2020-2021 Hospice Requirements and Best Practices archives

About this Page

The Requirements and Best Practices webpage for the Hospice Quality Reporting Program (HQRP) provides updates about reporting requirements and best practice methods to help hospices succeed with the HQRP.

This webpage provides resources for the HQRP overall, which currently includes both the Hospice Item Set (HIS) and Consumer Assessment of Healthcare Providers and Systems (CAHPS®) Hospice survey. Specific resources available on this page include quick start documents, reference guides, and general fact sheets for all current and new providers,

In addition, the download section contains quarterly update documents, which include frequently asked questions from the Hospice Quality Help Desk. Informational messages related to the HQRP are sent to hospices on a quarterly basis by Swingtech. Their latest outreach communication can be found below. Providers who would like to receive Swingtech's quarterly emails can add or update the email addresses by sending an email to QRPHelp@swingtech.com. Be sure to include your facility name and CMS Certification Number (CCN) along with any requested updates.

To obtain the latest regulations and notices, including proposed and final rules related to the HQRP, please visit CMS's Hospice Center webpage. For more in depth training on the HQRP, visit the Training and Education Library.

Updates

October 1, 2020

Hospice QRP APU FY 2021: Successful Hospice Providers

CMS posted the list of successful hospices for FY 2021 Hospice QRP. These hospices met the CY 2019 hospice quality data reporting requirements that impact FY 2021 payment. Successful hospices receive their full annual payment update (APU).

As stated in the Fiscal Year 2016 Hospice Wage Index and Payment Rate Update and Hospice Quality Reporting Requirements Final Rule, CMS has published a list of Hospice providers who successfully met the reporting requirements after all reconsideration requests have been processed. This report is updated on an annual basis and can be found in the Downloads box below.

September 8, 2020

HQRP COVID-19 Public Reporting Tip Sheet is Available

The HQRP COVID-19 Public Reporting (PR) Tip Sheet is now available. The purpose of this Tip Sheet is to help providers understand CMS' public reporting strategy for the PAC QRP in the midst of the COVID-19 public health emergency (PHE). This Tip Sheet explains the CMS strategy to account for CMS quality data which were exempted from public reporting due to COVID-19, and the impact on CMS' Hospice Compare website refreshes. Please navigate to Downloads section to access this document.

Provider Toolkit

- Getting Started with the HQRP_May 2020 (PDF)
- Getting Started Review and Correct Reports_August 2019 (PDF)
- Hospice Quality Reporting Program-QuickReferenceGuide-FY 2022 and all future years (PDF)
- Fact Sheet CASPER QM Reports_August 2019 (PDF)
- HQRP_COVID-19 PHE_Tipsheet_July 2020 (PDF)
- HQRP COVID PR Tip Sheet_Sept_2020 (PDF)
  Hospice Quality Reporting Program Archives

Downloads

- HQRP 2021 Quarter 1 Update (PDF)
- HQRP 2021 Quarter 2 Update (PDF)