

Caregiver Support

April 27, 2022

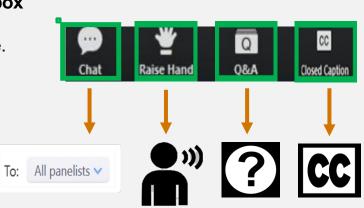


Technical Notes and Support

If you lose connectivity during the session, **click your original join link to regain access the webinar.**

If you experience technical difficulties, send a note using the chat box in your bottom menu bar, and we'll assist you from there.

Enjoy the session!





Disclaimer

This webinar series is supported by GS-00F-0012S/HHSM-500-2016-00065G awarded by the Centers for Medicare & Medicaid Services. The opinions, findings, conclusions, and recommendations expressed in this webinar are those of the presenters and do not necessarily represent the official position or policies of the Department of Health and Human Services or the Centers for Medicare & Medicaid Services.



Caregiver Support



Anna Whiting Sorrell, MPA

Subject Matter Expert Kauffman & Associates, Inc.



Opening in a Good Way





Webinar Description

- Caregiving can be physically, emotionally, mentally, and spiritually exhausting
- All caregivers require support, regardless of who they care for and whether they are paid for that work
- This webinar will help us better understand how to ensure caregivers' needs are met



Long-Term Services and Supports



LTSS make it possible for elders and people with disabilities to live at home or in the community



Key Points About Caregivers

- A caregiver is a paid or unpaid member of a person's network who helps with activities of daily living
- Caregivers with no specific professional training are often described as *informal caregivers*
- Caregivers most commonly assist with impairments related to old age, disability, a disease, or a mental health condition





Typical Caregiver Responsibilities

At home

- Transport a client to and from appointments
- Serve as a companion
- Manage medication
- Prepare menu and meals
- Support in completing difficult tasks
- Help a client bathe or get dressed
- Follow a client's prescribed health care plan

In a care facility

- Help a resident shower, bathe, or wash their hair
- Tend to grooming needs like hair styling and nail care
- Help a resident get dressed
- Transport a resident to and from the dining room
- Help with toileting needs or continence care
- Encourage a resident to attend a wellness program or other activities
- Notify the nurse of any changes in a resident that might indicate a problem
- Helps a resident get restful sleep



Caring for the Caregiver

- Caregiving is a difficult task
- Stress is a serious issue for caregivers
- Stress is caused by emotional and physical strain of caregiving
- Stress can lead to depression



What Makes a Strong Caregiver?

- Strong caregivers are compassionate and friendly, as they regularly work with clients to provide a positive and encouraging atmosphere
- Caregivers play a vital role in the well-being of care recipients





Caring for the Caregiver

- Burnout
- Compassion fatigue
- Grief



Caring for the Caregiver: Burnout

- For family members, caregiving can lead to pressures, such as financial strain, family conflict, and social withdrawal
- Over time, caregiver stress can lead to burnout, a condition marked by:
 - Irritability
 - Fatigue
 - Problems sleeping
 - Weight gain
 - Feelings of helplessness or hopelessness
 - Social isolation



Caring for the Caregiver: Burnout (cont.)

- Caregiver burnout is an example of how repeated exposure to stress harms mental and physical health
- Chronic stress triggers the release of stress hormones in the body, which can lead to:
 - Exhaustion
 - A weakened immune system
 - Digestive distress
 - Headaches
 - Pains



Caring for the Caregiver: Compassion Fatigue

- The emotional residue or strain of exposure to working with those suffering from the consequences of traumatic events
- It differs from, but can coexist, with burnout
- It can occur as the result of a single exposure or a cumulative level of trauma



Compassion Fatigue is a Process

- Compassion fatigue develops over time taking weeks, sometimes years, to surface
- "It's not one day, you're living your life with a great deal of energy and enjoyment, and the next, you wake up exhausted and devoid of any energy – both physical and emotional"

- The American Institute of Stress



Compassion Fatigue



"Compassion fatigue is to heal from the effects of caregiving work." - Mother Teresa

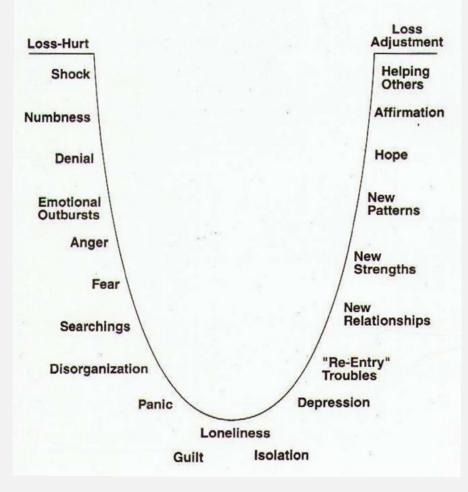


What Is Grief?

- Grief is our response to loss
- Our cultural backgrounds, experiences, and religious or spiritual beliefs determine how we respond to loss



STAGES OF GRIEF





Stages of Grief





Grief Due to COVID-19

- Native Americans have been impacted by the pandemic at a devastating rate
- How the pandemic has disrupted grieving:
 - Closing of traditional places used for funeral ceremonies
 - Funeral gatherings reduced to 10 people
 - Gatherings causing additional deaths due to COVID-19
 - Families choosing cremation over burial
 - No feasts to celebrate life or share stories with family
 - Isolation during times of grief = disconnection



Unprocessed Grief

Grief

- Guilt
- Regrets ("I wish I would/wouldn't have...")
- Sadness
- Pain related to the loss
- Non-destructive expression of anger
- Openness

Trauma

- Intense feelings of shame
- "It is my fault ..." or "It should've been me"
- Fear or terror
- Helplessness, powerlessness, fear for one's safety
- Anger that is assaultive or self-destructive
- Being closed off or secretive



Finding Your Balance for Self-Care



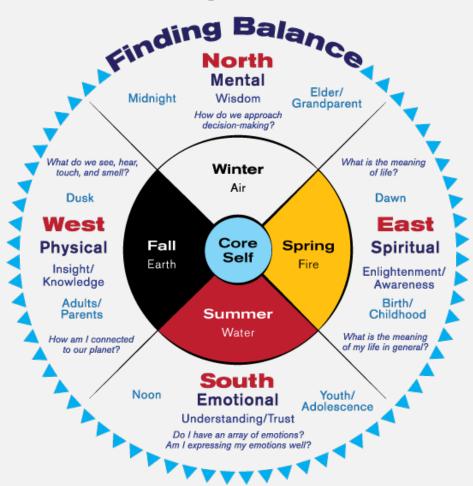


Caring for the Caregiver: Finding Balance for Self-Care

- Remember: Self-compassion is essential for self-care
- Practice self-care exercises, such as deep breathing and meditation
- Eat well and sleep well
- Remain socially connected
- Find support through other caregivers

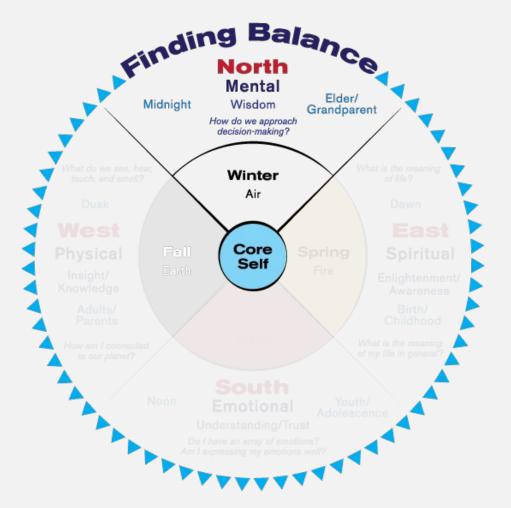


Finding Balance



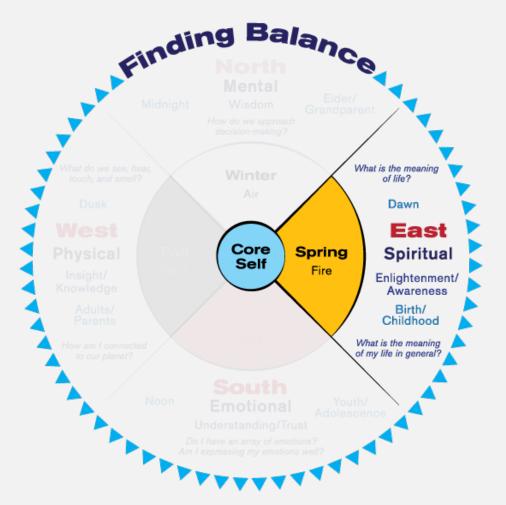


Finding Balance (North)





Finding Balance (East)



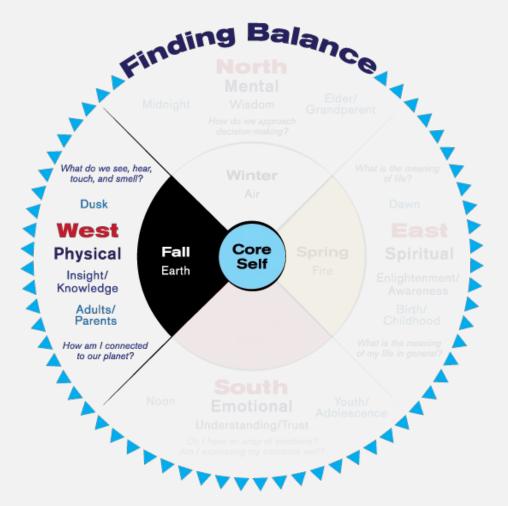


Finding Balance (South)



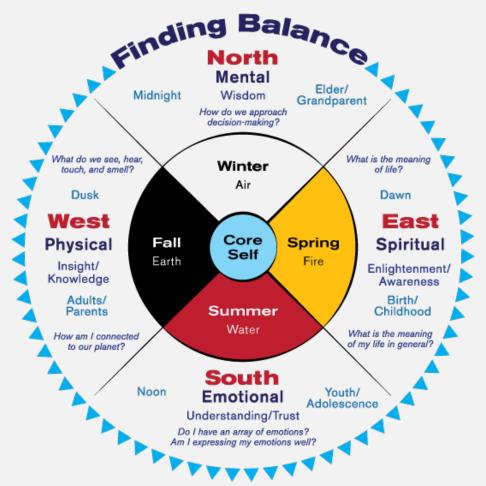


Finding Balance (West)





Finding Balance (cont.)





CMS LTSS TA Center

Visit the LTSS Technical Assistance (TA) Center's webpage for:

- Literature reviews and reports
- Profiles of LTSS programs
- Videos and webinars
- LTSS newsletters

Centers for Medicare & Medicaid Services						earch CMS	Search	
Medicare	Medicaid/CHIP	Medicald Services Medicare-Medicaid Coordination	Private Insurance	Innovation Center	Regulations & Guidance	Research, Statistics, Data & Systems	Outreach & Education	
Home > Out	treach & Education > A	merican Indian/Alaska Native >	LTSS TA Center >	LTSS Focus Areas >	Caregiver Support			
LTSS Foc	us Areas	Caregiver :	Support					
Hospice and	Palliative Care							
LTSS Focus Areas			Successful LTSS programs include services that promote the wellbeing of caregivers. Many types of caregiver support have worked well in Indian Country.					
Traditional Foods in LTSS								
Caregiver Su	pport							
Tribal Nursing Homes		Overview of o	Overview of caregiver support					
Elder Abuse Prevention			In tribal communities, family members often care for elders and people with disabilities. Providing care for a loved one who needs assistance with daily living activities can be stressful and challenging. Caregiver support helps relieve some of this stress.					
Emerging LTSS Issues		assistance with d						
		Learn more abou	Learn more about support for caregivers in Indian Country:					
		support in overcome	American Indian barriers		ommunities, available su	B, 40 pp): Discusses the challen upport for caregivers, and recom		
In Indian Country, 9 out of 10 caregivers are family members. Challenges common in Al/AN communities, like limi health care and transportation, can add to the stress of caregiving. Caregiver support promotes the wellbeing of th help them provide the best care possible.								
		Program exar	Program examples and resources					
These resources share considerations and promising practices for caregiver support in tribal LTSS progra						upport in tribal LTSS programs.		
		Program profiles						

Source: CMS. *Long-Term Services and Supports Technical Assistance Center webpage on caregiver support.* Retrieved April 25, 2022, from <u>https://www.cms.gov/Outreach-and-Education/American-Indian-Alaska-Native/AIAN/LTSS-TA-Center/Itss-focus-areas/caregiver-support</u>





Questions?





Contact Information

Anna Whiting Sorrell, MPA Subject Matter Expert Kauffman & Associates, Inc.

AnnaWhitingSorrell@kauffmaninc.com

