiated charges is not clearly associated with the name of the third party payer and plan, as required at 45 C.F.R. § 180.60(b)(3).

CMS completed a compliance review on November 26, 2024. On November 26, 2024 CMS issued an additional Notice of Violation and Request for Corrective Action Plan (CAP) notifying the hospital of the following material violations:

Violations - Comprehensive Machine-Readable File

1. Failure to ensure that the public website the hospital selected to host its machine-readable file establishes and maintains, in the form and manner specified by CMS a .txt file in the root folder as required by 45 C.F.R. § 180.50(d)(6)(i).
2. Failure to conform the machine-readable file to the CMS template layout, data specifications, and data dictionary for purposes of making public the standard charge information, as required at 45 C.F.R. § 180.50(c)(2).

3. Failure to comply with 45 C.F.R. § 180.50(b)(2)(i)(A) requiring that the hospital name, license number, and location name(s) and address(es) under the single hospital license to which the list of standard charges applies be encoded in the machine readable file.

Violations - Displaying Shoppable Services in a Consumer-Friendly Manner

1. Failure to update the standard charge information described in 45 CFR §180.60(b) at least once annually, as required at 45 CFR §180.60(e).

CMS completed a compliance review on February 28, 2025. The following material violations were identified:

Violations - Comprehensive Machine-Readable File

1. Failure to conform the machine-readable file to the CMS template layout, data specifications, and data dictionary for purposes of making public the standard charge information, as required at 45 C.F.R. § 180.50(c)(2).
2. Failure to comply with 45 C.F.R. § 180.50(b)(2)(i)(A) requiring that the hospital name, license number, and location name(s) and address(es) under the single hospital license to which the list of standard charges applies be encoded in the machine readable file.

Northlake Behavioral Health System continues to be out of compliance with 45 C.F.R. §§ 180.40 - 180.60. Therefore, CMS is imposing the CMP set forth below.

I. Amount of the CMP

Based on the foregoing findings of noncompliance with requirements for standard hospital charges and displaying shoppable services in a consumer-friendly manner, CMS is imposing a total CMP of \$257,180.00, pursuant to 45 C.F.R. § 180.90. The CMP is calculated as follows:

\$11.00 per bed per day for hospitals with a bed count greater than 30 but not more than 550
= \$11.00 x (140 beds¹) x (167 days) = \$257,180.00. This CMP is calculated from October 2, 2024 to and including March 17, 2025, the date of this notice.

CMS may issue subsequent notices imposing additional CMPs for continuing violation(s) as described at 45 C.F.R. § 180.90(b)(2)(iv), (f). **CMS may impose additional CMPs until CMS determines your hospital is in full compliance with 45 C.F.R. §§ 180.40 - 180.60 as appropriate. Your hospital should notify CMS via email at HPTCompliance@cms.hhs.gov when it makes any necessary corrections to be compliant with the relevant sections of 45 C.F.R. §§ 180.40 - 180.60, as indicated above.**

II. Payment of CMP

¹ Pursuant to 45 C.F.R. § 180.90(c)(2)(ii)(D)(1), CMS used the most recently available, finalized Medicare hospital cost report to determine the number of beds.

Pursuant to 45 C.F.R. §180.90(d), your hospital must pay the CMP in full within 60 calendar days² from the date of this notice of imposition of CMP.

If your hospital decides to request a hearing, and a final and binding decision upholds the CMP in whole or in part as described in 45 C.F.R. Part 180, Subpart D, then your hospital must pay the CMP amount that was upheld within 60 calendar days from the date of the final and binding decision, as specified in 45 C.F.R. § 180.90(d)(2). More information regarding Appeal Rights can be found in Section III.

The CMP may be paid by federal ACH wire transfer.

To Pay via Federal ACH Wire Transfer

| | |
|--------------------------------------|---|
| Subtype/Type Code: | 10 00 |
| Amount: | \$257,180.00 |
| Sending Bank Routing Number: | |
| ABA Number of Receiving Institution: | |
| Receiver Name: | Treasury NYC |
| Receiving Institution Name: | Federal Reserve Bank of New York |
| Receiving Institution Address: | 33 Liberty Street, New York, NY 10045 |
| Beneficiary Account Number: | |
| Beneficiary Name: | Centers for Medicare & Medicaid Services (CMS) |
| Beneficiary Physical Address: | 7500 Security Blvd., Baltimore, MD 21244 |
| CMS Tax ID Number: | |
| Credit Gateway Customer Care Number | 1-877-815-1206 |
| Re: Explanation of Payment | Unique Case Number 2025HPT008 and Hospital Price Transparency CMP |

III. Appeal Rights

Pursuant to 45 C.F.R. Part 180, Subpart D, your hospital may appeal CMS' CMP determination by requesting a hearing before an Administrative Law Judge (ALJ) of the U.S. Department of Health and Human Services' Departmental Appeals Board (DAB). To request a hearing, your hospital must submit its hearing request within 30 calendar days³ of the issuance of the notice of imposition of CMP in accordance with the procedures outlined in 45 C.F.R., Part 150, Subpart D. The request for a hearing must comply with the requirements described in 45 C.F.R. § 150.407.

² Pursuant to 45 C.F.R. § 180.90(d)(3), if the 60th calendar day is a weekend or a Federal holiday, then the timeframe is extended until the end of the next business day.

³ Pursuant to 45 C.F.R. § 180.110(a), if the 30th calendar day is a weekend or a Federal holiday, then the timeframe is extended until the end of the next business day.

The DAB no longer accepts requests for a hearing submitted by U.S. Mail or commercial carrier unless your hospital is unable to file electronically. Otherwise, the hospital must use the DAB's Electronic Filing System ("DAB E-File") located at <https://dab.efile.hhs.gov> within the time frame described above to electronically submit an appeal. Further instructions are located at https://dab.efile.hhs.gov/appeals/to_crd_instructions. The DAB's Civil Remedies Division (CRD) requires all hearing requests to be signed and accompanied by this notice letter from CMS that addresses the action taken and the respective appeal rights. Submitted documents are accepted in Portable Document Format (PDF), image, audio, or video files. All electronic documents must be formatted so that they will print on standard 8.5 x 11 inch paper. The ALJ will consider documents uploaded to the DAB E-File on any day on or before 11:59 p.m. Eastern Time, to have been received on that day. Your hospital must accept electronic service of any appeal-related documents filed by CMS or that the CRD issues on behalf of the ALJ via DAB E-File.

Please contact the CRD at (202) 565-9462 for questions regarding the DAB E-File. If your hospital experiences technical issues with the DAB E-File, please contact the E-File System Support at OSDABImmediateOffice@hhs.gov or at (202) 565-0146 before 4 p.m. Eastern Time. If your hospital is unable to file electronically, your hospital may request a waiver from e-filing by contacting the CRD at (202) 565-9462 and providing an explanation as to why your hospital cannot file electronically.

Should your hospital file an appeal, CMS requests that copies of the appeal documents be emailed to HPTCompliance@cms.hhs.gov and also mailed to the address listed below. Documents or first-class mail replies may be sent to:

Hospital Price Transparency
ATTN: John Pilotte
7500 Security Blvd, Mail Stop C5-15-12
Baltimore, MD 21244-1850

Pursuant to 45 C.F.R. § 180.110, the hospital's failure to request a hearing in the manner and timeframe described above permits CMS to impose the CMP indicated in this notice and CMS may impose any subsequent penalties pursuant to continuing violations without right of appeal. The hospital has no right to appeal a penalty for which it has not requested a hearing in accordance with 45 C.F.R. § 150.405, unless the hospital can show good cause, as outlined in 45 C.F.R. § 150.405(b), for failing to timely exercise its right to a hearing. If the CMP is upheld, in part, by a final and binding decision as described in 45 C.F.R. Part 180, Subpart D, CMS will issue the hospital a modified notice of imposition of CMP to conform to the adjudicated finding as described in 45 C.F.R. § 180.90(b)(3).

IV. Publication of CMP

In accordance with 45 C.F.R. § 180.90(e), CMS will post this notice on a CMS website. If your hospital elects to request a hearing, CMS will indicate in its posting that the CMP is under review. If the CMP is upheld, in whole, by a final and binding decision, CMS will maintain this notice on a CMS website. If the CMP is upheld, in part, by a final and binding decision, CMS will issue a modified CMP notice to conform to the adjudicated finding and post the modified

notice publicly on a CMS website. If the CMP is overturned, in full, by a final and binding decision, CMS will remove this notice from the CMS website.

If you have questions, please contact us at HPTCompliance@cms.hhs.gov. We appreciate your prompt attention to this matter.

Sincerely,

John Pilotte
Director
Performance-Based Payment Policy Group
Center for Medicare